

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, June 24, 2009 10:42 AM
To: Docketing
Subject: Docketing
Attachments: 127351.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 6/24/2009

Re: Dean Uher
3500 Burwood Dr
Richfield, OH 44286

Docketing Case No.:
08-0227-WS-AIR

Notes:

Please docket the attached in the case number above.

Thank you.

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PUCO

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6/24/2009

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 45678
Sent: 6/3/2009 10:09:23 PM
Message:
WEB ID: 45678 AT:06-03-2009 at 10:09 PM

TYPE: complaint

NAME: Mr. Dean Uher

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3500 Burrwood Dr.
- Richfield , Ohio 44286
- USA

PHONE INFORMATION:

- Home: 330-659-2305
- Alternative: 216-314-5900
- Fax: *(no fax number provided?)*

E-MAIL: deanandshellli@roadrunner.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Water and Sewer LLC
- Name on account: Dean Uher
- Service address: 3500 Burrwood Dr.
- Service phone: 330-659-2305
- Account Number: 330117-DU

COMPLAINT DESCRIPTION:

The PUCO recently ruled that Water and Sewer could move to a bi-monthly flat rate of \$214.90. The ruling stated "The approved rates will become effective for bills rendered after Commission approval and after Water & Sewer files tariffs consistent with today's Commission opinion and order. This ruling occurred on May 27th, 2009. Today, we received our bill for the period of 4/1/09 to 6/1/09, and it was for the flat rate of \$214.90. I don't think it is fair, or within the rights of the Company to bill the new flat rate for service prior to May 27th. Please contact me on my cell phone at 216.314.5900 to discuss. Thank you.