Large Filing: Separation Page

Part 2 of 2

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Joint Application)	
of New Communications Online and)	Case No. 09-455-TP-ACE
Long Distance, Inc. to Provide Competitive)	
Telecommunications Service in the State)	
of Ohio)	

4.5 Toll Free Services, (Cont'd.)

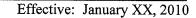
4.5.1 Business Toll Free Service, (Cont'd.)

C. Business Toll Free Service Area of Service

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company=s federal rate schedules.

D. Rates and Charges

		Peak	Off-Peak	
	Initial	Each Additional	Initial	Each Additional
	Minute	Minute	Minute	Minute
IntraLATA	\$0.19	\$0.19	\$0.19	\$0.19
InterLATA	\$0.19	\$0.19	\$0.19	\$0.19



4.5 Toll Free Services, (Cont'd.)

4.5.2 Residential Personal Toll Free Number

A. General Description

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), 500, 700, 900, 976, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this price list, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number option.

4.5 Toll Free Services, (Cont'd.)

4.5.2 Residential Personal Toll Free Number, (Cont'd.)

B. Basic Option

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free (800, 888, 877, etc.) terminating number and 4-digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at not additional charge.

Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

4.5 Toll Free Services, (Cont'd.)

4.5.2 Residential Personal Toll Free Number, (Cont'd.)

C. Plus Option *

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digit PINs.

D. Rates and Charges

1. Usage Charges

Basic Plus * \$0.25 \$0.05

Per minute rate:

2. Monthly Recurring Charges

The Monthly Recurring Charge applies to each Residential Personal Toll Free Number Account. When the billing date does not coincide with the date that this Option was started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month during which service is provided. Participating multiline Customers will be billed one recurring charge for each line that has Residential Personal Toll Free Number billed to the main account. The Monthly Recurring Charge applies whether or not the Customer receives any calls.

Monthly Recurring Charge:

Basic Plus *

\$0.00 \$3.95

^{*} The Plus Option is not available to new Customers.

SECTION 5 - PROMOTIONS

5.1 Promotions - General

From time to time the Company shall, at its option, offer promotions to stimulate subscription or network usage including, but not limited to, offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area and will be effective upon filing with the PUCO.

5.2 Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.



5.3 Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at price listed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company=s service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported	Applicable Free Minutes For Three
Monthly Long Distance	Complete Invoice Cycles
Spending	
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion.

This offer is valid until canceled by Company.

5.4 Acquisition Percent Discount Promotion

This promotion is available to returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the price listed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company=s service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecas	st or Self-Reported Monthly	Promotion Duration(# of	Applicable Percent
Lo	ong Distance Spending	Complete Bill Cycles)	Discount
	\$0.00 - \$9.99	0	0
, S	\$10.00 - \$24.99	1	50%
	\$25.00 - \$49.99	3	33%
	\$50.00 +	6	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

This offer is valid until canceled by Company.

5.5 Reserved Free Minutes Promotion

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Companys service.

The eligible Residential Customer's most recent three months—actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company—s service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at price listed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company=s presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported	Applicable Free Minutes For Three
Monthly Long Distance	Complete Invoice Cycles
Spending	•
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This offer is valid until canceled by Company.

5.6 Acquisition Percent Discount Promotion #3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company=s intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer=s proactive response to the Company=s designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, beginning with the first full invoice, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer=s reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the price listed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company=s service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported	Promotion Duration(# of	Applicable Percent Discount
Monthly Long Distance	Complete Bill Cycles)	
Spending		
\$0 - \$9.99	0	0%
\$10.00 - \$24.99	3	50%
\$25.00 - \$49.99	6	33%
\$50.00 +	12	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative. This offer is valid through until canceled by Company.

5.7 Percent Discount International Promotion

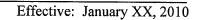
This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Plan, along with any domestic interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full month invoice, plus the first partial month if enrollment begins prior to the first full billing cyle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the price listed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

This offer is valid until canceled by Company.



5.8 Toll Free

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan 1. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-tomonth except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until canceled by the Company.

5.9 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Companysdomestic intrastate, interexchange service through Company-designated sales channels for Companydesignated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, beginning with the first full month invoice, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the price listed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company=s service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported	Promotion Duration(# of	Applicable Retention Percent
Monthly Long Distance	Complete Bill Cycles)	Discount
Spending		
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.

This promotion is valid until canceled by the Company.

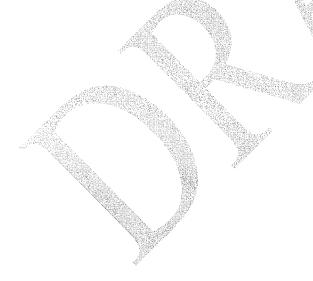
5.10 Toll Free RespOrg Campaign

The Company offers business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan 1. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan 1. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer=s first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until canceled by the Company.



5.11 Special Event Marketing

This promotion is available to new Residential Customers who presubscribe to the Company's Plan C intrastate service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this Promotion is contingent on the Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to the Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Residential Personal Toll Free Number calls or operator assisted calls.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned complimentary minutes credits forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion is intended only for residential Customers who have attended the Special Event and signed up for the Company's Plan C service either on site, or via the designated toll free number. The Customer cannot enroll in any other promotion.

This promotion is valid until canceled by Company.

5.12 Demonstration of Service Promotion

From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.

5.13 Acquisition Free Minutes Promotion #2

This promotion is available to new Residential Customers who presubscribe to the Company=s domestic intrastate, interexchange Plan B or Plan C Service, as described elsewhere in this price list ("eligible plans"), through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on two consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Customers who satisfy all promotion eligibility requirements set forth in this section shall receive a monthly credit on the Company=s bill of 30 free domestic intrastate and/or interstate minutes for each eligible line for two months. Free Minutes credits are calculated at price listed rates, after the application of any other credits.

The Residential Customer who discontinues the Company=s service, or whose service is discontinued by the Company prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any Acquisition Percent Discount or Free Minutes Promotions. Identical intrastate promotions are not cumulative.

This offer is valid until canceled by the Company.

5.14 Bundled Offering Promotion # 1

This promotion is offered to Business Customers who subscribe to the Business Plan 2 interexchange calling plan offered by the Company, as described elsewhere in this price list ("eligible plan"), and who also subscribe to at least one of the services described further below, offered by a carrier affiliated with the Company. To be eligible for this promotion, the Customer: (a) must subscribe to the Company's eligible plan before June 1, 2002 via sales channels designated by the Company; and (b) must demonstrate to the satisfaction of the Company at the time of subscription to the Company eligible plan that the Customer also subscribes to at least one of the services specified below.

Eligible Business Customers must subscribe to Centrex, CentraNet, ISDN PRI/IntellilinQ⁷ PRI, (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or CentraNet CustoPak. These services are defined in the Company affiliates applicable tariffs or contracts. Customers who satisfy all promotion eligibility requirements set forth in this section shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning with the first full months billing cycle, plus the first partial month if enrollment begins prior to the first full billing cycle after subscription to the Company's eligible plan. Customers who discontinue or cancel the Company's service or the affiliated carriers eligible service or whose service is refused, canceled, or discontinued by the Company under this price list, or by the affiliated carrier, shall forfeit eligibility for the discount. This discount may be combined with other applicable promotional offerings. The amount of the discount will be calculated by applying the discount percentage after all other applicable discounts and credits.

When this promotion is applied to intrastate, interstate and international calling, the promotions are not cumulative (i.e., a single 5% discount applies to total long distance usage).

This promotion is no longer available to new Customers.

5.15 IntraLATA Carrier Sign Up Promotion

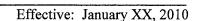
The IntraLATA Carrier Sign Up Promotion is offered to new and existing business Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is effective October 1, 2001 and valid until canceled by the Company.



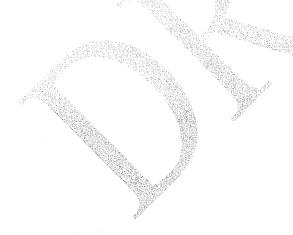
5.16 Upsell Promotion

This promotion is available to new or returning Residential Customers who presubscribe to the Company's intrastate service through designated sales channels for Company-designated marketing campaigns. Customers will be offered thirty (30) free minutes for three (3) months when they presubscribe to any calling plan in addition to an affiliated company's local and/or toll services during the same marketing contact. The promotion provides an invoice credit for thirty (30) complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may apply to all call types including travel card calls, domestic and international direct dialed calls, except DA (Directory Assistance) and DA assisted call completion.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to using the complimentary minutes credits forfeits all unused minutes and will no longer qualify for additional credits under this promotion. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycles(s).

This promotion is valid until canceled by the Company.



5.17 Two Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic, intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service or Plan G Service, as described elsewhere in this price list ("Eligible Plan(s)") on either an additional dial tone line (for existing Company Customers) or on at least two lines (for new or returning Customers). The Residential Customer will receive a \$15.35 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company Customers); or (2) at least two lines (for new or returning Customers), and
- b. subscription to the Telephone Protection Plan with a basic inside wire maintenance intraLATA service (e.g. Telesure Basic Wire Maintenance) plan on at least one line that is presubscribed to the Company.

Dial tone line(s) and the Telephone Protection Plan with a basic inside wire maintenance services may be provided by affiliates of the Company, or any other certified local exchange carrier, that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service and has the requisite number of lines presubscribed to the Company and the Telephone Protection Plan with inside wire maintenance services described above in this section.

