

NC

FILE

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

32
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2010 FEB 12 PM 4:05
PUCO

In the Matter of the Application of Columbia Gas of Ohio, Inc. for Approval of Revised Bill Formats.) Case No. 10-080-GA-UNC

APPLICATION OF COLUMBIA GAS OF OHIO, INC.

Now comes the Applicant, Columbia Gas of Ohio, Inc. ("Columbia"), and applies for approval of revised bill formats for its Small General Service ("SGS"), General Service ("GS"), Large General Service ("LGS"), Full Requirements Small General Transportation Service ("FRSGTS"), Full Requirements General Transportation Service ("FRGTS") and Full Requirements Large General Transportation Service ("FRLGTS") customers who are billed through Columbia's Distributive Information, ("DIS") and Gas Measurement Billing ("GMB") systems. Columbia also requests approval of revised bill formats for its Small General Transportation Service ("SGTS") customers billed through Columbia's Gas Transportation Service ("GTS")¹ billing system. Columbia makes this application pursuant to Ohio Administrative Code § 4901:1-13-11(D). In support of its application, Columbia states as follows:

1. Columbia is an Ohio corporation engaged in the business of supplying natural gas to consumers within the state of Ohio. Columbia is a public utility subject to the Commission's jurisdiction.

2. Ohio Administrative Code § 4901:1-18-09(C) requires any natural gas company under the Commission's jurisdiction to submit to the Commission for its approval any proposed

¹ Changes in bill format for customers billed through the GTS system are limited to customers served under rate schedule SGTS.

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Technician SM Date Processed FEB 12 2010

new bill format, and further provides that in the absence of any action by the Commission within forty five (45) days, the proposed new bill format shall be approved.

3. In this Application Columbia is requesting approval of proposed bill format changes due to the implementation of three separate Commission orders. The first change is due to Columbia's implementation of its Demand Side Management ("DSM") program. The second change is due to Columbia's implementation of its Standard Service Offer auction. The third change is due to the Commission's approval in Case No. 08-0072-GA-AIR of a revision to the gross receipts tax rider so that it applies to all components of the bill rather than just the gas cost component of the bill.

BILL FORMAT CHANGES RELATED TO THE DSM PROGRAM

4. In Columbia's last base rate case, Case No. 08-0072-GA-AIR, et al., the Commission approved a Demand Side Management rider ("Rider DSM") applicable to customers served under rate schedules SGS, SGTS and FRSCTS. Rider DSM will provide for recovery of costs incurred in the implementation of those programs approved in the Commission's Finding and Order dated July 23, 2008, in Case No. 08-833-GA-UNC.

5. In accordance with the procedure for filing Rider DSM adjustments approved by the Commission in its Opinion and Order issued December 3, 2008, in Case No. 08-0072-GA-AIR, et al., on November 30, 2009, Columbia filed a Notice of Intent in Case No. 09-1036-GA-UNC. Columbia intends to file an Application in said case in which Columbia will propose an adjustment to its Rider DSM rates to become effective May 1, 2010. Assuming the Commission approves an adjustment to Rider DSM, the rider will appear on the bill of customers billed

through the GMB and GTS billing systems as a new, separate line item under the heading "Other Charges."

6. The change to the bill format described above will only affect those customers' served under rate schedules SGS and FRSGTS billed by the GMB billing system, and those SGTS customers billed by the GTS billing system. No bill format change for implementation of Rider DSM is proposed for bills issued through the DIS billing system.

BILL FORMAT CHANGES RELATED TO THE STANDARD SERVICE OFFER AUCTION

7. Effective April 1, 2010, Columbia will commence its Standard Service Offer ("SSO") program in accordance with the Commission's Opinion and Order issued December 2, 2009, in Case No. 08-1344-GA-EXM. The implementation of this program results in the need for an additional request for the approval of revised bill formats for Columbia's SGS, GS, LGS, FRSGTS, FRGTS and FRLGTS customers billed through GMB billing system.

8. Columbia's implementation of the SSO program will necessitate bill format changes to bills of customers issued through the GMB billing system for the following reasons: (1) the inclusion of an additional line item on the bills of customers served under rate schedules SGS, GS, LGS, FRSGTS, FRGTS and FRLGTS in recognition of the Commission's approval of the CHOICE/SSO Reconciliation Rider ("CSRR"). The CSRR provides for reconciliation of gas cost recovery with expenses, flow through of refunds and shared off-system sales revenues; (2) the inclusion of an additional line item on the bills of customers served under rate schedules SGS, GS and LGS in recognition of the Commission's approval of a Regulatory Assessment Rider ("RAR") that provides for recovery of regulatory assessment charges associated with sale of gas; and, (3) the elimination of the CHOICESM Program Sharing Credit on the bills of custom-

ers billed through the GMB billing system and served under rate schedules SGS, GS, LGS, FRSGTS, FRGTS and FRLGTS.

9. Columbia's implementation of the SSO program will also necessitate bill format changes to its DIS billing system to clarify the following for customers billed under rate schedules SGS, GS and LGS: (1) the gas cost rate used to compute the gas cost portion of the bill is the current SSO rate; and, (2) the inclusion of a definition of an SSO rate on the bill.

