



April 30, 2009
Via Electronic Filing

2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
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www.tminc.com

Ms. Renee Jenkins, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, OH 43215-3793

**RE: Tariff Revision for Global Tel*Link Corporation
Ohio Tariff No. 2**

Dear Ms. Jenkins:

Enclosed for filing please find the revised tariff pages along with the current Ohio Telecommunications Application Form submitted on behalf of Global Tel*Link Corporation ("GTL"). The purpose of this filing is to modify portions of the Company's Maximum Security Collect Service to change call limits to dollar based limits. Minor formatting/textual changes were also made. End users who are direct billed under this Service have been notified of this change. Additional notification is scheduled to be mailed out in May.

GTL has discussed this proposed change with staff, and a copy of the notification to end users was provided to Theresa Fauver and Amy Weinrich.

The Company respectfully requests an effective date for this filing of May 1, 2009.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing may be directed to my attention at (407) 740-3004 or via email to rnorton@tminc.com.

Sincerely,

Robin Norton
Consultant to Global Tel*Link Corporation

RN/lm

cc: Dorothy Cukier - GTL
file: GTL - OH
tms: OHn0902

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 01/18/2008)

In the Matter of the Application of Global Tel*Link Corporation for a Tariff Revision)
))
))

TRF Docket No. 90-5632-TRF

Case No. 90-5632-TRF

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s): **Global Tel*Link Corporation**

DBA(s) of Registrant(s): **Not applicable**

Address of Registrant(s): **12021 Sunset Hills Road, Suite 100**

Company Web Address: www.gtl.net

Regulatory Contact Person(s): **Dorothy Cukier**

Phone: **703-955-3915**

Fax: **703-435-0980**

Regulatory Contact Person's Email Address: dorothy.cukier@gtl.net

Contact Person for Annual Report: **Dorothy Cukier**

Phone: **703-955-3915**

Address (if different from above)

Consumer Contact Information: **Dorothy Cukier**

Phone: **703-955-3915**

Address (if different from above)

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input checked="" type="checkbox"/> AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 days)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 days)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA <u>1-6-09(C)</u> (Auto 30 days)	<input type="checkbox"/> AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN <u>1-6-11(A)</u> (Non-Auto)	<input type="checkbox"/> ABN <u>1-6-11(A)</u> (Auto 90 day)	<input type="checkbox"/> ABN <u>1-6-11(B)</u> (Auto 14 day)	<input type="checkbox"/> ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN <u>1-6-11(A)</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-11(B)</u> (Auto 14 day)	<input type="checkbox"/> ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-14(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)	<input type="checkbox"/> CIO <u>1-6-14(A)</u> (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04</u> or <u>1-7-05</u> (Non-Auto)	<input type="checkbox"/> UNC <u>1-7-04</u> or <u>1-7-05</u> (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	<input type="checkbox"/> UNC <u>1-7-05</u> (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain) Tariff Revision to add an additional local rate plan option for Institutional Collect-Only				

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an authorized representative of the applicant corporation, **Global Tel*Link Corporation** and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on **April 30, 2009** at **Maitland, FL 32751**



Robin Norton, Consultant to Global Tel*Link Corporation


4-30-09

Date

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, **Robin Norton**, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



Robin Norton, Consultant to Global Tel*Link Corporation

4-30-09

Date

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Global Tel*Link Corporation

Exhibit A

Current Tariff Pages

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original
1	5 th Rev.	*	32	Original
2	Original		33	Original
3	Original		34	1 st Rev.
4	Original		35	Original
5	1 st Rev.		36	Original
6	Original		37	1 st Rev.
7	1 st Rev.		38	1 st Rev.
8	Original		39	1 st Rev.
9	Original		40	Original
10	Original		41	Original
11	Original		41.1	Original
12	Original			
13	Original			
14	Original			
15	1 st Rev.			
16	Original			
17	Original			
18	Original			
19	Original			
20	Original			
21	2 nd Rev.	*		
21.1	Original	*		
22	Original			
23	1 st Rev.			
24	2 nd Rev.			
25	1 st Rev.			
26	1 st Rev.			
27	Original			
28	1 st Rev.			
29	Original			
30	Original			

* - indicates those pages included with this filing.

Issued: March 11, 2009

Effective: March 12, 2009

Issued By:

Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn0901

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Automated Collect Calls - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Utilities Commission of Ohio.

