FILE

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February 4, 2010

PUCO

VIA OVERNIGHT DELIVERY

Renee J. Jenkins Director of Administration Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215-3793 (614) 466-3016

10-137- TP-ACE

Re:

Wholesale Carrier Services, Inc. CLEC - ACE Certification

Dear Ms. Jenkins:

Enclosed please find for filing an original and seven (7) copies of Wholesale Carrier Services, Inc.'s Telecommunications Application Form for Routine Proceedings, along with the Telecommunications Supplemental Application Form for Carrier Certification and required exhibits.

A Motion for Protective Order is included with this filing for information contained in Exhibit J to its Application to Provide Competitive Facilities-Based Resold Local Telecommunication Services in Ohio.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitte

Lan Steinhart

Attorney for Wholesale Carrier Services, Inc.

Enclosures

Chris S. Barton cc:

> This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Date Processed FFB 0 5 2018 Technician JM.

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of Wholesale C Services, Inc. To Provide Competitive Facilities-Based and Resold Local Services throughout the State)	TRF Docket No. 90- Case No 10 137 NOTE: Unless you have leave the "Case No" fiel	TP ACE reserved a Case # or are:	filing a Contract,
Name of Registrant(s) Wholesale Carrier Servi DBA(s) of Registrant(s) Address of Registrant(s) 5471 N. University D		nrida 33067		
Company Web Address www.wcs-online.com		nica 55007		
Regulatory Contact Person(s) Chris S. Barton,		Phone (954)	227-1700 Fax (561)	750-7244
Regulatory Contact Person's Email Address sa		211011 (50 1) 221 (1011) 211 (1011) 111		
Contact Person for Annual Report Chris S. Bar	~		Phone (95	(4) 227-1700
Address (if different from above)				
Consumer Contact Information Randee Jenning	gs, Vice-President, Ope	erations	Phone (88	8) 280-4927
Address (if different from above)				
Motion for protective order included with filing Motion for waiver(s) filed affecting this case?		e: Waivers may toll any	v automatic timeframe	.]
Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application application form noted. (2) Information regarding the number of copies requirements the docketing information system section, by of the Commission.	xes below. CMRS pons, see the identified security wired by the Commission	roviders: Please see tion of Ohio Administration may be obtained from the	the bottom of Section to Code Section 4901 and Commission's web site a	on II. d/or the supplemental at <u>www.puco.ohio.got</u>
Carrier Type Other (explain below)	☐ ILEC	CLEC	□ c⊤s	☐ AOS/IOS
Tier 1 Regulatory Treatment	☐ TRF <u>1-6-04(B)</u>	☐ TRF <u>1-6-04(B)</u>		
Change Rates within approved Range	(0 day Notice)	(0 day Notice)		
New Service, expanded local calling	ZTA <u>1-6-04(B)</u>	ZTA <u>1-6-04(B)</u>		
area, correction of textual error	(0 day Notice)	(0 day Notice)		<u> </u>
Change Terms and Conditions, Introduce non-recurring service charges	│	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or	☐ ATA <u>1-6-04(B)</u>	☐ ATA <u>1-6-04(B)</u>		
Returned Check Charge	(Auto 30 days)	(Auto 30 days)		·
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	☐ ATW <u>1-6-12(A)</u> (Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring	☐ TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>		
service charges	(0 day Notice)	(0 day Notice)	TDE (a second	
Residential - Introduce New Tariffed Tier 2 Service(s)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	☐ TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and	TRF <u>1-6-05(E)</u>	TRF <u>1-6-05(E)</u>	TRF <u>1-6-05(E)</u> (0 day Notice)	1
Conditions, Promotions, or Withdrawal Residential - Tier 2 Service Contracts	(0 day Notice) CTR <u>1-6-17</u>	(0 day Notice)	☐ CTR <u>1-6-17</u>	
Commercial (Business) Contracts	(0 day Notice) Not Filed	(0 day Notice) Not Filed	(0 day Notice) Not Filed	1
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	-
Residential & Business Toll Services	Detariffed	Detariffed	Detariffed	-
(see "Other" below)				

Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	☐ ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a c Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	☐ ABN <u>1-6-11(β)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	☐ AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	☐ ATC <u>1-6-14(B)</u> (Auto 30 days)	☐ ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u> (Auto 30 days)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIÓ <u>1-6-14(A)</u> (0 day Notice)
Procedural	<u> </u>		market The Killer Strate and Artificial Strategic Strate	
Designation of Process Agent(s)	TRF (0 day Notice)	☐ TRF (0 day Notice)	TRF (0 day Notice)	☐ TRF (0 day Notice)
Section II – Carrier to Carrier (Pursua	nt to <u>4901:1-7</u>), CMR	S and Other		
Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	☐ NAG <u>1-7-07</u> (Auto 90 day)	NAG <u>1-7-07</u> (Auto 90 day)		
Request for Arbitration	☐ ARB <u>1-7-09</u>	ARB 1-7-09	<u> </u>	
Introduce or change c-t-c service tariffs,	(Non-Auto)	(Non-Auto)		
	(Noti-Adio) ATA <u>1-7-14</u> (Auto 30 day)			
Introduce or change access service pursuant to 07-464-TP-COI	ATA <u>1-7-14</u>	(Non-Auto) ATA 1-7-14		
Introduce or change access service	☐ ATA <u>1-7-14</u> (Auto 30 day) ☐ ATA	(Non-Auto) ATA 1-7-14		
Introduce or change access service pursuant to 07-464-TP-COI Request rural carrier exemption, rural	☐ ATA 1-7-14 (Auto 30 day) ☐ ATA (Auto 30 day) ☐ UNC 1-7-04 or (Non-Auto) 1-7-23(B) (Non-Auto)	(Non-Auto) ATA 1-7-14 (Auto 30 day) UNC 1-7-04 or		
Introduce or change access service pursuant to 07-464-TP-COI Request rural carrier exemption, rural carrier suspension or modification Pole attachment changes in terms and	ATA 1-7-14 (Auto 30 day) ATA (Auto 30 day) UNC 1-7-04 or (Non-Auto) 1-7-23(B)	(Non-Auto) ATA 1-7-14 (Auto 30 day) UNC 1-7-04 or (Non-Auto) 1-7-05 UNC 1-7-05 (Non-Auto)	NAG [Interconnection Agree (Auto 90 days)	
Introduce or change access service pursuant to 07-464-TP-COI Request rural carrier exemption, rural carrier suspension or modification Pole attachment changes in terms and conditions and price changes.	☐ ATA 1-7-14 (Auto 30 day) ☐ ATA (Auto 30 day) ☐ UNC 1-7-04 or (Non-Auto) 1-7-23(B) (Non-Auto) ☐ RCC [Registration & Change in	(Non-Auto) ATA 1-7-14 (Auto 30 day) UNC 1-7-04 or (Non-Auto) 1-7-05 UNC 1-7-05 (Non-Auto)	☐ NAG [Interconnection Agree	

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the

Commission's Web Page for a complete list of exhibits.

Exhibit	Description;
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Wholesale Carrier Services, Inc., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. 1 understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the forego	oing is true and correct.		
Executed on $\frac{12}{2}$, 2009	at Coral Springs,	Florida	
@Clist		Chris S. Barton, President	12/22, 2009
 This affidavit is required for every tariff-affide authorized agent of the applications. 		e signed by counsel or an	n officer of the applicant, or an
	<u>VERIF</u>	<u>ICATION</u>	
I, Chris S. Barton, verify that I have provided by the Commission and tha submitted in connection with this ca	at all of the info	ormation submitted here,	and all additional information
*Chris S. Barton, President *Verification is required for every authorized agent of the applicant.	filing. It may be	signed by counsel or an	officer of the applicant, or as
Send your completed Application For	em including all rear	irad attachments as well as t	he required number of copies to

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

OH CLEC App

The Public Utilities Commission of Ohio TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM for CARRIER CERTIFICATION

(Effective: 09/19/2007)
(Pursuant to Case Nos. 06-1344-TP-ORD and 06-1345-TP-ORD)
NOTE: This SUPPLEMENTAL form must be used WITH the
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of Wholesale Carrier Services, Inc. To Provide Competitive Facilities-Based and Resold Local Services throughout the St))) ate of Ohio)	Case No TP -			
Name of Registrant(s) Wholesale Carrier S DBA(s) of Registrant(s) Address of Registrant(s) 5471 N. Univers	-	67			
Motion for protective order included value of Motion for waiver(s) filed affecting the		waiver(s) tolls any automatic timeframe]			
List of Required Exhibits					
Tariffs: (Include all that apply)					
☐ Interexchange Tariff ¹	☐ Local Tariff ¹	<u> জুলি টের্লালের কলের বিল্</u> ল			
Description of Services	ANOTE A PERMISSE	Sedicamers musiciple on Access tomic			
☐ Service provisioned via Resale	Service provisioned via Facil	lies 🔯 Boh Resi i ani Japoni espesse			
□ Description of Proposed Services	Statement about the provision CTS services	n of			
Explanation of how the proposed services in the proposed market area are in the public interest.	□ Description of the class of customer applicant intends to serve	stomers (e.g., residence, business) that the			
Business Requirements					
Evidence of Registration with:		Ohio Secretary of State ² & Certificate of Good Standing			
Documentation attesting to the application	<u>ant's financial viability, includir</u>	g the following:			
	and external funds available to su	ndition, liquidity, and capital resources. Describe upport the applicant's operations that are the			
	Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions				
Documentation to support the applicant's cash and funding sources.					
Documentation attesting to the application	ant's managerial ability and cor	porate structure, including the following:			
□ Documentation attesting to the appliance offering(s) and proposed service are service.		xpertise relative to the proposed service			
□ List of names, addresses, and phone	e numbers of officers and director	s, or partners.			
□ Documentation indicating the application	ant's corporate structure and own-	ership			
	perations in other states.				

¹ Detariffed services are regulated but not required to be filed in a tariff. For purposes of Certification, all detariffed services offered must be provided as an exhibit.

² Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

	If this company has been previously certified in the State of Ohio, include that certification number				
\boxtimes	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.				
<u>Do</u>	cumentation attesting to the applicant's managerial ability and corporate structure (cont'd):				
\boxtimes	Verification of compliance with any affiliate transaction requirements				
<u>Do</u>	cumentation attesting to the applicant's proposed interactions with other Carriers				
\boxtimes	Explanation as to whether rates are derived through (check all applicable):				
	☐ interconnection agreement ☐ retail tariffs ☐ resale tariffs				
\boxtimes	Explanation as to which service areas company currently has an approved interconnection or resale agreement.				
\boxtimes	A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.				
<u>Do</u>	cumentation attesting to the applicant's proposed interactions with Customers				
Ø	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.				
Ø	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)				
X	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.				
\boxtimes	Provide a copy of any customer application form required in order to establish residential service, if applicable.				
\boxtimes	For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357)				
	If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariffs may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.				
	Affidavit				
(Kan	m/an authorized representative of the applicant corporation				
Αp	(Name) d I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental plication Form for Carrier Certification provided by the Commission, and that all of the information submitted here, and all ditional information submitted in connection with this case, is true and correct.				
E	xecuted on 17/22, 2009 at Coral Springs, Florida				
	Chris S. Barton, President Signature and Title) (Date)				

LIST OF EXHIBITS

- EXHIBIT A Copy of applicants proposed tariff
- **EXHIBIT B Description of proposed services**
- EXHIBIT C Statement about the provision of CTS services
- EXHIBIT D- Description of the proposed Market Area
- EXHIBIT E Explanation of how the proposed services in the proposed market area are in the public interest
- EXHIBIT F Description of the class of customers (e.g., residence, business) that the applicant intends to serve
- EXHIBIT G Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio
- EXHIBIT H Certification from Ohio Secretary of State and Certificate of Good Standing
- EXHIBIT I- Summary describing Wholesale Carrier Services, Inc.'s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application
- EXHIBIT J Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions
- EXHIBIT K Documentation to support the applicant's cash and funding sources
- EXHIBIT L Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area
- EXHIBIT M -List of names, addresses, and phone numbers of officers and directors, or partners
- EXHIBIT N Documentation indicating the Applicant's corporate structure and ownership
- EXHIBIT O Information regarding any similar operations in other states
- EXHIBIT P Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP

- EXHIBIT Q Verification of compliance with any affiliate transaction requirements
- EXHIBIT R Explanation as to which service areas company currently has an approved interconnection or resale agreement
- EXHIBIT S A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection and offering of services to end users
- EXHIBIT T Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone
- EXHIBIT U Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)
- EXHIBIT V- A sample copy of the customer bill and disconnection notice the applicant plans to utilize
- EXHIBIT W- Provide a copy of any customer application form required in order to establish residential service, if applicable
- EXHIBIT X- For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357)
- EXHIBIT Y— If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariff may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.
- EXHIBIT Z Welcome Letter

EXHIBIT A - Copy of applicants proposed tariff

Detariffed services are regulated but not required to be filed in a tariff. A complete description of the rates & terms and conditions that are offered by the Company can be found on the Company's website at www.wcs-online.com.

Wholesale Carrier Services, Inc. Issue Date: February 5, 2010

PUCO Tariff No. 1 Original Page No. 1

RATES, TERMS AND CONDITIONS RELATING TO THE PROVISION OF COMPETITIVE LOCAL EXCHANGE SERVICES IN THE STATE OF OHIO

As Approved in Case No.

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As Approved in Case No.

1.7.1

1.7.2

1.7.3

1.7.4

CLAIMS

INSPECTIONS

STATION EQUIPMENT

INTERCONNECTION OF FACILITIES

Effective Date:

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11

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Chris S. Barton, President 5471 N. University Drive Coral Springs, Florida 33067

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of competitive local exchange service by Wholesale Carrier Services, Inc. ("the Company") in the calling areas defined herein.

