

**MILLER
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Via Efile

June 2, 2009

Ms. Renee J. Jenkins
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

RE: Case No. 09-0310-TP-ACE

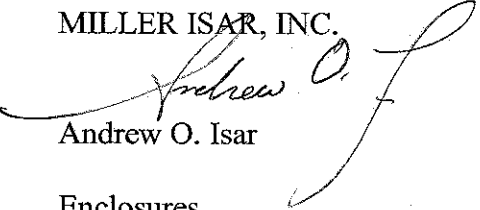
Dear Ms. Jenkins:

Enclosed for filing with the Public Utilities Commission of Ohio ("Commission"), is Consumer Telcom, Inc.'s ("Consumer Telcom") final *Interexchange Reseller Toll Tariff*, P.U.C.O. Tariff No. 1 in the above-referenced matter. This tariff is filed following approval of the Company's *Telecommunications Application Form for Routine Proceedings, Telecommunications Supplemental Application From for Carrier Certification*, and carriers a May 22, 2009 effective date, as directed by staff.

Thank you for your attention to this matter. Questions concerning this filing may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.


Andrew O. Isar

Enclosures

Regulatory Consultants to
Consumer Telcom, Inc.

INTEREXCHANGE RESELLER TOLL TARIFF

OF

Consumer Telcom, Inc.

**701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014**

This tariff contains the descriptions and regulations applicable to the furnishing of competitive, Tier II interexchange telecommunications services provided by Consumer Telcom, Inc. ("Consumer Telcom" or "Company") within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio ("Commission") and is in concurrence with all applicable state and federal laws. Copies may be inspected during normal business hours at the Company's principal place of business; 701 N. Green Valley Parkway, Suite 200, Henderson, Nevada, 89014. Corresponding rates may be viewed at the Company's web site, <http://www.consumertelcom.com/>.

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

APPLICATION OF TARIFF

This tariff contains the descriptions, regulations and rates applicable to the furnishing of resold intraLATA and interLATA Toll Services within the State of Ohio by Consumer Telcom, Inc.

Company's Service as set forth herein is provided exclusively in conjunction with Company's presubscribed interstate interexchange services, and is not otherwise available.

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Pursuant to Chapter 49 of the Ohio Revised Code, all services furnished by the Company pursuant to this Tariff are classified as Tier II competitive interexchange services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Commission

Public Utility Commission of Ohio ("Commission" or "PUCO").

Company:

Consumer Telcom, Inc. ("Consumer Telcom"), the issuer of this Tariff.

Customer:

The person, firm, corporation or other entity, which orders or uses service and is responsible for payment of charges and compliance with Tariff regulation.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Monthly Bill Statement Fee:

The monthly fee applied to Customers when they receive their long distance charges as part of their local telephone company bills.

Monthly Service Fee:

The monthly fee applied to Customers for account maintenance.

O.A.C:

Ohio Administrative Code

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Presubscribe or Presubscription:

The Customer's order for Company's calling services through the Company, which involves the Local Exchange Carrier PIC change process.

Subscribe or Subscription:

The Customer's order for Company's calling services directly through the Company and not involving the Local Exchange Carrier PIC change process.

Subscriber:

See "Customer" definition.

Tier II Services

Tier II services include the Company's local/long distance/custom calling services packages, pursuant to Commission Rule 4901:1-6-05. Pursuant to Commission's September 19, 2007 Implementation Entry¹ Tier II services descriptions and rates are no longer tarified. Corresponding service descriptions and rates are available by contacting the Company or via the Company's web site, <http://www.consumertelcom.com/>.

¹ *In the Matter of the Review of Chapter 4901:1-6, Ohio Administrative Code*, Case No. 06-1345-TP-ORD (September 19, 2007).

