LARGE FILING SEPARATOR SHEET

CASE NUMBER 09-238-TP-ATA 90-9273-TP-TRF

FILE DATE

3/17/09

SECTION

182

NUMBER OF PAGES 150

DESCRIPTION OF DOCUMENT

application

FILE

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of <u>Digital Connections of Ohio Inc.</u> to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD	TRF Docket No. 90-1273 Case No. 1273 NOTE: Unless you have reserved a Grields BLANK.	
Name of Registrant(s) <u>Digital Connections of Ohio Inc.</u> DBA(s) of Registrant(s) <u>Digital Connections</u> Address of Registrant(s) <u>P.O. Box 270</u> Company Web Address <u>www.DigitalConnections.net</u> Regulatory Contact Person(s) <u>Tim Wotring</u> Regulatory Contact Person's Email Address <u>TimW@DigitalContact</u> Contact Person for Annual Report <u>Tim Wotring</u> Address (if different from above) Consumer Contact Information <u>Tim Wotring</u> Address (if different from above)	Phone <u>304 284-0779</u> Connections.net	Fax 2004 284-8555 Phone 304 284-0779

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type		☐ CTS
Business Tier 2 Services	\boxtimes	
Residential & Business Toll Services	\boxtimes	
Other Changes required by Rule (Describe in detail in Exhibit C)	⊠	

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or
		other information intended to assist Staff in the review of the Application.
	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-
		05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed
	[services, including:
		• citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or
		• copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule
		4901:1-06-16(B), including where customers may find the information
		regarding such services as required by rule 4901:1-6-05(G)(3).
	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to
		tocgentally that the images appearing are an

document delivered in the regular course of business.

Technician SW Date Processed MAR 1 7 2009

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>Digital Connections of Ohio Inc</u>
(Name)

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) March 16, 2009

at (Location) 218 High St. Morgantown, West Virginia 26505

*(Signature and Title) Timothy G. Wotring/V. President (Date) 3/16/09

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

l, Timothy G. Wotring

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)

VICE PRESIDENT

(Date) 3/16/09

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing Affected Tariff Pages - Message Toll Services Tariff No.1

Existing Affected Tariff Pages - Local Tariff No.1

MESSAGE TOLL SERVICES TARIFF

CHECK SHEET

This tariff is effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

Page	Revision	Page	Revision	Page	Revision
1	Original	26	Original		
2	Original	27	Original		
3	Original	28	Original		
4	Original	29	Original		
5	Original	30	Original		
6	Original	31	Original		
7	Original	32	Original		
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16	Original	41	Original		
17	Original	42	Original		
18	Original		Ū		
19	Original				
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MESSAGE TOLL SERVICES TARIFF

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

REGISTERED SERVICE MARKS

REGISTERED TRADEMARKS

None

None

EXPLANATION OF SYMBOLS

- (C) To signify changed regulation
- (D) To signify discontinued rate of regulation
- (I) To signify increase
- (M) To signify matter relocated without change
- (N) To signify new rate or regulation
- (R) To signify reduction
- (S) To signify reissued matter
- (T) To signify a change in text but no change in rate or regulation
- (Z) To signify a correction

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Effective Date: November 19, 2003

Issued under authority of the Public Utilities Commission of Ohio, Dated November 6, 2003 in Case No. 03-1795-TP-ACE

Robert Joseph, Director/Investor, Digital Connections, Inc. PO Box 270, 235 High Street Morgantown, WV 26507

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MESSAGE TOLL SERVICES TARIFF

1. <u>GENERAL</u>

1.1 Application of Tariff

1.1.A

This Tariff contains the regulations and rates applicable to the provision of MESSAGE TOLL SERVICES TARIFF, hereinafter referred to as "Service", by CLEC Name, hereafter referred to as the "Company", from its points of presence in the State of Ohio to domestic points, as specified herein. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions.

1.1.B

The provision of such Service by the Company as set forth in this Tariff does not constitute a joint undertaking with the Customer for the furnishing of any Service.

1.2 Definitions

Certain terms used throughout this Tariff are defined as follows:

1.2.A Access Code

A sequence of numbers that, when dialed, connect the caller to the provider of operator services associated with that sequence.

1.2.B Aggregator

Any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for Intrastate telephone calls using a provider of operator services.

1.2.C Application for Service

A standard order form including all pertinent billing, technical, and other descriptive information enabling the Company to provision the Service requested.

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MESSAGE TOLL SERVICES TARIFF

1. GENERAL

- 1.2 <u>Definitions</u> (Cont'd)
 - 1.2.D <u>Authorization Code</u>

A numerical code, one or more of which may be assigned to a Customer to enable the Company to identify the origin of the user or individual users or groups of users on one account so that the Company may rate and bill the call.

1.2.E Commission

The Public Utility Commission of Ohio.

1.2.F Common Carrier

A company or entity providing telecommunications services to the public.

1.2.G Company

CLEC Name, unless the context indicates otherwise.

1.2.H Consumer

A person initiating any Intrastate telephone call.

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MESSAGE TOLL SERVICES TARIFF

1. **GENERAL**

1.2 <u>Definitions</u> (Cont'd)

1.2,I Customer

Any individual, partnership, association, trust, corporation, cooperative, governmental agency or other entity utilizing the Services provided by the Company on a subscription basis. A Customer, as set forth herein, is responsible for the payment of charges and for compliance with all applicable terms of the Company's Tariff.

1.2.J <u>Customer Provided Equipment</u>

Terminal Equipment or facilities provided by persons other than the Company and connected to the Company's Services and/or facilities.

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MESSAGE TOLL SERVICES TARIFF

1. GENERAL

1.2 <u>Definitions</u> (Cont'd)

1.2.K Dialed Access

An arrangement whereby a Customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Company.

1.2.L <u>Domestic Message Telecommunications Service (MTS)</u>

The term "Domestic Message Telecommunications Service" denotes the furnishing of station-to-station direct dial Intrastate switched network services to the Customer for the completion of long distance voice and dial up low speed data transmissions over voice grade channel from the Company's Points of Presence to domestic points as specified herein.

1.2.M Equal Access

Has the meaning given that term in Appendix B of the Modification of Final Judgment entered August 24, 1982, in United States v. Western Electric, Civil Action No. 82-0192 (United States District Court, District of Columbia), as amended by the Court in its orders issued prior to October 17, 1990.

1.2.N Equal Access Code

An access code that allows the public to obtain an Equal Access connection to the carrier associated with that code.

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MESSAGE TOLL SERVICES TARIFF

1. GENERAL

- 1.2 <u>Definitions</u> (Cont'd)
 - 1.2.0 Local Exchange Carrier (LEC)

A Telephone Company which furnishes local exchange services.

