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09-0864-EL-CSS

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The Public Utilities Commission of Ohio

RECEIVED-DOCKETING DIV

2009 SEP 25 PM 2:01

CCAR0827094U

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

PUCO  
Formal Complaint Form

CHARLES F. CARR

Customer Name

1388 W. FREMONT RD.

Customer Address

PORT CLINTON

City

OHIO 43452-9178

State Zip

Against

11 00 20 9336 58

Account Number

6057 W. FRITCHIE RD. PMP

Customer Service Address (if different from above)

TOLEDO EDISON

Utility Company Name

PORT CLINTON

City

OHIO 43452

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

CASE ID: CCAR0827094U Toledo Edison now has 2 categories for non-usage billing: Residential and non-residential. I feel there should be a 3rd category for agricultural usage. I have one pump with electric provided by Toledo Edison draining my 40 acre field of marginal farmland. My billing with no consumption on January 23, 2009 was \$9.09 (see Attachment A). My latest billing on August 24, 2009 with no consumption was \$25.94 (see Attachment B). This is a significant increase.

My rate at Toledo Edison is the same as for factories and commercial uses. I feel they should bill me at the residential rate or establish a third category for agricultural use.

Please note that the name Harley Miller also appears on my bills. He was the previous owner and has been deceased for many years, but Toledo Edison still prints his name on their billings.

Charles F. Carr 9-23-09  
Signature

419-734-2484  
Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician SM Date Processed SEP 25 2009

ATTACHMENT A  
Case ID # CCAR0827094W

**Toledo Edison** January 23, 2009  
A FirstEnergy Company

Account Number: 11 00 20 9336 5 8

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Bill for: HARLEY MILLER  
CHARLES F CARR  
6057 W FRITCHIE RD PMP  
PORT CLINTON OH 43452

Billing Period: Dec 24 to Jan 22, 2009 for 30 days  
Next Reading Date: On or about Feb 20, 2009  
Bill Based On: Actual Meter Reading  
Prorated Bill

General Service Gs-14

Account Summary		Amount Due
Your previous bill was	9.09	
Total payments/adjustments	-9.09	
<b>Balance at billing on January 23, 2009</b>	<b>0.00</b>	<b>0.00</b>
<b>Current Basic Charges</b>		
Toledo Edison - Consumption		9.09
<b>Total Due by Feb 13, 2009 - Please pay this amount</b>		<b>\$9.09</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information		
	Bill issued by: Toledo Edison PO Box 3638 Akron OH 44309-3638	Customer Service 1-800-447-3333 24-Hour Emergency/Outage Reporting 1-888-544-4877 Payment Options 1-800-995-0095 visit us on-line at <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a>

ATTACHMENT B  
Case ID# COAR0827094U

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**Toledo Edison**  
A FirstEnergy Company

August 24, 2009

Account Number: 11-00 20 9336 5 8

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Bill for: HARLEY MILLER  
CHARLES F GARR  
6057 W FRITCHIE RD PMP  
PORT CLINTON OH 43452

Billing Period: Jul 24 to Aug 21, 2009 for 29 days  
Next Reading Date: On or about Sep 21, 2009  
Bill Based On: Actual Meter Reading

General Service Secondary

Your previous bill was	49.21	
Total payments/adjustments	-49.21	
<b>Balance at billing on August 24, 2009</b>	<b>0.00</b>	<b>0.00</b>
<b>Current Basic Charges</b>		
Toledo Edison - Consumption		25.94
<b>Total Due by Sep 14, 2009 - Please pay this amount</b>		<b>\$25.94</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information		
	<b>Bill issued by:</b> Toledo Edison PO Box 3638 Akron OH 44309-3638	<b>Toledo Edison</b> A FirstEnergy Company Customer Service 1-800-447-3333 24-Hour Emergency/Outage Reporting 1-888-544-4877 Payment Options 1-800-995-0095 visit us on-line at <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a>

See other pages for additional information and telephone numbers

HARLEY MILLER

Account Number: 11 00 20 9336 5 8  
 Invoice Number: 90171941485

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An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

**Charges from Toledo Edison this billing period**

When contacting a Certified Retail Electric Service Provider, please provide the customer numbers below.  
 Call Toledo Edison at 1-800-447-3333 with questions on these charges.

**Basic Charges**

Customer Number: 0800711147 2340012585 - General Service Secondary - TE-GSF

Customer Charge	7.00
Distribution Related Component	16.59
Cost Recovery Charges	0.50
Bypassable Generation and Transmission Related Component	1.85
<b>Total Charges</b>	<b>\$ 25.94</b>

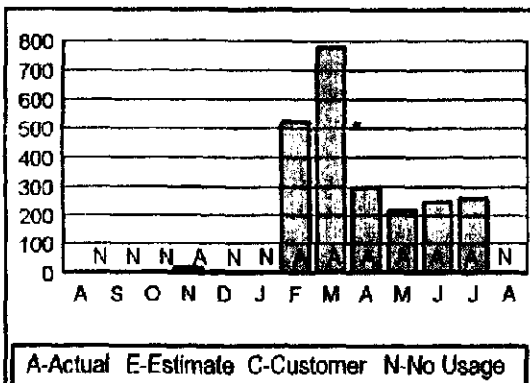
**Detail Payment and Adjustment Information**

Date	Reference	Amount
<b>Payments:</b>		
08/07/09		-49.21
<b>Total Payments</b>		<b>-49.21</b>
<b>Total Payments and Adjustments</b>		<b>-\$49.21</b>

**Meter Reading Information**

<b>General Service Secondary</b>	
Meter Number	65034381
Present KWH Reading (Actual)	40,468
Previous KWH Reading (Actual)	40,468
Kilowatt Hours Used	0
Billed Load in KWKVA	5.0

**Usage Comparison**



**Historical Usage Information**

Aug 08	0	Feb 09	522
Sep 08	0	Mar 09	777
Oct 08	0	Apr 09	297
Nov 08	19	May 09	216
Dec 08	0	Jun 09	245
Jan 09	0	Jul 09	259
		Aug 09	0

	Aug 08	Aug 09
Average Daily Use (KWH)	0	0
Average Daily Temperature	72	73
Days in Billing Period	32	29
Last 12 Months Use (KWH)		2,335
Average Monthly Use (KWH)		195