A Customer who satisfies all promotion eligibility requirements set forth in this section shall receive a monthly credit of \$15.35 beginning with the first full month's billing after subscription to a Company Eligible Plan. When service is used for both interstate and intrastate calling, only one monthly credit of \$15.35 applies. A Customer who discontinues or cancels the Company's service or the local exchange carrier's service, who fails to meet the two line presubscription minimum, who drops the wire maintenance plan or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for such credits. This promotion may not be combined with any other promotion.

This promotion is no longer available to new Residential Customers.

5.18 Customer Appreciation Day

This promotion is available to an existing Residential Customer who presubscribes to the Company's International Option 1 Service, along with any qualifying domestic interexchange calling plan, through Company-designated sales channels for Company-designated marketing campaigns. On Company pre-selected "Customer Appreciation Days", a 20% discount on all interexchange usage on the selected day will be available to all qualifying Customers.

An existing Customer will qualify for the promotion based on the Customer's actual spending level that will be an average of \$25 per month or more over the three (3) month period prior to each Customer Appreciation Day.

All interexchange usage contributes toward calculation of the discount. Monthly recurring charges do not contribute toward this discount. The percent discount will be calculated off the usage rates. The percent discount will appear on the same invoice as contributing usage and will be awarded to the eligible Customer in the form of a bill discount. The percent discount will be forfeited if not used on the qualifying Customer Appreciation Day.

This promotion cannot be combined with any other promotion.

This offer is valid until canceled by Company.

5.19 Additional Line Promotion

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service, Plan F Service or Plan G Service, as described elsewhere in this price list ("Eligible Plan(s)") on either an additional dial tone line (for existing Customers only) or on at least two lines (for new or returning Customers). The Residential Customer will receive an \$11.88 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Company or the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company Customers); or (2) at least two lines (for new or returning Customers), and
- b. an existing Company Customer must have either the Company or the Customer's local exchange carrier for intrastate intraLATA service on his or her existing line, and
- c. an unlimited local exchange calling plan, offered by the Customer's local exchange carrier, on at least one line

Dial tone line(s) and unlimited local exchange calling may be provided by affiliates of the Company or any other certified local exchange carrier that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans between May 18, 2002 and February 25, 2003 via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service with the qualifying number of unlimited local exchange calling plans, and has the requisite number of lines presubscribed to the Company.

This promotion is no longer available to new Customers.

5.20 Business High Value Loyalty Award # 2

The Company offers to existing Business Customers a one-time bill credit based on the average monthly spending for the first two (2) months. A total of interstate, international, intrastate, travel card, toll free, and operator service calls will be counted toward the total dollars billed to determine the average spending level.

The bill credit will be posted on the third month's bill. The credit must be used in the month granted and will not carry over to the next month. Any credit not used will be forfeited.

The Business Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned bill credits forfeits remaining eligibility.

Average Spending Level	Applicable Bill Credit
\$ 0.00 - \$49.99	No award
\$50.00 - \$100.99	\$25.00
\$101.00 +	\$50.00

This promotion is valid until canceled by the Company.

5.21 Winback Promotion # 2

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to price listed usage rates for all services, exclusive of international calling, Directory Assistance, Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is valid until canceled by the Company.



5.22 Acquisition Free Minutes Promotion #3

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic interstate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on three consecutive invoices, including the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted Long Distance spending levels of \$10 or greater for the Residential Customer or the Residential Customer's previous monthly average Long Distance spending levels of \$10 or greater qualify the Residential Customer for one of the following levels of Free Minutes credits.

All interexchange usage contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at RTC listed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage. Free Minutes can be used for domestic and/or international direct dialed calls, Travel Card, Toll Free, or operator assisted calls (excluding Directory Assistance),

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Contact Dates T
Customer returns within 90 days of
disconnection from Company
Customer returns more than 90 days
after disconnection from Company

Applicable Free Minutes For Three Complete Invoice Cycles

30

60

This promotion is available to Customers with Plan B, Plan C and Plan G Service. This promotion may not be combined with any other free minute or percent discount promotion. Identical intrastate or international promotions are not cumulative.

This offer is valid until canceled by the Company.

5.23 Loyalty Promotion #2

The Loyalty Promotion #2 is offered to new Residential Customers who presubscribe to the Company's service through Company-designated sales channels for Company-designated marketing campaigns. This promotion offers eligible Residential Customers free minutes of usage, based on Customer's actual billing at qualifying spending levels as described below. Customers must meet the Spend Level in at least two of their first three consecutive months to receive the specified Reward Amount.

Spend Level	Reward Amount
\$0.00 - \$9.99	
\$10.00 - \$19.99	60 free domestic minutes credited in 6 th month
\$20.00 - \$39.99	60 free domestic minutes credited in 6 th month
\$40.00+	60 free minutes of domestic calling on the following four
	holidays for twenty four consecutive months after the
	Customer qualifies for the promotion: New Year's Day,
	Mother's Day, July 4 th and Thanksgiving Day

Qualifying Spend Level will be determined after all other discounts and credits resulting from any other promotion are applied. The following usage will be included in determining the Customer's Spend Level: domestic and/or international direct dialed calls, Travel Card, Toll Free, operator assisted calls and Directory Assistance. The free minutes will be applied to domestic interexchange direct dialed outbound calling. Unused free minutes will not carry over and will be forfeited if not used in the month granted. If, because of systems constraints, it is not possible to provide the free minute credits, Company may provide Customer with a substitute reward that is equal to or greater in value than the free minute credit.

The qualified Customer who discontinues the Company's service or whose service is discontinued by the Company will forfeit all eligibility and any unused minutes that had been previously awarded.

This promotion may be combined with any other promotion for which the Residential Customer is eligible.

This promotion is valid until canceled by the Company.

5.24 Q4 Mass Campaign Promotion

This promotion is available to new Business Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. To qualify for this promotion, new Business Customers must also subscribe to local exchange service from an affiliate of the Company, in accordance with the descriptions and regulations of the tariffs of the affiliated local exchange company.

Qualifying Customers will receive a one-time invoice credit equal to \$50. If the credit is not used completely in the first full or partial month, the balance will carry to the next month, until used in full. The credit will be applied to any interexchange usage, including intrastate, interstate and international usage, directory assistance, and operator services. Taxes, fees, monthly recurring charges, and surcharges are excluded.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to utilizing all of the invoice credit, forfeits remaining eligibility.

This offer is not available in conjunction with the Toll Free RespOrg Campaign Promotion.

This offer is valid until December 31, 2002.

5.25 15% Long Distance Usage Discount Promotion

The 15% Long Distance Usage Discount Promotion is offered to new Business Customers that presubscribe to either the FlexDistance Long Distance Plan with a Minimum Spend Level of \$24, \$40 or \$65; the FirmRate Advantage Plan or the FirmRate Plus Plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 15% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on July 1, 2008.

5.26 1H08 Winback Offer

This offer is available to returning business Customers who subscribe to a business calling plan with a term commitment from the Company, as well as one of the eligible services from an affiliate of the Company as described below. The qualifying Customer will receive a corresponding bill credit as described below:

Eligible Calling Plan

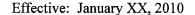
Credit Description

- Standard Business Line, Centrex or CustoPAK Service with a dial tone term plan from an affiliate of the Company.
- \$75 credit per account (\$75 value)
- Standard Business Line, Centrex or CustoPAK Service with a dial tone term plan and Digital Subscriber Line (DSL) or Fiber Optic Service (FiOS) with a term plan from an affiliate of the Company. The DSL or FiOS service must be 3 Mbps or higher.

\$100 credit per account (\$100 value)

This offer may not be combined with any other promotional offer.

This offer expires on June 27, 2008.



5.27 1Q08 Upsell Rebate

1Q08 Upsell Rebate is offered to new and existing Business Customers who meet the eligibility criteria described below. The qualified Customer will receive a \$30.00 check within 60 days after implementation on the Customer's account. The Customer will receive a letter from the Company's designated agent informing them of their eligibility for this promotional check. The Customer must contact the designated agent within 45 days from the date of notification to request their check. The designated agent will send the Customer a check via U.S. Mail, which also includes the promotional amount offered by the affiliated local exchange company.

Eligibility Criteria:

To qualify the Business Customer must meet all of the following conditions:

- 1. Subscribe to Business Unlimited Long Distance Bundled Service Option; FirmRate Advantage; or FlexDistance with either a \$24, \$40, or \$65 Minimum Spend Level.
- 2. Must purchase DSL/FiOS (at \$39.99 and above) from an affiliated local exchange company

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly credits forfeits remaining eligibility, including future credits.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer may be combined with applicable nonrecurring charge promotional offers, but may not be combined with any other monthly recurring charge promotional offer.

This offer expires on March 31, 2008.

5.28 2008 Fast Start Long Distance Promotion

The 2008 Fast Start Long Distance Promotion is offered to new Business Customers that presubscribe to either the Business FlexDistance or SimpleOptions Long Distance calling plans with either a one or three term plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 25% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on June 30, 2008.

SECTION 6 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customers at existing locations, except as otherwise indicated in the service descriptions in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.



6.1 Business/Residence Line Toll Free Service

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

6.1.1 Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in 5.1.2 following. The assigned toll free number will terminate to an exchange access line.

