

FILE



## The Public Utilities Commission of Ohio

Ted Strickland, Governor  
Alan R. Schriber, Chairman

*Monitoring marketplaces and enforcing rules to assure safe,  
adequate, and reliable utility services.*

### Commissioners

Ronda Hartman Fergus  
Valerie A. Lemmie  
Paul A. Centolella  
Cheryl Roberto

July 20, 2009

Mary Bajus, R.N.  
7071 Corporate Way #109  
Dayton, Ohio 45459

Case No: 09-603-TP-CSS

Dear Ms. Bajus:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

*Betty McCauley*  
Renee' J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

Enclosure  
BJM/dh

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