BILL FORMAT CHANGES FOR CORRECTION OF FOOTNOTE

10. During the development of revised bill formats for customers billed through the GMB billing system Columbia identified a footnote that inadvertently had not been updated to reflect a change approved by the Commission in its Opinion and Order issued December 3, 2008, in Case No. 08-0072-GA-AIR, et al. That Order authorized Columbia to compute the gross receipts tax portion of the bill on all components of the bill. Previously, the gross receipts tax rider had applied only to the gas cost portion of the bill, and GMB customer bills included the following footnote:

'Current charges' include a gross receipts tax of \$X.XX on gas cost.

To implement the change authorized in Case No. 08-0072-GA-AIR, et al. Columbia proposes to revise this footnote contained on the proposed bill formats for customers billed through the GMB billing system to read as follows:

'Current charges' include a gross receipts tax of \$X.XX

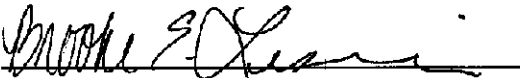
SAMPLE BILL FORMATS

11. Attachment A is the proposed GMB sales bill format that reflects elimination of the CHOICE Program Sharing Credit; inclusion of new line items for the CSRR, DSM and RAR riders and revision of the above-referenced footnote. Attachment B is the proposed bill format for a customer participating in the Columbia CHOICESM Program that reflects the elimination of the CHOICE Program Sharing Credit; the inclusion of CSRR and DSM line items and revision of the above-referenced footnote. Attachment C is the proposed GTS bill format that reflects the inclusion of an additional line item for the billing of the Rider DSM to SGTS customers. Attachment D is the proposed DIS bill format for customers billed under rate schedules SGS, GS and LGS which reflects the above-noted clarifications of the rate being used to compute the gas cost portion of the bill.

12. Columbia respectfully requests that the Commission approve this Application so that Columbia can implement the revised billing format with bills issued for the April 2010 billing cycle.

WHEREFORE, Columbia respectfully requests that the Commission approve the revised bill formats as proposed herein.

Respectfully submitted,
COLUMBIA GAS OF OHIO, INC.

By: 
Brooke E. Leslie
Trial Attorney

Stephen B. Seiple, Asst. General Counsel
Brooke E. Leslie, Counsel
200 Civic Center Drive
Columbus, OH 43216-0117
Telephone: (614) 460-5558
Fax: (614) 460-6986
Email: bleslie@nisource.com

Attorneys for Applicant
COLUMBIA GAS OF OHIO, INC.

ATTACHMENT A

COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345

COLUMBIA GAS OF OHIO CUSTOMER
% ACCOUNTS PAYABLE
123 MAIN ST
ANYTOWN OH 12345

36
GAS

XXXXXXXX XXX XXX X
1031

Pay This Amount
\$151.77
Past Due After
FEB 9, 2010

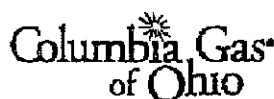
Unit Book Desk
05 74 D

P O BOX 742510
CINCINNATI OH 45274-2510

123 MAIN ST
ANYTOWN OH 12345

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Please return this portion with your payment payable to **COLUMBIA GAS**.
If paying in person, please bring entire bill with you.


Columbia Gas
of Ohio

1600 DUBLIN RD
COLUMBUS OH 43215

TARIFF GAS INVOICE FOR JANUARY 2010

Billing Statement For : COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345

Account Number
XXXXXXXX XXX XXX X

Account Summary :

Previous Account Balance	\$	3,691.40	
Payments Received	\$	3,691.40	Credit
Balance At Billing	\$	0.00	
Current Charges	\$	151.77	
Present Balance	\$	151.77	

Amount Due	\$151.77
Please Pay Amount Due By	FEB 9, 2010

GENERAL INFORMATION

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TTY toll-free at 1-800-686-1570, from 8.00 a.m to 5:30 p.m. weekdays, or visit www.puco.ohio.gov.

'Current Charges' include a Gross Receipts Tax of \$7.21.



1600 DUBLIN RD
COLUMBUS OH 43215

TARIFF GAS INVOICE FOR JANUARY 2010

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
CAREY OH 43316

Account Number
XXXXXXXX XXX XXX X

Retain this page
for your records

METER SUMMARY INFORMATION

Service Number	Billing Period		Days	Meter Readings		Meter Registration Mcf	Delivered Consumption Mcf
	From Mo-Day	To Mo-Day		Previous	Current		
XXXXXXXXXX	12-10	1-11	32	48,030.0	48,120.0	9.0	25.0
						9.0	25.0
Sales Consumption							



1600 DUBLIN RD
COLUMBUS OH 43216

TARIFF GAS INVOICE FOR JANUARY 2010

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
CAREY OH 43316

Account Number XXXXXXXX XXX XXX X

Retain this page
for your records

RATE SCHEDULE INFORMATION

Rate Schedule : 1010

	Rate	Mcf	Amount
Fixed Charges			
Monthly Delivery Charge	17.8100		\$ 17.81
Infrastructure Replacement Program Rider	0.8600		\$ 0.86
Sales Quantities			
All Gas			
All Gas	0.00000	25.0	\$ 0.00
Rate Schedule Total			\$18.67

Other Charges

Choice/SSO Reconciliation Rider	0.0447 Credit	25.0	\$ 1.12 Credit
Percentage of Income Plan	0.6065	25.0	\$ 15.16
Gas Recovery (SSO)	4.1281	25.0	\$ 103.20
Uncollectible Expense Rider	0.1866	25.0	\$ 4.67
Regulatory Assessment Rider	0.0177	25.0	\$ 9.81
Demand Side Management	0.0000	25.0	\$ 0.00
Other Charges Total			131.72

Taxes

Gross Receipts Tax	\$ 7.69
Gas Distribution Excise Tax	\$ 3.98
Taxes Total	\$11.67

Current Charge \$162.06

ATTACHMENT B

COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345-6789

1
GAS

XXXXXXXXXX XXX XXX X
1424

Pay This Amount
\$1,229.96
Past Due After
JAN 18, 2010

Unit Book Desk
12 40 D

COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345-6789



P O BOX 742510
CINCINNATI OH 45274-2510

123 MAIN ST
ANYTOWN OH 12345



XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Please return this portion with your payment payable to **COLUMBIA GAS**
If paying in person, please bring entire bill with you.

