# APPENDIX B

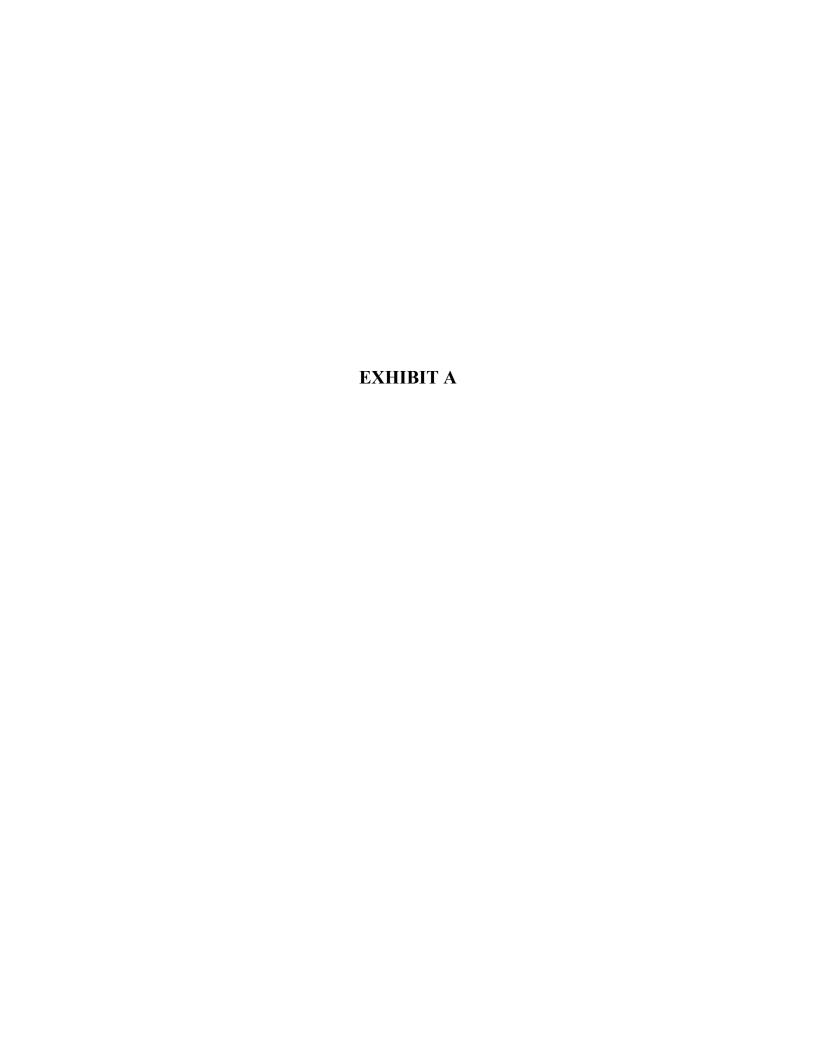
# The Public Utilities Commission of Ohio

# Not-For-Profit Small Telephone Companies Notice of Tariff Filing

Pursuant to Case No. 05-1303-TP-COI

Effective Date June 23, 2009 Case No. 09 - 522 - TP - NFP Docket No 90-5034 - TP - TRF		
Name of Company The Ottoville Mutual Telephone Company		
Address of Company 245 W. Third Street, P. O. Box 427, Ottoville, Ohio 45876-0427		
Regulatory Contact Person(s) <u>Carolyn S. Flahive</u>		
Telephone 614-469-3294 Fax 614-469-3361		
E-Mail Address <u>carolyn.flahive@thompsonhine.com</u>		
Consumer Call Center Contact Person(s) Donald Hoersten		
Telephone 419-453-3324 Fax 419-453-2468		
E-Mail Address <u>tomtc@bright.net</u>		
This tariff filing gives notice of the following: (check all applicable):		
1)✓ New Service Offering		
2) Rule or Regulation Required by Commission Order		
3) Reduction in Rates		
4) Correction of Error		
5) Various related and unrelated textual revisions		
6) Increase to non-basic local exchange service rates		
7) Increase to basic local exchange service rates		
8) New charge for service for which there was no previous charge 9) Various related and unrelated textual revisions, which could result in an		
increase in rates to some or all customers		
10) Change in terms or conditions of existing service		
11) Other:		

Check exhibits attached to filing (corresponding to items above)
<ul> <li>✓ Exhibit A: Existing schedule sheets (if applicable)</li> <li>✓ Exhibit B: New schedule sheets</li> <li>✓ Exhibit C: Explanation of Tariff Change (Required)</li> <li>Exhibit D: Affidavit verifying Customer Notice (required for 6, 7, 8, 9 and 10)</li> </ul>
SUBMIT THIS ORIGINAL NOTICE, PLUS COPIES, TO THE PUBLIC UTILITIES COMMISSION OF OHIO'S DOCKETING DEPARTMENT. TARIFF FILINGS ARE DEEMED EFFECTIVE UPON FILING, OR UPON THE COMPANY-DESIGNATED DATE, WHICHEVER IS LATER.
I verify that all the information submitted herein is true and correct to the best of my knowledge.
By: <u>/s/ Carolyn S. Flahive</u> Thomas E. Lodge (0015741)
Carolyn S. Flahive (0072404)
THOMPSON HINE LLP
41 South High Street, Suite 1700
Columbus, Ohio 43215-6101
614-469-3200
On Behalf of The Ottoville Mutual Telephone Company



