Hunter, Donielle

From:

ContactThePUCO@puc.state.oh.us

Sent:

Friday, March 20, 2009 3:45 PM

To:

Docketing

Subject:

Docketing

Attachments: 120102.html

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 3/20/2009

Re: Billy Rush 1405 Michigan Dr

,00000

Docketing Case No.: 08-918-EL-SSO

Notes:

Please docket the attached in the case number above.

2009 HAR 23 AM 9: 38

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Sum Date Processed MAR 2 3 2009

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"

Subject: 44258

Sent: 3/17/2009 4:18:12 PM

Message:

WEB ID: 44258 AT:03-17-2009 at 04:18 PM

TYPE: complaint

NAME: Mr. Billy Rush

CONTACT SENDER ? No

MAILING ADDRESS:

- (NO CITY?), (NO STATE??) (NO ZIP??)
- (NO COUNTRY??)

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: AEP

Name on account: Billy Rush

• Service address: 1405 Michigan dr.

• Service phone: 419 562-1439

• Account Number: 070-394-983-0-3

COMPLAINT DESCRIPTION:

I am very much against the AEP wanting to raise our electric rates. We are all earning much less and paying more for taxes etc. With the economy being bad and people out of work we are all struggleing to keep our bills paid. This will just make more people default on paying their utilities. I think its time the executives start living on a bit less money, to help things out if they are that bad in the company. No rate increases...We cannot afford it!