

Ms. Renee Jenkins, Commission Secretary **Docketing Division** Public Utilities Commission of Ohio 2600 Mailland Center Pkwy. 180 East Broad Street. 13th Floor

Columbus, Ohio 43215-3793

Suite 300

Maitland, FL 32751

P.O. Drawer 200 Winter Park, FL. 32790-0200

Tel: 407-740-8575

407-740-0613

www.tminc.com

RE: tw telecom of ohio lle

> Docket No. - 90-9011-CT-TRF P.U.C.O. Tariff No. 11 Revision

Dear Ms. Jenkins:

Enclosed for filing please find one original and ten (10) copies of the access services tariff revision, P.U.C.O. Tariff No. 11, on behalf of tw telecom of ohio llc along with the Ohio Telecommunications Application Form for Routine Proceedings. The purpose of this revision is for the Company to expand the description of their jurisdictional reporting. Carrier customers have been notified via letter, copy of which is enclosed.

The Company respectfully requests these tariff revisions to become effective November 27, 2009. The following tariff pages are included with this filing:

1st Revised Page 1

Updates Check Sheet

First Revised Page 25

Revises text

First Revised Page 26 Original Page 26.1

Revises and relocates text Revises and adds text

Original Page 26.2

Relocates text

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail at cwightman@tminc.com.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Thank you for your assistance.

Sincerely

Connie Wightman

Consultant

CW/bc

Enclosures

cc: Tammy Chatfield, tw telecom(transmittal only)

file: tw telecom - OH - Access

tms: OHa0905 This is to certify that the images appearing

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The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

| In the Matter of the Application of <u>tw telecom</u> to <u>file a Access Services Tariff Revision</u> . | of ohio llc)))) | | D -TP - ATA e reserved a Case # or are | |
|--|---|--|--|---|
| Name of Registrant(s) tw telecom of ohio llc DBA(s) of Registrant(s) Address of Registrant(s) 4625 West 8th Street, St Company Web Address www.twtelecom.com Regulatory Contact Person(s) Connie Wightm | a <u>n</u> | <u>liana 46268</u> Phone <u>407-7</u> | 740-8575 Fax 407- | -740-0613 |
| Regulatory Contact Person's Email Address of Contact Person for Annual Report Pamela Sher Address (if different from above) Consumer Contact Information Pamela Sherwood | wood, tw telecom of ohio | | | 17-713-8977 17-713-8977 |
| Address (if different from above) Motion for protective order included with filin Motion for waiver(s) filed affecting this case? | g? ∐ Yes ■ No | | | |
| Section I – Pursuant to Chapter 4901:13 submitting this form by checking the both NOTES: (1) For requirements for various application application form noted. (2) Information regarding the number of copies required the docketing information system section, by of the Commission. | exes below. CMRS plans, see the identified security of the Commission | providers: Please see tion of Ohio Administrati may be obtained from the | the bottom of Section ve Code Section 4901 an Commission's web site of | on II. dor the supplemental at <u>www.puco.ohio.gov</u> |
| Carrier Type Other (explain below) | ☐ ILEC | CLEC | ☐ CTS | ☐ AOS/IOS |
| Tier 1 Regulatory Treatment | | | | |
| Change Rates within approved Range | ☐ TRF <u>1-6-04(B)</u> (0 day Notice) | TRF <u>1-6-04(B)</u> (0 day Notice) | | 1 |
| New Service, expanded local calling | ZTA <u>1-6-04(B)</u> | ☐ ZTA <u>1-6-04(B)</u> | | |
| area, correction of textual error | (0 day Notice) | (0 day Notice) | | |
| Change Terms and Conditions, Introduce non-recurring service charges | ATA <u>1-6-04(8)</u> (Auto 30 days) | ATA <u>1-6-04(B)</u> (Auto 30 days) | | |
| Introduce or Increase Late Payment or | ☐ ATA <u>1-6-04(B)</u> | ☐ ATA <u>1-6-04(B)</u> | | |
| Returned Check Charge | (Auto 30 days) | (Auto 30 days) | | |
| Business Contract | CTR <u>1-6-17</u> (0 day Notice) | CTR <u>1-6-17</u> (0 day Notice) | | |
| Withdrawal | Non-Auto) | ☐ ATW <u>1-6-12(A)</u> (Auto 30 days) ☐ SLF 1-6-04(B) | | |
| Raise the Ceiling of a Rate | Not Applicable | (Auto 30 days) | | |
| Tier 2 Regulatory Treatment | | | | |
| Residential - Introduce non-recurring service charges | ☐ TRF <u>1-6-05(E)</u> (0 day Notice) | ☐ TRF <u>1-6-05(E)</u> (0 day Notice) | | |
| Residential - Introduce New Tariffed Tier 2 Service(s) | TRF <u>1-6-05(C)</u> (0 day Notice) | ☐ TRF <u>1-6-05(C)</u> (0 day Notice) | ☐ TRF <u>1-6-05(C)</u> (0 day Notice) | |
| Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal | TRF <u>1-6-05(E)</u> (0 day Notice) | TRF <u>1-6-05(E)</u> (0 day Notice) | TRF <u>1-6-05(E)</u> (0 day Notice) | |
| Residential - Tier 2 Service Contracts | CTR <u>1-6-17</u> (0 day Notice) | CTR <u>1-6-17</u> (0 day Notice) | CTR <u>1-6-17</u> (0 day Notice) | |
| Commercial (Business) Contracts | Not Filed | Not Filed | Not Filed | |
| Business Services (see "Other" below) | Detariffed | Detariffed | Detariffed | |
| Residential & Business Toll Services (see "Other" below) | Detariffed | Detariffed | Detariffed | |

