

FILE

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Wednesday, April 08, 2009 2:40 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 121159.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/8/2009

Re: Michael Elias  
17 Glenside Dr  
Amelia, OH 45102

Docketing Case Nos.:08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Please docket the attached in the case numbers above.

PUCO

2009 APR -8 PM 2:51

RECEIVED-DOCKETING DIV

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Technician Amr Date Processed 4/8/09

4/8/2009

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 44491  
Sent: 3/26/2009 7:42:40 PM  
Message:  
WEB ID: 44491 AT:03-26-2009 at 07:42 PM

TYPE: complaint

NAME: Mr. Michael Elias

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 17 Glenside Dr.
- Amelia , Ohio 45102
- USA

PHONE INFORMATION:

- Home: (513) 753-8001
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mlelias@fuse.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Michael Elias
- Service address: 17 Glenside Dr.
- Service phone: (513) 753-8001
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

This is just a general complaint about Duke Energy raising it's rates TWICE while giving businesses rebates to keep them from filing complaints about the rate increases. Both my electric and my gas bill have gone up considerably since they purchased CG&E. Not only that, they are going to raise their rates to cover the cost of repairs to the infrastructure damaged during ice storms this winter. Why let them do that? If they can't run their business right, LET THEM GO BANKRUPT. Don't make me pay for someone else's incompetence! Making us pay the interest on the loans for repairs makes it even worse! What business that doesn't operate in a monopoly can do that? Please STOP rubber-stamping everything these crooks ask for! Please protect us consumers from a Non-local conglomerate energy company that pulls all it's profits to some other area and leaves nothing behind but high costs and angry customers.