Company - Used throughout this tariff to refer to Global Tel*Link Corporation, unless otherwise clearly indicated by the context.

Correctional or Confinement Institutions - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the case of collect-only calling services provided to inmates of correctional Institutions, the called party is the Customer and is responsible for payment of charges.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.5 Advance Pay Accounts**

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up a Advance Pay Account with the Called Party (Customer) for payment of collect calls placed from institutions served by Global Tel*Link. Funds in the Customer's Advance Pay account may only be used for payment of collect calls placed by inmates to telephone numbers specified by the Customer. Establishment and maintenance of an Advance Pay Account is required to complete collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement.

The minimum amount required to set up the Advance Pay Account is \$25.00. Upon request, and after the required minimum payment is received, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the inmate may call.

Additional payments will be accepted with a \$50.00 payment maximum. Initial and additional payments into the account may be made by cash, check, credit card or Western Union. Transaction fees will apply for credit card and check by phone transactions. All payments will be subject to applicable taxes.

When an inmate places a call, the Customer is informed of both the caller's identity and the account balance prior to accepting the call. Customers may also contact the Company's toll-free customer service number for account balance information at any time.

If the Advance Pay Account balance becomes depleted, calls placed to the numbers specified by the Customer will be blocked until the Advance Pay Account is replenished.

The Customer may close the Advance Pay Account at any time. At the written request of the Customer (usually upon release of an inmate from an institution), any remaining balance in the Account will be refunded to the Customer after deducting any call charges, applicable taxes and transaction fees incurred during the current billing cycle. Advance Pay Accounts will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries.)

All security measures and inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using an Advance Pay Account.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections****3.6.1 Maximum Security Collect Service**

Maximum Security Collect Service are collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls. Service under the Maximum Security Collect Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

If the Customer's telecommunications payments to the Company are past due or if the Customer's telecommunications payment history is unknown or indeterminable, the Customer may be required to provide (i) a valid major credit card account number from an issuer acceptable to the Company and authorization for the Company to charge usage to this credit card account; or (ii) an agreement that the Customer's usage of the Company network and services will be subject to toll usage limits to be determined by the Company. Prior to the Customer's compliance with this request, the Company reserves the right to cease accepting and processing service orders. The Company may request subsequent additional pre-invoice payments for usage and may increase or decrease toll usage limits or offer a prepaid option, as it deems appropriate. The Company may refuse to furnish services if any charges owed by the Customer to the Company or any Company affiliate are currently past due for service to the Customer.

Amounts not paid within 21 days of the direct billed invoice date will be considered past due. If an invoice is past due, the Company may require the Customer to prepay for all future usage. If the Company becomes concerned about your ability to pay for services that have become past due, the Company may require that the Customer pay its charges within a specified number of days and/or that the Customer make such payments in cash or the equivalent of cash.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****A. Non-Billable Local Exchange Company Program**

Maximum Security Collect Service, which is provided subject to billing availability, is Operator Station Collect or Person-to-Person Collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls and have pre-established Company accounts for the service. Service under the Maximum Security Collect Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

	Maximum Surcharge
Station-to-Station	\$2.50

Maximum Security Collect Customer Accounts whose local provider does not have a billing and collection agreement with the Company. Customers who do not have established direct remit accounts with the Company, under which the Customer is billed directly by, and directly remits to, the Company or its agent, and/or for whom the serving Local Exchange Carrier will not bill and collect charges for the service on behalf of the Company must pre-establish Maximum Security Collect Customer accounts for the service under the following provisions:

1. Customer Account Provisions

- a) The Customer must provide the Company with the Customer's telephone number and associated billing name and billing address in order to setup a directly billed account.
- b) The Customer must provide the Company a one-time prepayment for service that will be applied to future usage.
- c) The one-time prepayment must be by money order, cashier's check, or credit card
- d) When prepayment is fully depleted, and the service is still desired, the Customer will receive invoices for the service based upon the Company's monthly billing periods. Payments on such invoices are not restricted to provision (c) methods listed above. Regardless of payment timing or invoicing method, all intraLATA and interLATA calls are rated as set forth in Section 3.6.1. of this tariff.
- e) Upon receipt of the Customer's prepayment by the Company, the Customer's account will become active.
- f) Prepayments may be refunded upon request. Account will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries.)

