

**FILE**

5

RECEIVED-DOCKETING DIV

2009 DEC -1 PM 12:16

**XO Communications**

13865 Sunrise Valley Drive  
Herndon, VA 20171

**PUCO**

**VIA OVERNIGHT**

November 30, 2009

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, Ohio 43215-3793

**Re: XO Communications Services, Inc, P.U.C.O. Tariff No. 3 Revision – Final Pages  
Case No. 09-1022-TP-ATA, TRF# 90-9017-TP-TRF**

To Whom It May Concern:

Please find enclosed an original and three (3) copies of revisions to XO Communications Services, Inc. ("XO"), P.U.C.O. Tariff No. 3 revision final pages, Case No. 09-1022-TP-ATA, TRF# 90-9017-TP-TRF. These final pages were requested via Memorandum from P.U.C.O. dated November 30, 2009.

The following final pages are included with this filing:

**8th Revised Page 1  
1st Revised Page 38  
1st Revised Page 39  
1st Revised Page 40**

Also, enclosed is an additional copy of this letter and a self-addressed stamped envelope. Please date stamp this copy and return in the enclosed envelope. If you have any questions, please contact me at 703-547-2635 or [daniel.ostroff@xo.com](mailto:daniel.ostroff@xo.com).

Sincerely,



Daniel G. Ostroff  
Senior Regulatory Analyst

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SM Date Processed DEC 01 2009

## INTRASTATE ACCESS SERVICES

## CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
1	8 <sup>th</sup> Rev.	*	26	Original		51	Original
2	6 <sup>th</sup> Rev.		27	Original		52	Original
3	Original		28	Original		53	Original
4	Original		29	Original		54	Original
5	3 <sup>rd</sup> Rev.		30	Original		55	Original
6	1st Rev.		31	Original		56	Original
7	Original		32	Original		57	Original
8	Original		33	Original		58	Original
9	1st Rev.		34	Original		59	Original
10	Original		35	Original		60	Original
11	1st Rev.		36	Original		61	Original
12	Original		37	Original		62	Original
13	Original		38	1st Rev.	*	63	Original
14	Original		39	1st Rev.	*	64	Original
15	Original		40	1st Rev.	*	65	Original
16	Original		41	Original		66	2nd Rev.
17	Original		42	Original		67	Original
18	Original		43	Original		68	Original
19	Original		44	Original		69	1 <sup>st</sup> Rev.
20	Original		45	Original		70	Original
21	Original		46	Original		71	Original
22	Original		47	Original		72	Original
23	Original		48	Original		73	Original
24	Original		49	Original		74	Original
25	Original		50	Original		75	Original

\* - indicates those pages included with this filing

INTRASTATE ACCESS SERVICES

**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.2 Billing and Collection of Charges, (cont'd.)**

**G. Claims and Disputes**

In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 90 days of receipt of billing for the disputed services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.

- (1) If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- (2) If the dispute is resolved in favor of the Customer and the Customer has paid the disputed amount, the Customer will receive an interest credit from the Company for the disputed amount times a late factor as set forth in 2.5.2.E preceding.
- (3) In the event that the Company agrees to refund a credit by check or wire transfer, interest will be applied up to and including the date of issuance for either the check or wire transfer.
- (4) If the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no interest credit or penalties will apply.
- (5) If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, any payments withheld pending settlement of the disputed amount shall be subject to the late penalty as set forth in 2.5.2.E preceding.
- (6) If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules and procedures. The address of the Commission is as follows: Public Utilities Commission of Ohio, 180 East Broad Street, Columbus, OH 43215-3793.

**INTRASTATE ACCESS SERVICES**

---

**SECTION 2 - REGULATIONS, (CONT'D.)**

Reserved for Future Use

(D)

(D)

INTRASTATE ACCESS SERVICES

---

**SECTION 2 - REGULATIONS, (CONT'D.)**

Reserved for Future Use

(D)

(D)