6.1.2 Area of Service

Area of Service defines the geographic location from which the Toll Free Number Service Customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

6.1.3 Variable Call Destination

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

6.1 Business/Residence Line Toll Free Service,(Cont'd.)

6.1.4 Determining Usage Charges

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

- A. For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (1) or (2) following, rounded up to the nearest tenth.
 - 1. Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;
 - 2. Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
- B. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.
- C. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.5 Optional Contract Periods

- A. Optional Contract Period provides a lower per hour usage rate for one, two or three year contract periods. Customer must specify the contract period at the time the service is ordered. During the contract period, Customer may elect to convert to a new contract period of the same or different length. Conversion to a new contract period will not incur penalty if the expiration date of the new contract period is greater than the remainder of the original contract period. When Customer converts to a new contract period, the applicable usage rates will apply.
- B. At the expiration of a contract period, the Company will continue to provide Business/Residence Line Toll Free Service at the month-to-month usage rates, unless Customer chooses to renew for the same contract period, convert to a different contract period, or discontinue service.
- C. If Customer terminates prior to the expiration date of the contract, Customer's contract period's to-date usage (to a maximum of twelve months) will be re-rated at the month-to-month rate, and the payments made to date will be deducted from the re-rated total. Customer's termination liability will be the difference between these two figures.

6.1.6 Distinctive Ring Feature

A unique ringing signal is available which allows Customer to distinguish if the incoming call was placed by dialing Customer's toll free number or Customer's local exchange number. A unique ringing signal is available only where facilities permit. This feature is not available for use on some types of local exchange facilities. If Customer has Business/Residence Line Toll Free Service configured for multiple terminations, unique ringing will be provided on only one termination.

There is no additional monthly charge for this feature for Customers who subscribe to Business/Residence Line Toll Free Service with a qualified calling plan. There is no additional nonrecurring charge if this feature is ordered on the initial installation of service. When this feature is ordered subsequent to the initial installation of service, the Toll Free Number Service Termination service charge will apply.

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.7 Allowance for Service Interruptions

If the Business/Residence Line Toll Free Service is interrupted for a period of less than two hours, no credit applies. If service is interrupted for a period of two hours to 24 hours, a per day credit applies as set forth below. For the purpose of determining the credit allowance, every month is considered to have 30 days.

- A. An interruption allowance is determined by calculating the rate for one full day (minimum monthly rate divided by 30), multiplying the result by the number of days credited as specified in 2.
- **B.** In determining the interruption allowance, the "proportionate part of day credited" applies as set forth below:

Interruption of 24 hours or less:

- less than 2 hours

No credit

- 2 hours up to 24 hours

One day

Interruption over 24 hours:

Credit will be in one day multiples for each 2 hour period of service interruption, not to exceed one full day's credit for any period of 24 hours.

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.7 Allowance for Service Interruptions, (Cont'd.)

- **C.** Credit allowances will not be made for:
 - 1. Noncompletion of Business/Residence Line Toll Free messages due to busy network conditions.
 - 2. Interruption of service due to Customer provided equipment or systems.
 - 3. Interruption of service due to negligence of Customer.
 - 4. During any period when Customer has released the access line for maintenance purposes or implementation of Customer order for a change in service arrangement.

6.1.8 Rates and Charges

	·*	Usage Rates
ALL TIMES OF DAY	Ŷ	
Month-by-Month (No Service Agreement)		
Usage per Hour	Up to and including 15 hr.	\$10.50
	Greater than 15 hours	\$10.00
One Year Service Agreement		
Usage per Hour	Up to and including 15 hr.	\$10.30
	Greater than 15 hours	\$9.80
Two Year Service Agreement		
Usage per Hour	Up to and including 15 hr.	\$10.20
	Greater than 15 hours	\$9.68
Three Year Service Agreement		
Usage per Hour	Up to and including 15 hr.	\$9.95
	Greater than 15 hours	\$9.55

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.8 Rates and Charges, (Cont'd.)

A. Toll Free Service Termination per Exchange Access Line:

Nonrecurrii	ng Monthly
Charge	Rate
Per Toll Free Number - initial \$10.00	\$9.00
Per Toll Free Number - subsequent \$10.00	\$9.00

B. Variable Call Destination - Multiple terminations for an Area of Service:

		Nonrecurring	Monthly
		Charge	Rate
Per Toll Free Number			
Record Establishe	ed	\$10.00	\$2.00
Record Changed		\$10.00	N/A

6.2 Easy Savings Plan

Easy Savings Plan is a discount to standard plan rates available to residence Customers.

6.2.1 Description

- A. The discount applies to Customers who have subscribed to this plan and who have met the required plan usage dollar amount.
- B. There is no monthly rate or nonrecurring charge associated with Easy Savings Plan.
- C. The plan is applicable to all Peak and Off-Peak Rate Periods Messages as set forth below for the following direct dialed calls.
 - 1. The application of usage rates and timing of messages is as specified in Section 3.3 of this price list.
 - IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.
 - Easy Savings Plan Options

Option 1

Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 am to, but not including 5:00 pm

6:00 am to, but not including 6:00 pm

7:00 am to, but not including 7:00 pm

8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

6.2 Easy Savings Plan, (Cont'd.)

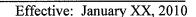
6.2.2 Application of Discount

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- **B.** Easy Savings Plan discount percentage applies to the plan usage and to any applicable service charges, surcharges, and directory assistance charges.

6.2.3 Amount of Discount

Residential Customers who subscribe to the Easy Savings Plan whose monthly plan usage meets the amounts below will receive the following discount percentage on all plan usage billed for the month.

Total Usage Billed	Discount
	¥
\$10.00 - \$24.99	10%
\$25.00 and Over	25%



6.2 Easy Savings Plan, (Cont'd.)

6.2.4 Rates and Charges

A. Customer Dialed Direct Station-to-Station

		<u>Peak</u>	<u>Off</u>	-Peak
	Initial	Each	Initial	Each
	Minute	Add'l Minute	<u>Minute</u>	Add'l Minute
	.eš		,,,	
InterLATA	\$0.21	\$0.21	\$0.115	\$0.115
IntraLATA	\$0.20	\$0.20	\$0.09	\$0.09

B. Customer Dialed Calling Card Station-to-Station

		<u>Peak</u>	<u>(</u>	Off-Peak
	Initial	Each	Initial	Each
	<u>Minute</u>	Add'l Minute	<u>Minute</u>	Add'l Minute
	``	8		
InterLATA	\$0.24	\$0.24	\$0.13	\$0.13
IntraLATA	\$0.23	\$0.23	\$0.12	\$0.12

C: Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

		<u>Peak</u>	<u>O</u>	ff-Peak
	Initial	Each	Initial	Each
	Minute	Add'l Minute	Minute	Add'l Minute
InterLATA	\$0.24	\$0.24	\$0.13	\$0.13
IntraLATA	\$0.23	\$0.23	\$0.12	\$0.12

6.3 Easy Savings Plan for Business

Easy Savings Plan for Business is a discount to standard plan rates available only to business Customers.

6.3.1 Description

- A. The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.
- **B.** Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages
- **D.** The minimum service period for Easy Savings Plan for Business is one month.
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

6.3.2 Application of Discount

- A. Easy Savings Plan discount percentage applies to the plan usage and to the service charges, if applicable.
- B. Sub-minute rating will be utilized for the timing and rating of Easy Savings Plan for Business messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

6.3 Easy Savings Plan for Business, (Cont'd.)

6.3.3 Volume Discounts

Business Customers who subscribe to Easy Savings Plan for Business will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds the amounts specified below:

Applicable Monthly Charge	Discount
\$ 0 - 24.99	0%
\$ 25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

6.3.4 Term Periods

- A. Customer may select a term period for Easy Savings Plan for Business. The term periods allow Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.
- **B.** Customer must specify the term period at the time the plan is ordered.
- C. During a term period, Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the new term period is greater than the remainder of the original term period.

6.3 Easy Savings Plan for Business, (Cont'd.)

6.3.4 Term Periods, (Cont'd.)

A. Early Termination Charges

In the event the Savings Plan for Business or Business Toll Free Service is terminated by the business Customer prior to completion of the first year of the term period, Customer shall be liable for the Early Termination Charge of \$100.00.

If Customer has a combined Easy Savings Plan for Business (inbound/outbound service) or an Easy Savings Plan for Business (outbound) and Business Toll Free Service (inbound), and the Customer discontinues one service, but not both, an Early Termination Charge will not be applied to the discontinued service.

Should Customer then discontinue the remaining service, before the end of the first year of the term, an Early Termination Charge of \$100.00 will apply.

B. Term Discounts

Monthly Plan Usage Volume	1 Year Discount	2 Year <u>Discount</u>	3 Year Discount
\$ 0 - 24.99	10%	15%	20%
\$ 25.00- 99.99	15%	20%	25%
\$100.00- 199.99	20%	25%	30%
\$200.00 and Over	25%	30%	35%

6.3 Easy Savings Plan for Business, (Cont'd.)

6.3.5 Rates and Charges

A. Customer Dialed Direct Station-to-Station

		<u>Peak</u>	<u>Off-</u>]	<u>Peak</u>
	Initial	Each	Initial	Each
	Minute	Add'l Minute	<u>Minute</u>	Add'l Minute
			**	
InterLATA	\$0.21	\$0.2 1	\$0.115	\$0.115
IntraLATA	\$0.20	\$0.20	\$0.09	\$0.09

B. Customer Dialed Calling Card Station-to-Station

		<u>Peak</u>	<u>Of</u>	<u>f-Peak</u>
	Initial	Each	Initial	Each
	<u>Minute</u>	Add'l Minute	<u>Minute</u>	Add'l Minute
InterLATA	\$0.24	\$0.24	\$0.13	\$0.13
IntraLATA	\$0.23	\$0.23	\$0.12	\$0.12

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

		<u>Peak</u>	<u>O</u> 1	ff-Peak
	Initial	Each	Initial	Each
	Minute	Add'l Minute	Minute	Add'l Minute
InterLATA	\$0.24	\$0.24	\$0.13	\$0.13
IntraLATA	\$0.23	\$0.23	\$0.12	\$0.12

6.4 Easy Savings Flat Rate Plan for Business

Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business Customers. The billing options available are a Month-to-Month or a one, two, or three year contract. Calls will be billed in 60 second increments. There is a monthly recurring charge for the Flat Rate Plan for Business. There is no nonrecurring charge with this billing option.

