

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 47807
 Sent: 9/30/2009 5:39:19 PM
 Message:
 WEB ID: 47807 AT:09-30-2009 at 05:39 PM

09-391-WS-AIR

TYPE: complaint

NAME: Mrs. Nancy Fowler

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3376 Everson Rd East
- Columbus , Ohio 43232
- USA

PHONE INFORMATION:

- Home: 614-834-7279
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: nfowler88@gmail.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Ohio American Water
- Name on account: Gerald M Fowler
- Service address: 3376 Everson Rd East
- Service phone: same
- Account Number: 22-015279-01

COMPLAINT DESCRIPTION:

This utility company want to raise our rates again, if this is allowed this will mean they will have raised our rates over 325% since 2002! We cannot afford our water as it is now! We pay over \$80 a month, this is not acceptable, we barely are making ends meet now. Our water rates are the highest around Columbus, we need this to stop, do not let the Ohio American Water raise our rates again. FIGHT THIS HIKE NOW! WE CANNOT AFFORD ANOTHER RATE HIKE!

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 Technician EF Date Processed 10-1-09

RECEIVED-DOCKETING DIV
 2009 OCT -1 AM 11:39
 PUCO