The provision of services is subject to existing regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

As Approved in Case No.

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below.

- C To indicate changed regulation.
- D To indicate discontinued rate or regulation.
- I To indicate increased rate.
- M To indicate a move in the location of text.
- N To indicate new rate or regulation.
- R To indicate reduced rate.
- S To indicate reissued matter.
- To indicate a change in text but no change in rate or regulation.

As Approved in Case No.

EXPLANATION OF TERMS

ADVANCE PAYMENT

A payment that may be required by a local service provider as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

AUTHORIZATION CODE

A numerical code assigned to a Customer to enable the Company to identify the origin of the call so it may rate and bill the call.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designated for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

As Approved in Case No.

Effective Date:

Chris S. Barton, President 5471 N. University Drive Coral Springs, Florida 33067

CENTRAL OFFICE

An operating office of the incumbent competitive local exchange company where connections are made between telephone exchange lines.

CUSTOMER

A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

DEPICING

DePICing service limits the Company's customer's toll access to 101XXXX and 0- dialing until the customer selects a different provider or until the toll service provider requests removal of the dePICing service.

EMERGENCY

A situation that appears to present immediate danger to person or property.

EMERGENCY SERVICE (ENHANCED 911)

Allows customers to reach appropriate emergency services, including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Safety Answering Point (PSAP).

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

As Approved in Case No.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

FINAL ACCOUNT

A customer's outstanding charges still owed to the Company.

INVESTIGATIVE OR LAW ENFORCEMENT OFFICER

An officer of the United States, a state or a political subdivision of the United States which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

As Approved in Case No.

LAST NUMBER REDIAL

Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LOCAL CALL

Any call for which an additional charge, i.e., toll charge, is not made to the calling or called party.

LONG DISTANCE CALL

Any telephone call to a destination outside the local calling area, whether inter-LATA or intra-LATA, and for which there is a charge beyond that for basic service.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a long distance charge.

LOCAL EXCHANGE CARRIER

A company that furnishes exchange telephone service.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MOVE

The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

As Approved in Case No.

Effective Date:

Chris S. Barton, President 5471 N. University Drive Coral Springs, Florida 33067

Wholesale	Carrier	Servi	ces,	Inc.
Issue Date	· Februa	rv 5	201	n

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EXPLANATION OF TERMS (cont'd)

PRESUBSCRIPTION

An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

RATE CENTER

Company-designated service locations from which service is rendered or rated.

As Approved in Case No.

RECURRING CHARGES

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

SERVICE COMMENCEMENT DATE

The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

SERVICE ORDER

The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SPEED CALLING

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

As Approved in Case No.

TELECOMMUNICATIONS RELAY SERVICE (TRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT or vice versa. A customer will be able to access the state provider to complete such calls.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TOLL BLOCKING

Allows end users to block direct-dialed long distance calls from their telephones.

As Approved in Case No.

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EXPLANATION OF TERMS (cont'd)

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

UNDERLYING CARRIER

The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the provision of toll services.

USER

A customer or any other person authorized by a Customer to use service provided under this Tariff.

As Approved in Case No.

1. <u>Competitive Local Exchange Service Regulations</u>

1.1 <u>Undertaking of the Company</u>

- A The Company undertakes to provide the services in this tariff on the terms and conditions and at the rates and charges set forth herein. The services in this tariff are provided on a resale basis. AT&T Ohio and Verizon are the underlying incumbent local exchange carriers.
- B The Company is responsible under this tariff only for the services provided herein, and it assumes no responsibility for any service provided by any other entity, not including agents of the Company. Customers may use services provided under this tariff to obtain access to services offered by other service providers. However, this does not permit the Company to offer any services it purchased from AT&T Ohio on a resale basis for resale to other carriers.
- C The Company will provide a toll-free number giving Customers access to service personnel 24 hours per day, 7 days per week.
- D The Company will comply with any applicable quality of service requirements according to Ohio laws and rules.

1.2 Terms and Conditions

A Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Business Customer will be required to execute any other documents as may be reasonably requested by the Company.

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1. Competitive Local Exchange Service Regulations (cont'd)

1.2 Terms and Conditions (cont'd)

- Business Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current tariffed, month to month rates, unless terminated by the Business Customer. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- C This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.
- D Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- E The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

1. Competitive Local Exchange Service Regulations (cont'd)

- 1.2 Terms and Conditions (cont'd)
- G In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.
 - 1.3 <u>Notification of Service Affecting Activities</u>
- A The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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Section 1

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1. Competitive Local Exchange Service Regulations (cont'd)

1.4 Provision of Services

- A The Company will make reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Service installation shall be completed within five business days after a service order is placed. Company will credit in accordance with 4901:1-5-16 for delayed install, missed install or repair appointments and commitments.
- B The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.
- C The furnishing of service under this tariff is subject to the availability of all the necessary facilities.
- D Customer bears all responsibility in the event they utilize equipment not approved or authorized by the Company. Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.

- 1. Competitive Local Exchange Service Regulations (cont'd)
 - 1.4 Provision of Services (cont'd)
- E The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the services furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such services. Beyond this responsibility, the Company shall not be responsible for:
 - (i) the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or
 - (ii) the reception of signals by Customer provided equipment; or
 - (iii) network control signaling where such signaling is performed by Customer provided network control signaling equipment.
- At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

1. Competitive Local Exchange Service Regulations (cont'd)

1.5 <u>Directory Listings</u>

- A The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is in accordance with OAC 4901:1-5-16. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- B When a Customer with a nonpublished telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

1. <u>Competitive Local Exchange Service Regulations</u> (cont'd)

1.6 Interruptions in Service

An interruption is deemed to have occurred when the phone lines of the underlying provider are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

1.6.1 <u>Temporary Suspension for Maintenance</u>

A The Company's underlying provider shall have the right to make necessary repairs or changes in its services at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable, at times that will cause the Customer the least inconvenience. When the Company's services are being repaired or changed, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

1.6.2 Credit Allowance for Interruptions

A Interruptions of 24 hours or more, which are reported to or detected by the Company, and which are not due to negligence or willful act of the Customer, are credited to the Customer at the pro rata monthly charge involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than 24 hours. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

B For calculating credit allowances, every month is considered to have 30 days. A credit allowance for up to 48 hours is applied on a pro rata basis against the monthly recurring charges. A credit of at least one third of a month will be made for interruptions of 48 to 72 hours, and a credit of at least two-thirds of a month will be made for interruptions of 72 to 96 hours, with a full month credit for interruptions in excess of 96 hours. Only those facilities on the interrupted portion of circuit will receive a credit.

1. <u>Competitive Local Exchange Service Regulations</u> (cont'd)

1.6 Interruptions in Service (cont'd)

1.6.3 Limitations on Credit Allowances

- A No credit allowances will be made for:
 - (i) interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by the Customer; and
 - (ii) interruptions that are restored less than 24 hours after the interruption is reported or discovered by the Company.

All requirements for credit allowances for interruptions of service will be consistent with 4901:1-5-16 of the Commission's Minimum Telephone Service Standards.

1. Competitive Local Exchange Service Regulations (cont'd)

- 1.7 Obligations of the Customer
- A The Customer shall be responsible for:
 - (i) the payment of all applicable charges pursuant to this tariff;
 - (ii) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

1. <u>Competitive Local Exchange Service Regulations</u> (cont'd)

1.7 Obligations of the Customer (cont'd)

1.7.1 Claims

- A With respect to any service provided by the Company, Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:
 - (i) Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
 - (ii) Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by Customer, including, without limitation, use of the Company's services in a manner not contemplated by the agreement between the Customer and the Company.

1. Competitive Local Exchange Service Regulations (cont'd)

1.7 Obligations of the Customer (cont'd)

1.7.2 Station Equipment

A The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 1.7.2 is not applicable.

- 1. Competitive Local Exchange Service Regulations (cont'd)
 - 1.7 Obligations of the Customer (cont'd)
 - 1.7.3 Interconnection of Facilities
 - A Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing competitive local exchange service, and the channels, facilities or equipment of others may be provided at the Customer's expense. Customer shall be liable for damages resulting from Customer's use of non-compatible equipment.
 - B Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers that are applicable to such connections.
 - C Services furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

1. Competitive Local Exchange Service Regulations (cont'd)

1.7 Obligations of the Customer (cont'd)

1.7.4 Inspections

- A Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in Section 1.8.2 for the installation, operation, and maintenance of Customer-provided facilities. These inspections are to be completed within a time agreeable by both parties. No credit will be allowed for any interruptions occurring during such inspections.
- B If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services and personnel from harm. The Company will, upon request twenty-four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

Wholesale Carrier Services, Inc.

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Issue Date: February 5, 2010

1. <u>Competitive Local Exchange Service Regulations</u> (cont'd)

1.8 Payment Arrangements

A The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Authorized Users. Any objections made to the Company will be processed in accordance with O.A.C. 4901:1-5.

1. Competitive Local Exchange Service Regulations (cont'd)

1.8 Payment Arrangements (cont'd)

1.8.1 Deposits

- A Applicants for service may be required prior to establishing service to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Reestablishment of credit for service with be in accordance with Rule 4901:1-17-04.
- B The deposit will not exceed an amount equal to two month's average monthly bill for all regulated competitive local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.
- C Guarantee of Payment: The Company may accept, in lieu of deposit, a contract signed by a guaranter satisfactory to the Company whereby payment of a specified sum, not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the customer has closed and paid the account with the Company; or at the guaranter's request upon 30 days' written notice to the Company. Should the guarantee contract be insufficient according to (D) below, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Ohio Rules. The Company shall mail the guarantor copies of all disconnect notices sent to the customer whose account the guarantor has guaranteed unless the guarantor waives such notice in writing.

D Reestablishment of credit: An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill together with the reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

1. Competitive Local Exchange Service Regulations (cont'd)

1.8 Payment Arrangements (cont'd)

1.8.2 Refund of Deposits

- A deposit will be refunded to a customer after twelve consecutive months of prompt payments, as defined in "Explanation of Terms" and below, of telephone service invoices. A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills. The Company will refund the deposit to the customer by direct payment, or, at the customer's request, apply the deposit as a credit to the customer's account.
- B When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company will return the deposit to the customer or, at the customer's request, apply the deposit as a credit to the Customer's account.

1.8.3 Interest to Be Paid on Deposits

- A Interest will be paid on in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. Interest shall accrue on deposits held over 180 days and shall be paid to the Customer as follows:
 - (i) by credit to the customer's account once annually;
 - (ii) by payment to the Customer upon request, once annually;
 - (iii) by adding accrued interest to the amount of the deposit when refunded to the customer;
 - (iv) by applying interest to any unpaid bill of the Customer upon termination of service with the Company.

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1. Competitive Local Exchange Service Regulations (cont'd)

1.8 Payment Arrangements (cont'd)

1.8.3 Interest to Be Paid on Deposits (cont'd)

All requirements for establishment of credit will be consistent with Rules 4901:1-17 and 4901:1-5-13 & 14 of the Commission's Minimum Telephone Service Standards.

1.8.4 Bills and Collection of Charges

- A Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.
- B All service, monthly recurring charges and non-recurring charges are due and payable within 14 days of the post mark on the bill, provided however, that installation charges may be spread out over 3 months.
- C The Company shall present bills for recurring charges monthly to the Customer, in advance of the month which service is provided.
- D For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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1. Competitive Local Exchange Service Regulations (cont'd)

1.8 Payment Arrangements (cont'd)

1.8.4 Bills and Collection of Charges (cont'd)

- F A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The Company may waive the returned check charge under appropriate circumstances.
- G If Customer chooses to place information services provider (ISP) calls or receives calls via a non-Wholesale Carrier Services, Inc. affiliated carrier, customer will be liable for all charges related to such calls; including without limitation, charges billed to the Company or Customer by ISP or other carriers, any applicable rebilling charge and charges for any service provided by the Company or its affiliates.
- H The Company's bills and billing practices will be consistent with MTSS Rule 4901:1-5-15.

1.8.5 Disputed Bills

A The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

- 1. Competitive Local Exchange Service Regulations (cont'd)
- 1.8 Payment Arrangements (cont'd)
 - B The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
 - C The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

Wholesale Carrier Services, Inc. 5471 N. University Drive Coral Springs, Coral Springs 33067 (888) 280-4927

Ohio Public Utilities Commission 180 E. Broad Street Columbus, OH 43215 Toll Free: (800) 686-7826

- D If you have a complaint that is not resolved after you have called the Company or for general utility information, residential and business customers may contact the Ohio Public Utilities Commission for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.
- E Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

The Company will not collect attorney fees or court costs from Customers.

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1. <u>Competitive Local Exchange Service Regulations</u> (cont'd)

1.9 Discontinuance of Service

1.9.1 Discontinuance of Service by the Company

- A The Company may discontinue or suspend service to Customer upon written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service and no sooner than fourteen days after the due date of the bill without incurring any liability for the following reasons:
 - (i) Upon non-payment of any amounts owing to the Company for local exchange services which is not in dispute; or
 - (ii) Upon failure of the Customer to meet the deposit requirements set out in Section 1.9.3 of this tariff; or
 - (iii) Upon failure of the Customer to provide the Company reasonable access to its equipment and property; or
 - (iv) Upon failure of the Customer to comply with municipal ordinances or other laws pertaining to telecommunications services.

All requirements for discontinuance of service by the company will be consistent with 4901:1-5-17 of the Commission's Minimum Telephone Service Standards.