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plan is terminated by Customer prior to completion of the first year of the term period.

Intrastate -	Per	Minute	of U	se
--------------	-----	--------	------	----

Month-to-Month	Per Mini \$0.17	ľ
1 Year Term	\$0.16	90
2 Year Term	\$0.15	
3 Year Term	\$0.14	
Monthly Recurring Char	rge \$9.50	

Early Termination Charge

\$100.00 if terminated prior to the first 12 months of the term period.

6.5 Easy Savings Flat Rate Plus Plan for Business

Easy Savings Flat Rate Plus Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business Customers. The billing options available are a one year or three year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

Volume discounts apply if certain usage thresholds are met.

Usage	% Discount
\$0 - \$24.99	0%
\$25.00 - 99.99	6%
\$100.00 - 249.99	9%
\$250.00 - 499.99	12%
\$500.00 - 999.99	18%
\$ 1,000.00 +	30%

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plus Plan is terminated by Customer prior to completion of the first year of the term period.

Intrastate - Per Minute of Use	Per Minute
1 Year Term	\$0.19
3 Year Term	\$0.17
Early Termination Charge	\$100.00 if terminated prior to the first 12 months of the term period.

6.6 Easy Savings Plan Plus

Easy Savings Plan Plus is a discount to standard plan rates available to residence Customers.

6.6.1 Description

- A. The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
- **B.** There is no monthly rate or nonrecurring charge associated with Easy Savings Plan Plus.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages for the following direct dialed calls.
- **D.** Application of usage rates and timing of messages is as specified in Section 3.3 of this price list. Plan rates are the same as used for Easy Savings Plan and are found in Section 5.2 of this price list.
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.

6.6 Easy Savings Plan Plus, (Cont'd.)

6.6.1 Description, (Cont'd.)

F. Easy Savings Plan Plus Options

Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 am to, but not including 5:00 pm 6:00 am to, but not including 6:00 pm

7:00 am to, but not including 7:00 pm

8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

6.6.2 Application of Discount

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- Easy Savings Plan Plus discount applies to the plan usage and to the operator assisted services charges, if applicable but does not apply to any other charges.

6.6 Easy Savings Plan Plus, (Cont'd.)

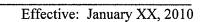
6.6.3 Amount of Discount

Residential Customers who subscribe to the Easy Savings Plan Plus whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month.

Applicable Monthly Charge	Discount
	.
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

6.6.4 12 Month Bonus Rebate

Upon subscription to the Easy Savings Plan Plus, Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with the Company in the twelfth month after date accrued. Credits will not be carried over from month to month, and unused credit will be lost. Customer will lose any remaining credit if the Company is deselected as PIC. Delinquent account charges will not be included in rebate calculation.



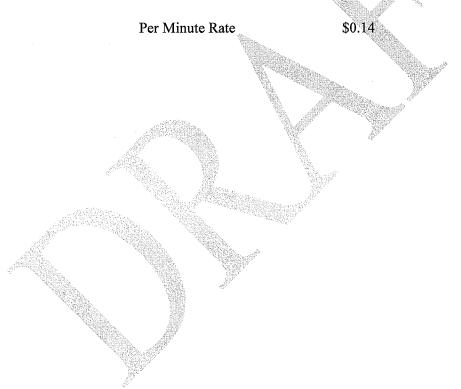
6.7 One Easy Price

6.7.1 General

This plan offers residential Customers a flat rate for all direct dial calls. This plan is available to all existing and new Customers.

6.7.2 Restrictions/Conditions

Directory assistance, operator handled, calling card and 800/888 calls are excluded from this offer. Customer cannot enroll in any other calling plan in conjunction with this plan.



6.8 Residential Toll Free Service

Residential Toll Free Service provides for residential Customers the termination of toll free calls to one-party exchange access lines. The minimum service period for Residential Toll Free Service is one month. Monthly recurring charges and non-recurring charges are set forth in the Company's federal rate schedules. Residential Toll Free Service calls are included in the Easy Savings Plan discounts and Anytime Saver when Customer also subscribes to the either plan. Calling detail is included at no additional charge. Residential Toll Free calls can originate anywhere in the U.S., Puerto Rico, U.S. Virgin Islands or Canada and must terminate in the U.S. Mainland. Customers can reroute toll free calls to another location at no additional charge.

Number Assignment - Customer will be assigned a toll free number. Number Assignment allows for, but does not require, Customer to use the assigned number. The assigned toll free number will terminate to an exchange access line.

Area of Service - Area of Service defines the geographic location from which Customer desires to accept calls for a given toll free number. Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Residential Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange.

- A. Per Number See the Company's federal rates schedules for nonrecurring and monthly recurring charges
- B. Usage In conjunction with Easy Savings Plan

	Initial	Peak Each	Off-Peak Initial	Each
	<u>Minute</u>	Add=l Minute	<u>Minute</u>	Add=l Minute
InterLATA	\$0.28	\$0.28	\$0.21	\$0.21
IntraLATA	\$0.28	\$0.28	\$0.21	\$0.21

In conjunction with Anytime Saver:

\$.25 - per minute

6.9 10K Flat Rate Connection Services

6.9.1 General

Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must select a 1, 2, or 3 year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible revenue dollars consist of Customer=s total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges including usage and charges for the Company=s full range of services. Intrastate service is an add-on to the interstate service.

6.9.2 Restrictions/Conditions

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion, the Toll Free Plan II Promotion, and the Flat Rate Connections Promotion. No other promotions will apply for this service.

All other restrictions and conditions for Large Business Voice Service I detailed in Schedule 3B apply to this service as well, unless otherwise stated.

When a term commitment expires, Customer will have 30 days to select a similar service plan of this Company. If Customer fails to notify the Company within this time frame, the Company will place Customer on the Great Connections Service with pricing that corresponds to a one year term and a \$10,000 annual commitment level. The new rates will be effective on the first of the month following 30-day grace period.

6.9.3 Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distances charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be renegotiated based on the new adjusted commitment level.

		Term Commit	ment
	1Year	2 Year	3 Year
Per Minute Rate	\$0.12	\$0.11	\$0.10

6.10 Solid Cents Plan

This plan offers flat per minute rates to the Company's residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. Customer must remain PIC'd to the Company to retain this plan. This plan is for residential usage only.

Domestic direct dial calling:

Monthly Recurring Charge:

\$2.95

IntraLATA Toll:

\$0.12 per minute

Calling Card calling:

\$0.35/minute

\$0,40 surcharge per call

Toll Free calling:

\$0.25/minute domestic origination

\$0.35/minute Canada origination

6.11 Volume/Term Pricing Plan

This plan offers flexible per minute rates on domestic direct dial calls to the Company's residential Customers based on monthly total usage. Toll free and calling card usage will be counted toward monthly total usage. Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower for higher volume Customers who remain PIC d to the Company service. This plan is for residential usage only.

Domestic direct dial calling:

Total Monthly Usage

<u> </u>	\$0 - 24 <u>.99</u>	<u>\$25 - 49.99</u>	\$50+
0-6 months	\$0.14	\$0.13	\$0.12
7-18 months	\$0.14	\$0.12	\$0.11
19+ months	\$0.14	\$0.11	\$0.10

Calling Card calling:

\$0.35/minute

\$0.40 surcharge per call

Toll Free calling:

\$0.25/minute domestic origination

\$0.35/minute Canada origination

6.12 Value Block Plan

The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no Monthly Recurring Charge (MRC) for this option. Customer must be presubscribed to the Company to take advantage of this offer. Customer may enroll in this plan during an outbound telemarketing contact from the Company. Customer must also designate the Company as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

Block of Minutes	<u>Price</u>	Rate/Minute
100	\$12.00	\$0.12
300	\$30.00	\$0.10
500	\$45.00	\$0.09
700	\$60.00	\$0.086

6.13 5K Flat Rate Connections Service

6.13.1 General

Business Customers who generate \$5,000 - \$9,999 annually in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must commit to a one-year term plan, and a minimum revenue amount of \$5,000 for that year. Eligible revenue dollars consist of Customer's total domestic and international inbound and outbound usage, calling card usage and surcharges, and Monthly Recurring Charges including usage and charges for this service. After Customer has met his commitment for the contract period, he is eligible to remain with the Company and receive the flat rate with no further commitment levels to be met as long as there is no interruption in service.

6.13.2 Restrictions/Conditions

Customers on this service will be eligible to participate in the PIC Change Charge Credit Promotion and the Toll Free Plan II Promotion. No other promotions will apply for this service.