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SECTION 2 - RULES AND REGULATIONS

2.1. PAYMENTS AND BILLING

- 2.2.1. Billing will be payable upon receipt and deemed past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5% late payment charge for the unpaid balance. Each account shall be granted not less than one complete forgiveness of late payment charge. Customers shall be notified by letter when eligibility for forgiveness of late payment charge has been utilized.

2.2. BILLING DISPUTES

- 2.2.1. The Customer is responsible for notifying Company within ninety (90) days of the date of mailing of each bill, of any charges in dispute and the specific basis of such dispute. Any such dispute must be initiated by the Customer either in writing directly to the Company or by way of a call into the Company's toll free customer service number. The failure of Customer to dispute a charge within the dispute period shall be deemed a waiver of any and all rights to dispute the charges of the Company and all such charges shall be deemed valid and binding on the Customer.
- 2.2.2. Billing disputes should be addressed to Company's customer service organization via telephone to 800.872.3811. Customer service representatives are available between 7:00 AM and 7:00 PM Pacific Time.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. BILLING DISPUTES, Continued

2.2.3. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

2.2.3.1. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.

2.2.3.2. The Company shall provide a report of each complaint's resolution within ten (10) business days of the receipt of the complaint to the Customer, when the complaint was made directly by the Customer, or to the Customer and Commission staff, when the complaint was referred to the Company by Commission staff. If the investigation is not complete within ten (10) business days of receipt of the complaint, the Company shall provide an interim report to the Customer or to the Customer and Commission staff, as set forth above.

2.2.3.3. The Company shall inform the Customer or the Customer and Commission staff of the results of the investigation orally or in writing, unless the Customer or Commission staff request the results to be presented in writing. The Company shall inform the Customer of its right to a written report if the report is presented orally.

2.2.3.4. Customer complaints that are not resolved after contacting Company, or for general utility information, residential and business Customers may contact the Public Utilities Commission of Ohio for assistance at 1.800.686.7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays Eastern Time, or at www.puco.ohio.gov.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. CANCELLATION BY CUSTOMER

- 2.3.1 The Company's services consist of Presubscribed interstate and intrastate long distance services bundled with casual calling, travel card and other Subscribed services as set forth in this Tariff.
- 2.3.2 The Customer may only cancel service, whether the Customer is presubscribed or has subscribed, to a Company switched access long distance plan, a casual calling plan, or a calling card, by the following means: (1) the Customer must call the Company's Customer Service Department at **800.872.3811** or (2) write the Company's Customer Service Department at 701 N. Green Valley Parkway, Suite 200, Henderson, Nevada, 89014. The Company cannot accept a request for cancellation of service from an agent or representative of a customer.
- 2.3.3 In addition, if the Customer receives both InterLATA and IntraLATA (local toll) long distance service from the Company, the Customer must notify the Company's Customer Service Department of a decision to cancel either or both of these services by the means described above.
- 2.3.4 The Customer will remain responsible to pay for all monthly fees and charges incurred through the date that the Customer first directly notifies the Company of his or her desire to cancel Presubscribed and Subscribed service(s). Failure to cancel all services will result in the imposition of a monthly fees and charges for the services not cancelled.
- 2.3.5 If a Customer either voluntarily cancels their services with the Company or if the Company cancels the Customer's Presubscribed long distance services for any reason set forth in this Tariff, the Company will have no obligation whatsoever to assist the Customer in any respect in switching from the Company to another carrier.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. CANCELLATION BY CUSTOMER, Continued

2.3.6. Any non-recoverable cost of company expenditures shall be borne by the Customer if:

2.3.6.1. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed with the Customer for the non-recoverable portions of expenditures; or

2.3.6.2. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and

2.3.6.3. Based on an order for service and construction has either begun or has been completed, but no service provided.

2.4. DEPOSITS

The Company does not require a deposit from the Customer.

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Summary: Tariff Consumer Telcom, Inc. initial interexchange tariff. electronically filed by Mr. Andrew O. Isar on behalf of Consumer Telcom, Inc.