- 1. Competitive Local Exchange Service Regulations (cont'd)
 - 1.9 Discontinuance of Service (cont'd)
 - 1.9.1 Discontinuance of Service by the Company (cont'd)
 - B The Company may discontinue service to Customer immediately and without notice for any of the following reasons without incurring liability:
 - (i) In the event of tampering with the Company's equipment, facilities or property in any way; or
 - (ii) In the event of a condition determined to be hazardous to the Customer, to other customers of the Company; to the public, or to employees of the Company; or
 - (iii) In the event of Customer's use of service in such a manner as to adversely affect the Company's service to others.
 - C The discontinuance of service by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for any service(s) as requested by the Customer up to discontinuance of service.
 - D Upon the Company's discontinuance of service to Customer pursuant to this section, all applicable charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

1. <u>Competitive Local Exchange Service Regulations</u> (cont'd)

- 1.9 Discontinuance of Service (cont'd)
 - 1.9.1 Discontinuance of Service by the Company (cont'd)
 - D For purposes of this section (1.10.1), all regulated telephone services provided by the Company shall be defined as local service.
 - E The Company may disconnect Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards.
 - (i) Disconnection notices issued by the Company pursuant to Rule 4901:1-5-17, O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "only local" service to Customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
 - F The Company is prohibited from disconnecting any Customer's local service for nonpayment of charges incurred by the Customer for toll service.
 - G Partial payments by a Customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.

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- 1. Competitive Local Exchange Service Regulations (cont'd)
 - 1.9 Discontinuance of Service (cont'd)
 - 1.9.2 Discontinuance of Service by Customer

Cancellation by the customer will be in accordance with the Company's Service Requirements Form, Page 2 and in compliance with O.A.C. 4901:1-5.

1. Competitive Local Exchange Service Regulations (cont'd)

1.10 Restoral of Service

- A When Customer's service has been permanently disconnected in accordance with this tariff and the service has been finalized through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.
- B Unless prevented by circumstances beyond the company's control or unless a subscriber requests otherwise, the company shall reconnect previously disconnected service by five p.m. on the next business day following either:
 - (1) Receipt by the company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the company that conditions which warranted disconnection of service have been eliminated; or
 - (2) Agreement by the company and the subscriber on a deferred payment plan and a payment, if required, under the plan.

Before restoring service under this rule, the company may not insist upon payment of any amount that has not been included on a notice of disconnection.

1. Competitive Local Exchange Service Regulations (cont'd)

1.11 Transfers and Assignments

A Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties, upon the approval, with an appropriate application with the PUCO, (i) to any subsidiary, parent Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

1.12 Notices and Communications

- A The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.
- All notices or other written communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever comes first.

As Approved in Case No. 09-

-TP-ACE

1. Competitive Local Exchange Service Regulations (cont'd)

D The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notices set forth herein.

1.13 Promotional Offers

A The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made and shall be conducted in accordance with the provisions of state rules and regulations. The only limitation upon a promotional offering shall be that the waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis. All promotions will be added to the tariff as an addendum to the price list.

1.14 <u>Customer Service</u>

A Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

2 Service Descriptions and Rates

General

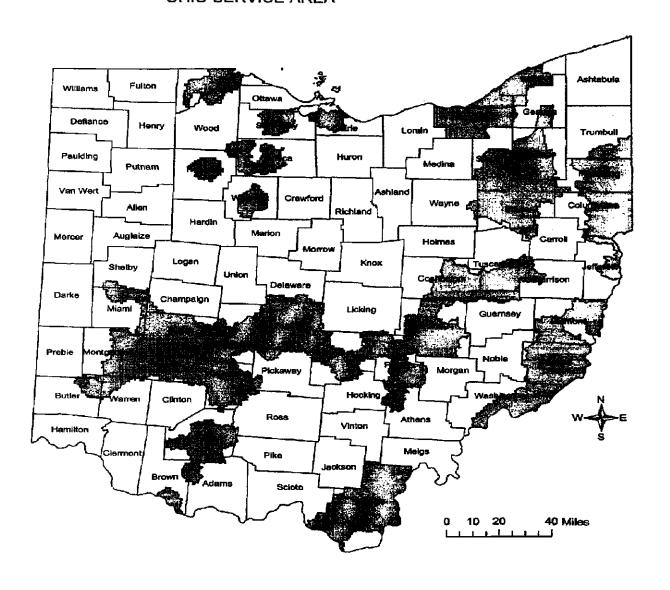
- A Wholesale Carrier Services, Inc.'s local service enables the business Customer to:
 - (i) receive calls from other stations on the public switched telephone network;
 - (ii) place calls to other stations on the public switched telephone network;
 - (iii) access the Company's business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
 - (iv) access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or Customer may access a provider on an *ad hoc* basis by dialing the provider's Carrier Identification Code (10XXX).
- B Calls to information service providers (900/976) will be automatically blocked on a per line basis. The Customer may have the blocking removed pursuant to FCC rules.

The Company will mirror the entire ILEC exchanges for both serving areas and local calling areas as stated in the tariffs of AT&T Ohio and Verizon.

As Approved in Case No. Issue Date: February 5, 2010

2 Service Description and Rates (cont'd)

2.1 Proposed Service Area – AT&T OHIO SERVICE AREA

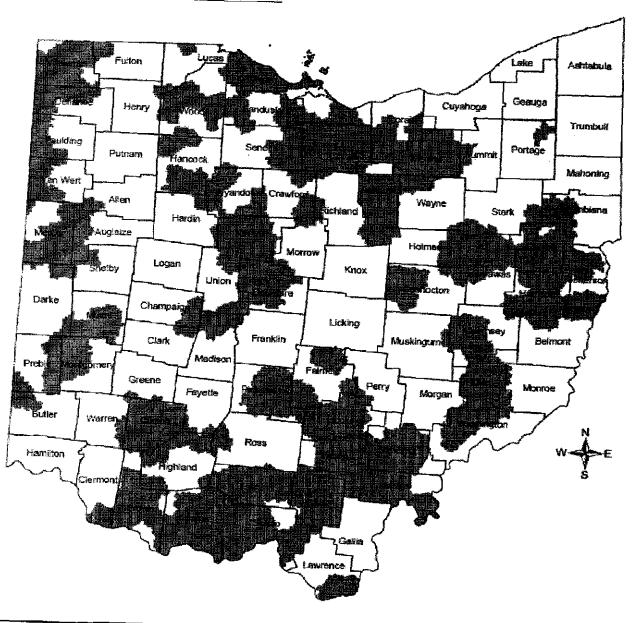


As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

2 <u>Service Description and Rates</u> (cont'd)

2.1 Proposed Service Area - Verizon



As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions

A The Company's competitive local exchange services have a variety of available features that let the Customer design a service tailored to meet their needs. Below are feature descriptions.

Caller ID with Number

Allows for the automatic delivery of a calling party's number to the called customer. The telephone number is displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call waiting tone, but the new incoming call number will not be displayed.

Caller ID with Name and Number

Allows for the automatic delivery of a calling party's name and number to the called party. The name and number are displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call-waiting tone, but the new incoming name and number will not be displayed.

Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Forward

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

Call Forward Don't Answer

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

Call Pick Up

This optional feature allows a call to be answered from a different line by dialing a code. All lines in the group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

As Approved in Case No. Issue Date: February 5, 2010

2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Transfer

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

Call Waiting

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

Consultation Hold

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

Direct Connect Hotline

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off hook. This feature is assigned to a phone which is used only for this purpose.

Hunting

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

Speed Dial

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Speed Dial, Expanded

This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

Speed Dial, Group

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed dial list.

Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

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Section 2

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2. <u>Service Description and Rates</u> (cont'd)

2.3 Feature Package

The feature package allows the customer to select any combination or all of the following features for a single monthly recurring charge, rather than subscribing to these features separately:

Call Pick Up

Call Forward - Variable

Call Transfer Call Hold Three Way Conference Calling

Call Waiting

Speed Dial

2.3.1 Rate

Maximum Charge

Call Waiting

Non Recurring Charge Monthly Recurring Charge \$20.00

arge \$11.00

As Approved in Case No. Issue Date: February 5, 2010

Wholesale Carrier Services, Inc.

PUCO Tariff No. 1

Section 2

Original Page No. 9

- 2 Service Description and Rates (cont'd)
 - 2.4 Resold Business Line Service
 - A Resold Business Line service offers the Customer a choice of billing options, and a host of optional features. Term plans are also available.

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2 <u>Service Description and Rates</u> (cont'd)

2.4 Resold Business Line Service (cont'd)

2.4.1 Rates

Billing Option 1 - Customers receive a lower monthly recurring line charge in exchange for a term plan.

	Monthly Recurring Charge	Per Call Charge	
Term Plan	Max.	Max.	
Month to Month	\$75.00	\$.24	
One Year	\$63.00	\$.24	
Two Year	\$54.00	\$.24	
Three Year	\$48.00	\$.24	

Billing Option 2 - Customers receive a lower incremental charge in exchange for a term plan.

	Monthly Recurring Charge	Incremental Charge*
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.036
One Year	\$75.00	\$.034
Two Year	\$75.00	\$.032
Three Year	\$75.00	\$.029

^{*} Billing is in six second increments with an 18 second minimum.

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Wholesale Carrier Services, Inc.

PUCO Tariff No. 1

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2 Service Description and Rates

2.5 Features

For feature descriptions, see Section 2.2 and feature rates, see Section 3.2

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Wholesale Carrier Services, Inc.

PUCO Tariff No. 1

Section 2

Original Page No. 12

- 2 <u>Service Description and Rates</u> (cont'd)
 - 2.6 <u>Installation Fees</u>
 - A A non-recurring installation fee will be assessed when a new line is added to a new or existing account. Customers will have the option to spread the installation fee over a three month period in accordance with O.A.C. 4901:1-5-7 (D).

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2 Service Description and Rates (cont'd)

2.7 Directory Listings

2.7.1 Description

Directory listing will be provided in accordance with Section 1.6 of this tariff. The following types of listings are available:

- (i) Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;
- (ii) Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;
- (iii) Non-Published Listings. Nonpublished listing are not printed in directories nor are they available from directory assistance. Nonpublished listings are subject to the provisions set forth in Sections 1.5.2 and 1.6;
- (iv) Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listings are available from directory assistance;
- (v) Foreign Listing. A foreign listing is one which is published in a directory not in the Customer's immediate calling area;
- (vi) Extra Line Listings. Provides additional information after a main or additional listings.
- (vii) Cross Reference Listing. This provides a reference to another listing in the same directory.

As Approved in Case No. Issue Date: February 5, 2010

- 2 Service Description and Rates (cont'd)
 - 2 Service Description and Rates (cont'd)
 - 2.8 Directory Assistance
 - A The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A monthly allowance of one call to Directory Assistance per account is allowed at no charge. A maximum of two number requests per call will be allowed.
 - В The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.
 - 2.8.1 Rates

For all calls to directory assistance beyond the monthly allowance specified above, the following charge will apply per call:

\$1.00

For all requests for Directory Assistance Call Completion, the following additional charge will apply:

\$.40

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PUCO Tariff No. 1

Section 2

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- 2 Service Description and Rates (cont'd)
 - 2.8 Directory Assistance
 - 2.8.2 <u>Directory Assistance Credits</u>
 - A Credit will be given for calls to Directory Assistance as follows:
 - (i) The Customer experiences poor transmission or is cut-off during the call; or
 - (ii) The Customer is given the incorrect telephone number.
 - B To obtain credit, the Customer must contact its Customer Service representative.

As Approved in Case No. Issue Date: February 5, 2010

- 2 Service Description and Rates (cont'd)
 - 2.9 <u>Traditional Operator Services</u>
 - 2.9.1 General
 - A The Customer has the option of contacting the incumbent competitive local exchange company operator for general information, such as dialing instructions, country or city code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent competitive local exchange operator to complete competitive local exchange telephone calls in the following manner:
 - (i) Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator;
 - (ii) Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator;
 - (iii) Calling Cards. Provides the Customer with the capability of placing a call using a credit card of an interexchange carrier with or without the assistance of an operator;
 - (iv) Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party;
 - (v) Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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Wholesale Carrier Services, Inc.

PUCO Tariff No. 1

Section 2

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2 Service Description and Rates (cont'd)

2.10 Toll Disconnection

Please see section 1.10 for regulations pertaining to disconnection.

2.12.1 <u>DePICing</u>

Max.

\$5.00

As Approved in Case No. Issue Date: February 5, 2010

3 Competitive Local Exchange Service Price List (cont'd)

3.1 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Business Local Exchange are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company

3.1.1 AT&T Ohio Calling Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange lines per month for customers located in the AT&T Ohio Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

As Approved in Case No. Issue Date: February 5, 2010

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.1 Standard Business Local Exchange Service (cont'd)
 - 3.1.1 AT&T Ohio Calling Areas
 - A. Message Rate

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

Individual Line	Monthly Rate	Max Rate	
	28.90	57.80	
		;	
		····	
1			

Multiline Key	Monthly Rate	Max Rate	 , ,
	32.60	65.20	

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.1 Standard Business Local Exchange Service (cont'd)
 - 3.1.1 AT&T Ohio Calling Areas (cont'd)
 - A. Message Rate (cont'd)

Local Message Allowances and Charges
The monthly rates for usage packages associated with message rate services include
the number of local messages specified below:

Monthly Call Allowance 73

The current charge per additional local message is \$0.16 The maximum charge per additional local message is \$0.16

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined.

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3 Competitive Local Exchange Service Price List (cont'd)

- 3.1 Standard Business Local Exchange Service (cont'd)
 - 3.1.1 AT&T Ohio Calling Areas
 - B. Measured Rate
 - Measured Rate Services

The local usage charges are based upon four measured elements, i.e., the total number of outgoing local messages, the distance and the duration of each local message and the time of day each local message is originated, subject to the following:

Distance

The charges for local messages vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the calling and called stations.

- b. Duration
 - (1) A charge applies for the initial minute, or fraction thereof, and for each additional minute, or fraction thereof.
 - (2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
 - (3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.
 - (4) Chargeable time does not include time lost because of faults or defects in the service.

