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2. RULES AND REGULATIONS (Continued)

2.11 Customer Complaints and/or Billing Disputes

2.11.1 Customers may contact Access2Go, Inc.'s representatives 24 hours a day, 7 days a week at 1-800-990-9093, or by writing to Access2go, Inc. Customer Service Division, 4700 N. Prospect Road, Peoria Heights, IL 61616. The Company will comply with the Minimum Telephone Service Standards (MTSS).

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Issued: May 6, 2009

Effective: May 7, 2009

by:

Kevin Morgan  
President  
4700 N. Prospect Rd., Suite 2008  
Peoria Heights, IL 61616

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4.7 Finance Charge

The greater of 1.5% or a flat fee of \$5.00 will be charged on any past due balance.

4.8 Return Check Charges

A fee of \$15.00 will be charged for each check returned.

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(D)

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