

FILE

12

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
(Effective: 01/18/2008)

In the Matter of the Application of Verizon North Inc. to )  
Make Textual Clarifications to its Existing Caller ID Service )  
) )  
)

TRF Docket No. 90-5023-TP-TRF

Case No. 10-238-ATP-ATA

NOTE: Unless you have reserved a Case # or are filing a contract,  
leave the "Case No" fields BLANK.

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Name of Registrant(s) Verizon North Inc.

DBA(s) of Registrant(s) Verizon North Inc.

Address of Registrant(s) 1300 Columbus-Sandusky Rd. N. Marion, OH 43302

Company Web Address www.verizon.com

Regulatory Contact Person(s) Cassandra Cole

Phone 740-383-0490

Fax-740-383-0491

Regulatory Contact Person's Email Address Cassandra.cole@verizon.com

Contact Person for Annual Report Cassandra Cole

Phone 740-383-0490

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Cassandra Cole

Phone 740-383-0490

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input checked="" type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Date Processed 3/25/10

receptionist

## Section I – Part II – Certificate Status and Procedural

<b>Certificate Status</b>	<b>ILEC</b>	<b>CLEC</b>	<b>CTS</b>	<b>AOS/IOS</b>
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

<b>Carrier to Carrier</b>	<b>ILEC</b>	<b>CLEC</b>		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC (Registration & Change in Operations) (0 day)		<input type="checkbox"/> NAG (Interconnection Agreement or Amendment) (Auto 90 days)	
<b>Other*</b> (explain)				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

**Section III. - Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, Verizon North, Inc. , and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 2-24-2010 at (Location) Marion, Ohio

\*(Signature and Title)

Cassandra Cole Dir (Date) 2-24-2010

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**VERIFICATION**

I, Todd Colquitt, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)

Cassandra Cole Dir (Date) 2-24-2010

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

EXHIBIT A

CURRENT TARIFF SHEETS

Tariff  
P.U.C.O. No. 7

Section  
3

Sheet No.  
7<sup>th</sup> Revised Sheet No. 59D  
1<sup>st</sup> Revised Sheet No. 59D.1  
3<sup>rd</sup> Revised Sheet No. 59E.1

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

Verizon North Inc.

SECTION 3  
7th Revised Sheet No. 59D  
Cancels 6th Revised sheet No. 59D

SWITCHED TELEPHONE SERVICES

1. EXCHANGE TELEPHONE SERVICES

1.17. VERIZON CALLING SERVICES - Continued

(T)

Call Forwarding Busy/No Answer - Variable\* - permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for service (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.

Call Trace Service - allows the customer to immediately and automatically trace the last incoming call received from a caller in an appropriately equipped central office in which Custom Local Area Signalling Service is offered. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Company, but will not be released directly to the customer. After activation, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the service, the customer agrees that the Company shall not be liable for damages due to inability to trace the call(s).\*\* (T)

Caller ID - Number Only - provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Caller ID - Number only will forward the calling number from an appropriately equipped central office to the customer provided display device between the first and second ring. The Company will forward all non-blocked telephone numbers subject to technical limitations. (T)

All customer provided equipment used to interface with Caller ID - Number Only must be connected in accordance with provisions of the Federal Communications Commission's Registration Program. (T)

\* The grade of transmission on Call Forwarding may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed.

\*\* For additional liability information see Section 1, Paragraph 2.02.

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

SECTION 3  
1st Revised Sheet No. 59D.1  
Cancels Original Sheet No. 59D.1

Verizon North Inc.

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SWITCHED TELEPHONE SERVICES

1. EXCHANGE TELEPHONE SERVICES

1.17. CUSTOM CALLING SERVICE - Continued

Call Waiting ID - allows a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID (or Call Waiting and (T) Caller ID - Number Only) at the tariffed rates for each service or as part of a discounted package. The customer must (T) specifically subscribe to Call Waiting ID service, even though there are no additional rates or charges.

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Issued: March 11, 2003

Effective: March 11, 2003

In compliance with The Public Utilities Commission of Ohio  
Order No. 02-1347-TP-ATA dated, June 4, 2002  
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

SECTION 3  
3rd Revised Sheet No. 59E.1  
Cancels 2nd Revised Sheet No. 59E.1

Verizon North Inc.

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SWITCHED TELEPHONE SERVICES

1. EXCHANGE TELEPHONE SERVICES

1.17. VERIZON CALLING SERVICES - Continued

(T)

Caller ID - is an arrangement that is provided as an enhancement to Caller ID - Number Only and permits a customer (T) with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone (T) name and number display by activating Selective Blocking or Complete Blocking. When the calling party uses this blocking capability, the Caller ID - customer will receive an indication on the Caller ID equipment that the display of the (T) calling telephone name and number has been suppressed.

