

FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 48951
Sent: 10/28/2009 9:49:51 AM
Message:
WEB ID: 48951 AT:10-28-2009 at 09:49 AM

09-580-EL-EEC

TYPE: complaint

NAME: Mrs. Karen Wheeler

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 21865 Country Way
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: (440) 878-0242
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: klwhe21865@msn.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Illuminating Company/First Energy
- Name on account: George Wheeler
- Service address: 21865 Country Way, Strongsville, 44149
- Service phone: 440-878-0242
- Account Number: 110025604130

COMPLAINT DESCRIPTION:

We would like this complaint docketed in case number 09-580-EL-EEC regarding the First Energy CFL distribution.

We feel that this program is not an incentive for consumers to use less energy, but an unfair tactic for the utility to gain extra profit. My husband and I already spent over \$60 in the spring to change out all of our regular incandescent bulbs to CFLs to help lower our usage, and we paid much less per bulb than the \$21 that First Energy wants for 2 bulbs. Please veto this program because it is not a good deal for the consumer.

Regards, George and Karen Wheeler Strongsville, Ohio

PUCO

2009 OCT 30 AM 8:33

RECEIVED-DOCKETING DIV

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician: [Signature]