



09-296-TP-ATA  
90-6048-CT-TRF

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April 2, 2009

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

via Federal Express

**Re: TeleUno, Inc.  
Detariffing and Related Actions Application**

Dear Sir or Madam:

TeleUno, Inc. respectfully requests that you accept the enclosed original and ten (10) copies of "Telecommunications Application Form for Detariffing and Related Actions" for filing.

If you have any questions, please call our office a 954-978-6068.

Thank you for your assistance.

Best regards,

*Avelino Iglesia*  
Avelino Iglesia  
President

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Am Date Processed 4/3/09

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
 (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of TeleUno, Inc. )  
 to Detariff Certain Tier 2 Services and make other changes )  
 related to the Implementation of Case No. 06-1345-TP-ORD )

TRF Docket No. 90- 6048-CT-TRF  
 Case No. 09-296-TP-ATA  
 NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s): TeleUno, Inc.  
 DBA(s) of Registrant(s): \_\_\_\_\_  
 Address of Registrant(s): 2754 W Atlantic Blvd Ste 8, Pompano Beach FL 33069  
 Company Web Address: www.teleunoinc.com  
 Regulatory Contact Person(s): Phil Espenosa  
 Regulatory Contact Person's Email Address: [reg@teleunoinc.com](mailto:reg@teleunoinc.com)  
 Contact Person for Annual Report: Janet Tripi  
 Address (if different from above): 7 Shepard Hills Ct., Little Rock, AR 72223  
 Consumer Contact Information: Phil Espenosa  
 Address (if different from above): Same

Phone: 954-978-6068 Fax 954-978-6069

Phone: 501-367-8227

Phone: 954-978-6068

**Part I – Tariffs**

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>• citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>• copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul>
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, TeleUno, Inc. \_\_\_\_\_, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) March 31, 2009 at (Location) Pompano Beach, Fl

\_\_\_\_\_  
\*(Signature and Title) President

(Date) 03/31/2009

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**VERIFICATION**

I, Avelino Iglesia, verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)

\_\_\_\_\_  
Avelino Iglesia

President

(Date) 03/31/2009

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

**Or**

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT A**

**TeleUno, Inc.**

**P.U.C.O. Tariff No. 1**

**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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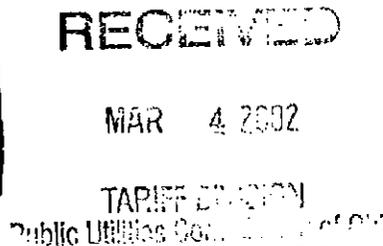
**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES**  
**APPLYING TO TELECOMMUNICATIONS SERVICES WITHIN**  
**THE STATE OF OHIO**

EXECUTIVE OVERVIEW

Pursuant to this tariff, TeleUno, Inc. offers rates and terms for IntraLATA and InterLATA switchless resold toll service.

PRINCIPLE OFFICE

TeleUno, Inc.'s principle office is located at 8754 W. Atlantic Blvd., Suite 8, Pompano Beach, Florida 33069. This tariff is available for public inspection at the above address during regular business hours.



Issued: March 4, 2002

Effective: April 5, 2002

Issued under authority of the Public Utilities Commission of Ohio,  
 Dated \_\_\_\_\_, 2002 in Case No. \_\_\_\_\_

Avelino Iglesia, President  
 TeleUno, Inc.  
 2754 W. Atlantic Blvd., Suite 8  
 Pompano Beach, FL 33069

**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date at the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
P-1	Original
P-2	Original
P-3	Original

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**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**SYMBOLS SHEET**

- (C) - To signify changed regulation
- (D) - To signify deleted or discontinued regulation
- (I) - To signify increased rate
- (M) - To signify a move in location of text
- (N) - To signify a new rate or regulation
- (R) - To signify a rate reduction
- (T) - To signify a change in text or regulation, but no change in rates

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**TARIFF FORMAT SHEETS**

- A. Sheet Numbering** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the P.U.C.O.. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revised Sheet 14. Because of various suspension periods, deferrals, etc., the P.U.C.O. follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).l.
  - 2.1.1.A.1.(a).l.(i).
  - 2.1.1.A.1.(a).l.(i).(1).
- D. Check Sheets** – When a tariff filing is made with the P.U.C.O., an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the P.U.C.O.