1.2.P Measured Usage Charge or Measured Charge

A charge assessed on a per-minute basis in calculating all or a portion of the charges due for a completed call over the Company's facilities.

1.2.Q Other Common Carrier

The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic or international communications service to the public.

1.2.R Premises

The space designated by a Customer as its place or places of business for provision of Service or for its own communications needs.

1.2.S Service

The offerings provided by the Company to the Customer under this Tariff.

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MESSAGE TOLL SERVICES TARIFF

1. **GENERAL**

1.2 Definitions (Cont'd)

1.2.T Subscriber

An Aggregator that selects the Company as the presubscribed provider of operator services for one or more locations within that Aggregator's control.

1.2.U Subscriber Surcharge

A surcharge imposed by the Subscriber, to be paid by the consumer, for the use of Subscriber's telephone instruments, and other facilities in obtaining access to the Company's services.

1.2.V <u>Telecommunications</u>

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

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Section 2

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

2.1 <u>Undertaking of the Company</u>

2.1.A <u>Scope</u>

The Company is a carrier providing Intrastate domestic communications services to Customers for their direct transmission of voice, data and other types of telecommunications within the United States as described in this Tariff.

2.1.B Limitations

- 1. The Service provided pursuant to this Tariff is offered subject to the availability of facilities and the other provisions of this Tariff.
- The Company does not undertake to transmit communications or messages, but rather furnishes facilities, Service and equipment for such transmissions by the Customer.
- The Company retains the right to deny Service to any Customer failing to comply with the rules and regulations of this Tariff, or other applicable rules, regulations or laws.

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MESSAGE TOLL SERVICES TARIFF

2. **RULES AND REGULATIONS**

2.2 Obligations of the Customer

2.2.A	All Customers assume general responsibilities in connection with the provision and use of the Company's Service. General responsibilities are described in this section. When facilities, equipment, and/or communication systems provided by others are connected to the Company's facilities, the Customer assumes the additional responsibilities as set forth in Section 2.2, herein.
2.2.B	The Customer is responsible for the payment of all charges for any and all Services or facilities provided by the Company to the Customer.
2.2.C	Subject to availability, the Customer may use specific codes to identify the users groups on its account and to allocate the cost of its service accordingly. The numerical composition of such codes shall be set forth by the Company to assure compatibility with the Company's accounting and automation systems and to avoid duplication of such specific codes.
2.2.D	The Company reserves the right to discontinue the use of any code provided to the Customer and to substitute another code for such Customer's use.

- 2.2.E The Customer shall indemnify and save harmless the Company from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by the Customer using the Company's Services; and any other claim resulting from any act or omission of the Customer to the use of the Company's facilities.

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

2.2 Obligations of the Customer (Cont'd)

- 2.2.F Nothing contained herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any Customer or person any ownership interest or proprietary right in any particular code issued by Company; provided, however, that a Customer that continues to subscribe to Company's Services will be provided a replacement code in the event such Customer's initial code is canceled.
- 2.2.G The Customer shall reimburse the Company for damages to the Company's facilities caused by any negligence or willful act or acts on the part of the Customer.
- 2.2.H The Customer shall pay and hold the Company harmless from the payment of all charges for service ordered by the Customer from the Local Exchange Carriers or other entities for telecommunications services and/or facilities connecting the Customer and the Company.
- 2.2.I In the event a suit is brought by the Company, or an attorney is retained by the Company to collect any bill or enforce the terms of this Tariff against a Customer, that Customer shall be responsible for payment of all reasonable attorney's fees, court costs, costs of investigation and any and all other related costs and expenses incurred by the Company in connection therewith.

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MESSAGE TOLL SERVICES TARIFF

2. **RULES AND REGULATIONS**

2.2	Obligations	of the Customer	(Cont'd)	ì

- 2.2.J The Customer understands that the Services are furnished subject to the condition that there will be no abuse, fraudulent and/or illegal use thereof. Such activity includes, but is not limited to:
 - 2.2.J.1 Using the Service for any purpose in violation of any law.
 - 2.2,J,2 Obtaining or attempting to obtain services through any scheme, false representation and/or use of any fraudulent means or devices whatsoever with the intent to avoid payment, in whole or in part, of charges for Services, or assisting any other person or firm in such regard.
 - 2.2.J.3 Attempting to, or actually obtaining, accessing, altering, or interfering with the communications and/or information by rearranging, tampering with or making any connection with any facilities of the Company or assisting any other person or firm in such regard.
 - Using the Services in a manner that interferes unreasonably with the use of 2.2.J.4 Service by one or more other Customers.
 - 2,2,J,5 Using the Service to convey information deemed to be obscene, salacious, or prurient, to impersonate another person with fraudulent or malicious intent, to call another person or persons so frequently, at such times, or in such a manner as to annoy, abuse, or harass, or to convey information of a nature or in a manner that renders such conveyance unlawful.
- 2.2.K The Customer, not the Company, shall be responsible for compliance with FCC Rules, 47 C.F.R. Part 68, and for all maintenance of such equipment and/or facilities.

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

2.3 Liabilities of the Company

- 2.3.A Except as stated in this Section 2.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this Tariff.
- 2.3.B The liability of the Company for damages resulting in whole or in part from or arising in connection with the furnishing of Service under this Tariff, including, but not limited to, mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to the charges under this Tariff applicable to the specific call (or portion thereof) that was affected. No other liability shall attach to the Company.
- 2.3.C The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to: (1) acts of God, fires, flood or other catastrophes; (2) any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or (3) national emergencies, insurrections, riots, wars or other labor difficulties.
- 2.3.D The Company shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used by a Customer, with the Company's Services. In addition, the Company shall not be liable for any damages or losses due to the failure or negligence of any Customer or due to the failure of Customer Provided Equipment, facilities or services.

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MESSAGE TOLL SERVICES TARIFF

2. <u>RULES AND REGULATIONS</u>

2.4 <u>Service Orders</u>

The Customer must place an Application for Service with the Company to initiate, cancel or change the Services provided pursuant to this Tariff. All Applications for Services must be in writing and provide, at a minimum, the following information:

- 2.4.A Customer's name(s), telephone number(s) and address(es). In the case of a corporation or partnership, a designated officer or agent shall be named as the contact person for such corporation or partnership.
- 2.4.B Name(s), address(es) and telephone number(s) of person(s) to whom notices from the Company to the Customer shall be addressed, if different from (A) above.
- 2.4.C The amount of toll service usage the Customer was billed for the two (2) months immediately preceding the request for Service if such information is applicable and available.

