

FILE

The Verizon logo, consisting of a checkmark-like symbol above the word "verizon" in a bold, sans-serif font.

100 Executive Dr.  
Marion, OH 43302

October 2, 2000

Mr. Lou Pompei  
Public Utilities Commission of Ohio  
Chief of Telecommunications  
180 E. Broad St.  
Columbus, OH 43215-3793

RE: PUCO Case No. 98-1398-TP-AMT

Dear Mr. Pompei:

In its February 10th Order in Case No. 98-1398-TP-AMT, the Commission ordered Verizon to work with Staff for the preparation and submission of quarterly reports for Service Performance Guarantees and certain Minimum Telephone Service Standards. In accordance with the Order, Verizon will be providing information no later than October 23, 2000.

Sincerely,

A handwritten signature in cursive script that reads "J.W. Kennedy".

Jack W. Kennedy  
President

JWK:pc

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PUCO

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Technician B. McCauley Date Processed 10/4/2000