(T)
|
(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****A. Non-Billable Local Exchange Company Program, (continued)****2. The following options apply to all Customer accounts:**

- a) The minimum one-time prepayment required is \$20 to activate a directly billed account.
- b) Each \$20 incremental amount prepaid enables the Customer to receive four Maximum Security Collect calls per month.
- c) A one-time prepayment amount that exceeds \$20 will enable the customer to receive more than four monthly-allowed calls. The table below provides examples of onetime prepayment amounts and their corresponding number of ongoing monthly-allowed calls.

Amount of Prepayment	# of Collect Calls Per Month
\$20	4 calls
\$40	8 calls
\$60	12 calls
\$80	16 calls
\$100	20 calls
\$120	24 calls
\$140	28 calls
\$150	30 calls

Issued: April 12, 2007

Effective: April 12, 2007

Issued By:

Craig Ferguson, President
2609 Cameron Street
Mobile, Alabama 36607

OHn0701a

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****A. Non-Billable Local Exchange Company Program, (continued)****2. The following options apply to all Customer accounts, (continued)**

- d) The number of monthly-allowed calls will be replenished at the beginning of each month, but will not increase based upon any existing prepayment funds carried over to the new month.
- e) A Customer may increase his monthly call limit at any time following account setup by supplementing his initial prepayment. Examples of supplemental prepayment amounts and their corresponding number of ongoing monthly-allowed calls are listed in (c) above. All supplementations are in addition to the Customer's monthly call limit that was established at the time of account setup, and are available upon Customer request.
- f) At no additional charge, monthly-allowed calls may be increased to an amount desired by the Customer at such time when credit-worthiness has been established. Such increase(s) will be subject to the following criteria, and are only considered upon Customer request to the Company:
 - * All prepayment funds must be fully depleted.
 - * At least one invoice must be generated to the customer. (Statements showing a credit balance do not meet this criterion.)
 - * All invoices must be paid in full.
 - * All invoices must be paid on or before payment due date.
 - * Monthly-allowed calls may be increased by five (5) calls per Customer request.
 - * A maximum of one Customer request per account will be considered each month.
 - * Customers whose telephone numbers are restricted for non-payment of any Company services will not be eligible.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****B. Billable Local Exchange Company Program**

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill less than a volume of \$100.00 a month may be billed via their local exchange carrier.

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill in excess of a volume of \$75 in Maximum Security Collect Services in any month may be required to be direct billed with certain restrictions.

1. Maximum Security Collect Customer Account Provisions -Direct Billing Arrangement

- a) A Customer will be notified via a voice response unit, via three call attempts, to call into the Company within two business days concerning billing changes on their calls received from correctional facilities. A Customer that does not call into the Company to enroll in the Billable Local Exchange Company Program within two business days will be blocked from receiving Maximum Security Collect Service until the Customer enrolls in the direct bill program.
- b) A Customer will be directly billed by the Company with calling allowed up to the selected balance limit. The Customer will have the ability to make multiple payments during a month so as to reduce his balance below his selected balance limit. The Customer may choose the balance limit by paying a one-time prepayment based on the table below. The Customer's prepayment will be automatically applied as usage is incurred. For higher balance limits, the Customer can make special arrangements with the Company.

Balance	Prepayment
\$100	\$0
\$150	\$50
\$200	\$100
\$250	\$150

Issued: April 12, 2007

Effective: April 12, 2007

Issued By:

Craig Ferguson, President
2609 Cameron Street
Mobile, Alabama 36607

OHn0701a

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****B. Billable Local Exchange Company Program, (continued)****2. Establishment of Call Volume**

The Company reserves the right to validate previous payment history of Customers through available verification procedures and to establish a maximum predetermined volume amount. Where a requested billing method cannot be validated, the Company may require a prepaid option such as Global Prepaid Collect Service set forth in Section 3.6.1C following.

3. Restrictions on the Use of Service

The Company may, without notice (consistent with governing laws or regulations), block traffic to or from specific countries, country codes, cities, city codes, local telephone exchanges (NXX exchanges), individual telephone stations, groups or ranges of individual telephone stations, or whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability, immediately and without notice if the Company, in its sole discretion, that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection if:

- a) The Customer refuses to furnish information to the Company regarding the Customer's payment history, its past or current use of services, or its planned use of service(s); b) The Customer provided false information to the Company regarding the Customer's identity or address. Or, did not validate the Customer's identity or address as requested by the Company. Or, did not update Customer's address or identity on a change that the Customer incurred; or c) The Customer states that he/she will not comply with a request of the Company for past due payments or prepayments.