2.5 <u>Charges and Payments for Service or Facilities</u>

2.5.A Deposits

2.5.A.1

The Company may, in order to safeguard its interests, require a Customer to make a suitable deposit or provide a surety bond or letter of credit in the amount of the required deposit as a guarantee of the payment of charges. The Company shall have the right to require the Customer to make a deposit prior to or at any time after provision of any Service, not to exceed one (1) month estimated charges. The Company may increase the amount of the deposit to reflect increases to the Customer's annual bill if the Customer adds services. The Customer will receive a receipt for the deposit. Any deposit requirements imposed by the Company will be made in accordance with Rules 4901:1-5-13 and 4901:1-17 of the Ohio Administrative Code ("OAC").

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2. RULES AND REGULATIONS

- 2.5 <u>Charges and Payments for Service or Facilities</u> (Cont'd)
 - 2.5.A Deposits (Cont'd)
 - 2.5.A.2 Any deposit as referred to in this Section shall be held by the Company to secure the payment of the Customer's bill. In the event that the Customer is entitled a deposit refund from the Company, the deposit will be refunded in accordance with Rule 4901:1-17-06 of the OAC.
 - 2.5.A.3 Interest will be paid by the Company on all sums held on deposit at the rate established annually by the Public Utility Commission of Ohio, respectively, for customer deposits. The interest will be accrued in compliance with Rule 4901:1-17-05 of the OAC for the period during which the deposit is held by the Company.
 - 2.5.A.4 The fact that a deposit is made does not relieve the Customer from making advance payments or from complying with the Company's regulations for the payment of bills in accordance with the terms herein. Furthermore it does not constitute a waiver or modification of the regulations of the Company providing for the discontinuance of Service for nonpayment of any sums due the Company for Service rendered.
 - 2.5.A.5 Upon termination of Service, and assuming deposits of the Customer are not applied as indicated in Section 2.5.A.2, the deposit will be credited to the Customer's account and any credit balance will be refunded after all amounts due the Company have been paid.

2.5.B Residential Service Guarantors

2.5.B.2 Each Customer for residential service shall be deemed creditworthy and shall not be required to make a deposit as a precondition of receiving service if the Customer furnishes a written guarantee signed by a third-party guarantor who has a credit rating as defined in paragraph (A)(3) of rule 4901:1-17-03 of the OAC. The terms of the guarantee shall include the following:

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

- 2.5 Charges and Payments for Service or Facilities (Cont'd)
 - 2.5.B Residential Service Guarantors (Cont'd)
 - (1) The guarantor may terminate the guarantee after thirty day's notice to the Company. The Customer may be required to reestablish creditworthiness when the guarantor terminates the guarantee. The guarantor shall be obligated for charges for the local exchange and/or interexchange services provided to the Customer through the date of termination of the guarantee; and
 - (2) The Company shall review annually the account history of each Customer who has provided a guarantor. Once the Customer satisfies the requirements for the refund of deposits, as stated in rule 4901:1-17-06 of the OAC Code, the company shall, within thirty days, notify the guarantor in writing that the guarantor is released from all further responsibility for the account.
 - 2.5.B.3 If a Customer has provided a guarantor, that guarantor shall be afforded the opportunity to receive all notifications relating to the Customer's disconnection of service for nonpayment. These notices shall be sent in the same manner and at the same time as those sent to the Customer.
 - 2.5.C Description of Payment and Billing Periods
 - 2.5.C.1 The Company's billing and billing practices will comply with Rule 4901-1-5-15 of the OAC.
 - 2.5.C.2 Service is provided and billed on a monthly basis. Service continues to be provided and billed on a monthly basis until canceled by the Customer through notice given to the Company.
 - 2.5.C.3 When billing functions are performed by a Local Exchange Carrier (LEC), commercial credit card company or others, the payment conditions and requirements of such LECs apply, including any applicable interest.

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2. <u>RULES AND REGULATIONS</u>

- 2.5 <u>Charges and Payments for Service or Facilities</u> (Cont'd)
 - 2.5.C <u>Description of Payment and Billing Periods</u> (Cont'd)
 - 2.5.C.4 In the event a Local Exchange Carrier, commercial credit card company or others ceases efforts to collect any amounts associated with the Company's charges, the Company may bill the Customer or the called party directly, and may utilize its own billing and collection procedures. These procedures shall be consistent with all applicable statutes, rules and regulations.
 - 2.5.D Taxes, Gross Revenue, Gross Income, and Gross Earnings Surcharges
 - 2.5.D.1 Sales tax is covered by state statute. Any additional applicable taxes may be covered by state or federal statutes. Such taxes may be included on Customer bills in accordance with any applicable rules of the state or federal regulatory authority.
 - 2.5.D.2 In addition to all recurring, non-recurring, minimum, usage, surcharges or special charges, the Customer identified in this Tariff shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes. All such taxes shall be separately shown and charged on bills rendered by Company or its billing agent. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings, gross revenue and gross income taxes.

2.5.E Payment and Late Payment Charge

- 2.5.E.1 Payment will be due no sooner than 14 days from the post mark of the bill. Commencing after that due date, a late charge of up to the highest interest rate allowable by law will be applied to all amounts past due.
- 2.5.E.2 Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.

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MESSAGE TOLL SERVICES TARIFF

2. <u>Rules and regulations</u>

2.5 Charges and Payments for Service or Facilities (Cont'd)

2.5.E Payment and Late Payment Charge

2.5.E.3

Service may be denied or discontinued at the Company's discretion for nonpayment of amounts due the Company past the due date as specified in 2.5.E.1. Restoration of Service will be subject to all applicable installation charges and will be in compliance with Rule 4901: 1-5-17 of the OAC.

2.5.F Returned Check Charge

In cases where the Company issues direct bills to Customers, and payment by check is returned for insufficient funds, or is otherwise not processed for payment, there will be a charge as set forth herein.

2.5.G Suspension or Termination for Nonpayment

In the event of nonpayment of any bill rendered or any required deposit, the Company may, after written notice, suspend Service to the Customer. The Company's suspension or termination for nonpayment of the Customer's service(s) will be in compliance with Rule 4901: 1-5-17 of the OAC.

2.5.H Credit Allowances/Service Interruptions

2.5.H.1

Credit for failure of Service will be allowed only when failure is caused by or occurs in the Company's facilities or equipment owned, provided and billed for by the Company. A credit allowance is not applicable for any period during which Customer cannot utilize the Service, except for such period where the Service is interrupted by the Company for access to its facilities for the purposes of investigating and clearing troubles and/or maintenance.