Columbia Gas
of Ohio

1600 DUBLIN RD
COLUMBUS OH 43215

TARIFF GAS INVOICE FOR DECEMBER 2009

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
SOMERSET OH 43783

Account Number XXXXXXXX XXX XXX X

Account Summary :

Previous Account Balance	\$	159.74	
Payments Received	\$	159.74	Credit
Balance At Billing	\$	0.00	
Current Charges	\$	1,229.96	
Present Balance	\$	1,229.96	

Amount Due	\$1,229.96
Please Pay Amount Due By	JAN 18, 2010

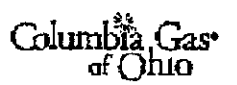
GENERAL INFORMATION

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the Columbia Gas Customer Service Center at 1-800-344-4077.

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TTY toll-free at 1-800-686-1570, from 8:00 a.m to 5:30 p.m. weekdays, or visit www.puco.ohio.gov.

'Current Charges' include a Gross Receipts Tax of \$7.06.

As a participant of the Columbia Gas Customer Choice program your gas is being supplied by MxEnergy. This bill reflects Columbia Gas charges for service and delivery of the gas and your marketer's charges for gas supply. For questions about your gas supply charges, please contact MxEnergy at 800-785-4373.



1600 DUBLIN RD
COLUMBUS OH 43215

TARIFF GAS INVOICE FOR DECEMBER 2009

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345

Account Number
XXXXXXXX XXX XXXX

Retain this page
for your records

METER SUMMARY INFORMATION							
Service Number	Billing Period		Days	Meter Readings		Meter Registration Mcf	Delivered Consumption Mcf
	From Mo-Day	To Mo-Day		Previous	Current		
XXXXXXXXXX	11-30	12-30	30	59,960.0	60,220.0	26.0	125.0
Consumption						26.0	125.0



1600 DUBLIN RD
COLUMBUS OH 43215

TARIFF GAS INVOICE FOR DECEMBER 2009

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345

Account Number
XXXXXXXX XXX XXX X

Retain this page
for your records

RATE SCHEDULE INFORMATION

Rate Schedule : 1030 Effective Date : 08-29-2009 Proration Factor : 0.100000

	Rate	Mcf	Amount
Fixed Charges			
Monthly Delivery Charge	12.1600		\$ 1.22
Infrastructure Replacement Program Rider	0.8600		\$ 0.86
Sales Quantities			
All Gas			
All Gas	0.79110	15.0	\$ 11.87
Rate Schedule Total			\$13.95

Rate Schedule : 1030 Effective Date : 12-03-2009 Proration Factor : 0.900000

	Rate	Mcf	Amount
Fixed Charges			
Monthly Delivery Charge	17.8100		\$ 16.03
Sales Quantities			
All Gas			
All Gas	0.00000	110.0	\$ 0.00
Rate Schedule Total			\$16.03

Other Charges

Marketer Cost of Gas	8.6500	125.0	\$ 1,081.25
Choice/SSO Reconciliation Rider	0.0447 Credit	125.0	\$ 5.59 Credit
Percentage of Income Plan	0.6065	125.0	\$ 75.81
Uncollectible Expense Rider	0.1866	125.0	\$ 23.33
Demand Side Management Rider	0.0000	125.0	\$ 0.00
Other Charges Total			\$1,174.80

Taxes

Gross Receipts Tax	\$ 7.06
Gas Distribution Excise Tax	\$ 18.12
Taxes Total	\$25.18

Columbia Gas
of Ohio

1600 DUBLIN RD
COLUMBUS OH 43215

TARIFF GAS INVOICE FOR DECEMBER 2009

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345

Account Number
XXXXXXXX XXX XXX X

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for your records

Current Charges \$1,229.96

ATTACHMENT C

COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345-6789

COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ATTN: ACCOUNTS PAYABLE
ANYTOWN OH 12345-6789

917
GTS

XXXX XXXX
XXX XXX X 1325

Pay This Amount
\$4,300.72
Past Due After
FEB 1, 2010

|||||

P O BOX 742510
CINCINNATI OH 45274-2510

|||||

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Please return this portion with your payment payable to **COLUMBIA GAS**
If paying in person, please bring entire bill with you.

Columbia Gas
of Ohio

200 CIVIC CENTER DR
COLUMBUS OH 43215

GTS INVOICE FOR DECEMBER 2009

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
XXXXXXXX XXX XXX X

Account Summary:

Previous Account Balance	\$1,232.97
Payments Received	\$1,617.34 Credit
Adjustment	\$113.81 Credit
Balance At Billing	\$498.18 Credit
Current Charges	\$4,798.90
Present Balance	\$4,300.72

Amount Due	\$4,300.72
Please Pay Amount Due By	FEB 1, 2010

GENERAL INFORMATION

For questions regarding your gas costs, gas deliveries, or gas supplier contract terms, please call your **Marketer**.

