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**FILE**

January 26, 2010



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**Sent via UPS Next Day Delivery**

Renee Jenkins  
Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

Re: Tariff Revisions  
Birch Telecom of the Great Lakes, P.U.C.O No. 1  
Case No. 10-1081-TP-ZTA

*90-9134-TP-TRF*

Dear Ms. Jenkins:

Please find enclosed ten (10) copies of sheet revisions as requested by Ohio Commission staff to the tariff filing for Birch Telecom of the Great Lakes, Inc dba Birch Communications Local Exchange Tariff, case number 10-1081-TP-ZTA.

With this filing, Birch Telecom of the Great Lakes, Inc dba Birch Communications intends to introduce new features, increase some features and rates and simplify feature rate tables.

With this filing you will find the original application, Exhibit A, Exhibit B, Exhibit C and Exhibit D which is the customer notification.

We request an effective date of January 27, 2010.

If there are any questions associated with this filing, I can be reached at 816-300-1677 or by email at [tjackson@birch.com](mailto:tjackson@birch.com).

Yours very truly,

A handwritten signature in cursive script that reads "Tara Jackson".

Tara Jackson  
Sr. Manager, Legal and Regulatory

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
technician DMH Date Processed 01-27-10

Birch Communications. At your service.

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
(Effective: 01/18/2008)

In the Matter of the Application of BIRCH TELECOM OF )  
THE GREAT LAKES, INC dba BIRCH )  
COMMUNICATIONS )  
to CHANGE AND UPDATE TARIFF )

TRF Docket No. 90-9134-TP-TRF

Case No. 10 - 1081 -TP - ZTA

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) BIRCH TELECOM OF THE GREAT LAKES, INC.

DBA(s) of Registrant(s) dba BIRCH COMMUNICATIONS

Address of Registrant(s) 2300 MAIN ST. SUITE 600 KANSAS CITY, MO 64108

Company Web Address www.birch.com

Regulatory Contact Person(s) Tara Jackson

Phone 816-300-1677 Fax 816-300-3350

Regulatory Contact Person's Email Address tara.jackson@birch.com

Contact Person for Annual Report Angela Hoke

Phone 816-300-1049

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Tara Jackson

Phone 816-300-1677

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input checked="" type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC (Registration & Change in Operations) (0 day)		<input type="checkbox"/> NAG (Interconnection Agreement or Amendment) (Auto 90 days)	
<b>Other*</b> (explain) _____				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

### Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

#### AFFIDAVIT

##### *Compliance with Commission Rules and Service Standards*

I am an officer/agent of the applicant corporation, Birch Telecom of the Great Lakes Inc. dba Birch Communications, and I am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on January 23, 2010

at 2300 Main St. Suite 600 Kansas City, MO 64108

\*(Signature and Title)

Jared Jack January 23, 2010  
Sr. Manager Legal & Regulatory

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### VERIFICATION

I, Christopher J. Bunce verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)

Jared Jack  
Sr. Manager Legal & Regulatory

January 23, 2010

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**Send your completed Application Form, including all required attachments as well as the required number of copies, to:**

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

**Or**

**Make such filing electronically as directed in Case No 06-900-AU-WVR**

**Exhibit A of Attachments**  
**Case No. 10-1081-TP-ZTA**

Local Exchange Tariff No. 1

Sheets:

Sheet No. 45

Sheet No. 46

Sheet No. 54.27 through 54.29

Sheet No. 54.31 through 54.33

Sheet No. 69 through 71

Sheet No. 74

Sheet No. 80

Sheet No. 82

Sheet No. 84

Sheet No. 86

**Exhibit B – Revised Sheets**  
**Exhibit C – Explanation of Changes**  
**Case No. 10-1081-TP-ZTA**

Local Exchange Tariff No. 1

Sheets:

