

July 17, 2009

Ms. Reneé J. Jenkins, Secretary The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

Re: In the Matter of the Application of The New Knoxville Telephone Company to Add Wireless Enhanced 911 Service to its Local Exchange Tariff

Case No. 09-489-TP-EMG

Dear Secretary Jenkins,

Attached is tariff material to be filed in the above referenced matter on behalf of The New Knoxville Telephone Company. As directed by the Commission in its Order dated July 8, 2009, this filing provides tariff pages to implement Wireless Enhanced 911 Service.

Thank you for your assistance; should there be any questions, please contact me at 770-649-1886.

Sincerely,

Steel Bodamer

Eileen M Bodamer, Consultant to The New Knoxville Telephone Company

Enc: TAP form and Tariff pages

Cc: Preston Meyer, via email Susan Quellhorst, via email

YThe Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM** for

ILECs Not Subject to Alternative Regulation (Effective November 14, 2008)

In the	e Matter of t	he Application of <u>The New Knoxville</u>) TRF Docket No. 90 - <u>5029-TP-TRF</u>)
	Telephone C	Company to add Wireless Enhanced 911) Case No. <u>09-489</u> - TP - <u>EMG</u>
	-	s Local Exchange Tariff) NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.
		icave une Case no inclus DLANK.
Nam	e of Compar	ny <u>The New Knoxville Telephone Company</u>
Addı	ess of Comp	pany 301 West South Street, PO Box 219, New Knoxville, Ohio 45871
	pany Web A	
		act Person(s) <u>Eileen M. Bodamer</u> Phone <u>770-649-1886</u> Fax <u>770-645-6545</u>
		act Person's Email Address <u>Eileen@Bodamer.com</u>
Date	July 17, 2009	
Moti	on for prot	ective order included with filing? 🗌 Yes 🖾 No
Moti	on for waiv	ver(s) filed affecting this case? \Box Yes \boxtimes No [Note: waiver(s) tolls any automatic timeframe]
NOT	7	
<u>NOTE</u> 1) Not		npanies must use the NFP application Form (See 05-1303-TP-COI (No not use this App Form).
		for various applications, see the identified section of Ohio Administrative Code Section 4901.
		ding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u>
	0	information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices
	Commission.	
4) 1 hi	s form must ac All_autom	company: natic approval/notice applications filed by incumbent local exchange companies (ILECs) not subject to a qualifying alternative
		plan when making an application pursuant to Case Nos. 84-944-TP-COI, 86-1144-TP-COI, 89-564-TP-COI, or 99-563-TP-
	COI.	
,		utomatic approval applications filed by incumbent local exchange companies (ILECs) not subject to a qualifying alternative plan when making an application pursuant to Section 4909.18, Ohio Revised Code.
I. P	lease indic	ate the reason for submitting this form (<i>check <u>one</u></i>)
	etail Filing	•
1	(AEC)	Application For Approval Of A Customer Contract For Competitive Services (pursuant to 84-944-TP-COI & 86-1144- TP-COI)
		a. Stand-Alone Contract (90-day approval, 7 copies)
_		b. Pre-Approved Contract (0-day notice, 7 copies)
	(ACO)	ILEC Application for Change in Ownership Pursuant to 4905.402, Ohio Revised Code (30-day approval, 10 copies)
	(ALI) (ATA)	Small, For-Profit, ILEC Application For A Limited Increase In Non-Basic Rates (60-day approval, 10 copies) Application For Tariff Amendment – Retail Tariff - That Does Not Result In An Increase In Rates
L] 1	(AIA)	Small, for-profit ILECs (45-day approval, 10 copies)
5	(ZTA)	Tariff Notification Not For An Increase In Rates Involving Message Toll, Toll-Free Service, 900 And 900-Like Services,
		500 Service, Calling Card, Prepaid Calling Card, Private Line, and Speed Dialing In Accordance With Waiver
		Granted in 99-563-TP-COI (5/11/2000 and 11/21/2002) (0-day notice, 7 copies) NOTE : Notifications do not require or imply Commission Approval.
6	(Non-Auto)	
	· · ·	
$\Box \overline{C}$	arrier to Car	
∐7	(ATA)	Application For Tariff Amendment - <u>Access Tariff</u> Applications pursuant to Rule 4901:1-7-14(B) of O.A.C. (30-day approval)
	(NAG)	Negotiated Carrier-to-Carrier Interconnection Agreement under Sections 251 and 252 of the Telecommunications Act
		(90-day approval) & Rule 4901:1-7 of O.A.C
9	(ARB)	Request for Arbitration of a Carrier-to-Carrier Interconnection Agreement under Section 252 of the Telecommunications Act.
		(non-automatic) & Rule 4901:1-7 of O.A.C