All other restrictions and conditions for Large Business Voice Service I detailed in Schedule 3B apply to this service as well, unless otherwise stated.

6.13.3 Minimum Revenue Commitment

If Customer does not achieve the annual commitment level for the one-year term, they will be assessed the shortfall difference. For example, if Customer does not meet his \$5,000 annual commitment and bills only \$2,800 in long distances charges, then Customer will be billed the \$2,200 shortfall.

Per Minute Rate

\$0.10

6.14 Nationwide Saver

The Company introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate the Company as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The Nationwide Saver plan features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of Nationwide Saver in the Company=s federal rate schedule which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

		Per Minute
Direct Dial		\$0.10
Calling Card		\$0.35
Toll Free		\$0.25
		*
Monthly Recurring Charge		\$4.95
Calling Card Surcharge, per cal	I	\$0.80

6.15 Flextime Saver

The Company introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, calling card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to the Company=s interstate filing in the Company's federal rate schedule. Customers must have selected the Company as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

5:00 pm to, but not including 5:00 am 6:00 pm to, but not including 6:00 am 7:00 pm to, but not including 7:00 am 8:00 pm to, but not including 8:00 am

The off-peak calling period option is available to new and existing residential Customers and may be changed up to three times per year.

Monthly Volume Thresholds	Monthl [*]	v Volume	Thresholds
---------------------------	---------------------	----------	------------

		<u>\$0 - \$9.99</u>	<u>\$10 - \$24.99</u>	<u>\$25 - \$49.99</u>	<u>\$50 +</u>
Direct Dial Peak	per minute	\$0.20	\$0.20	\$0.15	\$0.15
Off-Peak		\$0.12	\$0.12	\$0.10	\$0.10

Miscellaneous Rates

Calling Card	\$0.35 per minute
Toll Free	\$0.25 per minute
Calling Card Surcharge	\$0.80 per call

6.16 Platinum Value Plan

6.16.1 General Description

Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This plan is available only under a three year term agreement. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of 6 second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

During the term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

6.16.2 Usage Rates, per minute

Monthly Billing

	<u>\$0 -\$24.99</u>	<u>\$25 - \$99.99</u>	<u>\$100 - \$249.99</u>	<u>\$250 +</u>
Year 1	\$0.17	\$0.14	\$0.12	\$0.11
Year 2	\$0.16	\$0.13	\$0.11	\$0.105
Year 3	\$0.15	\$0.12	\$0.10	\$0.10

Early Termination Charge -

\$100.00 if terminated prior to completion of the first 12 months of the term.

6.16.3 Early Termination

Early Termination Charges will apply in the event the Platinum Value Plan is terminated by Customer prior to completion of the term period. Customer will be liable for the remainder of the months selected in the Plan.

6.17 Business Value Plan

6.17.1 General Description

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. The Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, travel card, and operator assisted calls, in addition to any applicable surcharges.

6.17.2 Rates and Charges

9	Total Monthly Usag	ge
	<u>\$0 - 249,99</u>	<u>\$250.00+</u>
Rate, per minute	\$0.09	\$0.08
Monthly Recurring Charge	\$9.50	
Travel Card Per Call Charge	e \$0.80	

Early Termination Charge -

\$100.00 if terminated prior to completion of the first 12 months.

6.18 10% Discount Program

The 10% Discount Program is a bundled service offering of long distance and other services provided by Carrier. Residential Customers subscribing to long distance along with one or more services from the list below will receive a 10% discount off the regular price list rates for long distance calling along with a special option for the other service (See Section 4.13 for discounts and/or rates).

10% Discount Program Qualifying Services:

Long Distance plus: GTE Visa Credit Card

6.18.1 10% Discount Program with Visa Credit Card

The 10% Discount Program with Visa Credit Card is a service offering that combines a regular credit card with residential long distance Service for savings on both offers.

The Visa Credit Card is provided by Associates National Bank (ANB) and all terms, conditions and restrictions related to the credit card are determined by the provider. All terms and conditions for the credit card are outlined in the cardholder agreement provided to Customers by ANB. ANB reserves the right to modify the terms and conditions (including the interest rate) of the credit card as with any other credit card offering provided by ANB.



6.18 10% Discount Program, (Cont'd.)

6.18.1 10% Discount Program with Visa Credit Card, (Cont'd.)

Customers will receive a 10% discount on all long distance usage (including LDMTS (domestic and international), operator assisted, calling card, and toll free (800/888) calls) except directory assistance calls. In addition to this, the program consists of a discounted Visa Credit Card interest rate or a rebate check for one year on their long distance usage.

This offer is not available with any other discounts or promotions. This offer is only available to residential Customers who are pre-qualified for the credit card.

If the Customer is denied the credit card, Carrier will process the Primary Interexchange Carrier (PIC) change and the Customer will be an LDMTS Customer. However, the Customer will not be on the 10% Discount Program.

If the credit card portion of this program is discontinued by the Customer, the remaining long distance portion of the program will default back to the non discounted rate. If the long distance portion of this program is discontinued, the remaining credit card portion of the program will default to the non discounted interest rate or, if the Customer has chosen to receive rebates on long distance usage, those rebates will be discontinued.

A. Interest Rate Discount

If the Customer changes to another long distance provider, a 30 day grace period will be provided in which Customer must change back to Carrier (PIC), to prevent the interest rate from defaulting back to the non discounted interest rate.

B. Rebate Check

For Customers choosing the rebate option, the rebate will be provided with the Customer's credit card statement and can be cashed as a normal check.

Customer must be a Carrier Customer on the last day of the three month period to receive the rebate. If Customer changes long distance carriers, all accumulated rebate dollars will be forfeited. In order to receive the rebate check, Customer must use the GTE Visa Credit Card at least once during the three month rebate period.

6.18 10% Discount Program, (Cont'd.)

6.18.2 Long Distance Rates

Customer will receive a 10% discount off residential long distance rates when subscribing to the 10% Discount Program.

6.18.3 Other Qualifying Services

Customer will receive special offers, as described below, when subscribing to the 10% Discount Program.

A. Visa Credit Card

1. Interest Rate Discount

Based on a risk assessment performed by the credit card provider, Customer may receive a discount between 4% and 7% off the annual percentage rate (APR) on their Visa Credit Card.

B. Rebate Check

The Visa Credit Card Customer will receive a rebate check equal to one month's average monthly long distance usage every three months for a one year period.

6.19 Anytime Saver

6.19.1 General Description

This plan offers residential Customers a flat rate for all direct dial calls. Flat rated travel card and toll free rates are also available and may be included in the Anytime Saver package. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Company discount calling plan per main billing account at any given time and must designate that the Company is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to the Company=s interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic and international direct dial calls, travel card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations.

6.19.2 Monthly Volume Thresholds

Monthly Bil	ling Volume		
<u>\$0 - \$9.99</u>	\$10 - \$24.99	\$25 - \$49.99	<u>\$50 +</u>
\$0.14	\$0.14	\$0.12	\$0.12

6.19.3 Miscellaneous Rates

Rate, per minute

Travel Card	**************************************	\$0.35 per minute
Toll Free		\$0.25 per minute
Travel Card Surch	arge	\$0.80 per call

6.20 Business In Touch Service

6.20.1 General Description

Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to the Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on the Customer's account to subscribe to this service. The Customer may have up to 10 toll free numbers with PINs per account. The Company=s PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company=s federal rate schedules.

6.20.2 Rates and Charges

	The state of the s	Peak	#** 	Off-Peak
	Initial	Each Additional	Initial	Each Additional
	Minute	Minute	Minute	Minute
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26

6.21 FirmRate (formerly Business Plan 1)

6.21.1 General Description

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers.

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

6.21.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

Effective: November 16, 2009

^{*} Effective 11/16/09, only available to existing Customers.

6.21 FirmRate, (Cont'd.)

6.21.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or
- **B.** When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- **A.** When the Customer's physical location changes, but the term plan is continued at the new location;
- **B.** When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- C. When the Customer renegotiates the term plan for a longer term;
- **D.** When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- E. When the Customer moves from any grandfathered calling plan to FirmRate Plus, any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different Plan.

6.21 FirmRate, (Cont'd.)

6.21.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Term Plan	Commitment	
Month to	One Year	Two Year	Three Year
Month	Term Plan	Term Plan	Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

B. Switched Access Inbound (Toll Free) Rates

	Term Plan C	commitment	
Month to	One Year	Two Year	Three Year
Month	Term Plan	Term Plan	Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

6.22 SimpleOptions

Effective November 16, 2009, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

6.22.1 General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer=s monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

6.22.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

^{*} Effective 11/16/09, only available to existing Customers.

6.22 SimpleOptions, (Cont'd.)

6.22.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.



