

FILE

TELECOM  
**TP**  
PROFESSIONALS, INC.

Judith A. Riley, J.D.

5909 Northwest Expressway, Suite 101  
Oklahoma City, OK 73132

June 22, 2009

**Via UPS Overnight**

Public Utilities Commission of Ohio  
Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

Re: Application of NovaTel Ltd., Inc. 09-493-TP-ACE

Dear Sir/Madam:

Pursuant to the request of Ms. Amy Weinrich, enclosed please find the original and ten (10) copies of NovaTel Ltd., Inc.'s revised Sample Invoice and Disconnection Notice.

Please acknowledge receipt of this filing by file-stamping the duplicate transmittal and returning in the self-addressed and stamped envelope.

Should you have any questions or need additional information, please do not hesitate to contact me at (405) 755-8177, ext 27 or by email to [scole@telecompliance.net](mailto:scole@telecompliance.net). Thank you in advance for your time and consideration.

Sincerely,



Sally A. Cole  
Regulatory Agent

/sc  
Enclosures

RECEIVED-DOCKETING DIV  
2009 JUN 23 AM 9:01  
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician 3 Date Processed JUN 23 2009

NovaTel Ltd., Inc.  
11550 IH-10 West, Suite 110  
San Antonio, TX 78230

(888) 765-6682

CUSTOMER  
123 Any Street  
Columbus, OH 01010

## ACCOUNT STATEMENT

Account	0000
Invoice Number	0000
Invoice Date	00/00/2009
Invoice Due	00/00/2009
Billing Telephone	(614) 0000000
Previous Balance	\$000.00
Previous Payment	\$0.00
Current Charges	\$00.00
<b>TOTAL DUE</b>	<b>\$000.00</b>

### Current Charges

Charge Description

Billing Date

Price

USA Internet Access  
Inside Wire Maintenance

04/24/2009-05/23/2009	0.00
04/24/2009-05/23/2009	0.00
<b>Total Local Charges</b>	<b>00.00</b>

### Taxes and Other Applicable Fees

Name	Amount
Sales Tax	0.00
Federal Excise Tax	0.00
Fed Universal Service Fund	0.00
FCC Authorized Line Charge	0.00

**Total Taxes and Other Fees 00.00**

If you have a complaint in regard to this notice that cannot be resolved with NovaTel Ltd., Inc., or for general information, residential and business customers may contact the Public Utilities Commission for assistance at 1-800-686-5622 (toll free) or for TTY customers at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.puco.ohio.gov](http://www.puco.ohio.gov).

**NovaTel Ltd., Inc.**  
**11550 IH-10 West, Suite 110**  
**San Antonio, TX 78230**  
**(888) 765-6682**

**DISCONNECTION NOTICE**

(DATE)

Customer Name  
Address 1  
Address 2  
City, State and Zip

Account Number: XXXXXXXX  
Past Due Amount : \$000.00

This is notification that NovaTel Ltd., Inc. intends to disconnect your (Detail of service and effective date).

NovaTel Ltd., Inc. is taking action because it has not received payment for services since (insert date). The total amount currently past due is (\$\_\_\_\_\_). Failure to pay the amount required at the Company's office or to one of its authorized agents by (DATE) may result in the disconnection of (detail of service). Additional charges for reconnection may apply if your service is discontinued.

The reason for disconnection of services are (reason). In order to avoid disconnection, the subscriber must take the following action (type of action).

Please note that the total due to avoid disruption or discontinuance of service is (\$\_\_\_\_\_).

You may contact us in order to resolve this issue, make inquiries, to discuss the delinquency, or to make a complaint.

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called NovaTel Ltd., Inc., or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.puco.ohio.gov](http://www.puco.ohio.gov).