

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 24, 2009 12:17 PM
To: Docketing
Subject: Docketing
Attachments: 120587.pdf; 120587.html; 120587.txt

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/24/2009

Re: V Hoover
206 Township Road 1281

New London, OH 44851

Docketing Case No.:
~~08-1041-TP-BLS~~,
08-989-TP-BLS

Notes:

Please docket the attached in the case number above.

PUCO

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Technician SM Date Processed MAR 24 2009

3/24/2009

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 44376
 Sent: 3/21/2009 1:26:45 PM
 Message:
 WEB ID: 44376 AT:03-21-2009 at 01:26 PM

TYPE: comment

NAME: Mrs.(no first name??) Hoover

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 206 TWP RD 1281
- New London , Ohio 44851-9432
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: vlhoover@hughes.net

INDUSTRY:Phone

ACCOUNT INFORMATION:

- Company: Verizon
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

FYI - Copy of e-mail sent to OCC RE: Ashland Times-Gazette 3/21/09 "Verizon gets go-ahead to raise rates" - I was appalled to read of PUCO's approval to allow Verizon (VZ) to increase rates. Recently, I attempted to try & reduce my residential service (VZ) by (1) comparing other providers with VZ and (2) changing my current VZ service. Lessons learned: (1) there are NO OTHER PROVIDERS in my area (e.g., AT&T cheaper, but not available where I live); (2) had to stay with VZ & only reduced my bill by approximately \$5 - whoppie! The newspaper article quoted Todd Colquitt (President of Verizon in Ohio): "...customers in our service area have a high level of competition offered by numerous service providers." I'd like to know who those other providers are in MY residential area so that I can make a change. If it were possible to just use our cell phones (also VZ), I'd completely do away with the home phone. Unfortunately, we can't even get adequate cell coverage here - one bar. In closing - shame on you Verizon & PUCO!