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- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.1 Standard Business Local Exchange Service (cont'd)
 - 3.1.1 AT&T Ohio Calling Areas (cont'd)
 - B. Measured Rate (cont'd)

Monthly Recurring Service Charges

Individual Line	Monthly Rate	Max Rate	
	22.75	45.50	

Multiline Key	Monthly Rate	Max Rate
7.0	26.45	52.90

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3.1 Standard Business Local Exchange Service (cont'd)

3.1.1 AT&T Ohio Calling Areas (cont'd)

C. Usage Rates

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0353	0.0088
B (22 miles)	0.0397	0.0132
C (999miles)	0.0442	0.0177

Per Minute Usage Charges - OFF-PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0177	0.0044
B (22 miles)	0.0199	0.0066
C (999 miles)	0.0221	0.0089

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3.1 Standard Business Local Exchange Service (cont'd)

3.1.1 AT&T Ohio Calling Areas (cont'd)

C. Local Features

Feature	Business	Max Rate
Call Waiting	5.50	11.00
Call Forwarding (Variable)		
Standard	6.50	13.00
Speed Calling		
8-Number	6.00	
30-Number	6.10	
Three-Way Calling	6.50	
Caller ID Number	7.00	14.00
Caller ID Name ¹	3.50	7.00
Distinctive Ring, each line	N/A	
Automatic Busy Redial	5.50	
Automatic Callback	5.00	
Call Selector	4.00	
Call Return	5.50	<u> </u>
Call Screening	5.50	
Non-Published Service	3.50	7.00
Additional Listings, each	3.00	
Call Trace	7.00	14.00
Per Use Local Features		
Call Return	1.49	
Busy Redial	0.75	
Three-Way Calling	1.49	

¹ Caller ID Number must also be purchased

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Effective Date:

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3 <u>Competitive Local Exchange Service Price List</u> (cont'd)

3.1 Standard Business Local Exchange (cont'd)

3.1.2 Verizon Calling Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange lines per month for customers located in the Verizon Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

A. Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) will be billed separately per minute.

	Monthly Rate	Max Rate
Individual Line	35.95	71.90

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3.1 Standard Business Local Exchange (cont'd)
 - 3.1.2 Verizon Calling Areas (cont'd)
 - A. Flat Rate Calling Service (cont'd)

Multiline Key	Monthly Rate	Max Rate
Rate Class 1	39.09	78.18
Rate Class 2	40.41	80.82
Rate Class 3	41.79	83.58
Rate Class 4	43.74	87.48
Rate Class 5	45.68	91.36
Rate Class 6	47.19	94.38

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3.1 Standard Business Local Exchange (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages². The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

Monthly Charges

Individual Line	Monthly Rate	Max Rate
75		
Rate Class 1	15.64	31.28
Rate Class 2	16.16	32.32
Rate Class 3	16.74	33.48
Rate Class 4	17.64	35.28
Rate Class 5	18.65	37.30
Rate Class 6	24.09	48.18

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² Operator Assistance for Local Messages: A special service charge applies for operator assistance on local calls. This service charge is in addition to the other usage rates for Usage Sensitive Service. Charge per call is \$.50.

- 3.1 Standard Business Local Exchange (cont'd)
 - 3.1.2 Verizon Calling Areas (cont'd)
 - B. Usage Sensitive Charges and Allowances (cont'd)

Multiline Key	Monthly Rate	Max Rate
D / Cl 1	00.45	46.00
Rate Class 1	23.45	46.90
Rate Class 2	24.25	48.50
Rate Class 3	25.07	50.14
Rate Class 4	26.24	52.48
Rate Class 5	27.41	54.82
Rate Class 6	30.16	60.32

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.1 Standard Business Local Exchange (cont'd)
 - 3.1.2 Verizon Calling Areas (cont'd)
 - B. Usage Sensitive Charges and Allowances (cont'd)

Usage Charges

	PEAK		OFF-PEAK ³	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area				
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

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³ 9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

3.1 Standard Business Local Exchange (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

C. Verizon Local Features

Feature	Business Business	Max Reis
Call Waiting	2.50	5.00
Cancel Call Waiting	0.50	1.00
Call Forwarding		
(Variable)	_	
Standard	2.40	
Busy/No Answer	3.00	
Select Call Forwarding	5.00	
Speed Calling		
8-Number	2.00	
30-Number	3.30	
Three-Way Calling	3.40	
Caller ID Number	7.00	14.00
Caller ID Name ⁴		
Distinctive Ring, each	6.00	
line		
Do Not Disturb	5.00	
Fixed Call Forwarding		
Busy	1.00	
No Answer	1.00	

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⁴ Caller ID Number must also be purchased

3.1 Standard Business Local Exchange (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

C. Verizon Local Features (cont'd)

rizon Local Features (cont		
Remine	compresed Bristings Factory	. Para di Maria di Amerikanan di Amerikanan di Amerikanan di Amerikanan di Amerikanan di Amerikanan di Amerikan
Busy No Answer	1.25	
Automatic Busy	5.00	
Redial		
Call Block	2.00	
Anonymous Call	n/a	
Block ⁵		
Priority Call	5.00	
*69	5.00	10.00
Non-Published Service	3.50	7.00
Additional Listings,	3.00	
each		
Per Use Local		
Features ⁶		
Call Return	0.75	
Busy Redial	0.75	
Three-Way Calling	0.75	

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⁵ Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

⁶ The maximum monthly charge is \$7.50 per line per local feature type.

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.1 Standard Business Local Exchange (cont'd)
 - 3.1.2 Verizon Calling Areas (cont'd)
 - C. Verizon Local Features (cont'd)

Verizon Local Feature Packages - Business

- 1. Choice PAC
- a. Choice PAC service offers a discount when the customer subscribes to three or more calling services as specified in b. following. If the number of services ordered is less than three or the customer removes a service or services such that the total subscribed to becomes less than three, the discount does not apply and the individual applicable rates apply. The service is available to single line business customers.
- b The following services are available for the Choice PAC offering:

Busy Redial Do Not Disturb

*69 Select Call Forwarding

Call Block Speed Dialing 8
Call Forwarding Speed Dialing 30

Call Waiting/Cancel Call Waiting Three-Way Calling
Caller ID Priority Call

Caller ID Priority Call

Caller ID – Number Only Distinctive Ring

.c The following discount applies when a customer subscribes to three or more qualifying company calling services:

Business Service 30 % Discount

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company

3.2.1 AT&T Ohio Calling Areas

A. Monthly Recurring Charges

The following charges apply to Standard Residential Local Exchange Service lines per month for customers located in the AT&T Ohio Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.1 AT&T Ohio Calling Areas (cont'd)
 - (I) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

Individual Line	Current Rate	Max Rate
	\$39.99	\$7900

(II) Measured Rate Service

Customers subscribing to Measured Rate Service will pay a recurring service charge and a local usage per call charge. The Measured Rate Service Customer will be charged a per minute rate for all local calls placed from the Customer's line.

Monthly Recurring Service Charges

Measured Rate	Max Rate
27.49	39.99

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.1 AT&T Ohio Calling Areas (cont'd)
 - (II) Measured Rate Service (cont'd)

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute	Max Rate
A (10 miles)	0.0406	0.0104	0.0812
B (22 miles)	0.0406	0.0104	0.0812
C (999miles)	0.0406	0.0104	0.0812

Per Minute Usage Charges – OFF-PEAK

Band	First Minute	Add'l Minute	Max Rate
A (10 miles)	0.0203	0.0052	0.0406
B (22 miles)	0.0203	0.0052	0.0406
C (999	0.0203	0.0052	0.0406
miles)			

(III) Message Rate Service

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.1 AT&T Ohio Calling Areas (cont'd)
 - (III) Message Rate Service (cont'd)

Monthly Recurring Service Charges

Message Rate	Max Rate
 8.91	17.82

Local Message Allowances and Charges
The monthly rates for usage packages associated with message rate services
include the number of local messages specified below:

Monthly Call Allowance 30

The current charge per additional local message is \$0.16 The maximum charge per additional local message is \$0.16

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3.2 Standard Residence Local Exchange Service (cont'd)

3.2.1 AT&T Ohio Calling Areas (cont'd)

B. Local Features

Feature	Residential	Max Kate
Call Waiting	4.55	9.10
Call Forwarding (Variable)		
Standard	5.00	10.00
Speed Calling		
8-Number	4.00	
30-Number	4.00	
Three-Way Calling	5.00	
Caller ID Number	6.00	12.00
Caller ID Name ⁷	2.95	5.90
Distinctive Ring, each line	2.95	
Automatic Busy Redial	5.00	
Automatic Callback	5.00	
Call Selector	4.00	
Call Return	5.00	
Call Screening	5.00	
Non-Published Service	2.00	4.00
Additional Listings, each	2.00	
Call Trace	7.00	14.00
Per Use Local Features		
Call Return	1.49	
Busy Redial	0.75	
Three-Way Calling	1.49	

⁷ Caller ID Number must also be purchased

As Approved in Case No.

Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas
 - A. Monthly Recurring Charges

The following charges apply to Standard Residential Local Exchange Service lines per month for customers located in the Verizon Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

With Flat Rate Service, the customer can make unlimited calls to locations within their base rate area for a fixed monthly charge. The base rate area includes their home exchange and any exchanges that are available for their area. Also, the zone rates in Section will apply to services located outside the base rate Area.

Individual Line	Monthly Rate	Max Rate
	\$39.99	\$79.99
		-

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 <u>Standard Residence Local Exchange Service (cont'd)</u>
 - 3.2.2 Verizon Calling Areas
 - B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

Monthly Charge

Monthly Rate	Max Rate
\$10.54	\$50.00
	'
	\$10.54

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.1.2 Verizon Calling Areas (cont'd)
 - B. Usage Sensitive Charges and Allowances (cont'd)

Usage Charges

	PE	AK	OFF-PEAK ⁸	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area	_	<u> </u>		
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

C. Zone Rates

I. Description

Zone rates are specified monthly charges for urban grades of exchange service which do not vary with the distance from the base rate area, and are available to customers located within a zone rate area. A zone rate area is that portion of an exchange area which is beyond the base rate area and contiguous thereto, or to another zone rate area of the same exchange within which specified urban grades of service are offered at zone rates. Zone rate areas for each zoned exchange area are defined on maps in 2.16 Section 2 of this tariff.

As Approved in Case No.

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^{8 9:00} PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

3.2 Standard Residence Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

C. Zone Rates (cont'd)

II. Regulations

Application of Rates

The zone rates set forth herein are applicable in all exchanges where zone rate areas have been established.

The zone rates listed in this section are in addition to the rates specified in Section 2 or in Section 2.1 of this tariff for the class and grade of urban exchange service offered and rendered, and apply to each main station.

Grades of Service

Zone rate area exchange service is limited to business and residence classes of individual line service and residence two-party and four-party line grade of service.

III. Rates

		Zone		Zone		Zone
	Zone	Rate Area	Zone	Rate	Zone	Rate Area
	Rate	A - Max	Rate	Area B –	Rate	C – Max
Grade of Service	Area A	Rate	Area B	Max Rate	Area C	Rate
Individual Line	\$1.08	\$3.24	\$2.15	\$6.45	\$3.25	\$9.75
Two-Party Line	.93	\$2.79	\$1.80	\$5.40	\$2.70	\$8.10
Four-Party Line	.45	1.35	.90	2.70	1.33	\$3.99

As Approved in Case No.

Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - D. Calling Plans
 - I. Residential Local Package Extra⁹

A. Description

This service is only available to customers in the Verizon service areas. Residential Local Package Extra provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of any or all the following calling features:

*69	Distinctive Ring
Anonymous Call Block	Do Not Disturb
Busy Redial	Priority Call
Call Block	Select Call Forwarding
Call Forwarding	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
Caller ID	Three-Way Calling

As Approved in Case No.

Issue Date: February 5, 2010

⁹ Services are offered where facilities permit.

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - D. Calling Plans (cont'd)
 - I. Residential Local Package Extra (cont'd)

Residential Local Package Extra is only available on flat-rated single-line residential service. Residential Local Package Extra is not available with the following:

- any other package or bundled offering on the same line
- Lifeline Assistance
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service

B. Rates

Monthly Recurring Charges

Rate

Individual Line, \$44.95
each

As Approved in Case No. Issue Date: February 5, 2010

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - D. Calling Plans
 - II. Residential Local Package¹⁰

A. Description

This service is only available to customers in the Verizon service areas. Residential Local Package provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of up to three of the following calling features:

*69	Distinctive Ring
Anonymous Call Block	Do Not Disturb
Busy Redial	Priority Call
Call Block	Select Call Forwarding
Call Forwarding	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
Caller ID	Three-Way Calling

As Approved in Case No. Issue Date: February 5, 2010

¹⁰ Services are offered where facilities permit.

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - D. Calling Plans (cont'd)
 - II. Residential Local Package (cont'd)

Residential Local Package is only available on flat-rated single-line residential service. Residential Local Package is not available with the following:

- any other package or bundled offering on the same line
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service
- B. Rates

Monthly Recurring Charges

	Rate	
Individual Line, each	\$27.95	

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - D. Calling Plans (cont'd)
 - III. Residential Regional Package¹¹
 - A. Description

Residential Regional Package provides a combination of services available as a package to residential customers. A multiline customer can select a local package on one or more of their lines. Residential Regional Package is only available on flat-rated single-line residential service.

The following services are included in the package offering:

- I. Flat-rated Network Access Line
- II. Unlimited Direct-Dialed Intrastate IntraLATA Message
 Toll Telephone Service
- III. Service Ordering and Line Connection Charges associated with the initial order or for any subsequent changes to the service.

