

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 51171
 Sent: 2/20/2010 12:44:59 PM
 Message:
 WEB ID: 51171 AT:02-20-2010 at 12:44 PM

09-580-EL-EEC

TYPE: complaint

NAME: Mrs. Terri Burke

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 4027 Wreford Court
- Toledo , Ohio 43614
- USA

PHONE INFORMATION:

- Home: (419) 215-3893
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: rdtmburke@att.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

My complaint is with the First Energy Corp. First they tried to force us into buying light bulbs and then tried to charge us for them. Now that the whole thing has failed they want to pass the costs on to us, the consumer. As far as I am concerned, it was a bad business decision on their part. I should not have to pay for it or have my utility rates go up because of their mistakes.

RECEIVED-DOCKETING DIV

2010 FEB 23 AM 10:54

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