

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, February 25, 2010 2:49 PM
To: Docketing
Subject: FirstEnergy Light Bulb Program

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/25/2010

Re: Tim Angbrandt
3436 Grafton Rd
Brunswick, OH 44212

Docketing Case No.: 09-580-EL-EEC

Notes: First Energy is now going to charge me for merchandise (light bulbs) that I won't even receive! How have you allowed such a situation to occur? Your job is to look out for the public's interest, yet you allowed this light bulb fiasco to happen in the first place. Now, it's even worse by allowing consumers to be charged for something they won't even receive. All because of poor choices by your organization and First Energy. It would seem that a resignation of the members of PUCO is appropriate in the face of this injustice.

Please docket the attached in the case number above.

This is to certify that all documents appearing are an accurate and complete copy of the original document delivered in the regular course of business
Technician DA Date Processed 2/25/2010