

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Leigh)	
Conti,)	
)	
Complainant,)	
)	
v.)	Case No. 09-591-WW-CSS
)	
Ohio American Water Company,)	
)	
Respondents.)	

ENTRY

The attorney examiner finds:


- (1) On August 3, 2009, the complainant, Leigh Conti, filed a complaint in this case against the respondent, Ohio American Water Company (Ohio American). The complaint alleges that the respondent is providing inadequate water service to the complainant's home, due to both water quality and longstanding water pressure issues.
- (2) On August 3, 2009, the respondent, through counsel, filed an answer to the complaint. Among other things, Ohio American admits that the complainant is its customer. The respondent admits that Mr. Conti contacted the respondent seven years ago concerning water pressure, and once in February of 2009, at which point, according to the answer, the respondent checked the pressure at the fire hydrant in front of the house. Beyond this, the respondent, in its answer, generally denies all of the material allegations of the complaint.
- (3) This case should be set for a prehearing settlement conference on October 29, 2009, at 10:00 a.m., at the offices of the Commission, 180 East Broad Street, 3rd Floor, Conference Room 383-B, Columbus, Ohio 43215-3793. The purpose of the settlement conference is to determine whether this matter can be resolved informally.

It is, therefore,

ORDERED, That a prehearing settlement conference be held in accordance with Finding (3). It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.


THE PUBLIC UTILITIES COMMISSION OF OHIO


By: Daniel E. Fullin
Attorney Examiner

/ct ^{PD}

Entered in the Journal

OCT 08 2009



Renee J. Jenkins
Secretary