



**Public Utilities  
Commission**

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August 4, 2009

Mrs. Teri Turnbull  
4413 Greenbriar Road  
Bainbridge, Ohio 45612

Case No: 09-571-TP-CSS

Case No: 09-675-TP-CSS (Disregard)

Dear Mrs. Turnbull:

Please disregard the previous letter and case number stating this is a new formal complaint. It has come to our attention that this was the response to the answer filed by Verizon on July 27, 2009. The case number remains 09-571-TP-CSS. We apologize for any inconvenience this may have caused. If you have any questions, please call the Docketing Division at 466-4095.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Renee' J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

RJJ/tmt

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