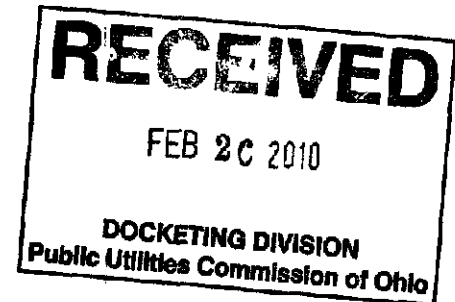


FILE

10-176-EL-ATA

FAX

Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

Consumer Complaint Form

Full Name: Daniel Wolfgang E-mail Address: spoken7@windstream.net

Street Address: 2940 S 12143

City: Jefferson County: Ashland Zip: 44047

Phone where you can be reached between 8AM and 5PM: 440 994-1459
440 224-1258

Utility Company Name: First Energy

Complaint: I do not have an "all electric home". However my top usage (Jan. - March) is around 3000Kw. My electric bill has increased 55.7% over last year's billing for the same time period, using the same amount of Kw. My wages did not increase by 55%!

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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Technician _____ Date Processed FEB 26 2010