

**CTC COMMUNICATIONS CORP.**

**d/b/a One Communications**

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES**

**APPLYING TO LOCAL EXCHANGE WITHIN THE STATE OF OHIO**

Case Number 09-0698-TP-ACE

This tariff applies to the end-user telecommunications services furnished by CTC Communications Corp. d/b/a One Communications ("Carrier") between one or more points in the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 5 Wall Street, Burlington, MA 01803.

CTC Communications Corp. d/b/a One Communications agrees to abide by the regulations contained in the Minimum Telephone Service Standards as set forth in the Ohio Administrative Code.

Service descriptions, rates, and all other terms and conditions can be found at [www.onecommunications.com](http://www.onecommunications.com).

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Issued: October 30, 2009

Effective: November 2, 2009

Issued by: Vice President of Regulatory Compliance  
CTC Communications Corp. d/b/a One Communications  
5 Wall Street  
Burlington, MA 01803

Issued under the authority of the Public Utilities Commission of Ohio in Case No. 09-0698-TP-ACE

**CHECK SHEET**

The pages of this tariff are effective as of the date shown. The original and revised Sheets named below contain all changes from the original tariff and are in effect on the date shown.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original						
2	Original						
3	Original						
4	Original						
5	Original						
6	Original						
7	Original						
8	Original						

\*New or Revised.

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**EXPLANATION OF SYMBOLS**

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - Change in Regulation
- D - Discontinued rate or regulation
- I - Increased rate
- M - Moved from another tariff location
- N - New rate or regulation
- R - Reduction in a rate or charge
- S – Reissued matter
- T - Changed in text but no change in rate or regulation

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**1 - APPLICATION OF TARIFF**

**1.1 Application of Tariff**

- A. This tariff contains the regulations and rates applicable to intrastate local exchange and interexchange telecommunications services provided by Carrier for telecommunications between points within the State of Ohio. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- B. The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by an interexchange telephone company or other common carrier for use in accessing the services of Carrier.
- C. The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.
- D. At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff as approved by the Public Utilities Commission of Ohio. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contract Customer as specific in each individual contract.
- E. All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5-03 of the Administrative Code. These rights and responsibilities include compliant handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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**2 - GENERAL RULES AND REGULATIONS**

**2.1 BILLING AND PAYMENT FOR SERVICE RENDERED**

**2.1.1 Deposits**

Deposits will be administered in accordance with the Minimum Telephone Service Standards, as codified in Ohio Administrative Code §4901:1-5.

**2.1.2 Returned Check Charge**

A charge will be assessed for all checks returned by drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).

Charge Per Returned Check: \$20.00

**2.1.3 Late Payment Charges**

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the 14<sup>th</sup> day following the date of the postmark on the envelope containing the company's bill for service.
- B. A late payment charge of 1.5% will be applied to charges not paid by their due date. The late payment charge will not be applied to previous late payment charges that have been assessed, but not paid for, but will apply to the accumulated services for which the customer is in arrears. The late payment charges are to be applied without discrimination.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Ohio. These agencies are required to make payment in accordance with applicable state law.
- E. Late payment fees assessed on residential regulated charges will be administered in accordance with the Minimum Telephone Service Standards, as codified in Ohio Administrative Code §4901:1-5.

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**3 - PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE**

The Customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. If a Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Charge:       \$5.50 for manual process  
               \$1.25 for electronic process

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4 – TELECOMMUNICATION RELAY SERVICES (TRS)

Customers may be assessed a charge per line per month to fund the Telecommunicaton Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commissson of Ohio levied upon the Company.

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**Case No(s). 09-0698-TP-ACE**

Summary: Exhibit Tariff Approved by Robbin Russell in Response to Data Request # 2 with Effective Dates electronically filed by Mr. Richard H Wheeler on behalf of CTC Communications Corp d/ba One Communications