

FILE



The Public Utilities Commission of Ohio

Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus
Valerie A. Lemmie
Paul A. Centolella
Cheryl Roberto

August 25, 2009

Mr. Denver R. Gatrell
14521 Ellsworth Road
Berlin Center, OH 44401

Case No: 09-740-EL-CSS

Dear Mr. Gatrell:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Ohio Edison\A First Energy Co. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in cursive script that reads "Renee J. Jenkins".

Renee J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Mariruth Wright, Acting Secretary

Enclosure
RJJ/pwk

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Date Processed 8/25/09