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October 13, 2000

Mr. Lou Pompei
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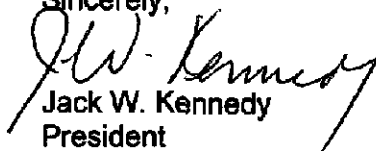
RE: PUCO Case No. 98-1398-TP-AMT

Dear Mr. Pompei:

In its February 10th Order in Case No. 98-1398-TP-AMT, the Public Utilities Commission of Ohio (PUCO) ordered the establishment of a collaborative to address issues involved with auditing OSS performance measures and the allocation of any possible penalty payments.

An attorney examiner Entry was issued on October 3rd, granting the collaborative motion for a 30-day extension (until November 13th), on specifics related to possible Verizon penalty payments of \$5 million if functioning OSS isn't attested to by October 13th. Filed separately today was the attestation letter of Verizon confirming functioning OSS in Ohio, and the audit findings and letter of independent auditor Deloitte & Touche confirming compliance with directions and standards outlined in the AJPSA. Therefore, no further collaborative discussion is necessary since there will be no penalty payments. This concludes the AJPSA collaborative, with further OSS review to be done in annual audits.

Sincerely,


Jack W. Kennedy
President

JWK:pc

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October 13, 2000

Ms. Daisy Crockron – Chief
Docketing Department
The Public Utilities Commission of Ohio
180 East Broad Street – 10th Floor
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RE: PUCO Case No. 98-1398-TP-AMT

Dear Ms. Crockron:

In its February 10th Order in Case No. 98-1398-TP-AMT, the Public Utilities Commission of Ohio (PUCO) ordered Verizon to present its best practices recommendations for OSS improvements. A filing will be made containing the recommendations by October 27th. In this regard, a meeting will be held at the PUCO on November 14th, beginning at 10:00 EST. More specific details will be provided with the filing.

Sincerely,

A handwritten signature in cursive script that reads "J. W. Kennedy".

Jack W. Kennedy
President

JWK:pc

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