2.5.H.2

Credit allowances for failure of Service or equipment starts when the Customer notifies the Company of the failure and ceases when the operation has been restored and an attempt has been made to notify the Customer by the Company.

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Robert Joseph, Director/Investor, Digital Connections, Inc. PO Box 270, 235 High Street Morgantown, WV 26507

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MESSAGE TOLL SERVICES TARIFF

2. <u>RULES AND REGULATIONS</u>

- 2.5 Charges and Payments for Service or Facilities (Cont'd)
 - 2.5.H Credit Allowances/Service Interruptions(Cont'd)
 - 2.5.H.3 The Customer shall notify the Company of Service failure or equipment failure. The Customer shall make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment or Customer provided facilities, any act, or omission of the Customer, or in wiring or equipment connected to the Customer's terminal.
 - 2.5.H.4 Only those portions of the Service or equipment operation disabled will be credited.
 - 2.5.H.5 Any credit provided to the Customer under this Tariff shall be determined in accordance with the provisions of Section 2.5.H.

2.5.I <u>Service Interruption Measurement</u>

2.5.I.1 Credit Allowance

In the event of an interruption of Service that exceeds the minimum requirements set forth in this paragraph, the Company shall make a credit allowance at the Customer's request for a <u>pro rata</u> adjustment of all Service charges billed by the Company for those Services rendered inoperative by the interruption. The credit allowance will be computed by dividing the duration of the service interruption measured in twenty-four (24) hour days, from the time the interruption is reported to the Company, by a standard thirty (30) day month, and then multiplying the result by the Company's fixed monthly charges for each interrupted Service.

The credit allowance formula is as follows:

$$\frac{A}{720} X B = Credit Allowance$$

A= Duration of service interruption measured in hours.

B= Company's fixed monthly charges for each interrupted service.

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

- 2.5 <u>Charges and Payments for Service or Facilities (Cont'd)</u>
 - 2.5.I <u>Service Interruption Measurement</u> (Cont'd)
 - 2.5.I.1 <u>Credit Allowance</u> (Cont'd)

A period of time less than six (6) hours shall not be credited. In no case shall the credit exceed the total monthly charges. No adjustments will be made for periods of noncontinuous interruptions, and no other liability shall attach to the Company in consideration of such interruption to Service.

2.5.I.2 <u>Customer Interruptions</u>

A credit allowance will not be given for interruptions caused by the negligence or willful act of the Customer, or interruptions caused by failure of equipment or service not provided by the Company.

- 2.6 <u>Termination or Denial of Service by the Company</u>
 - 2.6.A Toll service may be disconnected for subscriber nonpayment of toll service, subject to the following conditions:
 - 2.6.A.1 Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in accordance with the OAC.
 - 2.6.A.2. The Company may enforce the commission-approved, tariffed disconnection procedures of a separate provider of toll services pursuant to a contract entered into between the Company and the separate toll service provider.

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2. RULES AND REGULATIONS

- 2.6.B The Company will notify, or attempt to notify through any reasonable means, a Customer before service is refused or disconnected when any of the following conditions exist:
 - 2.6.B.1 A violation of or noncompliance with the Company's rules or tariffs on file with the commission;
 - 2.6.B.2 A failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - 2.6.B.3 A refusal by the Customer to permit the Company access to its facilities.
- 2.6.C The Company will notify or attempt to notify, through any reasonable means, the Customer before service is disconnected when the Customer has committed a fraudulent practice as set forth and defined in its tariffs on file with the commission.
- 2.6.D No notice is required prior to disconnection when:
 - 2.6.D.1 An emergency may threaten the health or safety of a person, or the local service provider's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
 - 2.6.D.2 A Customer's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers; or
 - 2.6.D.3 A Customer tampers with facilities or equipment owned by the telecommunications provider.

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2. RULES AND REGULATIONS

- 2.6 <u>Termination or Denial of Service by the Company</u> (Cont'd)
 - 2.6.E Payment schedule and disconnection procedures for nonpayment.
 - 2.6.E.1 A Customer 's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
 - 2.6.E.2 The Company shall not disconnect the service:
 - (a) Sooner than fourteen days after the due date of the bill; and
 - (b) Without sending a written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service.
 - 2.6.E.3 The Company may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after 12:30 p.m. on the day preceding a day that all services necessary for reconnection are not available.

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2. RULES AND REGULATIONS

- 2.6 <u>Termination or Denial of Service by the Company</u> (Cont'd)
 - 2.6.F Reconnection of local and toll service.
 - 2.6.F.1 Unless prevented by circumstances beyond the Company 's control or unless a Customer requests otherwise, each telecommunications provider shall reconnect previously disconnected service by 5:00 p.m. on the next business day following either:
 - (a) Receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
 - (b) Agreement by the company and the Customer on a deferred payment plan and a payment, if required, under the plan.
 - 2.6.F.2 Before restoring service under this rule, the Company will not insist upon payment of any amount that has not been included on a notice of disconnection.

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MESSAGE TOLL SERVICES TARIFF

2. <u>RULES AND REGULATIONS</u>

2.7 <u>Special Services</u>

2.7.A General

For the purpose of this Tariff, Special Services are deemed to be any Service requested by the Customer and provided by the Company for which there is no prescribed rate in this Tariff. Special Services charges will be developed on an individual case basis (ICB) and may be established by contract between the Company and the Customer. Such contract or ICB rates will be filed with the Commission for its approval if required by applicable rules and regulations.

2.7.B When Applicable

Special Services rates apply in the following circumstances:

2.7.B.1	If at the request of the Customer, the Company obtains facilities not
	normally used by the Company to provide Service to its Customer;

- 2.7.B.2 If at the request of the Customer, the Company provides technical assistance not normally required;
- 2.7.B.3 Where special signaling, conditioning, equipment, or other features are required to make Customer Provided Equipment compatible with the Company's Service;

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

2.7 <u>Special Services</u> (Cont'd)

2.7.B When Applicable (Cont'd)

2.7.B.5

2.7.B.4 When, at the specific request of the Customer, installation by the Company or its agent and/or routine maintenance is performed outside of the regular business hours.

If installation and/or routine maintenance is extended beyond normal business hours at the request of the Customer and these circumstances are not the fault of the Company, Special Service charges may apply. Such circumstances include, but are not limited to, stand-by in excess of one hour, weekend, holiday or night time cut-over, and additional installation testing in excess of the normal testing required to provide Service.

2.7.C Cancellation

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

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2. RULES AND REGULATIONS

2.8 Special Pricing Arrangements

Customized Service packages and competitive pricing arrangements at negotiated rates may be furnished on a case-by-case basis in response to Customer request for such proposals or for competitive bids. Special Pricing Arrangements offered under this Tariff will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the Tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. Such contracts will be filed with the Commission for approval if required by applicable rule or regulation.