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

For questions regarding your Delivery Service charges on this invoice or your Columbia Gas Delivery Service agreement, please call your Columbia Representative.

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TTY toll-free at 1-800-686-1570, from 8:00 a.m. to 5:30 p.m. weekdays, or visit www.puco.ohio.gov.



200 CIVIC CENTER DR
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
XXXXXXXX XXX XXX X

GTS INVOICE FOR DECEMBER 2009

Retain this page
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CONSUMPTION SUMMARY

Current Month

PCID Number	From MM-DD-YY	To MM-DD-YY	Total Consumption	Qualified Volume	Transportation Credits	Tariff Volume
XXXXXXXX-XXX	10-29-09	11-30-09	6.0	6.0	6.0	0.0
XXXXXXXX-XXX	11-13-09	12-15-09	38.0	38.0	38.0	0.0
XXXXXXXX-XXX	11-06-09	12-08-09	78.0	78.0	78.0	0.0
XXXXXXXX-XXX	11-21-09	12-23-09	126.0	126.0	126.0	0.0
XXXXXXXX-XXX	11-11-09	12-11-09	101.0	101.0	101.0	0.0
XXXXXXXX-XXX	11-11-09	12-11-09	35.0	35.0	35.0	0.0
XXXXXXXX-XXX	10-28-09	11-25-09	25.0	25.0	25.0	0.0
XXXXXXXX-XXX	11-25-09	12-29-09	159.0	159.0	159.0	0.0
XXXXXXXX-XXX	11-07-09	12-09-09	26.0	26.0	26.0	0.0
XXXXXXXX-XXX	11-13-09	12-15-09	66.0	66.0	66.0	0.0
XXXXXXXX-XXX	11-18-09	12-18-09	148.0	148.0	148.0	0.0
XXXXXXXX-XXX	11-03-09	12-03-09	67.0	67.0	67.0	0.0
XXXXXXXX-XXX	10-28-09	11-25-09	29.0	29.0	29.0	0.0
XXXXXXXX-XXX	11-25-09	12-29-09	110.0	110.0	110.0	0.0
XXXXXXXX-XXX	11-04-09	12-04-09	38.0	38.0	38.0	0.0
XXXXXXXX-XXX	11-03-09	12-03-09	43.0	43.0	43.0	0.0
			1,095.0	1,095.0	1,095.0	0.0

ADJUSTMENT SUMMARY INFORMATION

Nomination Group : 4214 AGG ENERGY CO-OPERATIVE 7-5A

Disbursement Adjustments Month Adjusted	Amount	PCID	Source	Disb Adjustment
Reading Over-Calculated Nov 2009	(\$113.81)	XXXXXXXX-XXX	INTER :TCO	(28.0)



200 CIVIC CENTER DR
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
XXXXXXXX XXX XXX X

GTS INVOICE FOR DECEMBER 2009

Retain this page
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RATE SCHEDULE INFORMATION

Nomination Group : 4214

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.90490	6.0	\$11.43
Next 75 Mcf	1.48660	0.0	\$0.00
Over 100 Mcf	1.21910	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	6.0	\$0.21
Percentage of Income Plan - GTS (Mcf)	0.60650	6.0	\$3.64
100% Supplemental Charge (Mcf)	1.57500	6.0	\$9.45
Rate Schedule 30 Total			\$50.86
Taxes			
Gross Receipts Tax			\$2.58
Gas Distribution Excise Tax			\$0.96

PCID XXXXXXXX-XXX Total **\$54.40**

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 70

Effective Date : 2009-06-29

Proration Factor : 0.606061

	Rate	Volume	Amount
Fixed Charges			
Monthly delivery charge	12.1600		\$7.37
Infrastructure Replacement Program Rider	0.8600		\$0.86
Transportation Charges			
Base Rate			
All Gas (Mcf)	0.79110	23.0	\$18.20
Other Charges			
Banking And Balancing (Mcf)	0.03460	23.0	\$0.80
Percentage of Income Plan - GTS (Mcf)	0.60650	23.0	\$13.95
100% Supplemental Charge (Mcf)	1.57500	23.0	\$36.23
Uncollectible Expense Rider (Mcf)	0.18660	23.0	\$4.28
Demand Side Management Rider	0.00000	23.0	\$0.00
Rate Schedule 70 Total			\$81.70

Rate Schedule : 70

Effective Date : 2009-12-03

Proration Factor : 0.393939

	Rate	Volume	Amount
Fixed Charges			
Monthly delivery charge	17.8100		\$7.02



200 CIVIC CENTER DR
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
XXXXXXXX XXX XXX X

GTS INVOICE FOR DECEMBER 2009

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for your records

Transportation Charges

Base Rate

All Gas (Mcf)

0.00000

15.0

\$0.00

Other Charges

Banking And Balancing (Mcf)

0.03460

15.0

\$0.52

Percentage of Income Plan - GTS (Mcf)

0.80850

15.0

\$9.10

100% Supplemental Charge (Mcf)

1.57500

15.0

\$23.63

Uncollectible Expense Rider (Mcf)