Global Tel*Link Corporation

Exhibit B

Proposed Tariff Pages

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
Title	Original		29	1 st Rev.	*
1	6 th Rev.	*	30	1 st Rev.	*
2	Original		31	1 st Rev.	*
3	Original		32	Original	
4	Original		33	Original	
5	2 nd Rev.	*	34	1 st Rev.	
6	Original		35	1 st Rev.	*
7	1 st Rev.		36	Original	
8	Original		37	1 st Rev.	
9	Original		38	1 st Rev.	
10	Original		39	1 st Rev.	
11	Original		40	Original	
12	Original		41	Original	
13	Original		41.1	Original	
14	Original				
15	1 st Rev.				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				
21	2 nd Rev.				
21.1	Original				
22	Original				
23	1 st Rev.				
24	2 nd Rev.				
25	2 nd Rev.	*			
26	1 st Rev.				
27	1 st Rev.	*			
28	2 nd Rev.	*			
28.1	Original	*			
28.2	Original	*			

* - indicates those pages included with this filing.

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Issued By:

Jeffrey B. Haidinger, President
12021 Sunset Hills Road, suite 100
Reston, VA 20190

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Automated Collect Calls - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Utilities Commission of Ohio.

Company - Used throughout this tariff to refer to Global Tel*Link Corporation, unless otherwise clearly indicated by the context.

Correctional or Confinement Institutions - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the case of collect-only calling services provided to inmates of correctional Institutions, the called party is the Customer and is responsible for payment of charges.

Dollar Limit Account – Called parties who subscribe to a local exchange carrier with whom GTL does not have a billing arrangement can arrange to be billed directly, with an initial account that permits the called party to accept collect calls every month up to a \$100 limit. Three full months of good credit enables the called party to increase the dollar limit of the account by \$50.00, up to a maximum of \$250.00.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.5 Advance Pay Accounts**

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up an Advance Pay Account with the Called Party (Customer) for payment of collect calls placed from institutions served by Global Tel*Link. Funds in the Customer's Advance Pay account may only be used for payment of collect calls placed by inmates to telephone numbers specified by the Customer. Establishment and maintenance of an Advance Pay Account is required to complete collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement. (T)

The minimum amount required to set up the Advance Pay Account is \$25.00. Upon request, and after the required minimum payment is received, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the inmate may call.

Additional payments will be accepted with a \$50.00 payment maximum. Initial and additional payments into the account may be made by cash, check, credit card or Western Union. Transaction fees will apply for credit card and check by phone transactions. All payments will be subject to applicable taxes.

When an inmate places a call, the Customer is informed of both the caller's identity and the account balance prior to accepting the call. Customers may also contact the Company's toll-free customer service number for account balance information at any time.

If the Advance Pay Account balance becomes depleted, calls placed to the numbers specified by the Customer will be blocked until the Advance Pay Account is replenished.

The Customer may close the Advance Pay Account at any time. At the written request of the Customer (usually upon release of an inmate from an institution), any remaining balance in the Account will be refunded to the Customer after deducting any call charges, applicable taxes and transaction fees incurred during the current billing cycle. Advance Pay Accounts will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries.)

All security measures and inmate calling restrictions as set forth elsewhere in this tariff are also applicable for any calls made using an Advance Pay Account.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections****3.6.1 Maximum Security Collect Service**

Maximum Security Collect Service are collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls. Service under the Maximum Security Collect Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

If the Customer's telecommunications payments to the Company are past due or if the Customer's telecommunications payment history is unknown or indeterminable, the Customer may be required to provide (i) a valid major credit card account number from an issuer acceptable to the Company and authorization for the Company to charge usage to this credit card account; or (ii) an agreement that the Customer's usage of the Company network and services will be subject to limits to be determined by the Company. Prior to the Customer's compliance with this request, the Company reserves the right to block calls. The Company may request subsequent additional pre- invoice payments for usage and may increase or decrease usage limits or offer a prepaid option, as it deems appropriate.

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Amounts not paid within 21 days of the direct billed invoice date will be considered past due. If an invoice is past due, the Company may require the Customer to prepay for all future usage. If the Company becomes concerned about the Customer's ability to pay for services that have become past due, the Company may require that the Customer pay all charges within a specified number of days and/or that the Customer make such payments in cash or the equivalent of cash.