2.9 Special Construction

All rates and charges quoted in this Tariff provide for the furnishing of a Service when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the Service does not warrant the Company assuming the unusual costs of providing the necessary construction, the Customer may be required to pay all or a portion of such costs and to contract for the Service for a sufficient period to warrant the construction, depending upon the circumstances in each case. The Company's charges for such special construction shall follow the same guidelines for establishing charges for Special Services as described in Section 2.8 of this Tariff.

The Company may require a customer to make an advance payment for special construction before a specific service or facility is furnished. In general, the advance payment will not exceed an amount equal to the non-recurring charge(s) for special construction for the service or facility. The advance payment will be credited to the Customer's initial bill.

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2. <u>RULES AND REGULATIONS</u>

2.10 <u>Inspection, Testing and Adjustment</u>

2.10.A The Company may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the Customer's or the Company's equipment or connecting facilities. The Company may interrupt Service at any time, without penalty or liability to itself, where necessary to prevent improper use of Service, equipment, facilities, or connections.

2.10.B Upon reasonable notice, the facilities and equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for its maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds four (4) hours in length.

2.11 <u>Directory Assistance</u>

2.11.A Directory Assistance will be provided by the Company as part of the Service furnished by the Company. The Customer will be billed usage at the appropriate rate when a call is placed from its telephone to directory assistance.

2.12 <u>Customer Complaints and Billing Disputes</u>

2.12.A Customer complaints and billing disputes not satisfactorily resolved may be presented by the Customer to the Company or to the Public Utility Commission of Ohio via U.S mail or telephone or at:

Digital Connections of Ohio, Inc.
PO Box 270
235 High Street
Morgantown, WV 26507
888-303-6190
PIC
180 East broad Street
Columbus 43215
800-686-7826

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MESSAGE TOLL SERVICES TARIFF

3. <u>DESCRIPTION OF SERVICE</u>

3.1 Service Points

3.1.A The Company provides originating service from domestic points in the United States

to domestic points identified in this Tariff.

3.1.B The Company provides terminating service from domestic points identified in this

Tariff to domestic points in the United States.

3.2 Measurements

3.2.A <u>Time-of-Day Rate Period</u>

Time-of-Day Rate Periods are reflected as follows:

Day-

7:00 AM to 7:00 PM- Monday through Friday

Evening-

12:00 AM to 7:00 AM and 7:00 PM to 12:00 AM -

Monday through Friday

Night/Weekend-

12:00 AM Saturday to 12:00 AM Monday (and Holidays)

3.2.B Availability of Service

The Service is available at the rates listed in Section 4, through subscription to any of the domestic message telecommunication service offerings available from the Company. Each of these offerings utilize the same rate schedules but have different rates and billing increments for each of the rate schedules.

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MESSAGE TOLL SERVICES TARIFF

3. **DESCRIPTION OF SERVICE**

3.2.C **Holiday Rates**

3.2.C.1

During the following officially recognized holidays, Evenings Rates will be applicable during all hours, except for hours when a lower rate (i.e., Night/Weekend) is applicable.

New Year's Day** Labor Day Memorial Day* Thanksgiving Day Christmas Day** Independence Day** Martin Luther King Day* Columbus Day* Presidents Day* Veterans' Day**

Applies to Federally observed day only.

When this holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.

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MESSAGE TOLL SERVICES TARIFF

3. <u>DESCRIPTION OF SERVICE</u>

3.3 Timing of Calls

1 minig of Cana	
3.3.A	Unless otherwise indicated in this Tariff, following the initial sixty (60) seconds, calls are timed in six (6) second increments. "Ring-busy" and "ring-no-answer" calls will not knowingly be charged to the Customer. If charged in error, the Customer will be credited. Timing begins at the "starting event" and ends at the "terminating event," unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call is sixty (60) seconds, unless otherwise specified.
3.3.B	The starting event occurs when the Company's terminal experiences an "Incoming Signaling Protocol Successful," i.e., upon the seizure of an inbound trunk.
3.3.C	The terminating event occurs when the Company's terminal receives a signal from the Local Exchange Carrier that either the calling party or the called party has hung up.
3.3.D	There shall be no charge for unanswered calls. Upon receiving reasonable and adequate notice of billing from a Customer for any such call, the Company may issue a credit in an amount equal to the charge for the call. Calls in progress longer than sixty (60) seconds will be presumed answered.
3.3.E	Domestic Message Telecommunications Service rates are quoted in terms of initial and additional increments. The initial increment is the first sixty (60) seconds after connection is made. The additional increments are each six (6) seconds or any fraction thereof after the initial minute.
3.3.F	The time of day at the calling party rate center determines what Time-of-Day rate

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period applies.

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MESSAGE TOLL SERVICES TARIFF

3. <u>DESCRIPTION OF SERVICE</u>

3.4 Computation of Distance

- 3.4.A All calls are rated on the basis of airline mileage locations of the caller and the called party, regardless of the call's routing.
- 3.4.B Airline mileage is obtained by using the "V" and "H" coordinates assigned to each point. To determine the airline distance between any two cities, the airline mileage is determined as follows:
 - 3.4.B.1 Obtain the "V" and "H" coordinates for each city.
 - 3.4.B.2 Obtain the difference between the "V" coordinates of each of the cities. Obtain the difference between the "H" coordinates.
 - 3.4.B.3 Square each difference obtained in step 2, above.
 - 3.4.B.4 Add the square of the "V" difference and the "H" difference obtained in step 3, above.
 - 3.4.B.5 Divide the number obtained in step 4 by 10. Round to the next higher whole number if any fraction is obtained.
 - 3.4.B.6 Obtain the square root of the whole number obtained in step 5 above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

3.5 Method of Applying Rates

- 3.5.A Calls that begin in one rate period and terminate in another will be billed for the entire call duration at the rate applicable at the commencement of the call.
- 3.5.B Unless specified otherwise in this Tariff, the duration of each call for billing purposes will be rounded off to the nearest higher minute.

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3. <u>DESCRIPTION OF SERVICE</u>

3.6 <u>Promotional Discounts</u>

The Company may from time to time offer promotional discounts. Such discounts will be for a specified period of time, will not exceed published rates, and will be offered to all qualifying Customers on a non-discriminatory basis, under any rules prescribed by the Commission.