Section I - Part II - Certificate Status and Procedural

| Certificate Status | ILEC | CLEC | CTS | AOS/IOS | |
|--|---|--|--|--|--|
| Certification (See Supplemental ACE form) | | ☐ ACE <u>1-6-10</u> (Auto 30 days) | ☐ ACE <u>1-6-10</u> (Auto 30 days) | ☐ ACE <u>1-6-10</u> (Auto 30 days) | |
| Add Exchanges to Certificate | ☐ ATA <u>1-6-09(C)</u> (Auto 30 days) | AAC <u>1-6-10(F)</u> (0 day Notice) | | | |
| Abandon all Services - With Customers | ABN <u>1-6-11(A)</u> (Non-Auto) | ABN <u>1-6-11(A)</u> (Auto 90 day) | ☐ ABN <u>1-6-11(B)</u> (Auto 14 day) | ☐ ABN <u>1-6-11(B)</u> (Auto 14 day) | |
| Abandon all Services - Without Customers | | ABN <u>1-6-11(A)</u> (Auto 30 days) | ABN <u>1-6-11(B)</u> (Auto 14 day) | ☐ ABN <u>1-6-11(B)</u> (Auto 14 day) | |
| Change of Official Name (See below) | ACN <u>1-6-14(B)</u> (Auto 30 days) | ☐ ACN <u>1-6-14(B)</u> (Auto 30 days) | ☐ CIO <u>1-6-14(A)</u> (0 day Notice) | ☐ CIO <u>1-6-14(A)</u> (0 day Notice) | |
| Change in Ownership (See below) | ACO <u>1-6-14(B)</u> (Auto <u>30 days)</u> | ACO <u>1-6-14(B)</u> (Auto 30 days) | ☐ CIO <u>1-6-14(A)</u> (0 day Notice) | CIO <u>1-6-14(A)</u> (0 day Notice) (| |
| Merger (See below) | AMT <u>1-6-14(B)</u> (Auto 30 days) | ☐ AMT <u>1-6-14(B)</u> (Auto 30 days) | CIO <u>1-6-14(A)</u> (0 day Notice) | ☐ CIO <u>1-6-14(A)</u> (0 day Notice) | |
| Transfer a Certificate (See below) | ☐ ATC <u>1-6-14(B)</u> (Auto 30 days) | ☐ ATC <u>1-6-14(B)</u> (Auto 30 days) | ☐ CIO <u>1-6-14(A)</u> (0 day Notice) | CIO <u>1-6-14(A)</u> (0 day Notice) | |
| Transaction for transfer or lease of property, plant or business (See below) | ATR <u>1-6-14(B)</u> (Auto 30 days) | ATR <u>1-6-14(8)</u> (Auto 30 days) | ClO <u>1-6-14(A)</u> (0 day Notice) | CIO <u>1-6-14(A)</u> (0 day Notice) | |
| Procedural | | | | | |
| Designation of Process Agent(s) | TRF (0 day Notice) | ☐ TRF (0 day Notice) | TRF (0 day Notice) | ☐ TRF (0 day Notice) | |
| Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other | | | | | |
| Carrier to Carrier | ILEC | CLEC | | | |
| Interconnection agreement, or amendment to an approved agreement | ☐ NAG <u>1-7-07</u> (Auto 90 day) | ☐ NAG <u>1-7-07</u> (Auto 90 day) | | | |
| Request for Arbitration | ☐ ARB <u>1-7-09</u> (Non-Auto) | ARB <u>1-7-09</u> (Non-Auto) | | | |
| Introduce or change c-t-c service tariffs, | ATA <u>1-7-14</u> (Auto 30 day) | ATA <u>1-7-14</u> (Auto 30 day) | | | |

