

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Joan	)	
Richards,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 09-419-TP-CSS
	)	
AT&T Ohio,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

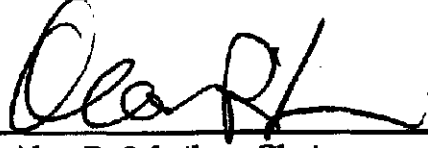
- (1) On May 18, 2009, this matter was opened as a formal complaint case based on correspondence copied to the Commission between legal counsel for Joan Richards and AT&T Ohio involving a billing dispute.
- (2) This correspondence was clearly intended to be advisory at this time and was not meant to initiate a formal Commission complaint proceeding. Therefore, this matter should be dismissed at this time without further action of the parties.

It is, therefore,

ORDERED, That this complaint be dismissed without prejudice. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



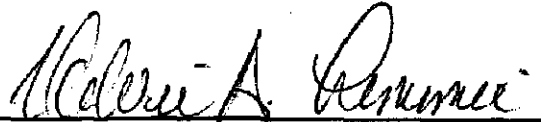
Alan R. Schriber, Chairman



Paul A. Centolella



Ronda Hartman Fergus



Valerie A. Lemmie

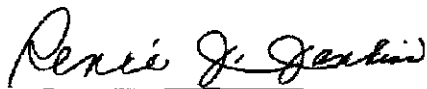


Cheryl L. Roberto

JRJ/vrm

Entered in the Journal

**MAY 27 2009**



Renee J. Jenkins  
Secretary