3.7 <u>Dialed Domestic Message Telecommunications Services</u>

- 3.7.A Dialed Domestic Message Telecommunications Services are measured use, full time services and are offered on a monthly basis, utilizing Intrastate communications facilities. When appropriate access arrangements exist, these switched services are available on a presubscription (Equal Access) basis. Otherwise, the Services require that a Customer access the Company's network via an alternative access code arrangement such as "950-XXXX" plus the Customer's security code, a toll-free "1-800" telephone number with the Customer's security code, or via "1-0-1-XXXX" code with Customer security code.
- 3.7.B Depending upon the service option chosen by the Customer, the charges for the use of such domestic Intrastate communications facilities may be based upon the time of day, the total minutes of use and/or the distance of each call.
- 3.7.C All Customers shall be charged the rates identified in Section 4.2.A for Residential Customers and in Section 4.2.B for Business Customers.

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MESSAGE TOLL SERVICES TARIFF

3. <u>DESCRIPTION OF SERVICE</u>

3.8 <u>Calling Card Service</u>

3.8.A Calling Card Service permits Customers which have arranged for a Company-issued calling card to make calling card calls throughout the domestic United States through the use of a specific "1-800" telephone number provided by the Company. See Section 4.2.C, herein for rates.

3.9 Operator Service

3.9.A Operator Assisted calls consist of Collect Calls, Third Party Calls, Calling Card Calls, Room Charge Calls and Person to Person Calls. These calls shall be billed based on a measured usage charge element dependant on duration, distance and time of day and a fixed surcharge element which is dependant on the type of billing selected. See Section 4.2.D, herein for rates.

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MESSAGE TOLL SERVICES TARIFF

4. RATES AND CHARGES

4.1 Returned Check Charge

Customer payments by check returned for insufficient funds, or otherwise not processed for payment, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed.

Per Occasion

\$ 20.00

4.2 Rate Schedules

4.2.A Residential Direct Dial Service

1. Per Minute of Use Rates

Day-

\$0.21

Evening-

\$0.17

Night/Weekends-

\$0.15

4.2.B Residential Operated Assisted

Per Minute of Use Rates

Day-

\$0.45

Evening-

\$0.45

Night/Weekends-

\$0.45

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MESSAGE TOLL SERVICES TARIFF

4. RATES AND CHARGES

4.2 Rate Schedules (Cont'd)

4.2.C <u>Business Direct Dial Service</u>

1. Per Minute of Use Rates

Day-

\$0.23

Evening-

\$0.16

Night/Weekends-

\$0.16

4.2.D Business Operated Assisted

1. Per Minute of Use Rates

Day-

\$0.45

Evening-

\$0.45

Night/Weekends-

\$0.45

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4. RATES AND CHARGES

4.2 <u>Rate Schedules</u> (Cont'd)

4.2.C Calling Card Service

1. Availability of Service

The Company issues the Digital Connections of Ohio, Inc. Calling Card, and also allows Customers to utilize Calling Cards of other carriers.

2. <u>Digital Connections of Ohio, Inc. Calling Card</u>

Calling Card Calls completed with the Digital Connections of Ohio, Inc. Calling Card are available at the rates specified below.

Residential Calling Card Service (Per Minute of Use Rate)

Day-

\$0.21

Evening-

\$0.17

Night/Weekends-

\$0.15

Business Calling Card Service (Per Minute of Use Rate)

Day-

\$0.23

Evening-

\$0.16

Night/Weekends-

\$0.16

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4. RATES AND CHARGES

4.2 <u>Rate Schedules</u> (Cont'd)

4.2.D Operator Service Charges

1,	Station to Station	<u>Per Call</u>
	Dial Calling Card	\$ 0.50
	Operator Assisted	\$ 1.25
2.	Person to Person	\$ 3.00
3.	Operator Dialed Surcharge- Collect	\$ 1.10
4.	Operator Dialed Surcharge- Billed to Third Party	\$ 1.50
5.	Directory Assistance	\$ 0.30

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CHECK SHEET

This tariff is effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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CHECK SHEET

This tariff is effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc.

ISDN PRI Plus

11. GENERAL INDEX

10.4.6

<u>RATES</u>

10.5

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6.4 CENTREX SERVICE

6.4.1 General

- A. Centrex Service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection to other subscribers on a dial basis. Centrex will provide the following basic service capabilities:
 - Exchange and long distance message calls may be made to main stations by dialing the number associated with that main station line.
 - Exchange and long distance message network calls may be made to main stations via direct outward dialing.
 - Station to station calling is available using from two up to sevendigit dialing.
 - Outgoing long distance message calls dialed by a main station will be identified by the seven digit number of that main station.
 - Basic station line hunting.
 - A common recorded intercept announcement of calls to unassigned station numbers.
 - 7. Some features may require compatible Customer provided terminal equipment.
 - A directory listing will be provided at no charge for each main station line.
 - Service charges, as specified in Section 6.4.5 of this Tariff, apply to each station link in the same manner as for individual business lines, unless otherwise indicated.
 - All centrex is provided on a flat-rate basis with no local measured service option.
- B. Centrex Service is available to subscribers requesting two or more main stations.

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6.4 **CENTREX SERVICE** (Cont'd)

6.4.2 Centrex Features

A. Features at No Additional Charge

Centrex Lines come equipped with the following features at no additional charge. This list is not all inclusive, and features available on the company's switch that are not included on this list may also be available with Centrex Service. The Company's goal is to make Centrex Service a premium offer with most features included in the basic price. All features will not be automatically turned on, but will be tailored per the Customer's request. Customer requested adds, deletions and changes to the features on each line after initial installation will incur a Centrex Moves and Changes Fee.

Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Forwarding Variable
Call Hold
Call Park
Call Pickup
Call Transfer
Distinctive Ring
Distributed Line Hunting
Loudspeaker Paging, Answer
Message Waiting Audible/ Lamp
Speed Dialing 8
Speed Dialing 30
Station Restriction
Three Way Calling

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6.4 CENTREX SERVICE (Cont'd)

6.4.2 Centrex Features (Cont'd)

B. Optional Centrex Features

The following features are available for Centrex Service at a monthly recurring fee.