| · | (NOII-Auto) | (Non-Auto) | | |
|--|--|--|---|--------------------|
| Introduce or change c-t-c service tariffs, | ATA <u>1-7-14</u> (Auto 30 day) | ☐ ATA <u>1-7-14</u> (Auto 30 day) | | |
| Introduce or change access service pursuant to 07-464-TP-COI | ATA (Auto 30 day) | | | |
| Request rural carrier exemption, rural carrier supension or modifiction Pole attachment changes in terms and conditions and price changes. | UNC 1-7-04 or (Non-Auto) 1-7-05 UNC 1-7-23(B) (Non-Auto) | UNC 1-7-04 or (Non-Auto) 1-7-05 (Non-Auto) | | |
| CMRS Providers See 4901:1-6-15 | RCC [Registration & Change ir (0 day) | n Operations] | NAG [Interconnection Agree (Auto 90 days) | ment or Amendment] |
| Other* (explain) Access Tariff Revision which expands juris | sdictional reporting lar | iguage. | | |

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

| Exhibit | Description: |
|---------|---|
| A | The tariff pages subject to the proposed change(s) as they exist before the change(s) |
| В | The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin. |
| C | A short description of the nature of the change(s), the intent of the change(s), and the customers affected. |
| D | A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s). |

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>tw telecom of ohio Ilc</u>, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) October 27, 2009

at (Location) Maitland, Florida

*(Signature and Title)

Connie Wightman, Consultant to two telecom of ohio Ilc

This affidavit is required for every tariff-affecting filling. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Connie Wightman, verify that have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)

(Date) October 27, 2009

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing Affected Tariff Pages

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION | |
|-------|----------|---|------|----------|---|------------|-------------|---|
| Title | Original | * | 26 | Original | * | 51 | Original | * |
| 1 | Original | * | 27 | Original | * | 52 | Original | * |
| 2 | Original | * | 28 | Original | * | 53 | Original | * |
| 3 | Original | * | 29 | Original | * | 54 | Original | * |
| 4 | Original | * | 30 | Original | * | 55 | Original | * |
| 5 | Original | * | 31 | Original | * | 56 | Original | * |
| 6 | Original | * | 32 | Original | * | 57 | Original | * |
| 7 | Original | * | 33 | Original | * | 58 | Original | * |
| 8 | Original | * | 34 | Original | * | 59 | Original | * |
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| 18 | Original | * | 44 | Original | * | 4 | Original | * |
| 19 | Original | * | 45 | Original | * | 5 | Original | * |
| 20 | Original | * | 46 | Original | * | 6 | Original | * |
| 21 | Original | * | 47 | Original | * | | | |
| 22 | Original | * | 48 | Original | * | | | |
| 23 | Original | * | 49 | Original | * | | | |
| 24 | Original | * | 50 | Original | * | | | |
| 25 | Original | * | | | | | | |
| | | | | | | | | |

^{* -} indicates those pages included with this filing

Issued: January 14, 2009 Effective: January 14, 2009

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs

4625 W.86th Street, Suite 500 Indianapolis, IN 42628

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Obligations of the Customer, (Cont'd.)

2.10.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.10.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

2.10.7 Jurisdictional Reports

For Switched Access services, the Company will use the percentage of interstate originating feature group D to determine the percent of interstate usage to apply to all other switched access services provided by the Company to the Customer.

For Switched Access services for which the Company cannot determine the jurisdictional nature of Customer traffic and its related access minutes, the Company reserves the right to call upon the Customer to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The Customer shall upon ordering service, and annually thereafter, report the percentage of interstate use and such report will be used for billing purposes until the Customer reports a different projected interstate percentage for a working trunk group. When the Customer adds trunks to or removes trunks from an existing group, the Customer shall furnish a revised projected interstate percentage that applies to the total trunk group. The revised report will serve as the basis for future billing and will be effective on the next bill date.

If the Customer does not provide a Percentage of Interstate Usage ("PIU") Factor, the Company will allocate traffic equally (50%) between the interstate and intrastate usage.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Obligations of the Customer, (Cont'd.)