Sheet No. 45 – consolidate feature tables  
Sheet No. 46 – consolidate feature tables  
Sheet No. 54.27 through 54.29 – add NOW Prepaid products  
Sheet No. 54.31 – new feature table  
Sheet No. 54.32 through 54.33 – add Home Connection and Essentials products  
Sheet No. 69 through 71 – increase OA charges  
Sheet No. 74 – increase feature rates  
Sheet No. 80 – increase feature rates  
Sheet No. 82 – increase DA/OA  
Sheet No. 84 – increase DA/OA  
Sheet No. 86 – increase restoral charge

**Exhibit D**  
**Customer Notification**  
**Case No. 10-1081-TP-ZTA**

Customer notifications are scheduled to be sent by bill message one month before the charges will take effect and will only be sent to the impacted customers.

**INCREASE IN FEATURE, RATE OR SERVICE CHANGE:**

LINE LEVEL MESSAGE

Effective with your next invoice, this rate will change from X to Y.

Effective with your next invoice, the name of this service will change from X to Y.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.4 Hunting Line Services

A. Rates and Charges (1)

(AT)

Business Line (RT)

1. Circle Hunting, per access line
2. Preferential Hunting, per access line

(MT)

(1) Refer to Section 4.2.19 for rates.

(AT)



4. SERVICES (continued)

4.2 General Exchange Services

4.2.2 Calling Features

(MT)

(MT) Moved to Section 4.2.19 below.  
See Sheet No. 47 for footnotes. (CT)

4. SERVICES (continued)

(AT)

4.2.17 NOW Communications Prepaid Services

A. NOW Value Line

1. NOW Value Line is equipped with:

Basic Residential Line

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$37.95

3. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.2.18 of this tariff.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service.
- Features can be purchased at “a la carte” rates – see Section 4.2.19 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to NOW Value Line. There is a maximum of 20 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.

(AT)

Issue Date: January 26, 2010

Effective Date: January 27, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

4. SERVICES (continued)

(AT)

4.2.17 NOW Communications Prepaid Services (continued)

B. NOW Basic

1. NOW Basic is equipped with:

Basic Residential Line  
Caller ID Deluxe  
Call Waiting

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$42.95

3. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.2.18 of this tariff.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service. (1)
- Declining free features does not reduce the package rate.
- Additional features can be purchased at “a la carte” rates – see Section 4.2.19 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to NOW Basic. There is a maximum of 20 extensions per voicemail box.
- IW Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.

(1) Effective December 31, 2009, NOW Basic customers will be given an option to purchase a block of LD minutes. See section 4.2.17.D below.

(AT)

Issue Date: January 26, 2010

Effective Date: January 27, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

4. SERVICES (continued)

(AT)

4.2.17 NOW Communications Prepaid Services (continued)

C. NOW Essentials

1. NOW Essentials is equipped with:

Basic Residential Line  
Unlimited Features  
2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$74.95

3. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.2.18 of this tariff.
- Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
- Declining free features does not reduce the package rate.
- Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to NOW Essentials. There is a maximum of 20 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.

D. 300 Prepaid Minutes LD

Available only to prepaid residential customers with the Now Basic service, this package provides 300 total minutes of Intra-Lata, Intra-State and Inter-State long distance for a monthly recurring charge. The LD will not exceed 300 minutes per month, and will be reset upon payment by the customer.

	<u>Current Rate</u>
Per Line	\$8.00

(AT)

4. SERVICES (continued)

(AT)

4.2.19 Features and Blocks

Any of the following calling features may be added, subject to ILEC availability. The following rates apply only when these calling features are added to a line that does not include the feature in the package. To add calling features to any other service, please refer to Section 4.2.14 for applicable rates.