II. The following exhibits corresponding to the list of cases above, at a minimum, are required to be filed:

	3, 4, 5, 6, 7	Current Tariff Sheets (to be superseded), if applicable
\boxtimes	3, 4, 5, 6, 7	Proposed Tariff Sheets
	2, 3, 4, 5, 6, 7	Rationale or Explanation for Change
	1	Justification for Competitive Treatment
	2, 3, 4, 5, 6, 7	Customer Notice to customers affected by proposal, and statement as to the form and timing of the notice
	1,8	Copy of Contract
	9	Filing Requirements are specified in <u>4901:1-7-09(D) of the Ohio Administrative Code</u>

III. Applicant is filing this application under the regulatory requirements:

- Established by the Commission in Case No. <u>86-564-TP-COI.</u>
- Established in 4909.18 Ohio Revised Code.
- **IV.** Applicant respectfully requests the Commission to permit the filing of the proposed tariff sheets, to become effective on the date shown on the proposed tariff sheets (which is a date no earlier than the day after the applicable automatic approval date), modified by any further revisions that have become effective prior to the effective date of the proposed schedule sheets.

Respectfully submitted,

The New Knoxville Telephone Company Company Name

Steel Badamer By:

Eileen M Bodamer, its Consultant

VERIFICATION

I verify that all of the information submitted herein, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Steel Bademer

Eileen M Bodamer, Consultant

<u>July 17, 2009</u> (Date)

*Verification is required for every filing, and need **not** be notarized except for Applications for a Limited Increase in Rates (ALIs). The verification may be signed by an officer of the applicant, its counsel, or an authorized agent of the applicant, except for ALIs. ALI applications must be signed by an officer of the company and be notarized.

Sworn to and subscribed before me this _____ day of _____ 200_.

Notary Public, State of Ohio My commission expires _____

P.U.C.O. NO. 7 LOCAL EXCHANGE SERVICE RATES

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

A. DESCRIPTION OF SERVICE

- 1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number "9-1-1".
- 2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.
- 3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI).
 - a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines.
 - b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.
 - c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.

(N)

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

P.U.C.O. NO. 7 LOCAL EXCHANGE SERVICE RATES

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

A. DESCRIPTION OF SERVICE (Cont'd)

- 4. Wireless E911 is an Optional Service of Enhanced 9-1-1 and includes the following components: Wireless Selective Routing, Wireless Automatic Location Identification, Wireless ANI/ALI Controller, Dual Mode ALI Selective Routing and Network Control Modem.
 - (1) Wireless Selective Routing routes the wireless call to the correct PSAP based on the caller's identification information. It is available when an E911 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 Service.
 - (2) Wireless Automatic Location Identification Service provides wireless caller's location information. The information provided may be cell site/sector information (Phase1) or latitude/longitude coordinates (Phase2).
 - (3) Wireless ANI /ALI Controller is equipment co-located with the selective router that provides the ability to combine ANI and ALI information to compatible PSAP equipment.

(N)

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS

- 1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.
- 2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- 3. E-9-1-1 service is a telephone exchange communications service and is arranged for oneway incoming service to an appropriate PSAP.
- 4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
- 5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises.
- 6. E-9-1-1 service information containing names, addresses, and telephone numbers of customers who subscriber to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.
- 7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.

(N)

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

- 8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.
- 9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.
- 10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored.
- 11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.
- 12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

- 13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.
- 14. In addition to all other terms and conditions, the following customer requirements will apply:
 - a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.
 - b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties.
- 15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

- 16. The TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE TELEPHONE COMPANY'S, ITS OFFICERS', DIRECTORS', EMPLOYEES', OR AGENTS' PARTICIPATION IN OR ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 911 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE TELEPHONE COMPANY'S SCHEDULES REGARDING 911 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.
- 17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission.
- 18. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

- 19. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:
 - a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.
 - b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
 - c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.
- 20. The Company accepts no responsibility, makes no representation or warranty regarding the accuracy of Wireless Caller Information and cannot guarantee the completion of said call, the quality of the call or any features they may otherwise be provided with E911 Service.

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

Wireless E-9-1-1 service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

a. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

b. ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

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THE NEW KNOXVILLE TELEPHONE COMPANY

P.U.C.O. NO. 7 LOCAL EXCHANGE SERVICE RATES

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

C. RATES AND CHARGES

1. Landline Enhanced 911

Reserved for Future Use.

- 2. Wireless 9-1-1
 - a. Auglaize County Service Offering

Rates for service described herein will be developed on an individual case basis with the Auglaize County.

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Commission of Ohio Docketing Information System on

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in

Case No(s). 09-0489-TP-EMG, 90-5029-TP-TRF

Summary: Tariff Tariff Tariff pages implementing Wireless Enhanced 911 service electronically filed by Ms. Eileen M Bodamer on behalf of The New Knoxville Telephone Company