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 2754 W. Atlantic Blvd., Suite 8  
 Pompano Beach, FL 33069

**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

- Access Line*                    An arrangement which connects the customer's location to the Company's network switching center.
- Authorization Code*        A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.
- Company or Carrier*        TeleUno, Inc.
- Customer*                    The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.
- Peak*                         From 7:00 AM up to, but not including, 7:01 PM local time Sunday through Saturday.
- Off-Peak*                    From 7:01 PM up to, but not including, 7:00 AM local time Sunday through Saturday.
- Holidays*                    The Company's recognized holidays are New Year's Day, July 4<sup>th</sup>, Thanksgiving Day, Christmas Day

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**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company's services and facilities are furnished for communications originating at specified points within the state of Ohio under terms of this tariff.

The Company connects and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.

2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of the law or the provisions of this tariff.

2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**SECTION 2 - RULES AND REGULATIONS, continued**

**2.3**     Liabilities of the Company

- 2.3.1     The Company's liability, arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the gross negligence or willful misconduct of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2     The Company shall be indemnified and held harmless by the customer against:
- (A)     Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - (B)     Claims for patent infringement arising from a customer's use of its equipment, facilities or systems with the Company's services; and
  - (C)     All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

**2.4**     Interruption of Service

- 2.4.1     Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

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**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**SECTION 2 – RULES AND REGULATIONS, continued**

**2.4 Interruption of Service, continued**

- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 No credit shall be allowed in the event service must be interrupted in order to provide routine service quality or related investigations.
- 2.4.4 No credit shall be allowed:
- a. For failure of facilities of customer; or
  - b. For failure of services or equipment caused by negligence or willful acts of customer.
- 2.4.5 Credit for an interruption shall commence after customer notifies Company of the interruption or when Company becomes aware thereof, and ceases when service has been restored.
- 2.4.6 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

$$\text{Credit} = \frac{A \times B}{C}$$

"A" – outage time in hours

"B" – total monthly charge for affected facility

"C" – each month is considered to have 720 hours

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**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**SECTION 2 – RULES AND REGULATIONS, continued**

**2.5**     Disconnection of Service by Carrier

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1     Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2     A violation of any regulation governing the service under this tariff.
- 2.5.3     A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4     Service may be disconnected without notice for tampering with Company equipment, or for interfering with service to other customers, or for fraud.

**2.6**     Deposits

The Company does not require a deposit from the customer.

**2.7**     Advance Payments

The Company does not collect advance payments.

**2.8**     Taxes

All state and local taxes levied by governmental entities upon customers (i.e., sales tax, municipal utilities tax and so forth) are listed as separate line items on customer bills and are not included in the Company's scheduled rates. The specific amount assessed to a customer pursuant to a state gross receipts tax will be listed as a separate line item on each customer bill.

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**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**SECTION 2 - RULES AND REGULATIONS, continued**

**2.9**     Collection of Charges

**2.9.1**     In the event Company incurs fees or expenses to collect, or to attempt to collect, any charges owed Company by customer, including charges alleged to have resulted from fraud or abuse of customer's services, the Company shall charge customer all such fees and expenses incurred to collect or to attempt to collect its charges, including Company's reasonable attorneys' fees. In any such proceeding to collect said fees and expenses, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

**2.9.1.1**   The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer. All charges due by the Customer are payable to the Company or to any agency duly authorized by the Company to receive such payments. Terms of payment shall be according to the rules and regulations of the Company, or its duly authorized agent, subject to the rules of regulatory agencies, such as the Illinois Corporation Commission, and in accordance with and subject to the following additional legal requirements.

