

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Monday, March 23, 2009 4:24 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 3/23/2009

Re: Vicky Smith
 2090 Honeytree Ct

Columbus, OH 43229

Docketing Case No.:08-917-EL-SSO

PUCO

2009 MAR 23 PM 4:25

RECEIVED-DOCKETING DIV

Notes:

I am SO DISAPPOINTED IN THE PUCO FOR APPROVING A RATE INCREASE FOR AEP!
 JOBS AND SERVICES ARE BEING CUT EVERYWHERE
 . CONSUMERS WHO DO STILL HAVE A JOB ARE NOT EVEN RECEIVING 3% COST OF
 LIVING RAISES!
 SOME HAVE BEEN FORCED TO TAKE CUTS IN PAY& BENEFITS TO KEEP THEIR JOBS!
 GASOLINE IS BACK UP TO \$2.00 A GALLON.
 NATURAL GAS PRICES & ELECTRIC RATES HAVE CONSUMERS SITTING THERMOSTATS
 AT 65 AND WEARING SWEATERS & bLANKETS INSIDE TO STAY WARM.
 YET THE PUCO APPROVES A RATE HIKE FOR AEP!
 JUST WHAT WE NEED THE MOST RIGHT NOW!
 WHO'S SIDE IS THE PUCO ACTUALLY ON!/? NOT THE CONSUMER! THAT IS APPARENT!
 HOW THE PUCO EVEN HAD THE NERVE TO APPROVE SUCH A RATE HIKE DURING SUCH
 A DOWNTIME IS BEYOND ME!
 I'M SURE YOU'LL COME UP WITH SOME LAME EXCUSE!
 UNBELIEVEABLE! I ACTUALLY THOUGHT THIS TIME IN TODAY'S ECONOMY THERE IS
 NOWAY THE PUCO IS GOING TO APPROVE EVEN A 5% RATE HIKE FOR AEP!
 I HAVE LOST MY FAITH IN THE PUCO! YOU ARE A SALE-OUT LIKE EVERY OTHER
 CONSUMER AGENCY THAT REFUSES TO STANDUP AGAINST COMPANIES BLEEDING THE
 CONSUMER DRY!
 DO YOU KNOW HOW MANY SHUT-OFFS ARE DONE EVERYDAY BY AEP BECAUSE
 PEOPLE CANNOT PAY THEIR BILLS AT THE CURRENT Rates and now you are granting an
 increase!/?
 "THE WORKING POOR" THEY ARE CALLED FOR A REASON! THEY WORK THEIR TAILS
 OFF AND STILL CANNOT GET AHEAD DUE TO UTILITY BILLS, GROCERIES, GASOLINE,
 HOUSE PAYMENTS, TAXES, INSURANCE, ETC ETC ETC

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 Technician SM Date Processed MAR 24 2009

3/23/2009

THIS IS JUST WHAT WE NEEDED....A RATE HIKE FOR AEP!
NOW WHERE ARE THE PAYROLL RATE HIKES FOR THE CONSUMERS TO AFFORD THE
AEP RATE HIKE YOU JUST APPROVED!?
IS THE PUCO GOING TO PAY FOR THIS!?
NO...I DIDN'T THINK SO!
I DO NOT THINK ANYONE AT THE PUCO "THINKS" AT ALL!
So disappointing...

Please docket the attached in the case number above.