As Approved in Case No. Issue Date: February 5, 2010

¹¹ Services are offered where facilities permit.

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - D. Calling Plans (cont'd)
 - III. Residential Regional Package (cont'd)
 - IV. Choice of any or all calling services listed below:

Call Waiting/Cancel Call Waiting Caller ID Speed Dialing 8 Speed Dialing 30 Three-Way Calling

V. Zone Rates

Residential Regional Package is not available with the following:

- any other package or bundled offering on the same line
- any measured or message rate services
- employee concession service
- ISDN Service
- Foreign Exchange Service

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - D. Calling Plans (cont'd)
 - III. Residential Regional Package (cont'd)
 - B. Rates

Monthly Recurring Charges

2
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As Approved in Case No. Issue Date: February 5, 2010

 $^{^{12}}$ The Residential Regional Packages price includes Voice Mail which is a deregulated product.

3.2 Standard Residence Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

E. Verizon Local Features

Feature	Residential ***	Vat Raie
Call Waiting	2.50	\$5.00
Cancel Call Waiting	0.50	\$1.00
Call Forwarding (Variable)		
Standard	0.75	
Busy/No Answer	3.00	
Select Call Forwarding	5.00	
Speed Calling		
8-Number	0.75	
30-Number	1.25	
Three-Way Calling	2.75	
Caller ID Number	7.00	\$14.00
Caller ID Name ¹³		
Distinctive Ring, each line	6.00	

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Issue Date: February 5, 2010

¹³ Caller ID Number must also be purchased

3.2 Standard Residence Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

E. Verizon Local Features (cont'd)

Feature	Residential	Max Rate
Do Not Disturb	3.00	
Fixed Call Forwarding		
Busy	1.00	
No Answer	1.00	
Busy No Answer	1.25	
Automatic Busy Redial	5.00	
Call Block	2.00	
Anonymous Call Block ¹⁴	1.00	
Priority Call	3.00	
*69	5.00	\$10.00
Non-Published Service	2.00	\$4.00
Additional Listings, each	1.75	
Per Use Local Features ¹⁵		
Call Return	0.75	
Busy Redial	0.75	
Three-Way Calling	0.75	

As Approved in Case No.

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¹⁴ Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

¹⁵ The maximum monthly charge is \$7.50 per line per local feature type.

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.2 Standard Residence Local Exchange Service (cont'd)
 - 3.2.2 Verizon Calling Areas (cont'd)
 - F. Verizon Local Feature Packages Residential
 - I. Feature Package Option B

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling, *69 & Call Block

II. Feature Package Option A

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling, Speed Dailing-8, Distinctive Ring, Caller ID, Anonymous Call Block, Call Waiting ID¹⁶, Busy Redial, *69, Call Block, Do Not Disturb, Select Call Forwarding, & Priority Call

Where available.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.3 Advanced Features
 - G. Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID numbers apply in addition to charges specified for Basic Trunks or Digital Trunks.

So the Company may efficiently manage its number resource, the Company, at its sole discretion, reserves the right to limit the quantity of DID numbers a Customer may obtain. Requests for 300 or more DID numbers must be provided to the Company in writing no less than five (5) months prior to activation. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine their utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 Competitive Local Exchange Service Price List (cont'd)
 - 3.3 Advanced Features (cont'd)
 - G. Direct Inward Dial (DID) Service (cont'd)

Verizon Service Areas

Monthly
DID Numbers
Block of 10 Numbers
Block of 100 Numbers
S20.50
DID Trunk Termination
S15.00

AT&T OHIO Service Areas

Monthly
DID Numbers
Block of first 20 numbers
Block of add'1 20 numbers
Individual DID number

S1.20
\$3.20
\$3.20
\$0.25

DID Trunk Termination
\$19.00

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.4 Insufficient Fund Charge

\$25.00

- 3.5 <u>Directory Assistance</u>
 - A For all calls to local directory assistance beyond the monthly allowance of one call per month, the following charge will apply per call:

AT&T OHIO Service Areas

\$1.10 per call

Verizon Service Areas

\$1.10 per call

B For all requests for local Directory Assistance Call Completion, the following additional charge will apply:

\$.35 per request

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - 3.6 Lifeline Program
 - 3.6.1 General
 - (A) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996.
 - (B) Lifeline is supported by the federal universal service support mechanism.
 - (C) Federal baseline support of eight dollars and twenty-five cents (\$8.25) is available for each Lifeline service and is passed through to the subscriber. An additional three dollars and fifty cents (\$3.50) credit is provided by the Company. Supplemental federal support of one dollar and seventy-five cents (\$1.75), matching one half of the Company contribution, will also be passed along to the Lifeline subscriber. The total Lifeline credit available to an eligible customer in Ohio is thirteen dollars and fifty cents (\$13.50). The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3.6.2 Regulations

- (A) General
 - (1) Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.
 - (2) One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified below.
 - (3) A Lifeline customer may subscribe to any local service offering available to other residential customers. Since the Lifeline credit is applicable to the primary residential connection only, it may not be applied to multiple lines in a package for local service.
 - (4) Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

As Approved in Case No. Issue Date: February 5, 2010

(A) General (Continued)

- (5) No deposit will be required of a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- (6) The Federal Universal Service Charge will not be billed to Lifeline customers.
- (7) Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls. Access to toll service may be denied for non-payment of regulated tolls.
- (8) At no time shall a customer's Lifeline rate go below zero.

3.6.3 Eligibility

- (A) Customers are eligible if they participate in at least one of the following programs:
 - Medicaid, Food stamps, Federal Public Housing Assistance, Supplemental Security Income, Low Income Home Energy Assistance Program, Temporary Assistance to Needy Families (TANF), or National School Lunch's free lunch program (NSL). Additionally, a customer with total gross annual income that does not exceed 135% of the federal poverty income guidelines may apply directly to the Public Utilities Commission of Ohio for Lifeline eligibility certification.
- (B) All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3 Competitive Local Exchange Service Price List (cont'd)

Lifeline Program (Continued)

3.6.4 Certification

- (A) Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for services; or eligible Lifeline subscribers may enroll in the Lifeline program by signing a document certifying under penalty of perjury that the customer participates in one of the Ohio Lifeline eligible programs and identifying the qualifying program. The Lifeline credit will not be established until the Company has received such signed document. If the customer requests installation prior to the Company's receipt of such signed document, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- (B) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (C) When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation within 60 calendar days, the Lifeline credit will be discontinued.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3 <u>Competitive Local Exchange Service Price List</u> (cont'd)

Lifeline Program (Continued)

3.6.5 General

- (A) Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
 - (B) Service Charges are applicable for installing or changing Lifeline service.
 - (C) Link-Up connection assistance may be available for installing or relocating Lifeline service.
 - (D) The Service Change Charge is not applicable when existing service is converted intact to Lifeline.
 - (E) The total Lifeline credit consists of one federal credit plus one (1) Company credit
 - (1) Federal credit

Monthly Credit

All programs, one per Lifeline service \$10.00

(2) Company credit

All programs, one per Lifeline service \$ 3.50

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3 <u>Competitive Local Exchange Service Price List</u> (cont'd)

3.7 Link-Up Program

3.7.1 General

- (A) Link-Up is a program designed to increase the availability of telecommunications services to low income subscribers by providing a credit to the non-recurring installation and service charges to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996.
- (B) Link-Up is supported by the federal universal service support mechanism.
- (C) A federal credit amount of fifty percent (50%) of the non-recurring charges for connection of service, up to a maximum of thirty dollars (\$30.00), is available to be passed through to the subscriber.

3.7.2 Regulations

(A) General

- (1) Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline program.
- (2) Link-Up connection assistance is available per household and is applicable to the primary residential connection only.
- (3) The Link-Up credit is available each time the customer installs or relocates the primary residential service.
- (4) To receive the credit, proof of eligibility must be provided within 30 days after installation of service.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

- 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)
 - (5) The total tariffed charges for connecting service, including service and other installation charges, are considered in the credit calculation.
 - (B) Eligibility
 - (1) To be eligible for a Link-Up credit, a customer must be a current recipient of any one of the low income assistance programs set forth below:

Medicaid, Food stamps, Federal Public Housing Assistance, Supplemental Security Income, Low Income Home Energy Assistance Program, Temporary Assistance to Needy Families (TANF), or National School Lunch's free lunch program (NSL). Additionally, a customer with total gross annual income that does not exceed 135% of the federal poverty income guidelines may apply directly to the Public Utilities Commission of Ohio for Link-Up eligibility certification.

(2) All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

3 <u>Competitive Local Exchange Service Price List</u> (cont'd)

<u>Link-Up</u> (Continued)

Regulations (Continued)

(C) Certification

- (1) Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for services; or eligible Lifeline subscribers may enroll in the Link-Up program by signing a document certifying under penalty of perjury that the customer participates in one of the Ohio Lifeline eligible programs and identifying the qualifying program. The Lifeline credit will not be established until the Company has received such signed document. If the customer requests installation prior to the Company's receipt of such signed document, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- (2) The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Link-Up plan.

3.7.3 Rates and Charges

(A) The federal credit available for a Link-Up connection is thirty dollars (\$30.00) maximum or fifty percent (50%) of the installation and service charges from this Tariff, whichever is less.

As Approved in Case No. Issue Date: February 5, 2010

Effective Date:

 ${\it ``CoNameRegType" ``«CoNameRegTypedba"}$

Ohio Tariff No. 1 Section No. 3 Original Page No. 1

Issue Date:

As Approved in Case No. 00- -TP-ACE Effective Date:

EXHIBIT B - Description of Proposed Services

WCS by this Application seeks authority to provide resold and facilities-based/UNE local exchange telecommunications services to the public by initially reselling services and purchasing unbundled network elements (UNE) obtained from and utilizing facilities provided by facilities-based carriers. At this time the company has no plans to install facilities in the State of Ohio, but may do so in the future. For local exchange service, WCS will initially mirror the existing local calling areas of incumbent local exchange telephone companies. WCS may provide the following local exchange telecommunications services:

1. Local Exchange:

- A. Local Exchange Services that will enable customers to originate and terminate local calls in the local calling area served by other LECs, including local dial tone and custom calling features.
- B. Switched local exchange services such as flat-rated and measure-rated local services; vertical services, carrier access, and any other switched local services that currently exist or will exist in the future.
- C. Non-switched local services (e.g., private line) that currently exist or will exist in the future.
- D. Centrex and/or Centrex-like services that currently exist or will exist in the future.
- E. Digital subscriber line, ISDN, and other high capacity line services.

WCS seeks authority to provide local exchange services initially throughout the State in the areas served by AT&T Ohio and Verizon.

EXHIBIT C – Statement about the provision of CTS services

The company will be including CTS services within its CLEC filing herein.

EXHIBIT D- Description of the proposed Market Area

The applicant proposes to provide local service in all areas in the State of Ohio serviced by AT&T Ohio and Verizon.

EXHIBIT E- Explanation of how the proposed services in the proposed market area are in the public interest

Granting this application will promote the public interest by increasing competition in the provision of telecommunications services in Ohio.

Wholesale Carrier Services, Inc. will provide customers high quality, cost effective telecommunications service, with an emphasis on customer service. In addition to driving prices closer to costs, thereby ensuring just and reasonable rates, competition also promotes efficiency in the delivery of services and in the development of new services. These very real benefits work to maximize the public interest by providing continuing incentives for carriers to reduce costs, while simultaneously promoting the availability of potentially desirable services.

EXHIBIT F— Description of the class of customers (e.g., residence, business) that the applicant intends to serve

The applicant intends to serve business and residential customers.

EXHIBIT G - Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio

See Attached

Wholesale Carrier Services, Inc. 5471 N. University Drive Coral Springs, Florida 33067 (954) 227-1700 (Phone)

December 22, 2009

Ohio Department of Taxation c/o Public Utility Section 21st Floor 30 East Broad Street Columbus, OH 43215-3793 (800) 282-1780

RE: Wholesale Carrier Services, Inc.

Dear Sir/Madam:

Please be advised that the above referenced corporation intends to provide telecommunications service in the State of Ohio after receiving approval of its application filed with the Public Utilities Commission of Ohio.

Sincerely,

Chris S. Barton

President

Wholesale Carrier Services, Inc.

OH CLEC Letter

EXHBIT H - Certification from Ohio Secretary of State and Certificate of Good Standing

See Attached

DATE: 05/28/2008

DOCUMENT ID 200814803090

DESCRIPTION
DOMESTIC/REINSTATEMENT (REN)

FILING 25.00 EXPED

PENALTY

CERT

COPY

Receipt

This is not a bill. Please do not remit payment.

WHOLESALE CARRIER SERVICES, INC. 5471 N. UNIVERSITY DRIVE CORAL SPRINGS, FL 33067

STATE OF OHIO CERTIFICATE

Ohio Secretary of State, Jennifer Brunner

1321760

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

WHOLESALE CARRIER SERVICES, INC.

and, that said business records show the filing and recording of:

Document(s):

DOMESTIC/REINSTATEMENT

Document No(s):

200814803090



United States of America State of Ohio Office of the Secretary of State Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 27th day of May, A.D. 2008.

Ohio Secretary of State

Juniper Br

EXHIBIT I – Summary describing Wholesale Carrier Services, Inc.'s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application

See Exhibit J

EXHIBIT J - Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

Filed Separately Under Seal with Motion for Protective Order

 $\mathbf{EXHIBIT} \ \mathbf{K} - \mathbf{Documentation} \ \mathbf{to} \ \mathbf{support} \ \mathbf{the} \ \mathbf{applicant's} \ \mathbf{cash} \ \mathbf{and} \ \mathbf{funding} \ \mathbf{sources}$

See Exhibit J

EXHIBIT L- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area

See attached biographical information, and

Wholesale Carrier Services, Inc. is currently authorized to provide long distance service in Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin and Wyoming. For Ohio, See Case No. 02-1774-CT-ACE. Applicant is authorized to provide local exchange service in Alabama, Arizona, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississisppi, Missouri, Nebraska, Nevada, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Vermont, Virginia, Washington and West Virginia. Applicant has not been denied authority for any of the services for which it seeks authority in this Application.

