

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 17, 2009 1:44 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/17/2009

Re: Carole Shahama
105 Sherry Ln
Lewisburg, OH 45338

RECEIVED-DOCKETING DIV
2009 MAR 17 PM 1:50
PUCO

Docketing Case No.: Case #05-0276-EL-AIR

Notes:

Caller stated that she heard that company got rate increase to cover costs of wind damage from Hurricane Ike. She would like it noted that this would create a hardship on people like her and her husband who are retired and living on fixed income.
She stated that she was without service during the storm and doesn't feel the costs should be passed along to residents.
She stated that service in her area is not reliable and they have many outages not storm related.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

3/17/2009

Technician Tm Date Processed 3/17/2009