



# Public Utilities Commission

Ted Strickland, Governor  
Alan R. Schriber, Chairman

## Commissioners

Ronda Hartman Fergus  
Valerie A. Lemmie  
Paul A. Centolella  
Cheryl Roberto

December 10, 2009

Richard Lucente Sr.  
4121 Riverview Lane  
Lorain, OH 44055

Case No: 09-1937-GA-CSS

Dear Mr. Lucente:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Columbia Gas of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

Enclosure  
RJJ/dh

I hereby certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician RL Date Processed 12/10/09