0.18880

15.0

\$2.80

Demand Side Management Rider

0.00000

15.0

\$0.00

Rate Schedule 70 Total

\$43.07

Taxes

Gross Receipts Tax

\$6.52

Gas Distribution Excise Tax

\$8.06

PCID XXXXXXXX-XXX Total

\$137.34

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.8300		\$3.83
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	53.0	\$68.90
Over 100 Mcf	1.03250	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	78.0	\$2.70
Percentage of Income Plan - GTS (Mcf)	0.80850	78.0	\$47.31
100% Supplemental Charge (Mcf)	1.57500	78.0	\$122.85
Uncollectible Expense Rider (Mcf)	0.18880	78.0	\$14.55
Rate Schedule 30 Total			\$325.40
Taxes			
Gross Receipts Tax			\$16.85
Gas Distribution Excise Tax			\$12.43

PCID XXXXXXXX-XXX Total

\$354.68

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.8300		\$3.83
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	26.0	\$26.85



200 CIVIC CENTER DR
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
XXXXXXXX XXX XXXX

GTS INVOICE FOR DECEMBER 2008

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Other Charges			
Banking And Balancing (Mcf)	0.03480	126.0	\$4.36
Percentage of Income Plan - GTS (Mcf)	0.60650	126.0	\$76.42
100% Supplemental Charge (Mcf)	1.57500	126.0	\$198.45
Uncollectible Expense Rider (Mcf)	0.18660	126.0	\$23.51
Rate Schedule 30 Total			\$496.18
Taxes			
Gross Receipts Tax			\$25.65
Gas Distribution Excise Tax			\$18.21
PCID XXXXXXXX-XXX Total			\$540.04

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	1.0	\$1.03
Other Charges			
Banking And Balancing (Mcf)	0.03480	101.0	\$3.49
Percentage of Income Plan - GTS (Mcf)	0.60650	101.0	\$61.26
100% Supplemental Charge (Mcf)	1.57500	101.0	\$169.08
Uncollectible Expense Rider (Mcf)	0.18660	101.0	\$18.85
Rate Schedule 30 Total			\$410.30
Taxes			
Gross Receipts Tax			\$21.26
Gas Distribution Excise Tax			\$16.02
PCID XXXXXXXX-XXX Total			\$447.58

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 70

Effective Date : 2009-06-29

Proration Factor : 0.709877

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Monthly delivery charge	12.1600		\$8.63
Infrastructure Replacement Program Rider	0.8600		\$0.88
Transportation Charges			
Base Rate			
All Gas (Mcf)	0.79110	24.8	\$19.62
Other Charges			
Banking And Balancing (Mcf)	0.03480	24.8	\$0.86
Percentage of Income Plan - GTS (Mcf)	0.60650	24.8	\$15.04
100% Supplemental Charge (Mcf)	1.57500	24.8	\$39.06
Uncollectible Expense Rider (Mcf)	0.18660	24.8	\$4.63
Demand Side Management Rider	0.00000	24.8	\$0.00
Rate Schedule 70 Total			\$68.70



200 CIVIC CENTER DR
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
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GTS INVOICE FOR DECEMBER 2009

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<u>Rate Schedule : 70</u>	Effective Date : 2009-12-03	Proration Factor : 0.290323	
	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Monthly delivery charge	17.8100		\$5.17
Transportation Charges			
Base Rate			
All Gas (Mcf)	0.00000	10.2	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	10.2	\$0.35
Percentage of Income Plan - GTS (Mcf)	0.60650	10.2	\$6.19
100% Supplemental Charge (Mcf)	1.57500	10.2	\$16.07
Uncollectible Expense Rider (Mcf)	0.18660	10.2	\$1.80
Demand Side Management Rider	0.00000	10.2	\$0.00
	Rate Schedule 70 Total		\$29.68
Taxes			
Gross Receipts Tax			\$6.18
Gas Distribution Excise Tax			\$5.58
	PCID XXXXXXXX-XXX Total		\$130.14

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

<u>Rate Schedule : 30</u>			
	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.90490	25.0	\$47.63
Next 75 Mcf	1.48660	0.0	\$0.00
Over 100 Mcf	1.21910	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	25.0	\$0.87
Percentage of Income Plan - GTS (Mcf)	0.60650	25.0	\$15.16
100% Supplemental Charge (Mcf)	1.57500	25.0	\$39.38
	Rate Schedule 30 Total		\$129.17
Taxes			
Gross Receipts Tax			\$6.64
Gas Distribution Excise Tax			\$3.88
	PCID XXXXXXXX-XXX Total		\$139.79

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

<u>Rate Schedule : 30</u>			
	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63

**Columbia Gas
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Transportation Charges

Base Rate

First 25 Mcf	1.71830	25.0	\$42.98
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	10.0	\$10.33

Other Charges

Banking And Balancing (Mcf)	0.03480	110.0	\$3.81
Percentage of Income Plan - GTS (Mcf)	0.80650	110.0	\$86.72
100% Supplemental Charge (Mcf)	1.57500	110.0	\$173.25
Uncollectible Expense Rider (Mcf)	0.18660	110.0	\$20.53

Rate Schedule 30 Total \$441.23

Taxes

Gross Receipts Tax	\$22.84
Gas Distribution Excise Tax	\$16.81

PCID XXXXXXXX-XXX Total \$480.88

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	13.0	\$18.90
Over 100 Mcf	1.03250	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	38.0	\$1.31
Percentage of Income Plan - GTS (Mcf)	0.60650	38.0	\$23.05
100% Supplemental Charge (Mcf)	1.57500	38.0	\$59.85
Uncollectible Expense Rider (Mcf)	0.18660	38.0	\$7.09
Rate Schedule 30 Total			\$177.29