2.10.7 Jurisdictional Reports, (Cont'd.)

No pro-rating or back-billing will be done based on the report. The Company may require call detail records to substantiate projected interstate usage provided to the Company. In the event that the required jurisdictional report is not provided, the Company recorded or estimated percentage of interstate usage will be applied to the bill. This default billing procedure will remain in effect until the Customer: 1) provides call detail information to the Company (if the provision of such information would permit the Company to determine jurisdiction): 2) supplies the necessary jurisdictional percentages or; 3) agrees with the Company on all alternate billing procedure.

The Company may request this detailed information annually. If the audit results represent a substantial deviation from the Customer's previously reported PIU for the period upon which the audit was based, the call detail records may be requested more than once annually.

2.10.8 Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.10.7 will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

- A. For nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the state tariff rate per element.
- B. For usage sensitive chargeable rate elements, multiply the percent intrastate use times actual use (measure or Company assumed average use) times the stated rate.

2.10.9 Meet Point Billing

The Company shall provide terminations at its switches/access tandems for origination and termination of carrier access calls to and from interexchange carriers and the Customer. These calls will be billed under Meet Point Billing arrangements for interLATA and carrier access traffic. The Customer must establish separate trunk groups for traffic handled under Meet Point Billing arrangements. The Customer must provide call detail in standard industry format to the Company for calls exchanged or completed under Meet Point Billing arrangements. The rates and charges are set forth in Section 3 of this tariff.

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Exhibit B

Proposed Replacement Tariff Pages

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION |
|-------|-------------------------|---|------|----------|---|------------|--------------|
| Title | Original | | 26.1 | Original | * | 5 1 | Original |
| 1 | 1st Revised | * | 26.2 | Original | * | 52 | Original |
| 2 | Original | | 27 | Original | | 53 | Original |
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| 21 | Original | | 46 | Original | | | |
| 22 | Original | | 47 | Original | | | |
| 23 | Original | | 48 | Original | | | |
| 24 | Original | | 49 | Original | | | |
| 25 | 1 st Revised | * | 50 | Original | | | |
| 26 | 1 st Revised | * | | | | | |
| | | | | | | | |

^{* -} indicates those pages included with this filing

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Issued by:

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Indianapolis, IN 42628

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Obligations of the Customer, (Cont'd.)

2.10.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.10.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

2.10.7 Jurisdictional Reporting

For purposes of determining the jurisdiction of Switched Access Services and Local Usage, to the extent the Company receives sufficient call detail to permit it to determine the jurisdiction of some or all originating and terminating access and/or local minutes of use, the Company will use that call detail to render bills for those minutes. To the extent call detail is not available, the jurisdictional reporting requirements specified below will apply.

When a Customer orders Access Services, its projected Percent Interstate Usage (PIU) and/or Percent Local Usage (PLU) must be provided to the Company. Except to the extent the Company has sufficient call detail to determine the jurisdiction of the call, these percentages will be used by the Company to apportion the usage and/or charges between interstate, intrastate, and local until a revised report is received as set forth herein.

To the extent that sufficient call detail is unavailable and the Customer has failed to provide its projected PIU and or PLU, the Company shall allocate unidentifiable minutes subject to the PIU as 50 percent interstate traffic and 50 percent intrastate traffic and unidentifiable minutes subject to the PLU as 50 percent intrastate traffic and 50 percent local traffic.

Based on distribution of traffic (identifiable, Customer based PIU/PLU, Default PIU/PLU), the Company may derive an aggregated factor.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Obligations of the Customer, (Cont'd.)

2.10.7 Jurisdictional Reporting, (Cont'd.)

(T)

(T)

The Customer shall provide to the Company, to be received no later than 15 days after the end of each quarter, a revised report reflecting the interstate, intrastate and local percentage of use, as applicable, for the past 3 months, for each service arranged for use, based solely on the traffic originating from or terminating to the Company. The quarterly report will serve as the basis for the next three (3) months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for services where reports are needed, the Company will assume the percentages to be the same as was previously provided in the most recent report(s).

| | | | (T)

A. Originating Access

(N,M)

Originating access minutes may be based on traffic originating at the State, LATA or Local Switching Center level. The Customer must provide the Company with a PIU factor, as applicable, on a quarterly basis, as specified below.

- 1. For Feature Group D Access Service(s), where the Company can determine jurisdiction by it's call detail records, the Interstate and Intrastate Usage will be identified based on the originating NPA/NXX to the terminating NPA/NXX.
- 2. For Feature Group D with 950 Access, the Customer must provide the Company with a PIU factor with an interstate percentage of originating access minutes.
- 3. For 500, 700, 8XX, calling card and operator service access, the Customer must provide the Company with a PIU factor for each type of access service based on originating access minutes.