1. Features offered to all telephone Centrex Customers. See Section 6.4.4 and 8.4 for a price for these features.

Anonymous Call Rejection Assumed Dial 9 Authorization Codes Automatic Call Distribution (ACD) **Busy Connect** Call Blocking Call Originating Trace, per Call or monthly Call Forwarding Multiple Simultaneous Calls Calling Number Delivery Blocking Call Return Call Selector Call Waiting Code Restrictions Customer Control of Call Forwarding Dial 0 Call Transfer Do Not Disturb **Executive Busy Override** Flexible Call Forwarding Group Intercom **Network Speed Dialing** Preferred Call Forwarding Remote Access to Call Forwarding Remote Call Forwarding Repeat Dialing
Ring ID, 1 Additional Number
Ring ID, 2 Additional Numbers Station Controlled Outgoing Restrictions **Toll Restriction** 800 Service / Outwats Terminations

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6.4 CENTREX SERVICE (Cont'd)

6.4.2 Centrex Features (Cont'd)

- B. Optional Centrex Features (Cont'd)
 - 2. Features available only to Centrex Customers. The following features are available only to Centrex Service Customers.
 - a. Tandem Features are designed to allow a Customer to utilize one Centrex group with Customers served out of more than one ILEC exchange area. Tandem features allow Customers in other offices to share in some of the benefits of Centrex.
 - System Communications Service allows for Customers in more than one location and in more than one office to share in an abbreviated dialing scheme.
 - c. Caller ID Basic will enable the Customer to receive the name of the caller, the time, the date and the calling number on an incoming call. The name and number will be delivered to the called party's CPR in the interval between the first and second ring. The displayed name is the name associated with the calling party number.

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6.4 **CENTREX SERVICE** (Cont'd)

6.4.2 Centrex Features (Cont'd)

- 2. Features available only to Centrex Customers.
 - d. Caller ID Deluxe will enable the Customer to receive the name of the caller, the time, the date and the calling number on an incoming call, both when the subscriber's line is in use and when it is not in use. When the line is in use, the name and number will be displayed on the Customer CPE along following the waiting call alerting tone. The displayed name is the name associated with the calling party number.
 - e. Meet Me Conference allows up to 30 callers to be hooked up simultaneously to the same call by dialing into the line number of the Meet Me Conference.
 - f. Music/Announcement on Hold allows Customer to choose a music source or develop a Customer announcement that will be heard by all callers to a station while on hold.
 - g. Simplified Message Desk Interface (SMDI).
 - h. Station Message Detail Recording allows for detailed billing by station to be delivered to the Customer. To the extent possible, the reports to be furnished can be modified to meet Customer requirements.
 - i. Automatic Call Distribution (ACD) allows for the creation of operator consoles to answers calls from a location other than at each station. The installation of ACD does not include the Customer premises equipment or inside wiring required to attach stations to the ACD. ACD includes the following features: Primary Directory number, Abandon Call Clearing, Call Forcing, Overflow Enhancement, Multistage Queue Status Display, Automatic Not Ready, Make line Busy, Call park/Call Retrieve, and Login/Logout.

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6.4 CENTREX SERVICE (Cont'd)

6.4.3 Basic Centrex

Basic Centrex is available to Customers with more than 10 Centrex lines. With Restricted Centrex, Customers can limit the number of incoming and outgoing calls to the all Centrex lines by installing trunks between the central office and the stations. When all trunks are busy with calls, then no additional calls can be placed to or from any additional stations. A Basic Centrex Customer must order at least one trunk. The advantage to Customers is that the Company does not need to provision as many physical lines to the Customer location and can pass the savings from this to the Customer.

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6. LOCAL EXCHANGE SERVICE

6.4 **CENTREX SERVICE** (Cont'd)

6.4.4

Section Sect	Rates		nrecurring	
Nonrecurring Monthly	Basic Line Electronic Key Line	\$12	.00-\$18.00	\$9.00 - \$15.00 \$11.50 - \$18.00
New System Charges (per system) 2-50 Lines \$ 250,00 \$ 5.00 51-100 Lines \$ 400.00 \$ 5.00 101-200 Lines \$ 575.00 \$ 5.00 201-500 Lines \$ \$1,000.00 \$ 5.00 501 or more Lines \$ \$1,000.00 \$ 5.00 System Conversion Charge (per system) 2-50 Lines \$ 100.00 51-100 Lines \$ 200.00 101-200 Lines \$ 275.00 201-500 Lines \$ 500.00 501 or more Lines \$ 500.00 501 or more Lines \$ 500.00 501 or more Lines \$ 25.00 \$ 4.70 Circuit Switched Voice per "B" Channel \$ 25.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. \$ 25.00 \$ 9.00 Packet Switched Data per "B" Channel \$ 25.00 \$ 87.00 Packet Switched Data per "B" Channel \$ 25.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50 Contact Switched Data per "D	ISDN Centrex Line	\$54	.00 actual	\$17.00 - \$25.00
2-50 Lines \$ 250,00 \$ 5.00 \$ 51-100 Lines \$ 400.00 \$ 5.00 \$ 101-200 Lines \$ 575.00 \$ 5.00 \$ 201-500 Lines \$ \$1,000.00 \$ 5.00 \$ 501 or more Lines \$ 11,000.00 \$ 5.00 \$ 5.00 \$ 501 or more Lines \$ 100.00 \$ 5.0	Non-Septem (Thomas (non-septem)	Noni	ecurring	Monthly
51-100 Lines	2.50 Lines	æ	250.00	\$ 5.00
101-200 Lines				
501 or more Lines \$1,500.00 \$ 5.00 System Conversion Charge (per system) 2-50 Lines \$ 100.00 51-100 Lines \$ 200.00 101-200 Lines \$ 275.00 201-500 Lines \$ 500.00 501 or more Lines \$ 750.00 ISDN Services Circuit Switched Voice per "B" Channel \$ 25.00 \$ 4.70 Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch \$ 25.00 \$ 10.50 Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50				\$ 5.00
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2-50 Lines \$ 100.00 51-100 Lines \$ 200.00 101-200 Lines \$ 275.00 201-500 Lines \$ 500.00 501 or more Lines \$ 750.00 ISDN Services Circuit Switched Voice per "B" Channel \$ 25.00 \$ 4.70 Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. \$ 25.00 \$ 10.50 Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50	501 or more Lines			\$ 5.00
2-50 Lines \$ 100.00 51-100 Lines \$ 200.00 101-200 Lines \$ 275.00 201-500 Lines \$ 500.00 501 or more Lines \$ 750.00 ISDN Services Circuit Switched Voice per "B" Channel \$ 25.00 \$ 4.70 Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. \$ 25.00 \$ 10.50 Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50	System Conversion Charge (per system)			
101-200 Lines \$ 275.00 201-500 Lines \$ 500.00 501 or more Lines \$ 750.00 ISDN Services Circuit Switched Voice per "B" Channel \$ 25.00 \$ 4.70 Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. \$ 25.00 \$ 10.50 Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50		\$	100.00	
201-500 Lines \$ 500.00 501 or more Lines \$ 750.00 ISDN Services Circuit Switched Voice per "B" Channel \$ 25.00 \$ 4.70 Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. \$ 25.00 \$ 10.50 Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50	51-100 Lines	\$	200.00	
501 or more Lines \$ 750.00 ISDN Services Circuit Switched Voice per "B" Channel Circuit Switched Data per "B" Channel Suitched Data per "B" Ch. Alternate Switched Voice/Data per "B" Ch. Dacket Switched Data per "B" Channel Suitched Data per "B" Channel Suitched Data per "D" Service Suitched Data per "D" Service Suitched Suitched Data per "D" Service Suitched Suitched Suitched Suitched Data per "D" Service Suitched		\$		
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Circuit Switched Voice per "B" Channel \$ 25.00 \$ 4.70 Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. \$ 25.00 \$ 10.50 Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50	501 or more Lines	\$	750.00	
Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. \$ 25.00 \$ 10.50 Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50	ISDN Services			
Circuit Switched Data per "B" Channel \$ 20.00 \$ 9.00 Alternate Switched Voice/Data per "B" Ch. Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50	Circuit Switched Voice per "B" Channel	\$	25.00	\$ 4.70
Packet Switched Data per "B" Channel \$ 100.00 \$ 87.00 Packet Switched Data per "D" Service \$ 20.00 \$ 6.50	Circuit Switched Data per "B" Channel		20.00	
Packet Switched Data per "D" Service \$ 20.00 \$ 6.50				
	Packet Switched Data per "B" Channel			
On Demand Packet Switched Data per "B" Ch. \$ 25.00 \$ 25.00	Packet Switched Data per "D" Service			
	On Demand Packet Switched Data per "B" (Ch. \$	25.00	\$ 25.00