When it initiates service in Ohio, was proposes initially to provide resold local exchange telecommunications services, and local services using UNEs purchased from AT&T Ohio and Verizon, utilizing ILEC facilities. Although the company has no current plans to install facilities in the State of Ohio, it may do so in the future. Initially, the local services was intends to offer are likely to be those local exchange telecommunications services offered by incumbent local exchange carriers in the proposed service area.

If WCS installs facilities in Ohio, it will probably use the following or a similar configuration of equipment: WCS will provide voice and high speed data services through a combination of the latest technology switching and transport media comprised of a switch module, xDSL transport and Internet service equipment and the latest Optical multiplexer DAC's configurations. The switching system consists of a central processing and control complex capable of interconnection as a peer to the incumbent as well as competitive local exchange companies. The hub portion of the switch will interconnect with the public switched network on Signaling System 7 ("SS7") or Feature Group D ("FGD") facilities. The system's remote module capability will allow properties to be served in a manner that provides the exchange of appropriate signaling, control and calling/caller information to the network in accordance with network standards and specifications. Additionally, these services will be delivered over a combination of delivery mechanisms through incumbent local carriers' unbundled loop network, both copper and fiber and transport networks, as well as via WCS constructed facilities.

Chris S. Barton

President & CEO

Chris S. Barton, Founder of Wholesale Carrier Services, Inc. (WCS), a former MCI Telecommunications employee with over 10 years of experience in a variety of large accounts sales and management positions, has been managing WCS for the past 8 years. In his tenure with MCI, he had been responsible for the sales development of some of MCI's largest national accounts in Texas and Florida. In addition, he managed the Miami marketplace for MCI/WorldCom as Branch Sales Manager.

Mr. Barton attended the University of Texas at Austin and majored in Electrical Engineering and Computer Science.

Greg King

Chief Information Officer

Gregory King supports the technology initiatives of WCS and its billing platforms. Mr. King also co-founded G3 Networks LLC with Chris Barton to build on of the most advanced telephone applications services providers (TASP) in the U.S. Before co-founding G3 Networks, Gregory served as Chief Information Officer of International Bonded Couriers, a global express transportation company operation in 58 countries. Gregory led the team that developed Pactrack, an industry renowned real-time package tracing system.

Mr. King received a B.S.E. in Systems Engineering from the University of Pennsylvania, and a B.S. in Management from the Wharton School.

Marcey Gavidia

Executive Vice President

Ms. Gavidia is responsible for strategic direction and human resources management of WCS. She helped launch WCS and has supplied the company with infrastructure development and vendor selection for the past ten years. Her background includes extensive technical sales, employee training and help desk services in international telecommunications and corporate messaging services.

As a nine year employee of MCI International, the division which launched electronic mail and commercial Internet services, Ms. Gavidia traveled extensively to design and deploy complex corporate messaging networks to the financial, transportation travel and healthcare markets. She also provided technical sales support to Concert, the multi-billion dollar joint venture between British Telecom and MCI.

Ms. Gavidia was also a nationally-recognized employee Cable & Wireless' messaging division, SureCom.

Randee Jennings

Vice President, Operations

Ms. Jennings manages the provisioning, billing, and maintenance departments at WCS. With over 20 years experience in the Telecommunications industry, Randee has held a number of key regional and national level positions with major service providers such as Ameritech, Xerox, BellSouth, TCG, and AT&T. Her assignments have spanned several critical disciplines, including Major Account Management, Product Management, Technical Support, Customer Service, Project Management, Process Development, and Network Operations.

She has had extensive personal experience in selling, implementing, and maintaining a wide variety of local service offers, including Centrex, ISDN, LAN/WAN, MPLS Services, OCX services, Dark Fiber, private and public rings, as well as in managing and motivating large teams.

Ms. Jennings is active in community relations, including an eight year directorship with the North Miami Chamber of Commerce and a founding membership on the Barry University Telecommunications Advisory Board. As Adjunct Professor, She has taught advanced telecommunication courses at Palm Beach Atlantic University.

She holds a B.B.A in Marketing from University of Notre Dame and a Master's Degree in

Human Resource Management from Nova Southeastern University.

Debi Pell

Manager, Service Delivery

Ms. Pell manages the provisioning teams for voice, data and internet products. She joined WCS in 2002 as an implementation provisioning manager following a 32 year career at Bell South, which included several management positions in Small Business Retail Centers, Project Manager, Major & Large Accounts. Debi is a 34 year veteran in the telecommunications industry.

She has an extensive background in fiber ring, SONET, DWDM and 911 implementation on some of the largest installations in the State of Florida. In addition, she has worked on several large collocation and delivery projects. Ms. Pell holds a Bachelor's degree in Management from Barry University.

EXHIBIT M - List of names, addresses, and phone numbers of officers and directors, or partners

Officers

Chris S. Barton

President/CEO/VP/Secretary/Treasurer

Greg King

CIO

Marcey Gavidi

Executive VP

Randee Jennings

Vice-President, Operations

Directors

Chris S. Barton

5471 N. University Drive Coral Springs, Florida 33067 (954) 227-1700 (Phone)

$\label{eq:exhibit} \textbf{EXHIBIT N-Documentation indicating the Applicant's corporate structure and ownership}$

Applicant is a Florida Corporation

Applicant's ownership is as follows:

Name and percentage owned

Chris S. Barton 100%

EXHIBIT O - Information regarding any similar operations in other states

Wholesale Carrier Services, Inc. is currently authorized to provide long distance service in Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin and Wyoming. For Ohio, See Case No. 02-1774-CT-ACE. Applicant is authorized to provide local exchange service in Alabama, Arizona, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississispi, Missouri, Nebraska, Nevada, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Vermont, Virginia, Washington and West Virginia. Applicant has not been denied authority for any of the services for which it seeks authority in this Application.

EXHIBIT P – Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP

The company may use its own numbering scheme for its books, provided that a translation matrix is maintained that maps the local exchange operations only between this numbering system and the USOA accounts. The purpose of the matrix is to allow a conversion from the company's chosen account numbering scheme and descriptions for the local exchange operations into USOA account numbers; and

The translation matrix shall be made available for the Commission staff's review upon request; and

All filings with the Commission that require submission of financial information specific to local exchange operations, such as the Commission's Annual Report, shall utilize the translation matrix and be provided in the USOA format. To the extent the treatment under the USOA of a particular transaction or event differs from the treatment the company would otherwise apply under generally accepted accounting principles, the financial information filed with the Commission shall reflect the USOA prescribed treatment of this item. The company shall use subsidiary records, if needed, to substantiate differences between USOA-prescribed accounting and generally accepted accounting principles.

Wholesale Carrier Services, Inc.

Verification of Maintaining Local Telephony Records

I, Chris S. Barton, President, of Wholesale Carrier Services, Inc., a Florida Corporation, verify that Wholesale Carrier Services, Inc. will comply with maintaining local telephony records separate and apart from any other accounting records in accordance with the GAAP.

Wholesale Carrier Services, Inc.

Chris S. Barton, President 5471 N. University Drive Coral Springs, Florida 33067

Telephone: (954) 227-1700 Facsimile: (561) 750-7244

Dated:__

OH CLEC Letter

122/09

 $\textbf{EXHIBIT} \ \textbf{Q} - \textbf{Verification of compliance with any affiliate transaction requirements}$

Wholesale Carrier Services, Inc.

Verification of Affiliate Transaction Requirements

I, Chris S. Barton, President, of Wholesale Carrier Services, Inc., a Florida Corporation, verify that Wholesale Carrier Services, Inc. will comply with all Affiliate Transaction Requirements set forth in O.A.C. 1901:1-6-10(D)(3), adopted pursuant to PUCO Case No. 06-1345-TP-ORD.

Wholesale Carrier Services, Inc.

Chris S. Barton, President 5471 N. University Drive

Coral Springs, Florida 33067 Telephone: (954) 227-1700 Facsimile: (561) 750-7244

Dated: 12/22/09

OH CLEC Letter

EXHIBIT R – Explanation as to which service areas company currently has an approved interconnection

The company has yet to commence negotiations for an interconnection or resale agreement.

EXHIBIT S – A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection and offering of services to end users

See Exhibit R

EXHIBIT T – Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone

Applicant does not intend to provide Local Services which require payment in advance of Customer receiving dial tone.

EXHIBIT U – Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)

Not Applicable

EXHIBIT V – A sample copy of the customer bill and Disconnection notice the applicant plans to utilize

See Attached

Sample Bill

Customer: [Insert Customer's Name]

Address: [Insert Address]

Account No.: [Insert account number or phone number]

Billing Date	Billing Period	Date Due

WHOLESALE CARRIER SERVICES, INC.

5471 N. University Drive Coral Springs, Florida 33067

FOR BILLING INQUIRIES: 1-XXX-XXXX FOR SERVICE INQUIRIES: 1-XXX-XXXXXXXX

www.wcs-online.com

Description	Rate	Quantity	Amount
Current Month's Charges			
Credits applied to account:			
Unpaid charges from previous bill:			
Late payments:			
Charges for regulated competitive service:			
Non-Recurring, fractional or nonbasic service			
charges:			
Charges for nonregulated services or products:			
Taxes and surcharges: [include summary]			
9-1-1 charges:			
An itemization of local and/or toll charges is			
attached.			
Total Due \$			

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your complaint is not resolved after you have called (name of the utility), or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

ITEMIZATION OF CHARGES

Itemization of local service charges:

• Toll charge per call -

Itemization of toll service charges:

Date and time of placement	Destination (City, State)	Telephone Number Called	Total Charge per call (e.g., day, night / weekend, calling card)	Duration of Call	Total Toll Charges

RESIDENTIAL DISCONNECTION NOTICE

Wholesale Carrier Services, Inc.

February 4, 2010

Customer Name

Account Number: xxxxxxxx

Address 1 Address 2 Amount Past Due - to avoid disconnection: \$xxxx.xx Minimum Amount Due - to maintain service: \$xxxx.xx

City, State, Zip

This will serve as notice that Wholesale Carrier Services, Inc. intends to disconnect your long distance telephone service. Wholesale Carrier Services, Inc. has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date]. A reconnection fee may apply.

Please note that the total amount due for toll charges is [insert figure]. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact Wholesale Carrier Services, Inc. to discuss your account, please call or send all correspondence to:

Randee Jennings, Vice-President, Operations Wholesale Carrier Services, Inc. 5471 N. University Drive

Coral Springs, Florida 33067

Phone: (888) 280-4927

Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Wholesale Carrier Services, Inc., or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

NON-RESIDENTIAL DISCONNECTION NOTICE

Wholesale Carrier Services, Inc.

February 4, 2010

Customer Name

Account Number: xxxxxxxx

Address 1 Address 2 Amount Past Due - to avoid disconnection: \$xxxx.xx Minimum Amount Due - to maintain service: \$xxxx.xx

City, State, Zip

This will serve as notice that Wholesale Carrier Services, Inc. intends to disconnect your long distance telephone service. Wholesale Carrier Services, Inc. has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date]. A reconnection fee may apply.

Please note that the total amount due for toll charges is [insert figure]. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact Wholesale Carrier Services, Inc. to discuss your account, please call or send all correspondence to:

Randee Jennings, Vice-President, Operations Wholesale Carrier Services, Inc. 5471 N. University Drive

Coral Springs, Florida 33067

Phone: (888) 280-4927

Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Wholesale Carrier Services, Inc., or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

EXHIBIT W- Provide a copy of any customer application form required in order to establish residential service, if applicable

Wholesale Carrier Services, Inc. 5471 N. University Drive Coral Springs, Florida 33067 Letter of Agency & Service Agreement

For each of the telephone numbers listed herein, I appoint Wholesale Carrier Services, Inc., to act as my agent in order to effectuate the collection of account information and/or carry out the changes authorized herein on my behalf. I understand that I may select a separate IntraLATA toll carrier and InterLATA carrier for any one telephone number.

I hereby authorize the change of my communications company(s) from that/those, which I am currently using, to Wholesale Carrier Services, Inc. for each of the service types I have designated below.

I understand that by signing this letter of agency my signature shall unblock my carrier of choice service protection to make the change in long distance service possible. I also understand that I may incur a fee to switch my telephone service to **Wholesale Carrier Services, Inc.**. I further understand that I may designate only one carrier per service for any one telephone number, and therefore revoke any previous appointments or selections concerning that telephone numbers listed below.