6.22 SimpleOptions, (Cont'd.)

6.22.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- **B.** When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- **B.** When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- **D.** When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer replaces a one or three year term on SimpleOptions to the FlexDistance Plan Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

6.22 SimpleOptions, (Cont'd.)

6.22.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

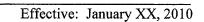
		A6332	43.22230
Monthly Usage	Month to	One Year	Three Year
Guarantee	Month	Term	Term
\$50	\$0.0900	\$0.0860	\$0.0770
\$100	\$0.0900	\$0.0860	\$0.0770
\$250	\$0,0900	\$0.0860	\$0.0770
\$500	\$0.0900	\$0.0860	\$0.0770
\$1,000	\$0.0900	\$0.0860	\$0.0770
\$3,000	\$0.0900	\$0.0860	\$0.0770
\$5,000	\$0.0900	\$0.0860	\$0.0770
\$7,500	\$0.0700	\$0.0670	\$0.0600
\$10,000	\$0.0680	\$0.0650	\$0.0580
\$15,000	\$0.0650	\$0.0620	\$0.0550
\$20,000	\$0.0620	\$0.0590	\$0.0530
\$30,000	\$0.0590	\$0.0560	\$0.0500

6.22 SimpleOptions, (Cont'd.)

6.22.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage	Month to	One Year	Three Year
Guarantee	Month	Term	Term
\$50	\$0.0900	\$0.0860	\$0.0770
\$100	\$0.0900	\$0.0860	\$0.0770
\$250	\$0.0900	\$0.0860	\$0.0770
\$500	\$0.0900	\$0.0860	\$0.0770
\$1,000	\$0.0900	\$0.0860	\$0.0770
\$3,000	\$0.0900	\$0.0860	\$0.0770
\$5,000	\$0.0900	\$0.0860	\$0.0770
\$7,500	\$0.0700	\$0.0670	\$0.0600
\$10,000	\$0.0680	\$0.0650	\$0.0580
\$15,000	\$0.0650	\$0.0620	\$0.0550
\$20,000	\$0.0620	\$0.0590	\$0.0530
\$30,000	\$0.0590	\$0.0560	\$0.0500



6.22 SimpleOptions, (Cont'd.)

6.22.5 Usage Rates, (Cont'd.)

C. Switched Access Outbound and Inbound Supplemental Discount

The Supplemental Discount is available to existing Customers with a one or three year term and \$3,000 or \$5,000 Monthly Usage Guarantee.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%
Inree Year	25%



6.22 SimpleOptions, (Cont'd.)

6.22.6 Bundled Service Option

A. General

The Bundled Service Option is offered to SimpleOptions Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to SimpleOptions that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

Eligible Business Customers must subscribe to Centrex (e.g. Centrex Plus, CustoPAKSM, CustoFLEXSM, Centranet), ISDN PRI/IntellilinQ PRI (purchased with a term commitment), DSL, Private Line, Frame Relay, SMDS, ATM or FlexGrow from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.



6.22 SimpleOptions, (Cont'd.)

6.22.6 Bundled Service Option, (Cont'd.)

A. General, (Cont'd.)

1. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this price list or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic SimpleOptions rates as specified in this price list.

2. Termination Liability

Customers who wish to subscribe to this Bundled Service Option and who currently subscribe to SimpleOptions will be able to switch to the Bundled Service Option without incurring any Termination Liability, if applicable. Availability of this Bundled Service Option is dependent upon billing capabilities.

3. Combination with other offers

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to SimpleOptions Customers.

6.22 SimpleOptions, (Cont'd.)

6.22.6 Bundled Service Option, (Cont'd.)

B. Usage Rates

Customers who satisfy all eligibility requirements set forth above shall receive a monthly discount of 5% on all long distance usage charges, including international usage charges, beginning immediately after purchasing qualifying services.

6.22.7 Integrated Voice Access Service

Effective November 16, 2009, Integrated Voice Access Service is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

A. General Description

Integrated Voice Access (IVA) service is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed dedicated access lines. Inbound (toll free) calling is also available for termination on dedicated access lines. The eligible Customer must subscribe to SimpleOptions and demonstrate to the satisfaction of the Company at the time of subscription to IVA that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

Eligible Business Customers must subscribe to FlexGrow or DCS from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

6.22 SimpleOptions, (Cont'd.)

6.22.7 Integrated Voice Access Service, (Cont'd.)

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type Initial Increment Additional Increment
Dedicated Access 6 seconds 6 seconds

C. Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the Monthly Usage Guarantee (MUG). In addition, Conference Connections audioconferencing usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

6.22 SimpleOptions, (Cont'd.)

6.22.7 Integrated Voice Access Service, (Cont'd.)

D. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 6. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- 7. When the Customer replaces a one or three yearterm on SimpleOptions to FlexDistance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guaranteer to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

6.22 SimpleOptions, (Cont'd.)

6.22.7 Integrated Voice Access Service, (Cont'd.)

E. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this price list or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic SimpleOptions rates as specified in this price list.

F. Usage Rates

Usage rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

1. Dedicated Intrastate Outbound (Dial 1) & Inbound (Toll Free)

One Year Term	Three Year Term
\$0.0670	\$0.0600
\$0.0670	\$0.0600
\$0.0670	\$0.0600
\$0.0630	\$0.0570
\$0.0600	\$0.0550
\$0.0580	\$0.0550
\$0.0580	\$0.0550
\$0.0580	\$0.0550
\$0.0580	\$0.0550
\$0.0580	\$0.0550
\$0.0580	\$0.0550
	\$0.0670 \$0.0670 \$0.0670 \$0.0630 \$0.0630 \$0.0580 \$0.0580 \$0.0580 \$0.0580 \$0.0580

6.23 Travel Card Services

6.23.1 Business Travel Card Service (Thisservice is no longer available to new Customers.)

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

A. Usage Charges

Month to Month	\$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100

B. Per Call Charges

Per Call \$0.00

Exhibit D Proposed Customer Notice

[VERIZON LOGO HERE]

[FRONTIER LOGO HERE]

April XX, 2010

Dear Customer,

Your current local and/or long distance telecommunications providers (intrastate, interstate and/or international) are one or more of the following: [insert Verizon entities impacted including consumer, enterprise and long distance] or Verizon Select Services Inc. (collectively, "the Verizon Companies"). These companies have agreed to a transaction that will result in Frontier Communications Corporation ("Frontier") becoming the service provider for their local and long distance customers in Arizona, Idaho, Illinois, Indiana, Michigan, Nevada, North Carolina, Ohio, Oregon, South Carolina, Washington, West Virginia, Wisconsin and portions of California bordering Arizona, Nevada and Oregon. This transaction requires approval by state and federal regulatory authorities, including the [insert state agencies] and the Federal Communications Commission. This notice is being sent prior to the receipt of all regulatory approvals in order for us to comply with customer notification requirements.

Should the required state and federal regulatory approvals be obtained, we anticipate that the transaction will close on or after June XX, 2010. Unless you elect to use a service provider other than one of the Verizon Companies prior to the transfer date, Frontier will automatically become your service provider for any services you currently receive from the Verizon Companies, including local and long distance services. If Frontier becomes your service provider, Frontier will convert your service at no cost to you and your local telephone number will NOT change as a result of the transfer. If a Verizon Company is not your local service provider, the proposed transfer to Frontier will not affect your local carrier selection. If a Verizon Company is not your long distance service provider, the proposed transfer to Frontier will not affect your long distance carrier selection.

You always have the right to select another provider for local and long distance services, if you wish to do so and another provider is available. This decision is entirely up to you, and you may choose to switch to another carrier for one or more of these services either before or after this proposed change from the Verizon Companies to Frontier. There will be no carrier change charge assessed on customers of the Verizon Companies as a result of the transfer to Frontier. However, selecting a carrier other than Frontier may result in a carrier change charge to you.

If you have arranged an intrastate, interstate, and/or international preferred carrier freeze on one or more of the services involved in this transfer, the freeze will be removed in order to transition your service to Frontier (except as to any services for which you have selected a carrier other than Frontier), and in such case, you must contact your local carrier (whether Frontier or another telephone company you have selected) after the transfer, in order to re-establish a preferred carrier freeze.

Upon completion of the proposed transfer, Frontier will offer local, toll, and long distance telecommunications services to you under the same rates, terms, and conditions offered

by the Verizon Companies prior to the transfer. If, in the future, there are any changes to the rates, terms or conditions of your service, Frontier will notify you by mail or in your bill. Frontier values your continued business and will gladly respond to any questions you may have about your service after the transfer.

Until the actual transfer date, the Verizon Companies will continue to be responsible for all customer service inquiries, complaints, billing issues and questions regarding this notice. You should contact your Verizon Company representative toll-free at (XXX) XXX-XXXX. After the transfer date, you should refer your questions regarding this notice or your account to Frontier toll-free at (XXX) XXX-XXXX. Business customers can also contact their Verizon Company account manager prior to the transfer. After the transfer, business customers are encouraged to contact Frontier toll-free at (XXX) XXX-XXXX if they have any questions regarding this notice. We appreciate your understanding and support during this transition period.

Sincerely,
The Verizon Companies
Frontier Communications Corporation

Certificate of Good Standing

United States of America State of Ohio Office of the Secretary of State

I, Jennifer Brunner, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show NEW COMMUNICATIONS ONLINE AND LONG DISTANCE INC., a Delaware corporation, having qualified to do business within the State of Ohio on STANDING upon the records of this office.



Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 18th day of December, A.D. 2009

.

Ohio Secretary of State

Validation Number: V2009352DBE30C

Foreign License to Operate in Ohio



ATE: 1/23/2009

DOCUMENT ID 200926600570

DESCRIPTION

FOREIGN LICENSE/FOR-PROFIT (FLF)

125.00

100.00

PENALTY

CERT

.00

Receipt

This is not a bill. Please do not remit payment.

CT CORPORATION SYSTEM 4400 EASTON COMMONS WAY, SUITE 125 ATTN: JADE HINES COLUMBUS, OH 43219

STATE OF OHIO CERTIFICATE

Ohio Secretary of State, Jennifer Brunner

1884597

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

NEW COMMUNICATIONS ONLINE AND LONG DISTANCE INC.

and, that said business records show the filing and recording of:

Document(s):

Document No(s):

FOREIGN LICENSE/FOR-PROFIT

200926600570

Authorization to transact business in Ohio is hereby given, until surrender, expiration or cancellation of this license.