Taxes

Gross Receipts Tax	\$9.14
Gas Distribution Excise Tax	\$6.05

PCID XXXXXXXX-XXX Total \$192.48

Nomination Group 4214 Total \$2,477.33

Nomination Group : 4412

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 70

Effective Date : 2009-06-29

Proration Factor : 0.787879

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Monthly delivery charge	12.1600		\$9.58
Infrastructure Replacement Program Rider	0.8800		\$0.86



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Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
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GTS INVOICE FOR DECEMBER 2009

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Transportation Charges

Base Rate			
All Gas (Mcf)	0.79110	20.5	\$16.22
Other Charges			
Banking And Balancing (Mcf)	0.03480	20.5	\$0.71
Percentage of Income Plan - GTS (Mcf)	0.60650	20.5	\$12.43
100% Supplemental Charge (Mcf)	1.57500	20.5	\$32.29
Uncollectible Expense Rider (Mcf)	0.18880	20.5	\$3.89
Demand Side Management Rider	0.00000	20.5	\$0.00
Rate Schedule 70 Total			\$75.92

Rate Schedule : 70

Effective Date : 2009-12-03

Proration Factor : 0.212121

	Rate	Volume	Amount
Fixed Charges			
Monthly delivery charge	17.8100		\$3.78
Transportation Charges			
Base Rate			
All Gas (Mcf)	0.00000	5.5	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03480	5.5	\$0.19
Percentage of Income Plan - GTS (Mcf)	0.60650	5.5	\$3.34
100% Supplemental Charge (Mcf)	1.57500	5.5	\$8.66
Uncollectible Expense Rider (Mcf)	0.18880	5.5	\$1.03
Demand Side Management Rider	0.00000	5.5	\$0.00
Rate Schedule 70 Total			\$17.00

Taxes

Gross Receipts Tax	\$4.84
Gas Distribution Excise Tax	\$4.14

PCID XXXXXXXX-XXX Total \$101.90

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	48.0	\$49.56
Other Charges			
Banking And Balancing (Mcf)	0.03480	148.0	\$5.12
Percentage of Income Plan - GTS (Mcf)	0.60650	148.0	\$88.78
100% Supplemental Charge (Mcf)	1.57500	148.0	\$233.10
Uncollectible Expense Rider (Mcf)	0.18880	148.0	\$27.62

Rate Schedule 30 Total \$571.75

Taxes

Gross Receipts Tax	\$29.52
Gas Distribution Excise Tax	\$20.14

PCID XXXXXXXX-XXX Total \$621.41



200 CIVIC CENTER DR
COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
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GTS INVOICE FOR DECEMBER 2009

Retain this page
for your records

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.90490	25.0	\$47.82
Next 75 Mcf	1.48680	4.0	\$5.95
Over 100 Mcf	1.21910	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	29.0	\$1.00
Percentage of Income Plan - GTS (Mcf)	0.60650	29.0	\$17.59
100% Supplemental Charge (Mcf)	1.57500	29.0	\$45.68
Rate Schedule 30 Total			\$143.97
Taxes			
Gross Receipts Tax			\$7.41
Gas Distribution Excise Tax			\$4.82

PCID XXXXXXXXXXXX Total \$156.00

Nomination Group 4412 Total \$879.31

Nomination Group : 4851

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	42.0	\$54.60
Over 100 Mcf	1.03250	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	67.0	\$2.32
Percentage of Income Plan - GTS (Mcf)	0.60650	67.0	\$40.64
100% Supplemental Charge (Mcf)	1.57500	67.0	\$105.53
Uncollectible Expense Rider (Mcf)	0.18660	67.0	\$12.50
Rate Schedule 30 Total			\$284.68
Taxes			
Gross Receipts Tax			\$14.73
Gas Distribution Excise Tax			\$10.67

PCID XXXXXXXX-XXX Total \$310.08

Nomination Group 4851 Total \$310.08



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Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

Invoice Group Number
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GTS INVOICE FOR DECEMBER 2009

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Nomination Group : 4925

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	59.0	\$80.92
Other Charges			
Banking And Balancing (Mcf)	0.03460	159.0	\$5.50
Percentage of Income Plan - GTS (Mcf)	0.60650	159.0	\$98.43
100% Supplemental Charge (Mcf)	1.57500	159.0	\$250.43
Uncollectible Expense Rider (Mcf)	0.18660	159.0	\$29.67
Rate Schedule 30 Total			\$609.54
Taxes			
Gross Receipts Tax			\$31.45
Gas Distribution Excise Tax			\$21.10
PCID XXXXXXXX-XXX Total			\$862.09

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 30

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	3.6300		\$3.63
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	41.0	\$53.30
Over 100 Mcf	1.03250	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	66.0	\$2.28
Percentage of Income Plan - GTS (Mcf)	0.60650	66.0	\$40.03
100% Supplemental Charge (Mcf)	1.57500	66.0	\$103.95
Uncollectible Expense Rider (Mcf)	0.18660	66.0	\$12.32
Rate Schedule 30 Total			\$280.97
Taxes			
Gross Receipts Tax			\$14.54
Gas Distribution Excise Tax			\$10.51
PCID XXXXXXXX-XXX Total			\$306.02