<u>Feature Description</u>	<u>Business</u>	<u>Residential</u>
3 Way Calling	\$7.50	\$5.00
3 Way Calling w/Transfer	\$7.00	\$4.50
Call Block	\$6.00	\$5.99
Call Forward Busy	\$5.00	\$2.50
Call Forward Variable	\$6.50	\$5.99
Call Fwd Don't Answer w/RC	\$5.50	\$2.10
Call Return	\$4.00	\$2.50
Call Tracing	\$7.00	\$6.50
Call Waiting	\$7.15	\$4.50
Call Waiting w/CID Opt	\$2.25	\$1.35
Caller ID	\$7.00	\$6.00
Caller ID Block	\$5.00	\$5.00
Caller ID Deluxe	\$8.00	\$7.50
Distinctive Ring	\$6.00	\$4.99
Enhanced Caller ID	\$7.00	\$5.00
Hunting	\$6.00	\$5.00
Preferred Call Forwarding	\$4.75	\$5.95
Remote Access to Call Fwd	\$5.00	\$2.50
Repeat Dialing	\$4.00	\$2.50
Restrict International	\$5.00	\$1.50
Restrict Toll	\$5.00	\$5.00
Simultaneous Call Forwarding	\$6.00	\$5.00
Speed Call 30	\$6.95	\$5.25
Speed Call 8	\$6.25	\$5.10

(AT)

Issue Date: January 26, 2010

Effective Date: January 27, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

4. SERVICES (continued)

(AT)

4.2.20 Home Connection

A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, and Canada do not qualify under this plan and are provided and billed pursuant to other Company tariffs or their terms of service.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of \$100.00 multiplied by the number of months remaining in the term plan.

All taxes, surcharges and regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

B. Features List

Customers can purchase additional features at "a la carte" rates, or on a usage sensitive basis. For a list of these features and rates, please reference section 4.2.19.

C. Service Rates – See Section 4.2.14 for a list of Non-Recurring Service Charges.

<u>12-Month Rate:</u>	<u>Maximum Rate:</u>
\$45.95	\$90.00

(AT)

4. SERVICES (continued)

(AT)

4.2.21 Home Essentials

A. Service Description

Home Essentials includes a Residential Line and an unlimited choice of available features. Please refer to Section 4.2.19 for the list of features.

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 1500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed an early termination charge of \$100.00 multiplied by the number of months remaining in the term plan.

All taxes surcharges, and regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

B. Service Rates – See Section 4.2.14 for a list of Non-Recurring Service Charges.

<u>12-Month Rate:</u>	<u>Maximum Rate:</u>
\$53.95	\$100.00

(AT)

5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.2 Line Status Verification and Busy Line Interrupt

A. Rates

- |   |        |      |
|---|--------|------|
| 1. Line Status Verification, per request..... | \$6.00 | (CR) |
| 2. Busy Line Interrupt, per request .....     | 6.00   | (CR) |

5.1.3 Local Operator Assistance

A. Rates

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		
<u>Calling Card</u>		
Non-Automated	\$1.95	(CR)
Semi-Automated	1.95	
Fully Automated	.95	
<u>Collect</u>		
Non-Automated	\$2.75	(CR)
Semi-Automated	2.75	
Fully Automated	2.75	
<u>Billed to a Third Number</u>		
Non-Automated	\$2.25	(CR)
Semi-Automated	2.25	
Fully Automated	2.25	
<u>Sent-Paid</u>		
Non-Automated	\$2.75	(CR)
Semi-Automated	2.75	
<u>Person-to-Person Service</u>		
Non-Automated	\$3.00	
Semi-Automated	3.00	



5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.4 Hunting Line Services

A. Rates and Charges

<u>Business Line</u>	<u>Monthly Rates</u>	
1. Circle Hunting, per access line	\$6.00	(CR)
2. Preferential Hunting, per access line(2)	6.00	(CR)

(1) Rates apply per line equipped with a preferential list.

