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**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

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DENVER R. GATRELL,

Complainant,

v.

OHIO EDISON COMPANY,

Respondent.

Case No. 09-740-EL-CSS

ANSWER

1. Respondent Ohio Edison Company ("Ohio Edison"), for its Answer to the Complaint of Denver R. Gatrell ("Complainant"):¹

FIRST DEFENSE

2. Admits that Ohio Edison is a public utility, as defined by R.C. 4905.03(A)(4), and is duly organized and existing under the laws of the State of Ohio.

3. Admits that Complainant is a customer of Ohio Edison who takes electric service at 14521 Ellsworth Road; Berlin Center, Ohio 44401. Ohio Edison further admits that Complainant has taken electric service at that location since December 1999.

4. Denies that Complainant received a bill in the amount of \$691.95. Ohio Edison avers that Complainant received a bill in March 2009 in the amount of \$651.85.

5. Ohio Edison avers that Complainant's initial \$651.85 bill was reversed by Ohio Edison on April 17, 2009 and rebilled using data from 2007. Ohio Edison further avers that

¹ Although Complainant did not present his allegations in individually-numbered paragraphs, Ohio Edison hereby responds to those allegations in paragraph form. As noted in ¶ 11, any allegation not specifically admitted or denied herein is denied.

Complainant's bill following the rebilling was \$474.77. This amount covers usage from November 2008 through March 2009.

6. Denies that it was in any way "negligent" or "disrespectful."
7. Denies that other customers living near Complainant have experienced similar problems.
8. With respect to Complainant's allegations regarding the change in his usage and household size, Ohio Edison is without knowledge or information sufficient to form a belief as to the truth of those allegations and on that basis denies such allegations.
9. With respect to the allegation that the billing dispute described by Complainant has caused him stress, time and money, Ohio Edison is without knowledge or information sufficient to form a belief as to the truth of those allegations and on that basis denies such allegation.
10. With respect to the allegations that Complainant hired a third-party technician to examine his furnace and electrical system and that they are in good working order, Ohio Edison is without knowledge or information sufficient to form a belief as to the truth of those allegations and on that basis denies such allegations.
11. Denies generally any allegation not specifically admitted or denied herein, pursuant to O.A.C. § 4901-9-01(D).

SECOND DEFENSE

12. The Complaint fails to set forth reasonable grounds for complaint.

THIRD DEFENSE

13. Ohio Edison at all times complied with Title 49, Ohio Revised Code; the rules, regulations, and orders of the Commission; and Ohio Edison's tariff.

14. Ohio Edison reserves the right to raise additional defenses as warranted by discovery in this matter.

WHEREFORE, Ohio Edison respectfully requests an Order dismissing the Complaint and granting Ohio Edison all other necessary and proper relief.

DATED: September 15, 2009

Respectfully submitted,



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(Counsel of Record)

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ATTORNEYS FOR RESPONDENT
OHIO EDISON COMPANY

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Answer was sent by first class U.S. mail, postage prepaid, to the following person this 15th day of September, 2009:

Denver R. Gatrell
14521 Ellsworth Road
Berlin Center, Ohio 44401



Grant W. Garber
An Attorney for Respondent