PCID : XXXXXXXX-XXX 123 Main St Anytown Oh

Rate Schedule : 70

Effective Date : 2009-06-29

Proration Factor : 0.967742

Rate	Volume	Amount
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**Columbia Gas
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Fixed Charges			
Monthly delivery charge	12.1600		\$11.77
Infrastructure Replacement Program Rider	0.8600		\$0.86
Transportation Charges			
Base Rate			
All Gas (Mcf)	0.79110	41.6	\$32.91
Other Charges			
Banking And Balancing (Mcf)	0.03460	41.6	\$1.44
Percentage of Income Plan - GTS (Mcf)	0.60650	41.6	\$25.23
100% Supplemental Charge (Mcf)	1.57500	41.6	\$65.52
Uncollectible Expense Rider (Mcf)	0.18660	41.6	\$7.76
Demand Side Management Rider	0.00000	41.6	\$0.00
Rate Schedule 70 Total			\$145.49

Rate Schedule : 70

Effective Date : 2009-12-03

Proration Factor : 0.032258

	<u>Rate</u>	<u>Volume</u>	<u>Amount</u>
Fixed Charges			
Monthly delivery charge	17.8100		\$0.57
Transportation Charges			
Base Rate			
All Gas (Mcf)	0.00000	1.4	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.03460	1.4	\$0.05
Percentage of Income Plan - GTS (Mcf)	0.80850	1.4	\$0.85
100% Supplemental Charge (Mcf)	1.57500	1.4	\$2.21
Uncollectible Expense Rider (Mcf)	0.18660	1.4	\$0.26
Demand Side Management Rider	0.00000	1.4	\$0.00
Rate Schedule 70 Total			\$3.94

Taxes

Gross Receipts Tax	\$7.79
Gas Distribution Excise Tax	\$8.85

PCID XXXXXXXX-XXX Total \$164.07

Nomination Group 4925 Total \$1,132.18

Current Charges Total \$4,798.90
DISBURSEMENT TRANSACTION REGISTER

PCID Number	Source	Allocated Volume(Dth)	Btu Value	Allocated Volume(Mcf)	Retained Volume(Mcf)	Net Available Volume(Mcf)	Disbursed Volume (Mcf)
XXXXXXXX-XXX	INTER : TCO	6.2	1.0317	6.0	0.0	6.0	6.0
Total		6.2		6.0	0.0	6.0	6.0
XXXXXXXX-XXX	INTER : TCO	39.5	1.0321	38.3	0.3	38.0	38.0
Total		39.5		38.3	0.3	38.0	38.0
XXXXXXXX-XXX	INTER : TCO	81.0	1.0321	78.6	0.5	78.0	78.0



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COLUMBUS OH 43215

Billing Statement For: COLUMBIA GAS OF OHIO CUSTOMER

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Total	81.0		78.5	0.5	78.0	78.0
XXXXXXXX-XXX INTER : TCO	129.5	1.0207	126.9	0.9	126.0	126.0
Total	129.5		126.9	0.9	126.0	126.0
XXXXXXXX-XXX INTER : TCO	103.8	1.0207	101.7	0.7	101.0	101.0
Total	103.8		101.7	0.7	101.0	101.0
XXXXXXXX-XXX INTER : TCO	35.9	1.0207	35.2	0.2	35.0	35.0
Total	35.9		35.2	0.2	35.0	35.0
XXXXXXXX-XXX INTER : TCO	26.1	1.0340	25.2	0.2	25.0	25.0
Total	26.1		25.2	0.2	25.0	25.0
XXXXXXXX-XXX INTER : TCO	164.1	1.0250	160.1	1.1	159.0	159.0
Total	164.1		160.1	1.1	159.0	159.0
XXXXXXXX-XXX INTER : TCO	26.9	1.0274	26.2	0.2	26.0	26.0
Total	26.9		26.2	0.2	26.0	26.0
XXXXXXXX-XXX INTER : TCO	67.3	1.0125	66.5	0.5	66.0	66.0
Total	67.3		66.5	0.5	66.0	66.0
XXXXXXXX-XXX INTER : TCO	157.9	1.0594	149.0	1.0	148.0	148.0
Total	157.9		149.0	1.0	148.0	148.0
XXXXXXXX-XXX INTER : TCO	69.6	1.0312	67.5	0.5	67.0	67.0
Total	69.6		67.5	0.5	67.0	67.0
XXXXXXXX-XXX INTER : TCO	31.0	1.0625	29.2	0.2	29.0	29.0
Total	31.0		29.2	0.2	29.0	29.0
XXXXXXXX-XXX INTER : TCO	114.6	1.0340	110.8	0.8	110.0	110.0
Total	114.6		110.8	0.8	110.0	110.0
XXXXXXXX-XXX INTER : TCO	39.5	1.0317	38.3	0.3	38.0	38.0
Total	39.5		38.3	0.3	38.0	38.0
XXXXXXXX-XXX INTER : TCO	43.8	1.0125	43.3	0.3	43.0	43.0



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COLUMBUS OH 43215

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Total		43.8	43.3	0.3	43.0	43.0
Source Total	INTER : TGO	1,136.7	1,102.7	7.7	1,095.0	1,095.0