Please designate the telecommunications services for the telephone numbers listed below by marking the appropriate boxes: INTERLATA / INTERSTATE / INTERNATIONAL **INTRALATA** Local Exchange Services Only I authorize disclosure to Wholesale Carrier Services, Inc. of my account information, including my account billing name, billing address, directory listing, service address, and my customer proprietary network information, including service and feature subscription, long distance carrier identity, and pending service order activity. Please designate the telecommunications services for the telephone numbers listed below by marking the appropriate boxes: LOCAL EXCHANGE SERVICES This agreement will remain in effect until revoked in writing by the customer or Wholesale Carrier Services, inc. I select Wholesale Carrier Services, Inc. to provide the communications service types indicated for each of the telephone numbers listed herein. (List all telephone numbers, including any toll-free numbers) Name ______ State Zip ______ City_____ Phone _____ Your signature acknowledges that you understand and accept the terms and conditions of this L.O.A. and that YOU ARE DULY AUTHORIZED TO MAKE THE CHANGES(S) INDICATED BY EXECUTING THIS L.O.A Customer Acceptance Wholesale Carrier Services, Inc. Signature Printed Name Title Date

EXHIBIT X- For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357)

Registrant intends to provide local service in the attached list of Local Ohio exchanges:

Company Name:	Wholesale Carrier Services, Inc.	Select Only AT&T Ohio
dba:		
Certificate Number:		

Designate Proposed Market Area (PMA) by putting an "X" in appropriate boxes

LEG	SSENT	FARSHANGI	Fig. 5
AT&T Ohio	ADAMS	Winchester	X
AT&T Ohio	ATHENS	Nelsonville	X
AT&T Ohio	BELMONT	Barnesville	X
AT&T Ohio	BELMONT	Bellaire	 X
AT&T Ohio	BELMONT	Bethesda	T x
AT&T Ohio	BELMONT	Martins Ferry-Bridgeport	וֹx
AT&T Ohio	BELMONT	Somerton	7 x
AT&T Ohio	BELMONT	St. Clairsville	אַ
AT&T Ohio	BROWN	Aberdeen	" X
AT&T Ohio	BROWN	Ripley	Ţx
AT&T Ohio	BUTLER	Middletown	אר
AT&T Ohio	BUTLER	Monroe	וֹx
AT&T Ohio	BUTLER	Trenton	⊤x
AT&T Ohio	CHAMPAIGN	Christiansburg	אר
AT&T Ohio	CLARK	Donnelsville	קֿx
AT&T Ohio	CLARK	Enon	 ∀x
AT&T Ohio	CLARK	Medway	⊤x
AT&T Ohio	CLARK	New Carlisle	X
AT&T Ohio	CLARK	North Hampton	Tx x
AT&T Ohio	CLARK	Pitchin	Tx
AT&T Ohio	CLARK	South Charleston	⊤x
AT&T Ohio	CLARK	South Vienna	√x
AT&T Ohio	CLARK	Springfield	X
AT&T Ohio	CLARK	Tremont City	⊤x
AT&T Ohio	COLUMBIANA	Columbiana	רתx
AT&T Ohio	COLUMBIANA	East Liverpool	⊤x
AT&T Ohio	COLUMBIANA	East Palestine	⊤x
AT&T Ohio	COLUMBIANA	Leetonia	Tx
AT&T Ohio	COLUMBIANA	Lisbon	תׁx
AT&T Ohio	COLUMBIANA	New Waterford	⊤x
AT&T Ohio	COLUMBIANA	Rogers	¬⊤x
AT&T Ohio	COLUMBIANA	Salem	x
AT&T Ohio	COLUMBIANA	Salineville	√x
AT&T Ohio	COLUMBIANA	Wellsville	⊤x
AT&T Ohio	COSHOCTON	Conesville	- x
AT&T Ohio	COSHOCTON	Coshocton	х
AT&T Ohio	COSHOCTON	West Lafayette	TX
AT&T Ohio	CUYAHOGA	Bedford	Tx
AT&T Ohio	CUYAHOGA	Berea	- x
AT&T Ohio	CUYAHOGA	Brecksville	X
AT&T Ohio	CUYAHOGA	Chagrin Falls	X
AT&T Ohio	CUYAHOGA	Cleveland	X
AT&T Ohio	CUYAHOGA	Gates Mills	⊣ x
AT&T Ohio	CUYAHOGA	Hillcrest	X
AT&T Ohio	CUYAHOGA	Independence	⊣x̂
/ T C . O . 110	100	Imaobanaanaa	

AT&T Ohio	CUYAHOGA	Montrose [CUY]
AT&T Ohio	CUYAHOGA	North Royalton
AT&T Ohio	CUYAHOGA	Olmsted Falls
AT&T Ohio	CUYAHOGA	Strongsville
AT&T Ohio	CUYAHOGA	Terrace
AT&T Ohio	CUYAHOGA	Trinity
AT&T Ohio	CUYAHOGA	Victory
AT&T Ohio	ERIE	Bloomingville
AT&T Ohio	ERIE	Castalia
AT&T Ohio	ERIE	Sandusky
AT&T Ohio	FAIRFIELD	Carroll
AT&T Ohio	FAIRFIELD	Lancaster
AT&T Ohio	FAIRFIELD	Rushville
AT&T Ohio	FAIRFIELD	Sugar Grove
AT&T Ohio	FAYETTE	Bloomingburg
AT&T Ohio	FAYETTE	Jeffersonville
AT&T Ohio	FAYETTE	Milledgeville
AT&T Ohio	FAYETTE	Washington Court House
AT&T Ohio	FRANKLIN	Altan
AT&T Ohio	FRANKLIN	Canal Winchester
AT&T Ohio	FRANKLIN	Columbus
AT&T Ohio	FRANKLIN	Dublin
AT&T Ohio	FRANKLIN	Gahanna
AT&T Ohio	FRANKLIN	Grove City
AT&T Ohio	FRANKLIN	Groveport
AT&T Ohio	FRANKLIN	Harrisburg
AT&T Ohio	FRANKLIN	Hilliard
AT&T Ohio	FRANKLIN	Lockbourne
AT&T Ohio	FRANKLIN	New Albany
AT&T Ohio	FRANKLIN	Reynoldsburg
AT&T Ohio	FRANKLIN	Westerville
AT&T Ohio	FRANKLIN	Worthington
AT&T Ohio	GALLIA	Cheshire
AT&T Onio	GALLIA	
AT&T Onio	GALLIA	Gallipolis
		Guyan
AT&T Ohio	GALLIA	Rio Grande
AT&T Ohio	GALLIA	Vinton
AT&T Ohio	GALLIA	Walnut
AT&T Ohio	GEAUGA	Burton
AT&T Ohio	GEAUGA	Chesterland
AT&T Ohio	GREENE	Beavercreek
AT&T Ohio	GREENE	Bellbrook
AT&T Ohio	GREENE	Bowersville
AT&T Ohio	GREENE	Cedarville
AT&T Ohio	GREENE	Fairborn
AT&T Ohio	GREENE	Jamestown
AT&T Ohio	GREENE	Spring Valley
AT&T Ohio	GREENE	Xenia
AT&T Ohio	GREENE	Yellow Springs-Clifton
AT&T Ohio	HANCOCK	Findlay
AT&T Ohio	HIGHLAND	Belfast

AT&T Ohio	HIGHLAND	Danville [HIG]	٦x
AT&T Ohio	HIGHLAND	Hillsboro	k
AT&T Ohio	HIGHLAND	Marshall	٦,
AT&T Ohio	HIGHLAND	Rainsboro	(ا
AT&T Ohio	HIGHLAND	Sugar Tree Ridge	1,
AT&T Ohio	HOCKING	Murray City	k
AT&T Ohio	JEFFERSON	Mingo Junction	K
AT&T Ohio	JEFFERSON	Steubenville	k
AT&T Ohio	JEFFERSON	Toronto	į,
AT&T Ohio	LAKE	Leroy	1
AT&T Ohio	LAKE	Mentor	1,
AT&T Ohio	LAKE	Painesville	1
AT&T Ohio	LAKE	Wickliffe	١,
AT&T Ohio	LAKE	Willoughby	⅓
AT&T Ohio	LAWRENCE	Arabia	⅓
AT&T Ohio	LAWRENCE	Ironton	╣,
AT&T Ohio	LUCAS	Holland	∜
AT&T Ohio	LUCAS	Maumee	⋠
AT&T Ohio	LUCAS	Toledo	∜
AT&T Ohio	LUCAS	Whitehouse	⊀
AT&T Ohio	MADISON	London	∜
AT&T Ohio	MADISON	Sedalia	⅓
AT&T Onio	MADISON	South Solon	_
AT&T Onio	MADISON		Į,
AT&T Onio	MAHONING	West Jefferson Canfield	<u>-</u> ?
AT&T Ohio	MAHONING		<u></u>
AT&T Onio	MAHONING	Lowellville]?
		North Jackson] ?
AT&T Ohio	MAHONING	North Lima]
AT&T Ohio	MAHONING	Sebring	<u> </u>
AT&T Ohio	MAHONING	Youngstown	<u> </u>
AT&T Ohio	MIAMI	Fletcher-Lena]
AT&T Ohio	MIAMI	Piqua]?
AT&T Ohio	MONROE	Beallsville)
AT&T Ohio	MONROE	Clarington)
AT&T Ohio	MONROE	Duffy	ַי
AT&T Ohio	MONROE	Graysville	(
AT&T Ohio	MONROE	Lewisville	יַ
AT&T Ohio	MONROE	Woodsfield	<u></u>
AT&T Ohio	MONTGOMERY	Centerville [MOT]	ַכ
AT&T Ohio	MONTGOMERY	Dayton	<u></u>]>
AT&T Ohio	MONTGOMERY	Miamisburg-W.Carrollton	_)
AT&T Ohio	MONTGOMERY	Vandalia	<u>]</u>)
AT&T Ohio	MUSKINGUM	Dresden	\
AT&T Ohio	MUSKINGUM	Fultonham])
AT&T Ohio	MUSKINGUM	Norwich	<u> </u>
AT&T Ohio	MUSKINGUM	Philo	<u></u>]>
AT&T Ohio	MUSKINGUM	Zanesville	<u>]</u> 2
AT&T Ohio	PERRY	Corning	<u></u>]>
AT&T Ohio	PERRY	Glenford	7,
AT&T Ohio	PERRY	New Lexington	7,
AT&T Ohio	PERRY	Roseville	7)

AT&T Ohio	PERRY	Shawnee	אַר
AT&T Ohio	PERRY	Somerset	X
AT&T Ohio	PERRY	Thornville	⊤x
AT&T Ohio	PICKAWAY	New Holland	х
AT&T Ohio	PORTAGE	Atwater	⊤x
AT&T Ohio	PORTAGE	Kent	אַר
AT&T Ohio	PORTAGE	Mantua	\neg_{x}
AT&T Ohio	PORTAGE	Mogadore	וֹע
AT&T Ohio	PORTAGE	Ravenna	X
AT&T Ohio	PORTAGE	Rootstown	∃x
AT&T Ohio	SANDUSKY	Fremont	X
AT&T Ohio	SANDUSKY	Lindsey	X
AT&T Ohio	SENECA	Fostoria	×
AT&T Ohio	SENECA	New Riegel	X
AT&T Ohio	SENECA	Tiffin	⊢x
AT&T Ohio	STARK	Alliance	⊢x
AT&T Ohio	STARK	Canal Fulton	⊢x
AT&T Ohio	STARK	Canton	$-\hat{\mathbf{x}}$
AT&T Ohio	STARK	Hartville	⊢îx
AT&T Ohio	STARK	Louisville	¬̂x
AT&T Ohio	ISTARK	Magnolia-Waynesburg	¬̂x
AT&T Ohio	STARK	Marlboro	√x
AT&T Ohio	STARK	Massillon	Ô
AT&T Ohio	STARK	Navarre	√x
AT&T Ohio	STARK	North Canton	√x
AT&T Ohio	STARK	Uniontown	√x
AT&T Ohio	SUMMIT	Akron	⊢îx
AT&T Ohio	SUMMIT	Greensburg	⊢̂x
AT&T Ohio	SUMMIT	Manchester [SUM]	⊢ ̂
AT&T Ohio	TRUMBULL	Girard Gowl	⊢îx
AT&T Ohio	TRUMBULL	Hubbard	⊢ ̂x
AT&T Ohio	TRUMBULL	Kirtland	⊢îx
AT&T Ohio	TRUMBULL	Niles	⊢l̂x
AT&T Ohio	TRUMBULL	Sharon	⊢l̂x
AT&T Ohio	TUSCARAWAS		- ̂
		Gnadenhutten	_
AT&T Ohio AT&T Ohio	TUSCARAWAS TUSCARAWAS	Newcomerstown	-X X
		Uhrichsville	
AT&T Ohio	WARREN	Franklin	IJX.
AT&T Ohio	WASHINGTON	Belpre	X
AT&T Ohio	WASHINGTON	Marietta	٦×
AT&T Ohio	WASHINGTON	New Matamoras	X
AT&T Ohio	WASHINGTON	Newport	X
AT&T Ohio	WAYNE	Dalton	X
AT&T Ohio	WOOD	Perrysburg	X
AT&T Ohio	WYANDOT	Upper Sandusky	Х

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Company Name:	Wholesale Carrier Services, Inc.	Select Only Verizon North
dba:		
Certificate Number:		

Designate Proposed Market Area (PMA) by putting an "X" in appropriate boxes

WIEC.	£03.0277	g garanan	
Verizon North	ADAMS	Manchester [ADA]	X
Verizon North	ADAMS	Peebles	X
Verizon North	ADAMS	Seaman	x
Verizon North	ADAMS	West Union	x
Verizon North	ALLEN	Spencerville	x
Verizon North	ASHLAND	Ashland	x
Verizon North	ASHLAND	Hayesville	x
Verizon North	ASHLAND	Loudonville	x
Verizon North	ASHLAND	Perrysville	×
Verizon North	ASHLAND	Polk	×
Verizon North	ASHLAND	Redhaw	X
Verizon North	ASHLAND	Savannah	x
Verizon North	ATHENS	Albany	x
Verizon North	ATHENS	Amesville	x
Verizon North	ATHENS	Athens	x
Verizon North	ATHENS	Guysville	x
Verizon North	ATHENS	New Marshfield	x
Verizon North	ATHENS	Shade	x
Verizon North	ATHENS	The Plains	x
Verizon North	AUGLAIZE	Minster	x
Verizon North	AUGLAIZE	New Bremen	x
Verizon North	AUGLAIZE	St. Marys	x
Verizon North	BELMONT	Flushing	x
Verizon North	BROWN	Decatur	×
Verizon North	BROWN	Georgetown	x
Verizon North	BROWN	Hamersville	x
Verizon North	BROWN	Higginsport	х
Verizon North	BROWN	Mount Orab	x
Verizon North	BROWN	Russellville	x
Verizon North	BROWN	Sardinia	x
Verizon North	BUTLER	Morning Sun	X
Verizon North	BUTLER	Oxford	х
Verizon North	CARROLL	Carrollton	x
Verizon North	CARROLL	Deliroy	X
Verizon North	CARROLL	Harlem Springs	X
Verizon North	CARROLL	Malvern	x
Verizon North	CARROLL	Mechanicstown	x
Verizon North	CHAMPAIGN	Mechanicsburg	x
Verizon North	CHAMPAIGN	Woodstock	x
Verizon North	CLARK	Catawba	x
Verizon North	CLERMONT	Felicity	x
Verizon North	CLINTON	Blanchester	x
Verizon North	CLINTON	Clarksville	×
Verizon North	CLINTON	Martinsville	х
Verizon North	CLINTON	New Burlington	x