(T)
(T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****A. Non-Billable Local Exchange Company Program**

Maximum Security Collect Service, which is provided subject to billing availability, is Operator Station Collect or Person-to-Person Collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls and have pre-established Company accounts for the service. Service under the Maximum Security Collect Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

	Maximum Surcharge
Station-to-Station	\$2.50

Maximum Security Collect Customer Accounts are Dollar Limit accounts that apply to called parties whose local provider does not have a billing and collection agreement with the Company. Customers who do not have established direct remit accounts with the Company, by which the Customer is billed directly, and directly remits to, the Company or its agent, and/or for whom the serving Local Exchange Carrier will not bill and collect charges for the service on behalf of the Company must pre-establish Maximum Security Collect Customer accounts for the service under the following provisions:

1. Customer Dollar Limit Account Provisions

- a) Customer will be notified via a voice response unit, via three call attempts, to call into the Company within two business days concerning billing changes on their calls received from correctional facilities. A Customer that does not call into the Company to enroll in the Non-Billable Local Exchange Company Program within two business days will be blocked from receiving Maximum Security Collect Service until the Customer enrolls in the direct bill program.
- b) A Customer will be directly billed by the Company with calling allowed up to the selected stet limit. The Customer will have the ability to make multiple payments during a month so as to reduce his balance below his selected balance limit. The Customer may choose the balance limit by paying a one-time prepayment based on the table below. The Customer's prepayment will be automatically applied as usage occurs. For higher balance limits, the Customer can make special arrangements with the Company.

Balance	Prepayment
\$100	\$0
\$150	\$50
\$200	\$100
\$250	\$150

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****(N)****3.6.1 Maximum Security Collect Service, (cont'd.)****A. Non-Billable Local Exchange Company Program, (Cont'd.)****1. Customer Dollar Account Provisions, (Cont'd.)**

- c) The Customer must provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.
- d) At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the Customer, or if the bill reflects that the Customer has not paid in full for telephone services.
- e) At the time of account establishment, the Customer will be allowed to accept a predetermined balance limit. When the balance limit is exceeded, the telephone number will be blocked from receiving Maximum Security Collect Service calls until a payment is made.
- f) After account establishment, the Customer will receive a letter explaining the program in detail.
- g) Payments may be made multiple times within a month to reset the balance limit. This allows Customers to receive unlimited calls in a month as long as a payment is made when the balance limit has been reached.

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)**

(N)

3.6.1 Maximum Security Collect Service, (cont'd.)**A. Non-Billable Local Exchange Company Program, (Cont'd.)****1. Customer Dollar Account Provisions, (Cont'd.)**

- h) At the beginning of each day the account balance will be analyzed and, if applicable, a voice response unit will send a message to the Customer warning that their balance limit is within \$25 of being reached. A second voice response unit will send another message to the Customer explaining that the balance limit has been reached and their telephone number is now blocked.
- i) Payments may be made via a credit card by calling the Company, or via a check/money order using a remittance slip that is furnished to the Customer each month. Additional remittance slips are available upon request.
- j) Upon Customer request to the Company following three discreet consecutive months of direct billed proven good payment history for the billable Local Exchange Company Program, the Customer may request that the Company increase the Customer's balance limit by \$50. Customer must be in good standing as well with any other Company service.
- k) The Customer will receive monthly invoices for the service based upon the Company's monthly billing periods.
- l) Attorneys who have identified themselves to the Company can establish a balance of 150% of their average balance of their last three months of usage for inmate collect calls from an Ohio correctional facility, which is managed by the Company.
- m) Anyone who has received, on the same phone number, fifteen (15) months of usage of inmate collect calls from an Ohio correctional facility, which is managed by the Company, can establish a balance of 150% of their average balance for the last three months.
- n) Regardless of payment timing or invoicing method, all Maximum intraLATA and interLATA calls in this offering are rated as set forth in Section 3.6.1 of this tariff.
- o) Account will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries.)

