

Ms. Renee Jenkins Commission Secretary Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 13th Floor Columbus, Ohio 43215-3793

RE:

Local Tariff for Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic

Communications

Docket No. 09-0392-TP-ATW

Dear Ms. Jenkins:

Enclosed for filing please find the original copy of the revised pages for Ohio P.U.C. Tariff No. 8 (Local Exchange) submitted on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications. The purpose of this revision is to detariff Tier 2 and Non-Core Tier 1 Services that are offered only to Business Customers. The Company respectfully requests an effective date of June 7, 2009. The following pages are included with this filing:

3rd Revised Page 1

Updates Check Sheet

1st Revised Pages 43-48

Deletes Service Descriptions for Business Services

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance with this matter.

Sincerely,

Thomas M. Forte

Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications

TMF/rg Enclosures

cc:

S. Klopack - Matrix

file:

Matrix - OH CLEC

tms:

OH10903

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 1/18/2008)

In the Matter of the Application of Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications to provide servises in the State of Ohio) TRF Docket No. 90 -) Case No. 09 - 0392 TP - ATW) NOTE: Unless you have reserved a Case # or are filing a Contract,) leave the "Case No" fields BLANK					et,	
Name of Registrant(s)	Matrix Tel	ecom, Inc.							
DBA(s) of Registrant(s)	***************************************	ness Technologies also	d/b/a Trii	nsic Commun	nications				
Address of Registrant(s)		t Lane, Suite 700					· · · · · · · · · · · · · · · · · · ·		
Company Web Address	www.matri								
Regulatory Contact Person(s)	Scott Klopa		Phone	214-432-14	168	Fax	214-43	2-1576	
Regulatory Contact Person's Email		sklopack@matrixbt.com							
Contact Person for Annual Report	Linda De			813-233-4	517	Fax	813-23	33-4538	
Address (if different from above)							010 20	70 1000	
Consumer Contact Information	***************************************					Phone	888-41	11-0111	
Address (if different from above)									
Motion for protective order include	d with filing	? ☐ Yes ☒ No							***************************************
Motion for waiver(s) filed affecting			Waivers n	nav toll anv a	utomatic	timefran	ne l		
submitting this form by check NOTES: (1) For requirements for varia application form noted. (2) Information regarding the number under the docketing information system of the Commission.	ous application of copies requi	ns, see the identified sectio red by the Commission m	n of Ohio . 1y be obtai	Administrativ ned from the C	e Code Se Commissio	ection 490: on's web s	1 and/or t ite at <u>ww</u> a	he supplemei v.puco.ohio.s	<u>200</u>
Carrier Type Other (exp	lain below)	☐ ILEC		CLEC		CTS		AOS/IC	os
Tier 1 Regulatory Treatment									***************************************
Change Rates within approved I	Range	TRF <u>1-6-04(B)</u> (0 day Notice)	TR (0 day N	F <u>1-6-04(B)</u>					
New Service, expanded local ca	lling area.	ZTA <u>1-6-04(B)</u>		A <u>1-6-04(B)</u>)					
correction of textual error	,	(0 day Notice)	(0 day N						
Change Terms and Conditions,	Introduce	ATA <u>1-6-04(B)</u>		A <u>1-6-04(B)</u>					
non-recurring service charges		(Auto 30 days)	(Auto 30	,					
Introduce or Increase Late Payn Returned Check Charge	nent or	ATA <u>1-6-04(B))</u> (Auto 30 days)	(Auto 30	A <u>1-6-04(B)</u>					
· ·		CTR <u>1-6-17</u>		R <u>1-6-17</u>					
Business Contract		(0 day Notice)	(0 day N	otice)					
Withdrawal		ATW <u>1-6-12(A)</u> (Non-Auto)	│	W <u>1-6-12(A)</u>					
Raise the Ceiling of a Rate		Not Applicable		= <u>1-6-04(B)</u>					
Tier 2 Regulatory Treatment			(Adio 30	uays)	-			// ····	A
Residential - Introduce non-recu	rring	TRF 1-6-05(E)	☐ TR	F 1-6-05(E)	<u> </u>				
service charges		(0 day Notice)	(0 day N						
Residential - Introduce New Tari Service(s)	iffed Tier 2	TRF <u>1-6-05(C)</u> (0 day Notice)	(0 day N	F <u>1-6-05(C)</u> otice)	(0 day l	RF <u>1-6-05</u> Notice)	(C)		
Residential - Change Rates, Ter	ms and	TRF <u>1-6-05(E)</u>		F <u>1-6-05(E)</u>		RF <u>1-6-05</u>	i(E)		
Conditions, Promotions, or With	drawal	(0 day Notice)	(0 day N	otice)	(0 day l	Votice)			
Residential - Tier 2 Service Con		CTR <u>1-6-17</u> (0 day Notice)	(0 day N		(0 day l	TR <u>1-6-17</u> Votice)	7		
Commercial (Business) Contrac		Not Filed	Not File		Not F				
Business Services (see "Other" belo		Detariffed	Detarif		Detar				
Residential & Business Toll Servage "Other" below)	vices	Detariffed	Detarif	fed	Detar	ffed			