CONTRACT SUMMARY INFORMATION

PCID Number	Service Address	Annual Volumes (Mcf)	Max Day Summer (Mcf)	Max Day Winter (Mcf)	Bank Tolerance (%)	Bank Tolerance (Mcf)	Daily Standby Service Vols
XXXXXXXX-XXX	123 Main St Anytown Oh	400.0	1.0	8.0	8.0	32.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	374.0	3.0	5.0	8.0	30.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	744.0	4.0	7.0	8.0	60.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	735.0	3.0	9.0	8.0	59.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	977.0	1.0	19.0	8.0	78.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	271.0	1.0	5.0	8.0	22.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	1,192.0	11.0	12.0	8.0	95.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	1,003.0	2.0	13.0	8.0	80.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	255.0	1.0	3.0	8.0	20.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	405.0	2.0	7.0	8.0	32.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	802.0	2.0	13.0	8.0	64.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	950.0	6.0	10.0	8.0	76.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	409.0	2.0	5.0	8.0	33.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	567.0	1.0	8.0	8.0	45.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	387.0	1.0	8.0	8.0	31.0	0.0
XXXXXXXX-XXX	123 Main St Anytown Oh	482.0	2.0	8.0	8.0	39.0	0.0
		9,953.0	43.0	139.0		796.0	0.0

ATTACHMENT D

How to Contact Us

1-800-344-4077

For DirectLink self-service 24 hours/day

For billing questions,

call 7 a.m. - 7 p.m., Mon. - Fri. before due date

For quickest response,

call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4077

For gas leaks or odor of gas 24 hours/day

Press option 2 after the greeting

711

For hearing-impaired relay

www.columbiagasohio.com

Click on DirectLink e-Services for account information,
online billing and payment services, financial assistance,
and other useful tools.

Billing Options

E-BILL Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

Payment Options

Online Pay free by electronic check at our Web site.

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-294-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510

Gas Meter Information

Actual Reading We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

Gas Usage We measure your gas usage in Ccf equal to 100 cubic feet.

Billing & Payment Summary

Customer Name

Columbia Gas of Ohio Customer

Previous Amount Due on 01/20/2010 \$56.07

Payments Received by 01/21/2010 - \$56.07

Balance on 02/03/2010 = \$0.00

Charges for Gas Service This Period + \$65.71

Amount Due by 02/18/2010 = \$65.71

Billing & Payment Notes

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.

See back of bill for Detail of Charges for Gas Service.

Service Summary

Service Location

123 Main St
Anytown OH 12345-6789

Meter Number

XXXXXXXX

Meter Readings (29 Billing Days)

Actual Reading on 2/3 6638

Estimated Reading on 1/5 - 6562

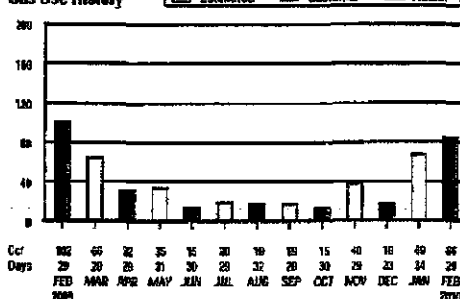
Gas Used (Ccf) = 86

Service Summary Notes

Your next actual meter reading date is 4/6/2010

To avoid a calculated bill next month, report your meter reading at 1-800-897-3727 from a touch-tone phone, or 1-800-344-4077 from a rotary phone, between March 1, 2010 and March 4, 2010. Your PSID number is XXXXXXXXXX. See meter reading instructions in the left column of your bill.

Gas Use History



Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Feb '10	27.8°	3.0
Jan '10	30.4°	2.0
Feb '09	22.1°	3.5

Your Average Monthly Usage is 36 Ccf

Your Total Annual Usage is 434 Ccf

Payment Coupon

Amount Due by 2/18/2010 \$65.71

Payment Enclosed \$

Make check payable to:

Turn Me Over >>
for more details about
YOUR ACCOUNT

Account Number
XXXXXXXX XXX XXX X

☐ Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

☐ I want to help neighbors in need by making a contribution to the HeatShare fund. Check this box and complete the form on the reverse side.

Columbia Gas
of Ohio

COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345-6789

P.O. Box 16681
Columbus, OH 43216-6681

00035703 01 AV 0.335 1
****AUTO**5-DIGIT 12345
COLUMBIA GAS OF OHIO CUSTOMER
123 MAIN ST
ANYTOWN OH 12345-6789

COLUMBIA GAS
P.O. BOX 742510
CINCINNATI OH 45274-2510

Gas Meter Information (continued)

How to Read the Meter: When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called us, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7825 (toll-free) or for TTY at 1-800-686-1570 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.PUCO.ohio.gov.

Office of Ohio Consumers' Counsel Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickoc.org.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at www.columbiagasohio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Applies to Appliers For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Sanctions Notices Mail to Columbia Gas of Ohio, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.

2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Current Month Charges	\$85.71	Service Charges Notes
Total Charges for Service This Period	\$85.71	Current Charges include a gas cost recovery of \$39.11 at a \$50 rate of \$0.41987 per Ccf. SSO equals the HYDEX closing price plus the Retail Price Adjustment divided by 10.

Additional Account Information

Simple Energy Solutions for Your Home

Great news! Reduce your gas and water bills, plus get a \$10 rebate now, when you buy a select high-performance, energy-efficient showerhead online at ColumbiaGasOhio.com/e-store. Or visit the site for a \$10 mail-in rebate form for eligible showerheads purchased at your local retailer. Call 1-866-542-4767 for more information. Columbia Gas of Ohio - doing more to help you save money, energy and the environment.

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

1123 Main St
Anytown OH 12345-6789
123-456-7890

Address

City

State

Zip code

Home Phone ()

HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution

\$10 ☐

\$5 ☐

\$1 ☐

\$

One-Time Contribution

\$