**2.9.2**     In accordance with the "filed tariff doctrine," as established by judicial and regulatory decisions and precedents, customer shall pay all charges due and owing irrespective of any claims of loss, liability, set off, damages, or other claims against Company to which customer may claim to be entitled. The duty to pay such charges shall arise upon the demand for payment by Company and shall not be delayed or deferred by the commencement of any legal or equitable action by either customer or Company in connection with such charges incurred under this tariff.

**2.9.2.1**   If a notice of a dispute with respect to a charge is not received, in writing, within thirty (30) days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the customer. In instances of a dispute, the customer is required to pay the undisputed portion of the bill in its entirety. Accounts not paid within thirty (30) days from the due date will be considered delinquent.

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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.1 Usage Based Services**

The Company's charges are based on the actual usage of the Company's services, plus any special features and/or service options, if any. Charges begin when the designated communication termination(s) is/are accessed and enabled, thereby ("connected") to receive the communication from the originating location on the network. Charges cease when the termination(s) is/are disconnected.

- 3.1.1 The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver (i.e., when 2-way communication, often referred to as "conversation time" is possible).
- 3.1.2 Chargeable time ends when the calling service point terminates, thereby releasing the network connection. If the called party hangs up, but the calling number does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- 3.1.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- 3.1.4 Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.
- 3.1.5 The Company will not bill for unanswered calls in areas where equal access is available. The Company will not knowingly bill for unanswered calls in areas where equal access is not available.

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**SECTION 3 - DESCRIPTION OF SERVICE, continued**

**3.2 Calculation of Distance**

Company's current services are not distance sensitive. Charges for all mileage sensitive products will be based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

**FORMULA:**

The square	$(V1 - V2)^2 + (H1 - H2)^2$
Root of:	10

**3.3 Minimum Call Completion Rate**

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 95% during peak use periods for all Feature Group D services ("1+" dialing).

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**TELEUNO, INC.**  
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**SECTION 3 - DESCRIPTION OF SERVICE**, continued

**3.4**     Service Offerings

**3.4.1**   TeleUno Long Distance Service

TeleUno's Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one (1) minute increments. No minimum monthly billing requirements apply.

**3.4.2**   TeleUno 800/888 (Inbound) Long Distance Service

TeleUno's 800/888 (Inbound) Long Distance Service is offered to residential and business customers. The service permits inbound 800/888 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one (1) minute increments, with a six (6) second minimum call duration.

**3.4.3**   TeleUno Calling Card Service

TeleUno's Calling Card Service is a calling card service offered to residential and business customers who subscribe to the TeleUno Long Distance Service calling plan. Customers using the Carrier's calling card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's calling card to make calls at a single per minute rate. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. No calling card surcharge applies.

**3.4.4**   Directory Assistance

The Company provides standard directory assistance. The Company provides one phone number per call.

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SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1

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**PRICE LIST**

TeleUno Intrastate Long Distance Service

Rate per minute - \$0.16  
Monthly fee - \$5.95

Plan is billed in full minute increments. Calls are rounded up to the nearest penny.

TeleUno Personal 800/888 (Inbound) Long Distance Service

Rate per six (6) second increment - \$0.20  
Monthly fee - \$2.99.

Calls are rounded up to the nearest penny.

TeleUno Calling Card Service

Rate per minute - \$0.24  
No surcharge or monthly service fee.

Plan is billed in full minute increments.