Section I - Part II - Certificate Status and Procedural

ILEC	CLEC	CTS	AOS/IOS
	ACE 1-6-10 (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a c	current CLEC
☐ ABN <u>1-6-11(A)</u>	☐ ABN <u>1-6-11(A)</u>	☐ ABN <u>1-6-11(B)</u>	ABN <u>1-6-11(B)</u> (Auto 14 day)
	ABN <u>1-6-11(A)</u> (Auto 30 days)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
ACO <u>1-6-14(B)</u>	ACO <u>1-6-14(B)</u>	CIO 1-6-14(A)	CIO <u>1-6-14(A)</u> (0 day Notice) (
AMT <u>1-6-14(B)</u>	☐ AMT <u>1-6-14(B)</u>	CIO 1-6-14(A)	CIO <u>1-6-14(A)</u> (0 day Notice)
ATC <u>1-6-14(B)</u>	☐ ATC <u>1-6-14(B)</u>	CIO 1-6-14(A)	CIO <u>1-6-14(A)</u> (0 day Notice)
ATR <u>1-6-14(B)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
		PARTICIPATION CONTRACTOR DE MONTANTE PARTICIPATION DE LA CONTRACTOR DE LA CONTRACTOR DE LA CONTRACTOR DE LA CO	
TRF (0 day Notice)	☐ TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)
at to 4901:1-7), CMF	RS and Other		
ILEC	CLEC		
☐ NAG <u>1-7-07</u> (Auto 90 day)	NAG <u>1-7-07</u> (Auto 90 day)		
	☐ NAG <u>1-7-07</u>		
(Auto 90 day) ARB <u>1-7-09</u>	☐ NAG <u>1-7-07</u> (Auto 90 day) ☐ ARB <u>1-7-09</u>		
(Auto 90 day) ARB <u>1-7-09</u> (Non-Auto) ATA <u>1-7-14</u>	NAG <u>1-7-07</u> (Auto 90 day) ARB <u>1-7-09</u> (Non-Auto) ATA <u>1-7-14</u>		
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	(Auto 30 days) ABN 1-6-11(A) (Non-Auto) ACN 1-6-14(B) (Auto 30 days) ACO 1-6-14(B) (Auto 30 days) AMT 1-6-14(B) (Auto 30 days) ATC 1-6-14(B) (Auto 30 days) TRF 1-6-14(B) (Auto 30 days) TRF (0 day Notice)	ATA 1-6-09(C) (Auto 30 days) (Auto 30 days) (D day Notice) (ABN 1-6-11(A) (Auto 90 day) (Auto 30 days) ABN 1-6-11(A) (Auto 30 days) (Auto 30 days) (Auto 30 days) (Auto 30 days)	(Auto 30 days) (Auto 30 days) (Auto 30 days) (Auto 30 days) (Auto 30 days) (O day Notice) (Auto 30 days) (O day Notice) (Auto 30 days) (Auto 30 day) (Auto 40 day) (Auto 14 day) (Auto 50 days) (Auto 30 days) (Auto 30 days) (Auto 30 days

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the-Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.	
Executed on (Date) May 7, 2009 at (Location) 2600 Maitland Center Parkway, Suite 300, Maitland, Florida	.32751
Mund fins	May 7, 2009
*(Signature and Title) Thomas M. Forte Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also	(Date)
d/b/a Trinsic Communications	(Date)
• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an applicant.	nuthorized agent of the
<u>VERIFICATION</u>	
I, Thomas M. Forte verify that I have utilized the Telecommunications Application Form for Routine Proceedings provide all of the information submitted here, and all additional information submitted in connection with this case, is true a knowledge.	ed by the Commission and that and correct to the best of my
Maul June	May 7, 2009
*(Signature and Title)Thomas M. Forte Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also	(Date)
d/b/a Trinsic Communications	
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the appl	icant.
Send your completed Application Form, including all required attachments as well as the required in	number of copies, to:
Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793	

Or
Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A CURRENT TARIFF PAGES

CHECK SHEET

Pages of this Tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original		61	Original
1	2 nd Rev.	*	32	Original		62	Original
2	2 nd Rev.	*	33	Original		63	Original
3	1st Rev.	*	34	Original		64	Original
4	Original		35	Original		65	Original
5	Original		36	Original		66	Original
6	Original		37	Original		67	Original
7	Original		38	Original		68	Original
8	Original		39	Original		69	Original
9	Original		40	Original		70	Original
10	Original		41	Original		71	Original
11	Original		42	Original		72	Original
12	Original		43	Original		73	Original
. 13	Original		44	Original		74	Original
14	Original		45	Original		75	Original
15	Original		46	Original		76	Original
16	Original		47	Original		77	Original
17	Original		48	Original		78	Original
18	Original		49	1 st Rev.	*	79	Original
19	Original		50	1 st Rev.	*	80	Original
20	Original		51	1 st Rev.	*	8 1	Original
21	Original		52	1 st Rev.	*	82	Original
22	Original		53	1 st Rev.	*	83	Original
23	Original		54	Original		84	Original
24	Original		55	Original		85	Original
25	Original		56	Original		86	Original
26	Original		57	Original		87	Original
27	Original		58	Original		88	Original
28	Original		59	Original		89	Original
29	Original		60	Original		90	Original
30	Original						