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

[Reserved for Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

[Reserved for Future Use]

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****B. Billable Local Exchange Company Program**

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill less than a volume of \$50.00 a month may be billed via their local exchange carrier. (C)

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill in excess of a volume of \$50 in Maximum Security Collect Services in any month may be required to be direct billed with certain restrictions. (C)

1. Maximum Security Collect Customer Account Provisions -Direct Billing Arrangement

- a) A Customer will be notified via a voice response unit, via three call attempts, to call into the Company within two business days concerning billing changes on their calls received from correctional facilities. A Customer that does not call into the Company to enroll in the Billable Local Exchange Company Program within two business days will be blocked from receiving Maximum Security Collect Service until the Customer enrolls in the direct bill program.
- b) A Customer will be directly billed by the Company with calling allowed up to the selected balance limit. The Customer will have the ability to make multiple payments during a month so as to reduce his balance below his selected balance limit. The Customer may choose the balance limit by paying a one-time prepayment based on the table below. The Customer's prepayment will be automatically applied as usage is incurred. For higher balance limits, the Customer can make special arrangements with the Company.

Balance	Prepayment
\$100	\$0
\$150	\$50
\$200	\$100
\$250	\$150

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.6 Confinement Services – State Department of Corrections, (Cont'd.)****3.6.1 Maximum Security Collect Service, (cont'd.)****B. Billable Local Exchange Company Program, (continued)****2. Establishment of Call Volume**

The Company reserves the right to validate previous payment history of Customers through available verification procedures and to establish a maximum predetermined volume amount. Where a requested billing method cannot be validated, the Company may require a prepaid option such as Global Prepaid Collect Service set forth in Section 3.6.1C following.

3. Restrictions on the Use of Service

The Company may, without notice (consistent with governing laws or regulations), block traffic to or from specific countries, country codes, cities, city codes, local telephone exchanges (NXX exchanges), individual telephone stations, groups or ranges of individual telephone stations, or whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability, immediately and without notice if the Company, in its sole discretion, that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection if:

- a) The Customer refuses to furnish information to the Company regarding the Customer's payment history, its past or current use of services, or its planned use of service(s); (T)
- b) The Customer provided false information to the Company regarding the Customer's identity or address. Or, did not validate the Customer's identity or address as requested by the Company. Or, did not update Customer's address or identity on a change that the Customer incurred; or (T)
- c) The Customer states that he/she will not comply with a request of the Company for past due payments or prepayments. (T)

Global Tel*Link Corporation

Exhibit C

End User Notification

Date April 8, 2009

GLOBAL TEL*LINK
PO BOX 2827
MOBILE AL 36652-2827



000001



Grp No: 000001 Page: 1 of 2
SOPHIA WARMINGTON
3112 RICHWOOD AVE
BALTIMORE MD 21244-2830



Account Number:

Dear Valued Customer:

On June 10, 2009, your Global Tel*Link direct remit account number noted above will change from a call limit balance to a dollar limit balance. You will no longer have a monthly call limit. This change will allow you to accrue up to \$100 in call charges before you are required to pay down the balance to receive more calls from the Ohio Department of Rehabilitation and Correction and Ohio Department of Youth Services. Below is an explanation of the provisions regarding this new service.

- You will be allowed to accept collect calls every month up to the \$100 limit. When this limit is reached, your telephone number will be blocked until a full payment of \$100 is made, then the block will be removed.
- Payments may be made multiple times within a month to reset the dollar limit.
- You will be notified by an automated call when you are close to reaching your dollar limit. You will also be notified by an automated call when this limit has been reached and your telephone number is blocked. You will be unable to receive additional calls until the balance is paid.
- Payments may be made with a credit card by calling Global Tel*Link at the number below or with a check/money order using the remittance slip that is furnished with your monthly invoice. Credit card payments can also be made via the web at <https://www.correctionsgtl.com>.
- With established good credit in the first 3 months, you may request an increase of your limit to \$150 a month. Continued good credit for the following 3 months permits you to increase your credit limit to \$200. You must be in good credit standing with other Global Tel*Link services in order to qualify for these requested increases.
- You will receive monthly invoices with remittance slips.
- The Company may refuse to furnish services if your account balance remains unpaid twenty-one (21) days after the date of invoice.

We believe this change will make your account more manageable. If you have any questions, please contact Global Tel*Link customer service at 1-800-231-0193.

Global Tel*Link
Inmate Communication Services
Denver, CO 80217-3875

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in

Case No(s). 90-5632-CT-TRF

Summary: Application to Revise Ohio Tariff No. 2 for Globel Tel*Link Corporation electronically filed by Ms. Iris D. Mennens on behalf of Globel Tel*Link Corporation