

# Lance J.M. Steinhart, P.C.

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October 13, 2009

#### VIA OVERNIGHT DELIVERY

Renee J. Jenkins Director of Administration Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215-3793 (614) 466-3016

Re:

Tennessee Telephone Service, LLC d/b/a Freedom Communications USA, LLC

Case No. 09-0602-TP-ACE; 90-9370-TP-TRF

Dear Ms. Jenkins:

Pursuant to staff request, enclosed please find for filing an original and seven (7) copies of Tennessee Telephone Service, LLC d/b/a Freedom Communications USA, LLC's responses to Application/Tariff Revisions 4th Data Request.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted.

Angela Janssen, Legal Assistant to Larce 1/1/1. Steinhart, Attorney for Tennessee Telephone Service, LLC

d/b/a Freedom Communications USA, LLC

**Enclosures** 

Matt Davis cc:

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PUCO

This is to certify that the images appearing are as accurate and complete reproduction of a case file document delivered in the regular course of business \_\_\_\_ Date Processed \_\_\_\_ I 4 7003 Technician \_\_\_\_\_

1. The rates set forth on the website do not coincide with the rates set forth in the tariff in Section 2.11, Page 17 for the "Standard" or "Basic" packages as well as for "Inside Wiring" on page 18.

Response: Please see attached replacement PUCO Tariff No. 1, Section 2, Original Page Nos. 17 and 18.

2. Is the suspend fee listed on the website the same as the reconnection fee listed in Section 1, page 16 of the tariff?

Response: Yes. The suspend fee listed on the website is the same as the reconnection fee listed in Section 1, page 16 of the tariff.

3. The \$19.50 service change and account access fee needs to be included in the tariff. Please include this rate as well as a description as to when it will apply.

Response: Please see attached replacement PUCO Tariff No. 1, Section 3, Original Page No. 3. Tennessee Telephone does not utilize Account Access Fees.

4. The late fee conditions set forth on the website does not comply with the Minimum Telephone Service Standards (OAC §4901:1-5-07(D). Please add a note that this does not apply to Ohio customers.

Response: Tennessee Telephone's website has been updated to reflect a note that this does not apply to Ohio customers.

5. The reconnection fee listed on the disconnection notice must also be tariffed.

Response: The reconnection fee is listed in Section 1, Original Page No. 18 of the PUCO Tariff No. 1.

### 2 <u>Service Description and Rates</u> (cont'd)

## 2.10 Toll Disconnection

Please see section 1.9 for regulations pertaining to disconnection.

2.10.1 <u>DePICing</u>

Manual Process - \$5.50 Electronic Process - \$1.25

If a subscriber changes both the InterLata and IntraLata presubscribed interexchange carrier at the same time, 50% of the otherwise applicable IntraLata presubscription change charge will apply.

#### 2.11 Residential Feature Packages

Standard Package

\$19.95

Package includes: Unlimited local calling

Basic Package

\$34.95

Package includes: Call Waiting Deluxe and Caller ID Deluxe

As Approved in Case No. 09-

-TP-ACE

Issue Date: October 14, 2009

Effective Date:

Matt Davis, Chief Executive Officer 220 Creekside Drive Dickson, Tennessee 37035

### 2 Competitive Local Exchange Service Price List (cont'd)

2.11 Residential Feature Packages (Contd)

Value Package

\$\*

Package includes: Call Waiting Deluxe, Caller ID Deluxe\*

Enhanced Package

\$\*

Package includes: All deluxe & touch \* features\*

Lata Wide Enhanced Package

\$\*

Package includes: All deluxe & touch \* features

Total Package

\$\*

Package incluees: All deluxe & touch \* features\*

\$60.00 fee for new service or conversion fee

Additional features available:

Non published number

\$ 5.00

Inside Wire Maintenance

\$ 6.95 Residential per line

\$ 8.95 Residential up to 5 lines

\* This package is only available with detariffed service (i.e. long distance) and can be found with a complete description along with the price on the Company's website at www.freecomusa.com.

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Ohio Tariff No. 1 Section No. 3

Original Page No. 3

## 3 <u>Competitive Local Exchange Service Price List</u> (cont'd)

3.2 <u>Insufficient Fund Charge</u>

\$25.00

3.3 <u>Service Charge</u>

Issue Date: October 14, 2009

\$19.50

Any changes on the account – name change, plan change, number change or to add a feature

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