Anonymous Call Block - provides customers the ability to block calls from persons that have Selective Blocking or Complete Blocking (privacy) activated. The calling party will hear a recorded announcement asking that they hang up and call back without privacy activated. This service is provided at no charge to all customers subscribing to Caller ID - Number Only and Caller ID. Customers not subscribing to Caller ID - Number Only or Caller ID may order this service (T) at the specified monthly charge. Calls routed to an Anonymous Call Block recorded announcement in a VERIZON (T) exchange will not be rated as completed calls or be charged as measured or toll calls. A caller may choose to place his call through an operator. Operator surcharges will apply for the completed call. Operator surcharges will be waived for calls within VERIZON 's network for victims of domestic violence, domestic violence agencies and programs, and (T) emergency personnel while performing their jobs.

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Issued: March 11, 2003

Effective: March 11, 2003

In compliance with The Public Utilities Commission of Ohio  
Order No. 02-1347-TP-ATA dated, June 4, 2002  
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

EXHIBIT B

PROPOSED TARIFF SHEETS

Tariff  
P.U.C.O. No. 7

Section  
3

Sheet No.  
8<sup>th</sup> Revised Sheet No. 59D  
2<sup>nd</sup> Revised Sheet No. 59D.1  
4<sup>th</sup> Revised Sheet No. 59E.1



GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

SECTION 3  
8th Revised Sheet No. 59D  
Cancels 7th Revised sheet No. 59D

Verizon North Inc.

SWITCHED TELEPHONE SERVICES

1. EXCHANGE TELEPHONE SERVICES

1.17. VERIZON CALLING SERVICES - Continued

Call Forwarding Busy/No Answer - Variable\* - permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for service (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.

Call Trace Service - allows the customer to immediately and automatically trace the last incoming call received from a caller in an appropriately equipped central office in which Custom Local Area Signalling Service is offered. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Company, but will not be released directly to the customer. After activation, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the service, the customer agrees that the Company shall not be liable for damages due to inability to trace the call(s).\*\*

Caller ID - Number Only - provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Caller ID - Number only will forward the calling number from an appropriately equipped central office to the customer provided display device, typically by the second ring. The Company will forward non-blocked telephone numbers subject to technical and other limitations, including the availability of the number for forwarding. (C)  
(C)

All customer provided equipment used to interface with Caller ID - Number Only must be connected in accordance with provisions of the Federal Communications Commission's Registration Program.

\* The grade of transmission on Call Forwarding may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed.

\*\* For additional liability information see Section 1, Paragraph 2.02.

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

SECTION 3  
2nd Revised Sheet No. 59D.1  
Cancels 1st Revised Sheet No. 59D.1

Verizon North Inc.

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SWITCHED TELEPHONE SERVICES

1. EXCHANGE TELEPHONE SERVICES

1.17. CUSTOM CALLING SERVICE - Continued

Call Waiting ID - allows a Caller ID/Call Waiting subscriber who is on an existing call to receive caller identification information on a new incoming call. Based on such information, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID (or Call Waiting and Caller ID - Number Only) at the tariffed rates for each service or as part of a discounted package. The customer must specifically subscribe to Call Waiting ID service, even though there are no additional rates or charges.

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Issued: February 25, 2010

Effective: March 27, 2010

In compliance with The Public Utilities Commission of Ohio  
Order No. 90-5023-TP-TRF  
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

SECTION 3  
4th Revised Sheet No. 59E.1  
Cancels 3rd Revised Sheet No. 59E.1

Verizon North Inc.

SWITCHED TELEPHONE SERVICES

1. EXCHANGE TELEPHONE SERVICES

1.17. VERIZON CALLING SERVICES - Continued

Caller ID - is an arrangement that is provided as an enhancement to Caller ID - Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded (typically by the second ring) from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. (C)

Anonymous Call Block - provides customers the ability to block calls from persons that have Selective Blocking or Complete Blocking (privacy) activated. The calling party will hear a recorded announcement asking that they hang up and call back without privacy activated. This service is provided at no charge to all customers subscribing to Caller ID - Number Only and Caller ID. Customers not subscribing to Caller ID - Number Only or Caller ID may order this service at the specified monthly charge. Calls routed to an Anonymous Call Block recorded announcement in a Verizon exchange will not be rated as completed calls or be charged as measured or toll calls. A caller may choose to place his call through an operator. Operator surcharges will apply for the completed call. Operator surcharges will be waived for calls within Verizon's network for victims of domestic violence, domestic violence agencies and programs, and emergency personnel while performing their jobs. (C)

Issued: February 25, 2010

Effective: March 27, 2010

In compliance with The Public Utilities Commission of Ohio  
Order No. 90-5023-TP-TRF  
by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

## EXHIBIT C

### RATIONALE FOR CHANGE

Verizon North Inc. proposes to revise its General Exchange Tariff, P.U.C.O. No. 7, to make textual clarifications to the technical limitations and conditions of Caller ID service to be effective March 27, 2010. Prior customer notice not required since this is not a change to the existing service nor a rate increase.