SUBJECT	SECTION	SHEET
811 Service For "One Call" Notification Systems	2	Original 16-21
911 Service	10	Original 1-4
Access Line Charge	1	4 <sup>th</sup> Revised 2 & 5 <sup>th</sup> Revised 3
Advance Payments	3	27-28
Application of Business & Residence Rates	3	Original 10
Application and Explanation of Symbols	2	1 <sup>st</sup> Revised 5
Application of Charges	2	Original 1B
Application of Tariff	3	3 <sup>rd</sup> Revised 1
Basic Telephone Assistance	9	1-10
Billing and Collection Services	4	Original 6
Carrier Toll Restriction Services	7	Original 1 & 2
Concurrences	4	1-10
Connections with Certain Facilities Provided by Subscribers	6	1-2
Construction, Installation & Maintenance Charges	3	Original 11
Custom Calling Services	2	1E & 1F
Customer-Owned, Coin-Operated Telephone Service	8	Revised 1-6
Definitions	5	Revised 1-5
Deposits	3	4 <sup>th</sup> Revised 9
Directory Assistance	2	Original 13-15
Directory Listing	3	14-18
Dual Listing	3	2 <sup>nd</sup> Revised 14

ISSUED: February 29, 2008 EFFECTIVE: February 29, 2008

SUBJECT	<u>SECTION</u>		SHEET	
(900) Call Blocking	2		4 <sup>th</sup> Revised	7
Payment for Service and Facilities	3	23, 23A	Revised	22,
Per Call Number Privacy	2	25, 251	1H-1K	
Per Line Number Privacy	2		1H-1K	
Public Telephone Service	3		Original 23	.1
Service Connection Charges	2		2 <sup>nd</sup> Revised	l 1D
Shared Tenant Service	2	10	Revised 9	&
		10		
Signalling System Seven (SS7) Service Arrangement	2		1I to 1P	
Special Services and Facilities	3		Original 24	
Subscriber Owned Equipment	3		1st Revised	27
Suspension of Service	3		Original 24	
Telecommunication Service Priority (TSP) System	4		Original 7	
Telephone Directories	3		1st Revised	8
Temporary Suspension of Service	3		Original 24	
Touch Tone	2		2 <sup>nd</sup> Revised	18
Termination of Service	3		21 & 22	
Toll Blocking Policy	3		Original 23	A
Toll Restriction	2		2 <sup>nd</sup> Revised	11H
Use of Service and Facilities	3		3 to 5	
Voice Repeater	3		3 <sup>rd</sup> Revised	25
Wide Area Telephone (WATS) Service	4		2 <sup>nd</sup> Revised	14

ISSUED: February 29, 2008 EFFECTIVE: February 29, 2008

SECTION 2 3<sup>rd</sup> Revised Sheet No. 1H Replaces 2<sup>nd</sup> Original Sheet No. 1H

# P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

### MISCELLANEOUS SERVICE AND FACILITIES (Continued)

- 13. The Company will provide from time to time a 30-day free trial of its Custom Calling Services.
- 14. Late Payment Charge \$1.00 or 5% whichever is greater will apply to regulated charges not paid at least nineteen days after the postmark on the customer's bill. The Late Payment Charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late charges are to be applied without discrimination.
- 15. Paper copy of bill \$1.50 per sheet (cash), \$2.50 per sheet if charge must be added to monthly bill. (T)
- Toll Restriction \$3.00/monthThis feature blocks all "1+" and "0+" telephone calls.Toll restriction does not block access to public emergency 911 service.

ISSUED: February 29, 2008 EFFECTIVE: February 29, 2008



SUBJECT	SECTION	SHEET
211 Service For Information and Referral Services	2	Original 22-28
811 Service For "One Call" Notification Systems	2	Original 16-21
911 Service	10	Original 1-4
Access Line Charge	1	4 <sup>th</sup> Revised 2 & 5 <sup>th</sup> Revised 3
Advance Payments	3	27-28
Application of Business & Residence Rates	3	Original 10
Application and Explanation of Symbols	2	1 <sup>st</sup> Revised 5
Application of Charges	2	Original 1B
Application of Tariff	3	3 <sup>rd</sup> Revised 1
Basic Telephone Assistance	9	1-10
Billing and Collection Services	4	Original 6
Carrier Toll Restriction Services	7	Original 1 & 2
Concurrences	4	1-10
Connections with Certain Facilities Provided by Subscribers	6	1-2
Construction, Installation & Maintenance Charges	3	Original 11
Custom Calling Services	2	1E & 1F
Customer-Owned, Coin-Operated Telephone Service	8	Revised 1-6
Definitions	5	Revised 1-5
Deposits	3	4 <sup>th</sup> Revised 9
Directory Assistance	2	Original 13-15
Directory Listing	3	14-18
Dual Listing	3	2 <sup>nd</sup> Revised 14