United States of America State of Ohio Office of the Secretary of State

Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 22nd day of September, A.D. 2009.

Ohio Secretary of State

Verification of Compliance with Applicable Affiliate Transaction Requirements

VERIFICATION

I, Richard L Williams, verify that New Communications Online and Long Distance, Inc. is in compliance with any affiliate transaction requirements.

Richard L. Williams

(Date) 1/25/10

Chief Financial Officer

Verification of Compliance with GAAP

VERIFICATION

I, Richard L Williams, verify that New Communications Online and Long I	distance, Inc.
will maintain local telephone records separate and apart from any other	r accounting
records in accordance with GAAP.	

Richard L. Williams

Chief Financial Officer

Corporate Structure, Technical and Managerial Expertise, and Ownership

See attached Exhibit as well as detailed information filed in PUCO Case No. 09-454-TP-ACO

Corporate Structure Pre- and Post-Merger

The following slides illustrate the Frontier Communications Corporation and Verizon Communications Inc. corporate structure for the affected incumbent local exchange companies (ILECs) and long distance service companies pre- and post-merger.

Slide 1 (page 2 of 5) shows the current Verizon structure for the Verizon entities involved in this transaction. All the affected Verizon ILECs (except Verizon West Virginia Inc.) are subsidiaries of GTE Corporation, which is a subsidiary of Verizon Communications Inc. Verizon West Virginia Inc. is a direct subsidiary of Verizon Communications Inc. New Communications Holdings Inc. (NCH) is a newly created Delaware corporation, formed for purposes of this transaction, and that currently is a direct subsidiary of Verizon Communications Inc.

Slide 2 (page 3 of 5) shows the Verizon structure after the ILECs are transferred to NCH. NCH has two subsidiaries: New Communications ILEC Holdings Inc., and New Communications Online and Long Distance Inc. The affected Verizon ILECs will be moved from GTE Corporation (or, in the case of Verizon West Virginia Inc., from Verizon Communications Inc.) to New Communications ILEC Holdings Inc. Certain non-ILEC assets, including the accounts receivables, liabilities, and customer relationships related to the long distance operations being transferred to Frontier, will be moved to New Communications Online and Long Distance Inc.

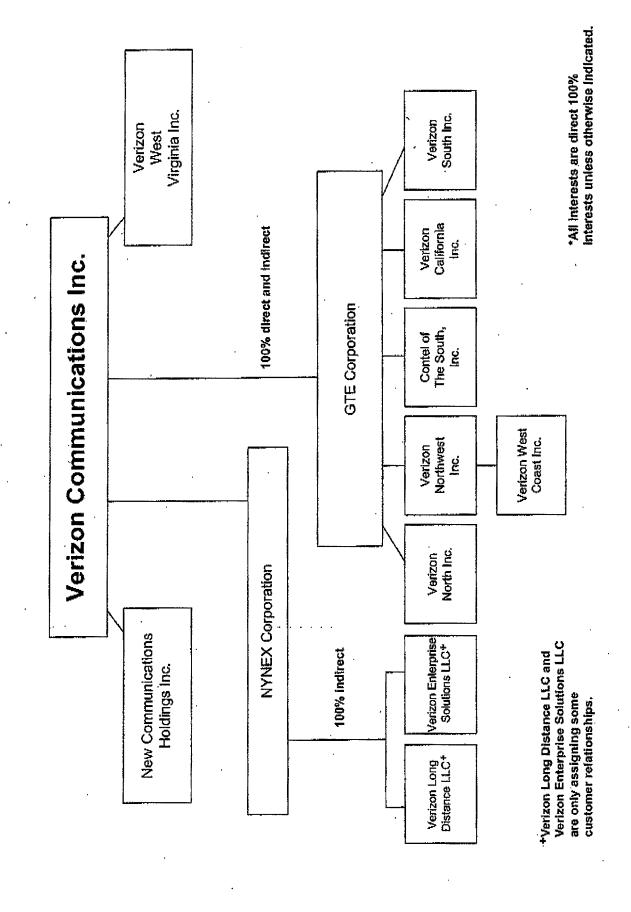
Slide 2 also shows two newly created ILEC subsidiaries of New Communications ILEC Holdings Inc.: New Communications of the Southwest Inc., and New Communications of the Carolinas Inc. New Communications of the Southwest Inc. will hold the assets of Verizon California Inc. that serve Arizona, Nevada, and those portions of California bordering Arizona and Nevada that are being transferred to Frontier. New Communications of the Carolinas Inc. will hold the assets of Verizon South Inc. that serve North Carolina, South Carolina, and a portion of Illinois. (Verizon California Inc. and Verizon South Inc. serve other areas not included in the transaction, and therefore Verizon will retain these companies.)

Slide 2 also shows a new ILEC subsidiary of GTE Corporation: Verizon North Retain Co. When created, this company will hold the assets of Verizon North Inc. that currently serve portions of Pennsylvania. These Pennsylvania assets will not be transferred to Frontier; Verizon will retain them.

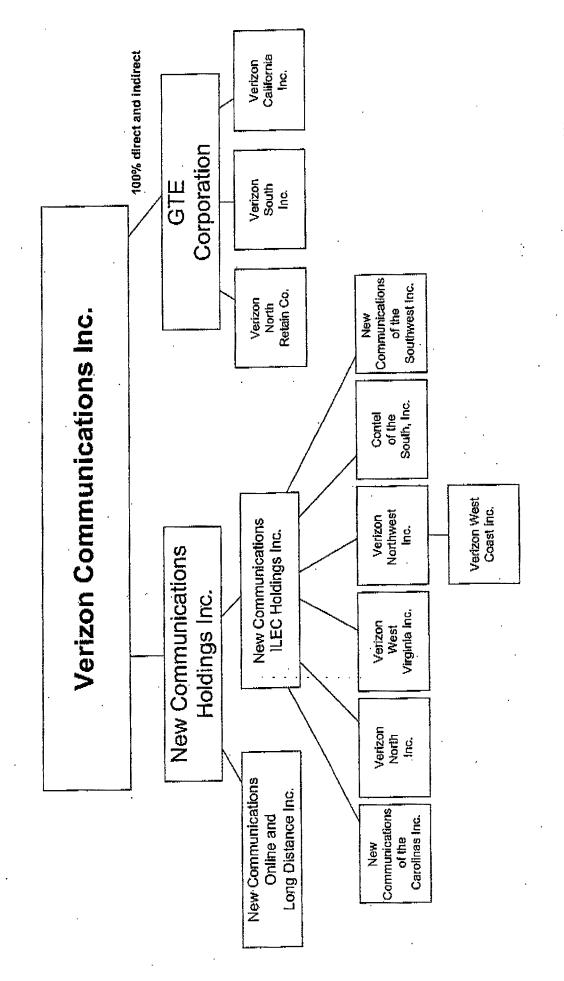
Slide 3 (page 4 of 5) shows the distribution of NCH to Verizon's shareholders.

Slide 4 (page 5 of 5) shows Frontier Communications' corporate structure after NCH has been merged into it. Ownership and control of the existing Frontier ILECs and Frontier Communications of America, Inc. will not change as a result of the transaction.