Other Outbound Rates

Directory Assistance - \$0.85 per call

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Issued: March 4, 2002

Effective: April 5, 2002

Issued under authority of the Public Utilities Commission of Ohio,  
Dated \_\_\_\_\_, 2002 in Case No. \_\_\_\_\_

Avelino Iglesia, President  
TeleUno, Inc.  
2754 W. Atlantic Blvd., Suite 8  
Pompano Beach, FL 33069

**TELEUNO, INC.**  
**SWITCHLESS RESALE SERVICES TARIFF - P.U.C.O. NO. 1**

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**PRICE LIST, continued**

1.1 **Payment of Calls**

1.1.1 **Late Payment Charges**

A late payment charge of 1.5% per month will be assessed on all unpaid balances more than thirty (30) days old.

1.1.2 **Return Check Charges**

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds.

1.2 **Restoration of Service**

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who have been disconnected for non-payment.

1.3 **Special Promotions**

The Company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the P.U.C.O. with specific starting and ending dates, and be made part of this tariff.

**RECEIVED**

MAR 13 2002

TARIFF DIVISION

Public Utilities Commission of Ohio

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Issued: March 4, 2002

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PRICE LIST, continued

1.4 Special Rates For The Handicapped

1.4.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of fifty (50) within a billing cycle.

1.4.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

1.4.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent off the otherwise applicable rate for a voice non-relay call; except where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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**EXHIBIT B**

**TeleUno, Inc.**

**P.U.C.O. Tariff No. 2**

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SWITCHLESS RESALE SERVICES

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**TITLE PAGE**  
**SWITCHLESS RESALE SERVICES TARIFF**  
**OF**  
**TELEUNO, INC.**

Toll Services in the state of Ohio, except for Customer Deposits, Return Check Charge and Late Payment Charges are detariffed. Toll Services information is available for public inspection at the Company's principal office located at 2754 W. Atlantic Blvd., Ste. 8, Pompano Beach, FL 33069.

"Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." **These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.**"

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Avelino Iglesia, President  
TeleUno, Inc.  
2754 W. Atlantic Blvd., Ste. 8  
Pompano Beach, FL 33069

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SWITCHLESS RESALE SERVICES

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**SWITCHLESS RESALE SERVICES**

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**1.1 Return Check Charge**

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this tariff and pursuant to Ohio law and Commission regulations. At the option of the Company, this charge may be waived because of extenuating circumstances (i.e. bank error).

**1.2 Late Payment Charge**

A late payment charge of 1.5% per month will be assessed on all unpaid balances more than thirty (30) days old.

**1.3 Deposits**

The Company does not require deposits or advance payments by Customers for services.

**1.4 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent off the otherwise applicable rate for a voice non-relay call; except where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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Pompano Beach, FL 33069

## **EXHIBIT C**

### **TeleUno, Inc. P.U.C.O. Tariff No. 2**

#### **Narrative of Tariff Change**

All interexchange telecommunications service information in TeleUno, Inc.'s P.U.C.O. Tariff No. 1 has been deleted and replaced by P.U.C.O. Tariff No. 2. The only remaining paragraphs are Return Check Charge, Late Payment Charge, Customer Deposits and Telecommunications Relay Service.

## **EXHIBIT D**

TeleUno, Inc.'s company website is located at [www.teleunoinc.com](http://www.teleunoinc.com). Customers can find information regarding rates, charges and services applicable to Ohio in the "Tariffs" section.

TeleUno, Inc.'s Ohio customers will be notified of any anticipated changes in service, either by a notice in their monthly billing or by direct mail.

## **EXHIBIT E**

### **RESIDENTIAL CUSTOMER NOTICE**

March 16, 2009

Dear Customer:

Beginning on April 2, 2009, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by TeleUno, Inc. ("TeleUno") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. TeleUno must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at [www.teleunoinc.com](http://www.teleunoinc.com) or you can request a copy of this information by contacting TeleUno in writing at 2754 W. Atlantic Blvd., Ste. 8, Pompano Beach, FL 33069, or by calling 1-800-240-1109.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call TeleUno, Inc. at our toll free number 800-240-1109 or visit us at [www.teleunoinc.com](http://www.teleunoinc.com). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.

Sincerely,

TeleUno, Inc.