Verizon North	CLINTON	New Vienna	х
Verizon North	CLINTON	Port William	x
Verizon North	CLINTON	Sabina	x
Verizon North	CLINTON	Wilmington	x
Verizon North	COLUMBIANA	East Rochester	x
Verizon North	COLUMBIANA	Hanoverton	x
Verizon North	COLUMBIANA	North Georgetown	x
Verizon North	COLUMBIANA	Winona	x
Verizon North	COSHOCTON	Cooperdale	—¬×
Verizon North	COSHOCTON	Warsaw	x
Verizon North	CRAWFORD	Crestline	x
Verizon North	CRAWFORD	Galion	x
Verizon North	CRAWFORD	New Washington	x
Verizon North	DARKE	North Star	X
Verizon North	DARKE	Yorkshire	x
Verizon North	DEFIANCE	Hicksville	x
Verizon North	DEFIANCE	Ney	—
Verizon North	DELAWARE	Ashley	х
Verizon North	DELAWARE	Cheshire Center	x
Verizon North	DELAWARE	Delaware	—— x
Verizon North	DELAWARE	Kilbourne	x
Verizon North	DELAWARE	Ostrander	X
Verizon North	DELAWARE	Radnor	x
Verizon North	DELAWARE	Rathbone	x
Verizon North	ERIE	Berlin Heights	x
Verizon North	ERIE	Huron	x
Verizon North	ERIE	Kelleys Island	×
Verizon North	ERIE	Milan	—— x
Verizon North	FAIRFIELD	Amanda	x
Verizon North	FAIRFIELD	Baltimore	x
Verizon North	FAIRFIELD	Bremen	x
Verizon North	FAIRFIELD	Millersport	x
Verizon North	FAIRFIELD	Pleasantville	x
Verizon North	FULTON	Fayette	x
Verizon North	GUERNSEY	Byesville	—− _×
Verizon North	GUERNSEY	Cambridge	x
Verizon North	HANCOCK	Arlington	x
Verizon North	HANCOCK	Jenera	X
Verizon North	HANCOCK	McComb	x
Verizon North	HANCOCK	Mount Blanchard	x
Verizon North	HANCOCK	Rawson	x
Verizon North	HANCOCK	Van Buren	x
Verizon North	HARDIN	Forest	—
Verizon North	HARRISON	Bowerston	x
Verizon North	HARRISON	Cadiz	X
Verizon North	HARRISON	Freeport	x
Verizon North	HARRISON	Jewett	×
Verizon North	HARRISON	Scio	x
Verizon North	HIGHLAND	Greenfield	X
Verizon North	HIGHLAND	Leesburg	X
Verizon North	HIGHLAND	Lynchburg	x
Verizon North	HIGHLAND	Mowrystown	x

Verizon North	HIGHLAND	Sinking Spring	Πх
Verizon North	HOCKING	Laurelville	٦×
Verizon North	HOCKING	Logan	x
Verizon North	HOLMES	Berlin	٦×
Verizon North	HOLMES	Lakeville	− x
Verizon North	HURON	Bellevue	٦×
Verizon North	HURON	Greenwich	⊟x
Verizon North	HURON	Monroeville	٦×
Verizon North	HURON	New London	٦×
Verizon North	HURON	Norwalk	Πx
Verizon North	HURON	Wakeman	X
Verizon North	HURON	Willard	٦×
Verizon North	JACKSON	Jackson	⊤x
Verizon North	JACKSON	Oak Hill	דן⊤
Verizon North	JACKSON	Wellston	□x
Verizon North	JEFFERSON	Adena	— x
Verizon North	JEFFERSON	Amsterdam	X
Verizon North	JEFFERSON	Bergholz	X
Verizon North	JEFFERSON	Brilliant	− x
Verizon North	JEFFERSON	Dillonvale-Mt. Pleasant	$\exists \bar{x}$
Verizon North	JEFFERSON	Knoxville	٦×
Verizon North	JEFFERSON	Richmond	٦×
Verizon North	JEFFERSON	Smithfield	x
Verizon North	JEFFERSON	Tiltonsville	x
Verizon North	LAWRENCE	Chesapeake	x
Verizon North	LORAIN	Grafton	X
Verizon North	LORAIN	North Eaton	$\exists x$
Verizon North	LORAIN	Oberlin	x
Verizon North	LORAIN	Wellington	T x
Verizon North	LUCAS	Curtice-Oregon	
Verizon North	LUCAS	Sylvania	x
Verizon North	MADISON	Resaca	x
Verizon North	MARION	Green Camp	⊢ x
Verizon North	MARION	Larue	٦×
Verizon North	MARION	Marion	\dashv_{x}
Verizon North	MARION	Morral	٦×
Verizon North	MARION	Prospect	K
Verizon North	MARION	Waldo	□ x
Verizon North	MEDINA	Brunswick	_ x
Verizon North	MEDINA	Chatham	T _X
Verizon North	MEDINA	Homerville	
Verizon North	MEDINA	Lodi	$\exists x$
Verizon North	MEDINA	Medina	
Verizon North	MEDINA	Seville	$\exists \hat{x}$
Verizon North	MEDINA	Sharon Center	$\neg \hat{\mathbf{x}}$
Verizon North	MEDINA	Spencer	$\exists \hat{x}$
Verizon North	MEDINA	Valley City	$\exists \hat{x}$
Verizon North	MEDINA	Wadsworth	$\dashv \hat{\mathbf{x}}$
Verizon North	MEDINA	Westfield Center	$- \hat{\mathbf{x}} $
Verizon North	MEIGS	Letart Falls	$\exists \hat{\mathbf{x}}$
Verizon North	MEIGS	Pomeroy	⊣î
Verizon North	MEIGS	Portland	\dashv

Verizon North	MERCER	Celina	Тх
Verizon North	MERCER	Coldwater	x
Verizon North	MERCER	Fort Recovery	x
Verizon North	MERCER	Maria Stein	x
Verizon North	MERCER	Mendon	X
Verizon North	MIAMI	Laura	х
Verizon North	MIAMI	Tipp City	—¬x
Verizon North	MIAMI	Troy	x
Verizon North	MIAMI	West Milton	x
Verizon North	MONTGOMERY	Brookville	x
Verizon North	MONTGOMERY	Englewood	x
Verizon North	MONTGOMERY	Farmersville	—¬х
Verizon North	MONTGOMERY	Liberty	х
Verizon North	MONTGOMERY	New Lebanon	—¬x
Verizon North	MONTGOMERY	Phillipsburg	T X
Verizon North	MONTGOMERY	Trotwood	—¬x
Verizon North	MUSKINGUM	New Concord	х
Verizon North	NOBLE	Caldwell	x
Verizon North	NOBLE	Dexter City	x
Verizon North	NOBLE	Summerfield	
Verizon North	OTTAWA	Elmore	—¬x
Verizon North	OTTAWA	Genoa	х
Verizon North	OTTAWA	Marblehead	т х
Verizon North	OTTAWA	Oak Harbor	—— x
Verizon North	OTTAWA	Port Clinton	x
Verizon North	OTTAWA	Put-In-Bay	x
Verizon North	PAULDING	Antwerp	x
Verizon North	PAULDING	Payne	x
Verizon North	PICKAWAY	Ashville	x
Verizon North	PICKAWAY	Circleville	—−¬x
Verizon North	PICKAWAY	Williamsport	x
Verizon North	PIKE	Beaver	x
Verizon North	PIKE	Idaho	х
Verizon North	PIKE	Piketon	X
Verizon North	PIKE	Waverly	x
Verizon North	PORTAGE	Garrettsville	x
Verizon North	PREBLE	Gratis	x
Verizon North	PREBLE	Lewisburg	х
Verizon North	PREBLE	West Alexandria	x
Verizon North	RICHLAND	Plymouth	т х
Verizon North	SANDUSKY	Clyde	x
Verizon North	SANDUSKY	Gibsonburg	х
Verizon North	SANDUSKY	Helena	x
Verizon North	scioto	Portsmouth	x
Verizon North	SENECA	Attica	x
Verizon North	SENECA	Bettsville	—
Verizon North	SENECA	Bloomville	x
Verizon North	SENECA	Republic	x
Verizon North	STARK	Beach City	X
Verizon North	STARK	Brewster	
Verizon North	STARK	Minerva	
Verizon North	STARK	Paris	x

Verizon North	STARK	Wilmot	X
Verizon North	SUMMIT	Montrose [SUM]	X
Verizon North	TUSCARAWAS	Baltic	x
Verizon North	TUSCARAWAS	Bolivar	─∏x
Verizon North	TUSCARAWAS	Mineral City	x
Verizon North	TUSCARAWAS	New Philadelphia	x
Verizon North	TUSCARAWAS	Strasburg	x
Verizon North	TUSCARAWAS	Sugarcreek	x
Verizon North	UNION	Plain City	X
Verizon North	UNION	Richwood	X
Verizon North	VAN WERT	Convoy	X
Verizon North	VAN WERT	Ohio City	x
Verizon North	VAN WERT	Scott	──∣x
Verizon North	VAN WERT	Willshire-Wren	X
Verizon North	VINTON	McArthur	x
Verizon North	VINTON	Wilkesville	x
Verizon North	WASHINGTON	Barlow	x
Verizon North	WASHINGTON	Beverly	T x
Verizon North	WASHINGTON	Lowell	<u> </u>
Verizon North	WASHINGTON	Lower Salem	T X
Verizon North	WASHINGTON	Watertown	x
Verizon North	WAYNE	Burbank	X
Verizon North	WAYNE	Congress	── x
Verizon North	WAYNE	Creston	x
Verizon North	WAYNE	West Salem	x
Verizon North	WILLIAMS	Bryan	── x
Verizon North	WILLIAMS	Edgerton	x
Verizon North	WILLIAMS	Edon	x
Verizon North	WILLIAMS	Evansport	X
Verizon North	WILLIAMS	Montpelier	x
Verizon North	WILLIAMS	Pioneer	X
Verizon North	WILLIAMS	West Unity	x
Verizon North	WOOD	Bowling Green	x
Verizon North	WOOD	Grand Rapids	x
Verizon North	WOOD	Haskins-Tontogany	x
Verizon North	WOOD	North Baltimore	x
Verizon North	WOOD	Pemberville	── x
Verizon North	WOOD	Wayne-Bradner	x
Verizon North	WOOD	Weston	X
Verizon North	WYANDOT	Carey	□
Verizon North	WYANDOT	Harpster	x
Verizon North	WYANDOT	Nevada	X
Verizon North	WYANDOT	Wharton	X

EXHIBIT Y- If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariff may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.

See attached maps and Section 2 of applicant's proposed tariff

EXHIBIT Z – WELCOME LETTER

Wholesale Carrier Services, Inc. Confirmation of Services Ordered

BAN: xxxxxxxxx

Telephone Number: xxx-xxx-xxxx

Purchase Order:

Service Order Number: xxxxxx

Invoice Date: xx/xx/xx

[Date of letter]

Dear Customer,

We recently processed an order to either: (1) set up your new Wholesale Carrier Services, Inc. account, or (2) add or remove services from your existing Wholesale Carrier Services, Inc. Service account. As confirmation of your recent order, you will find your new list of services on the following page. Please review this information for accuracy. If you believe that this does not accurately reflect the service(s) you ordered, you should contact us immediately or no later than thirty days from the date of this letter, at our Customer Contact Center:

1-800-xxx-4099 (Residential customers)

1-800-xxx-4102 (Business customers)

1-800-xxx-1410 (High-Speed Internet customers)

1-888-xxx-7313 (Dial-Up Internet customers)

Customer Service Hours are Monday-Friday 8am-6pm

If you prefer to send your correspondence by mail, please write to:

Wholesale Carrier Services, Inc. Attn: Customer Service 5471 N. University Drive Coral Springs, Florida 33067

You can also send us your questions via email by visiting our website at: www.wcs-online.com

If you have a complaint that is not resolved after you have called our contact center, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TTY at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.

Thank you for choosing Wholesale Carrier Services, Inc. as your telecommunications provider!

THIS IS NOT A BILL. PLEASE DO NOT PAY.

Description	Quantity	<u>Rate</u>
1 Pty Residence Line	1	\overline{XXXX}
Call Waiting - Residence	1	XXXX
Caller ID Number/Name-Res	1	XXXX
Local Number Portability	1	XXXX
Non-Published Number	1	XXXX
Subscriber Line Charge- Inter	1	XXXX
Touchtone-Res	1	XXXX
E 911	1	XXXX
Total Monthly Charges *		XXXX
Secondary Service Order Charge Res	1	XXXX
Total One-time Charges		XXXX
Installation Installment	1	

^{*}Total Monthly Charges does may not include applicable taxes and surcharges for your area, which may be state, federal and local taxes in the range 5-7%.