Current Verizon Structure

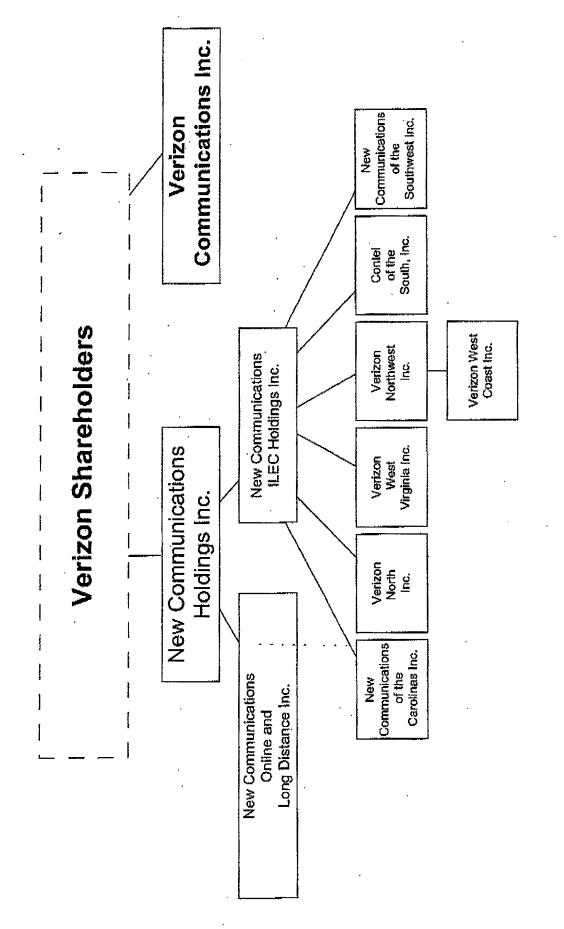


Verizon Structure After Internal Reorganization



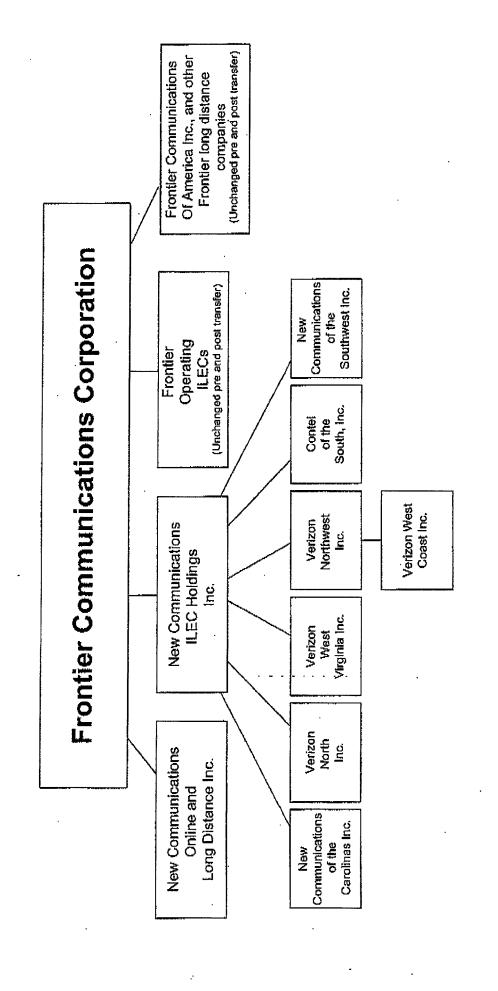
*All interests are direct 100% Interests uniess otherwise indicated.

Spin-off to Verizon Shareowners



*All interests are direct 100% inferests unless otherwise indicated.

Frontier Structure After Transaction



*All interests are direct 100% Interests unless otherwise Indicated.

Similar Operations in Other States

New Communications Online and Long Distance, Inc. is a newly formed Corporation being formed in several states to facilitate the transition to Frontier Communications Corporation as described in detail in PUCO Case No. 09-454-TP-CO.

Financial Viability

See detailed financial documentation and statements as filed in PUCO Case No. 09-454-TP-ACO.

Description of Proposed Services

See Exhibit B for description of proposed services.

Public Interest Statement

Certification of this New Communications Online and Long Distance, Inc. will allow continuation of various interexchange services currently offered to customers by Verizon Long Distance LLC and Verizon Enterprise Solutions LLC.

Class(es) of Customers Served

New Communications Online and Long Distance, Inc. will provide service to residential and business customers in Ohio.

Officers and Directors

Company Directory Active Company

New Communications Online and Long Distance Inc. -- Current Officers

Please note that pending changes, if any, are not reflected.

Name	Title	Appointed
Bennett, J. Goodwin	Vice President	05/08/2009
Burden, Robert J.	Vice President-Taxes	05/20/2009
Christian, Rosalynn	Assistant Secretary	05/08/2009
Cordy, Scott L.	Vice President-Taxes	05/20/2009
Garrity, Janet M.	Treasurer	11/25/2009
Harvey, Keiko	Vice President - Network	05/08/2009
Horton, Jr., William L.	Secretary	09/22/2009
Jankun, Richard P.	Vice President-Taxes	05/20/2009
Kauffman, David S.	Assistant Secretary	05/08/2009
Leake, Gary	Vice President-Taxes	05/20/2009
Masching, Richard R.	Vice President-Taxes	05/20/2009
O'Rourke, James V.	Chief Operating Officer	05/08/2009
Olson, Neil D.	Assistant Treasurer	11/25/2009
Schapker, Jane A.	Assistant Secretary	05/08/2009
Shammo, Francis J.	Chief Executive Officer	10/07/2009
Smith, Stephen E.	Vice President	05/08/2009
Williams, Richard L.	Chief Financial Officer	12/31/2009

Company Directory Active Company

New Communications Online and Long Distance Inc. -- Current Directors

Please note that pending changes, if any, are not reflected.

Name

Diercksen, John W.

Shammo, Francis J.

Appointed

05/08/2009

10/07/2009

Derivation of Rates

New Communications Online and Long Distance, Inc. rates are derived through the Tariff and Price List attached as Exhibit B.

Sample Customer Bill and Disconnect Notice

Billing Date: 01/07/10 Page 1 of 4

Adam/fallufubllafaladladidididid

Telephone Number : Account Number:

How to Reach Us: See page 3

Account Summary

Previous Charges	\$ 11.49
Payment Received Jan 07, Thank You.	- 1 <u>1.49</u>
Balance	\$.00
New Charges	
Long Distance (page 4)	\$ 14.20
Total New Charges Due Feb 1, 2010	\$ 14.20
Total Due	\$ 14.20

ուրակիիիինների անագրիներին անդանակությունների հ

Mali Payments To:

РО Вох

	▼ Detach & return payment slip with y	our check, payable to
n, y, y if f ii i i i i i i i i i i i i i i i	Account: New Charges Due: Feb 01, 2010)
	Total Due: \$14.20	010710
	Amount Paid :	
	PQ BOX	

Billing Date: 01/07/10 Page 2 of 4

Telephone Number: Account Number:

How to Reach Us: See page 3

About Your Bill

How to pay your bill

Please mail your payment using the return envelope. Include the payment stub to ensure proper credit.

Be sure to write your 18-digit Account Number shown above on your check or money order.

Questions about your bill

If you have questions concerning your bill, please call the appropriate number located in the "Long Distance Helpful Numbers" section appearing on page 3 of your bill.

Previous payments

You may have sent us a payment not processed in time to be reflected on your current billing statement. Please deduct any amount already paid before sending your current payment.

Past due amounts

The due date on your bill only applies to the current charges. Any past due amount should be paid immediately.

Returned checks

In some states, a returned check charge may apply for each check returned for any reason.

Billing Date: 01/07/10 Page 3 of 4

Telephone Number:

How to Reach Us: See below

LONG DISTANCE HELPFUL NUMBERS

Questions about your long distance bill	1-800-
Trouble with your long distance service	1-800-
Changes to your long distance service	1-877-

S	UMMAF	RY OF CH	IARGES F	OR		1 LO	NG DIS	TANCE	Ē	
D	omestic							Am	ount	
	Direc	Dialed							5.88	
T	otal use	ge						\$	5.88	
P	lan Cha	rges							6.50	
T	otal Lor	ı g Dista n	ce calls						\$	12.38
T	axes an	d Surchar	ges							1.82
T	otai	Lon	g Distanc	e Ch	arges				\$	14.20
Υ	our calli	ag plan(s)):	Talk	Time 30					
1 P: F:	ayment(alkTim or 330 3	ent Receives) applied e 30	ved Jan 07 I to previou					Total		11.49 11.49
<u>D</u>		led Calls								
_	Date	Time	Place calle		Number	Called	1	M	nutes	
2		4:00 pm		ОН	-				4	.00
3		4:05 pm	•	ОН		, , , , , , , , , , , , , , , , , , , 			1_	.00.
4		•	La Mesa s 30 min. pl	AÇ ille ne	otment. F	Remai	ning min	utes are	25 billed a	.00. #
5	Dec 24 Above o		La Mesa tes the prev	CA ious s	plit call				18	1.80
6	Jan 1	12:16 pm	Ylspgclftn	ОН			****		34	4.08
-	Total				•				•	5.88
S	ımmary	of TalkT	ime 30 Us	age						
7	Pian C	harge) MM 11 1							6.50
8	Plan A	lotment				30	minute	ş.		

5,88

\$ 12.38

\$ 12.38

9 Charge for 52.0 minute(s) exceed plan allotment

Total

Total Long Distance calls

Billing Date: 01/07/10 Page 4 of 4 Telephone Number:

Telephone Number Account Number;

How to Reach Us: See page 3

TAXES	AND FEES ON SERVICES	
1 OH Lo	ocal sales tax	.13
2 OH St	ate sales tax	.73
3 Federal Universal Service Fee - '		.96
Total		\$ 1.82
Total	Long Distance Charges	\$ 14.20

Manage Your Account	Phone Number	Account Number	Notice Date
My Account at	<u>.</u>		01/26/2010

Notice of Service Suspension

Our records indicate your account is past due in the amount shown below:

Total amount past due \$200.01

Final date for payment is i

Services identified with an (*) will be suspended after the final date for payment unless paid in full. Future billing will not nullify this notice.

Services are permanently disconnected 10 days after suspension if full payment is not received. After that date you must reapply for service.

If you have any questions concerning the charges on this notice, please call the Toll Free telephone number listed below to speak with one of our Customer Billing Associates. We appreciate your business and would like to keep you as a satisfied customer.

Pay your bill quickly by phone

Call 1-800-1

· day or night.



Save Time!

Manage your account online at

If payment has been made please disregard this notice and accept our thanks.

If you have questions regarding this matter please call us toil free at 1-800-

	Direct Payment Enrollment	Online Billing & Payment	Questions about your bill?		
_!	com/billpay	com/biliview)m or 1—800—,		
Diago salvu sti.					

Please return this remit slip with payment

Charges Due Account Number

Total Amount Due: \$200.01

Make check payable to \



սարկվակավարկիկիկութորերութերութիկ

PO BOX

Kalanallallahdadaktatatallalahdallah

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

1/29/2010 2:54:56 PM

in

Case No(s). 09-0455-TP-ACE

Summary: Exhibit -Exhibits supplement application-Part 2 of 2 electronically filed by Carolyn S Flahive on behalf of New Communications Online and Long Distance, Inc.