

The Public Utilities Commission of Ohio

Bob Taft, Governor

Alan R. Schriber, Chairman

November 3, 1999

TO: NORFOLK SOUTHERN RAILWAY COMPANY

DAVE THOMAS, ROADMASTER

P. O. BOX 1468

PORTSMOUTH, OH. 45662

RE: CASE NO. 99-1357-RR-CSS

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code, you are hereby directed to file an answer or appropriate motion with the Commission, and serve a copy of such answer or motion upon the complainant(s), within fifteen (15) days after NOVEMBER 3, 1999

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Gary E. Vigorito, Secretary