Issue Date: January 26, 2010

Effective Date: January 27, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

5. PRICE LIST (continued)

5.2 General Exchange Services

5.2.2 Rates & Charges—Calling Features

A. Per Line

	Business Monthly <u>Rates</u>	Installation <u>Charge</u>	
Automatic Callback	6.00	10.00	(CR)
Call Blocker	7.00	10.00	
Call Forwarding	8.50	10.00	
Call Forwarding Busy Line/Alternate Answer	8.50	10.00	
Caller ID (2)	7.50	10.00	
Call Transfer Disconnect	10.00	10.00	
Call Wait and See	10.00	10.00	
Call Waiting /Cancel Call Waiting(1)	7.85	10.00	
Three-way Calling	7.50	10.00	
Multi-Distinctive Ringing			
- 1st Dependent DN	5.00	10.00	
- 2nd Dependent DN	1.00	10.00	
Remote Access to Call Forwarding	8.50	10.00	
Repeat Dialing	\$7.00	\$10.00	
Speed Calling 30	7.00	10.00	
Simultaneous Call Forwarding (3)(4)	7.00	10.00	(CR)

See Sheet No. 72 for footnotes.

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.4 Birch Basic Business Line - Feature List

Any of the following calling features may be added to the Birch Basic Business Line. The following rates apply only when these calling features are added to the Birch Basic Business Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Birch Basic Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
• Speed Calling 30	\$7.00	\$10.00	(CR)
• Call Forwarding	8.50	10.00	
• Call Forwarding -- Busy/Alternate Answer	8.50	10.00	
• Remote Access to Call Forwarding	8.50	10.00	
• Three-Way Calling	7.50	10.00	
• Call Waiting/Cancel Call Waiting	7.85	10.00	
• Automatic Callback	6.00	10.00	
• Repeat Dialing	7.00	10.00	
• Priority Call	6.00	10.00	
• Call Blocker	7.00	10.00	
• Caller Wait and See	10.00	10.00	(CR)
• Multi-Directory Numbers		10.00	
- 1st Dependent DN	5.00		
- 2nd Dependent DN	1.00		

5. PRICE LIST (continued)

5.3 Toll Services (continued)

5.3.1 Two-Point Service

A. Operator Service Charges

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		
<u>Calling Card</u>		
Non-Automated	\$1.95	(CR)
Semi-Automated	1.95	(CR)
Fully Automated	.95	(CR)
<u>Collect</u>		
Non-Automated	\$2.75	
Semi-Automated	2.75	
Fully Automated	2.75	
<u>Billed to a Third Number</u>		
Non-Automated	\$2.25	
Semi-Automated	2.25	
Fully Automated	2.25	
<u>Sent-Paid</u>		
Non-Automated	\$2.75	
Semi-Automated	2.75	
<u>Person-to-Person Service</u>		
Non-Automated	\$3.00	
Semi-Automated	3.00	
<u>Other Services</u>		
Line Status Verification	\$6.00	(CR)
Busy Interrupt	6.00	(CR)

5.4 Directory Services

5.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

\*Currently being waived

5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.1 Directory Listings (continued)

D. Nonpublished Exchange Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>
Business Nonpublished Exchange Service, each nonpublished telephone number	\$2.20	\$18.00

E Nonlisted Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>
Business Nonlisted Service, each	2.20	18.00

5.4.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is \$1.75. (CR)
3. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is 1.75. (CR)

5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.4 National Listing Service (continued)

C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.99	(CR)
Alternately Billed Requests	1.99	(CR)

5.5 Miscellaneous Services

5.5.1 Toll Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rates</u>	<u>Installation Charge</u>	<u>Non-Recurring Service Charge</u>
Toll Restriction, per Business line equipped (RT)	\$20.00	\$2.00	\$6.75

5.5.2 900 Call Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Non-Recurring Service Charge</u>
900 Call Restriction Business (2) (RT) Per Business line equipped (RT)	\$10.00(1)

- (1) Not applicable to churches, schools and charitable organizations.
- (2) Nonrecurring charges will be waived when the establishment of service is initially requested for local exchange access service, or provided on the same service order as the establishment of new local exchange access service, or when a customer who currently has the 900 Call Restriction requests the transfer of service and re-establishments of 900 Call Restriction on the same service order.

5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.4

5.5.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

Business

Service and Equipment Charge	\$32.30	(CR)
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In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

5.5.6