

FILE

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June 2, 2009

Ms. Renee Jenkins  
Director  
Docketing Division, 13th Floor  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RECEIVED-DOCKETING DIV  
2009 JUN -2 PM 3:27  
PUCO

Re: Case Nos. 07-829-GA-AIR, 07-830-GA-ALT, 07-831-GA-AAM,  
08-169-GA-ALT, and 06-1453-GA-UNC

Dear Ms Jenkins:

Pursuant to the Commission's Entry *Nunc Pro Tunc* dated April 29, 2009, the East Ohio Gas Company d/b/a Dominion East Ohio ("DEO") has revised the definition of "Late Payment Charge" on its bill format to be consistent with the approved stipulation and tariffs in the above referenced cases. Attached is a sample of the "Explanation of Billing Terms" page of DEO's customer bill showing the revised bill definition.

Also in compliance with the Commission's Entry, on May 15, 2009, DEO filed the Third Revised Sheet No. K4 to include the following revised tariff language regarding DEO's late payment charge to be consistent with the stipulation approved by the Commission:

If not paid in full by the time the next bill is generated, a late payment charge of 1 ½% may be imposed at the next bill date on all past due balances on the customer's account.

Included in that filing was the Third Revised Sheet No. K3, which was submitted to correct the tariff sheet number.

Very truly yours,



Paul A. Colbert

Attachment

cc: Ms. Vicki H. Friscie  
Mr. Jeffrey Murphy

COI-1423178v2

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician And Date Processed 6/2/09

**Explanation of Billing Terms**  
(The following items will not appear on every bill.)

**Basic Monthly Charge** - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

**Cancel Billing** - A credit issued to the account when a correction is needed on past charges.

**CR** - Credit

**Estimated Gas Bill** - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at [www.dom.com](http://www.dom.com).

**Gas Cost** - The price charged to cover the cost of natural gas.

**Gas Usage Charge** - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

**Gross Receipts Tax** - Ohio tax levied on public utilities.

**Investigation Fee** - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

**Late Payment Charge** - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

**MCF** - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

**Meter Test Fee** - Fee charged for a meter test performed at the customer's request.

**Miscellaneous Charge(s)** - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

**Monthly Service Charge** - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

**Monthly Variable Rate (MVR)** - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

**Reconnection Fee** - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

**Reset Read** - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

**Returned Payment Fee** - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

**Security Deposit Installment** - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

**Standard Choice Offer (SCO)** - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

**Standard Service Offer (SSO)** - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

**Transportation Charges / Usage-Based Charges** - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

