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December 9, 2009

PUCO

Public Utilities Commission of Ohio  
Docketing Division 13th Floor  
180 East Broad Street  
Columbus Ohio 43215-3793

www.hickorytech.com  
Nasdaq: HTCO

RE: Final approved tariff in Case No. 09-1082-TP-ACE

To Whom it May Concern:

Enclosed please find one original and three copies of the final approved Telecommunications Tariff of Enventis Telecom, Inc., which was approved in the above referenced proceeding.

If there are any questions concerning this document, I can be reached at 507-386-3667 or [carrie.rice@hickorytech.com](mailto:carrie.rice@hickorytech.com).

Very truly yours,

Carrie Rice  
Regulatory Affairs Administrator

cc: Jeffrey Brown, w/o attachment

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician D.R. Date Processed 12/14/09

**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

## SHEET

## REVISION

1

Original

2

Original

3

Original

4

Original

5

Original

6

Original

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**TABLE OF CONTENTS**

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**SYMBOLS SHEET**

- D** - Delete Or Discontinue
- I** - Change Resulting In An Increase To A Customer's Bill
- M** - Moved From Another Tariff Location
- N** - New
- R** - Change Resulting In A Reduction To A Customer's Bill
- T** - Change in Text Or Regulation But No Change In Rate Or Charge

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**TARIFF FORMAT SHEETS**

**A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a).  
2.1.1.A.1.(a).I.  
2.1.1.A.1.(a).I.(i).  
2.1.1.A.1.(a).I.(i).(1).

**D. Check Sheets** - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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**SECTION 1 – MISCELLANEOUS SERVICES****1.1 Payment of Calls****1.1.1 Late Payment Charges**

A late payment Charge of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

**1.1.2 Return Check Charges**

A return check charge of \$25.00 will be assessed for checks returned due to insufficient funds or otherwise not processed for payment.

**1.2 Deposits**

The company does not require deposits from customers.

**1.3 Restoration of Service**

When a customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

**1.4 MTSS Language**

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection of service.

## INVOICE



**Kluender Consulting Group**  
**2126 Rolling Green Lane**  
**North Mankato, MN 56003**

DATE	INVOICE #
12/7/2009	1616

## BILL TO

Bill VanderSluis  
HickoryTech  
221 Hickory Street  
Mankato, MN 56001

		P.O. NO.	TERMS	PROJECT
QUANTITY	DESCRIPTION	RATE		AMOUNT
2	Facilitation of Regulations Team Meeting including following key outcomes: project planning as best practices, improvements in one-on-one meetings, improving communications with internal customers. Dec. 7, 2009	135.00		270.00
		Total		\$270.00

Thank you