SUBJECT	<u>SECTION</u>	SHEET	
(900) Call Blocking	2	4 <sup>th</sup> Revised 7	
Payment for Service and Facilities	3	Revised 22, 23, 23A	
Per Call Number Privacy	2	1H-1K	
Per Line Number Privacy	2	1H-1K	
Public Telephone Service	3	Original 23.1	
Service Connection Charges	2	2 <sup>nd</sup> Revised 1D	
Shared Tenant Service	2	Revised 9 & 10	
Signalling System Seven (SS7) Service Arrangement	2	1I to 1P	
Special Services and Facilities	3	Original 24	
Subscriber Owned Equipment	3	1 <sup>st</sup> Revised 27	
Suspension of Service	3	Original 24	
Telecommunication Service Priority (TSP) System	4	Original 7	
Telecommunications Relay Services (TRS) Charge	2	4 <sup>th</sup> Revised 1H	(N)
Telephone Directories	3	1st Revised 8	
Temporary Suspension of Service	3	Original 24	
Touch Tone	2	2 <sup>nd</sup> Revised 8	
Termination of Service	3	21 & 22	
Toll Blocking Policy	3	Original 23A	
Toll Restriction	2	2 <sup>nd</sup> Revised 1H	
Use of Service and Facilities	3	3 to 5	
Voice Repeater	3	3 <sup>rd</sup> Revised 25	
Wide Area Telephone (WATS) Service	4	2 <sup>nd</sup> Revised 4	

### MISCELLANEOUS SERVICE AND FACILITIES (Continued)

- 13. The Company will provide from time to time a 30-day free trial of its Custom Calling Services.
- 14. Late Payment Charge \$1.00 or 5% whichever is greater will apply to regulated charges not paid at least nineteen days after the postmark on the customer's bill. The Late Payment Charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late charges are to be applied without discrimination.
- 15. Paper copy of bill \$1.50 per sheet (cash), \$2.50 per sheet if charge must be added to monthly bill.
- Toll Restriction \$3.00/monthThis feature blocks all "1+" and "0+" telephone calls.Toll restriction does not block access to public emergency 911 service.
- 17. Telecommunications Relay Services (TRS) Charge (N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

#### 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

#### A. GENERAL

- 1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
- 2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- 3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
- 4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

### B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

#### 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

- 2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
- 3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

ISSUED: June 23, 2009 EFFECTIVE: June 23, 2009

(N)

#### 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

- B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)
  - 3. Local Calling for Company Subscribers (Continued)
    - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
  - 4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
  - 5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
  - 6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

### 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

- B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)
  - 7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
  - 8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
  - 9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
  - 10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
  - 11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
  - 12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

### 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

#### C. OBLIGATIONS OF THE COMPANY

- 1. The Company shall provision 211 Service no later than thirty (30) days after it receives a request from an Approved Information and Referral Service Provider.
- 2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
- 3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

### D. LIABILITY

- 1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
- 2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
- 3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.

#### 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

#### (N)

# D. LIABILITY (Continued)

- 4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
- 5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

#### E. OTHER TERMS AND CONDITIONS

- 1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
- 2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
- 3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- 4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

# 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

#### F. RATES AND CHARGES

- 1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- 2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
- 3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

	Non-Recurring Charges
Central Office Charge*	\$115.00
Number Change Charge – per telephone number	\$ 10.00
Service Order Charge	\$ 15.00

<sup>\*</sup>The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

# **EXHIBIT C**

The Applicant, The Ottoville Mutual Telephone Company, hereby revises its tariff to comply with the Commission's Order in Case No. 93-1799-TP-COI regarding 2-1-1 abbreviated dialing service for customers to contact approved information and referral service providers.

In addition, the Applicant hereby adds a TRS surcharge to its tariff pursuant to Ohio Adm.Code 4901:1-6-24(G). Because the Applicant has not yet decided whether or when to begin assessing the surcharge, it has not yet provided customer notice. When and if the Applicant decides to assess the surcharge, it will provide customers with notice in accordance with Ohio Adm.Code 4901:1-6-24(G).

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

6/23/2009 9:50:04 AM

in

Case No(s). 90-5034-TP-TRF, 09-0522-TP-NFP

Summary: Tariff to add 2-1-1 abbreviated dialing service and TRS surcharge to tariff. electronically filed by Carolyn S Flahive on behalf of Ottoville Mutual Telephone Company