^{* -} indicates those pages included with this filing

Issued: April 17, 2009 Effective: April 17, 2009

Issued by:

Scott Klopack Vice President and General Counsel 7171 Forest Lane, Suite 700 Dallas, Texas 75230

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.1 General

Matrix's local service enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- **B.** place calls to other stations on the public switched telephone network;
- C. access the Company's business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
- **D.** access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA calling, or Customer may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Issued: June 16, 2008 Effective: July 1, 2008

3.2 Local Service Rates

3.2.1 Zone 1²

	Maximum Charge
Local Only	\$28.00
Local plus Long Distance	\$21.00

3.2.2 Zone 2²

	Maximum Charge
Rate Band 1 Local Only	\$60.00
Rate Band 1 plus Long Distance	\$53.00
Rate Band 2 Local Only	\$60.00
Rate Band 2 plus Long Distance	\$53.00
Rate Band 3 Local Only	\$62.00
Rate Band 3 plus Long Distance	\$55.00

Issued: June 16, 2008

Effective: July 1, 2008

² Local Calling Zones are outlined in Section 6.

3.3 Service Conversion Charges

A Service conversion charge will apply when an existing line or trunk is converted to Matrix local service.

3.3.1 Rate

	Maximum
First Line	\$102.00
Additional Line	\$ 52.00

3.3.2 Service Conversion Fee Waiver

Service Conversion fees are eligible for waiver with applicable term plans:

<u>Term</u>	Waiver
Month to Month	0%
1, 2, or 3 year term	100%

3.4 Installation Charges

Installation charges will apply when a new line or trunk is added to a new or existing account.

3.4.1 Rate

Zone 1

	<u>Maximum</u>
First Line	\$156.00
Additional Line	\$58.00

Zone 2

All Lines Maximum \$156.00

Issued: June 16, 2008 Effective: July 1, 2008

3.5 Service Restoral Charge

When service has been discontinued in accordance with the provisions of this Tariff, and Customer wishes to restore service, the following service restoral charge will apply:

\$70.00 maximum

Issued: June 16, 2008 Effective: July 1, 2008

3.6 Directory Assistance

The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. For Customers, one call per month to Directory Assistance per account is allowed at no charge. For Residential customers, three calls per month to Directory Assistance are allowed at no charge. A maximum of two number requests per call will be allowed.

3.6.1 Rates

For all calls to directory assistance beyond the monthly allowance, the following charge will apply:

\$1.00 per call maximum

3.6.2 Exemption from Directory Assistance Charges

Customers (or principal user of a Business Service) unable to use a telephone directory because of physical or mental limitations will be exempt from the charge and allowance portions of the directory assistance charges. To obtain an exemption, the Customer must provide the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of directory assistance charge exemption is required for each line to be exempted. Information on the certificate will be treated as confidential. The Customer agrees to notify the Company when the need for an exemption no longer exists.

Issued: June 16, 2008 Effective: July 1, 2008

3.7 Pay Per Call Services Blocking

Calls to 900 and 976 services, or other pay-per-call services, will be blocked at no charge at the Customer's request. Any customer not subscribing to this blocking service will be responsible for charges directly to the 900/976 provider.

Issued: June 16, 2008 Effective: July 1, 2008

EXHIBIT B PROPOSED TARIFF PAGES

CHECK SHEET

Pages of this Tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

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17	Original		48	1 st Rev.	*	78	Original
18	Original		49	1st Rev.		79	Original
19	Original		50	1 st Rev.		80	Original
20	Original		51	1 st Rev.		81	Original
21	Original		52	1 st Rev.		82	Original
22	Original		53	_* 1 st Rev.		83	Original
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29	Original		60	Original		90	Original
30	Original						

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Issued: May 7, 2009 Effective: June 7, 2009

Issued by:

Scott Klopack Vice President and General Counsel 7171 Forest Lane, Suite 700 Dallas, Texas 75230

(D)

Issued: May 7, 2009

Effective: June 7, 2009

(D) | | | | | | | | | | | | | | | |

Issued: May 7, 2009 Effective: June 7, 2009

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Issued: May 7, 2009

Effective: June 7, 2009

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Issued: May 7, 2009

Effective: June 7, 2009

Effective: June 7, 2009

SECTION 3 - [RESERVED FOR FUTURE USE]

(D) | | | (D)

Issued: May 7, 2009

EXHIBIT C

DESCRIPTION OF CHANGES

The Company is deleting Description and Rates of Business Services and will post them on the Company's website as required in the form of a pricing guide.

EXHIBIT D

CUSTOMER NOTICE AND AFFIDAVIT

Not applicable

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/7/2009 12:38:33 PM

in

Case No(s). 09-0392-TP-ATW

Summary: Tariff Removal of Business Services electronically filed by Ms. Rebecca A Gillette on behalf of MATRIX TELCOM INC DBA MATRIX BUSINESS TECHNOLOGIES ALSO DBA TRINSIC COMMUNICATIONS