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October 22, 2009

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Ms. Renee Jenkins
Public Utilities Commission of Ohio
Administration/Docketing
180 East Broad Street, 13th Floor
Columbus, OH 43215-3793

Re: Case No. 08-1233-WS-UNC
Ohio American Water Company
Stipulation Page No. 11, ¶14D

Dear Ms. Jenkins:

On October 13, 2009, Ohio American Water Company filed the Lake Darby Hardness Monthly Report for September 2009 pursuant to the Commission's November 12, 2008 Opinion and Order in Case No. 07-1112-WS-AIR, and to the Stipulation and Recommendation page 11, paragraph 14D ("2007 rate case"). The purpose of this letter is to explain why the on-line measurement for September 14 and 15, 2009 was an aberration.

On September 14, 2009 the on-line analyzer's reagent #2 was replaced. As was discussed with the parties during the negotiations in the 2007 rate case, anytime a reagent is replaced, the instrument must go through priming and calibration cycles. The instrument continues the priming and calibration cycles until it achieves calibration to the four (4) known calibration sample concentrations of 50 mg/L, 100 mg/L, 500 mg/L and 1,000 mg/L hardness standards.

The priming and calibration cycles began on September 14, 2009 at approximately 2:00 p.m. when the new reagent solution was placed into the instrument and finished on September 15, 2009 at approximately 12:10 p.m. During the priming and calibration time period the reported value is not accurate (even though it was measured and the inaccurate measurement was reported. There were 30 sampling days in September 2009 and 28 of those days were between 150 mg/L and 90 mg/L.

If you have any questions, please call me at the number listed above.

Sincerely,

Sally W. Bloomfield

cc: Parties of Record (w/Enclosure)

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