B. Terminating Access

For Feature Group D Access Service(s) or interconnection services, the Customer must provide the Company with a PIU and PLU factor, as applicable, at a minimum on a quarterly basis.

(N,M)

(M) – Certain material previously found on this page is now located on Page 26.2.

Issued: October 28, 2009 Effective: November 27, 2009

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CARRIER TO CARRIER

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

- 2.10 Obligations of the Customer, (Cont'd.)
 - 2.10.7 Jurisdictional Reporting, (Cont'd.)
 - C. Jurisdictional Reports Verification

If a billing dispute arises or a regulatory commission questions the PIU or PLU factor, the Customer will provide the data issued to determine the PIU or PLU factor. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate, intrastate, and local use, as applicable, can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit, internally or with an external firm, at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

In the event that an audit reveals that any Customer reported PIU or PLU was incorrect, the Company shall apply the audit results to all usage affected by the audit. The Customer shall be back-billed or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 24 months. Back-billed amounts are subject to a late payment penalty and payment shall be made in immediately available funds, within 30 days from receipt of bill or by the following bill date, whichever is a shorter period.

Should an audit reveal that the misreported percentage(s) of use resulted in an underpayment of access charges to the Company of five percent or more of the total Switched Access Services billed, the Customer shall reimburse the Company for the cost of the audit. Proof of cost shall be the bills, in reasonable detail, submitted to the Company by the auditor.

Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the Customer to receive such results.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Obligations of the Customer, (Cont'd.)

2.10.8 Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.10.7 will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

- A. For nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the state tariff rate per element.
- B. For usage sensitive chargeable rate elements, multiply the percent intrastate use times actual use (measure or Company assumed average use) times the stated rate.

2.10.9 Meet Point Billing

The Company shall provide terminations at its switches/access tandems for origination and termination of carrier access calls to and from interexchange carriers and the Customer. These calls will be billed under Meet Point Billing arrangements for interLATA and carrier access traffic. The Customer must establish separate trunk groups for traffic handled under Meet Point Billing arrangements. The Customer must provide call detail in standard industry format to the Company for calls exchanged or completed under Meet Point Billing arrangements. The rates and charges are set forth in Section 3 of this tariff.

(M) -- Certain material now found on this page was previously located on Page 26.

Issued: October 28, 2009 Effective: November 27, 2009

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs 4625 W.86th Street, Suite 500 Indianapolis, IN 42628

OHa0905

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(M)

Exhibit C

Narrative Summarizing All Changes Proposed in the Application

The purpose of this revision is for the Company to expand the description of their jurisdictional reporting.

Exhibit D

Customer Notice and Affidavit



tw telecom 10475 Park Meadows Drive Littleton, CO 80124 T 303 566 1090 F 303 566 1282

Contact Name Company Name Address 1 Address 2 City, State Zip

October 20, 2009

Dear Carrier Customer,

tw telecom is undergoing changes in our reciprocal compensation and switched access billing system. In late 4th Quarter 2009 or early 1st Quarter 2010, our systems will apply actual jurisdiction to the extent the Company receives sufficient call detail to permit it to determine the jurisdiction of terminating usage. Carrier provided PIU's and PLU's will only be used to jurisdictionalize traffic if call detail is unavailable.

Our Interstate & Intrastate tariffs are currently being updated to reflect this change. For any questions or additional information, please contact Jill Blakeley at 303-566-5830.

Sincerely,

tw telecom

CUSTOMER NOTICE AFFIDAVIT

| STATE OF: | FLORIDA |
|---|--|
| COUNTY OF: | ORANGE |
| | AFFIDAVIT |
| authorized to make were sent to affect | n, am an authorized agent of the applicant corporation, tw telecom of ohio llc , and am this statement on its behalf. I attest that customer notices accompanying this affidavited customers through a letter on October 20, 2009, in accordance with Rule 4901:1-6-rative Code. I declare under penalty of perjury that the foregoing is true and correct. |
| | October 27 2009 Maitland, Florida Date) (Location) |
| (Signature | and Title) (Date) |
| Subscribed and sw | orn to before me this October 27, 2009 (Date) |
| Notary Publ My Commissio Commissi | ANA MENNENS Ic - State of Florida In Expires May 29, 2011 In # DD 634837 In My Commission Expires: In Madonal Notary Assn. |