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6.4 <u>CENTREX SERVICE</u> (Cont'd)

6.4.4	Rates

	Nonrecurring	<u>Monthly</u>
Optional Line Features 10 or 18 Button Add on Module 20, 22, or 36 Button Add on Module	\$ 50.00 \$ 100.00	
Call Forward Over Private Facilities	\$ 5.00	\$ 4.00
Call Request with Queue per line Call Request with Queue per system	\$ 95.00	\$ 1.00
Caller ID on Non ISDN lines 1 to 6 lines, per line 7 to 11 lines, per line 12 to 19 lines, per line 20 to 95 lines, per line 96 and over lines, per line		\$ 3.25 \$ 1.45 \$ 1.15 \$ 1.00 \$.80
Call Request with Name		\$ 2.50

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6.4 <u>CENTREX SERVICE</u> (Cont'd)

6.4.4 Rates

Rates		ecurring	Monthly		
Calling Name Display on Intercom		5.00	\$.50	
CLASS Visual Message Waiting Indicator per line	\$	5.00	\$	1.00	
Custom Calling Name on Centrex, per line per line	\$	5.00	\$	3.50	
Direct Connect Originating, per line	\$	5.50	s	1.00	
Direct Connect Originating w/Delay, per lin		5.50		1.00	
Direct Station Selection/Busy Lamp Field with Fast Transfer	\$ 1	00.00	\$	9.00	
Distance Extension per Electronic Key Line	•		\$ 2	26.00	
Distance Extension per IDSN Custom Line	•		\$:	26.00	
Distance Extension per IDSN National Line	3		\$:	26.00	
Executive Display Communications			\$.50	
Ground Start Line	\$	5.00	\$	10.00	
Make Busy Key	\$	2.00	\$	5.50	
Message Waiting Indication Lamp	\$	5.00	\$	1.65	
Multiple Appearance Directory Number Multiple Call Arrangement	\$	5.00	\$.25	
Premium Feature Package per line or "B" channel service	\$	5.00	\$	1.00	
Query Busy Station, per queued station	\$	7.50	\$	1.50	

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6.4 CENTREX SERVICE (Cont'd)

6.4.4	Rates
D.4.4	Kates

Rates	Nonrecurring	Monthly
Secondary Directory Telephone Number, each		\$.25
Speed Calling - 30	\$ 10.75	\$.40
Speed Calling – Expanded Number Group	\$ 10.75	\$.60
Stop Hunt Key	\$ 2.00	\$ 4.95
Optional ISDN Data Features Alternate Access	\$ 5.00	\$ 3.00
Queuing	\$ 10.00	\$ 1.00
Speed Calling - 30	\$.75	\$.40
Speed Calling - Expanded Number Group	\$ 10.75	\$.60
Stop Hunt Key	\$ 2.00	\$ 4.95
Optional ISDN Packet Features Closed User Group, individual design		\$ 1.00
Direct Call		\$ 1.00
Permanent Virtual Circuits		\$ 1.00
Trunk Side Access Analog Termination per arrangement	\$ 75.00	\$ 25.00
DS1 Connection- 24 Channel Termination	\$ 549.00	\$575.00
PRI Connection- 24 Channel Termination	\$2000.00	\$450.00

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6. LOCAL EXCHANGE SERVICE

6.4 **CENTREX SERVICE** (Cont'd)

6.4.4

Rates	Nonrecurring	Monthly
Announcement Services Customer Premises Announcement	\$ 185.00	\$ 18.00
Central Office Recorded Announcement	\$ 70.00	\$ 40.00
Secondary Announcement	\$ 70.00	\$ 40.00
Assume Dial "9"	\$ 5.00	\$ 7.50
Attendant Console - Digital	\$ 500.00	\$220.50
Attendant Console - Digital	\$1500.00	\$220.50
Meet Me Conference (30 Callers)	\$ 20.00	\$ 8.00
Training System Manager Training, Basic System manager Training, Enhanced System training, per Hour	\$ 135.00 \$ 135.00 \$ 135.00	
Station Message Detail Recording Per System	\$900.00	\$300.00
Automatic Call Distribution (ACD) Per ACD Group	\$175.00	\$ 38.00

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10.1 GENERAL

- A. Private Line Telephone Service provides a dedicated transmission path to connect Customer designated premise, directly, through a Company hub or hubs where bridging or multiplexing functions are preformed, or to connect a Customer designated premise and a WATs serving office. Private Line Telephone Service is offered for local and IntraLATA only.
- B. The connections provided by Private Line Telephone Service can be either analog or digital.
- C. Company services may be connected to services or facilities of other communications carriers only where authorized by, or in accordance with, the terms and conditions of any Tariffs of such other communications carriers.
- All facilities required for this service are furnished by the Company on a full period basis only.
- E. Where special or unusual configurations are required for this service, one that has limited requirements by other Customers of the Company, either an Installation Charge or Termination Charge may be required at the option of the Company. Such charge will be at least equal to the non-recovered in plant cost plus taxes, overhead and profit.
- F. When multipoint service is furnished, the local channels are bridged at the wire center.

Issue Date: August 14, 2003 Effective Date: November 19, 2003 Issued under authority of the Public Utilities Commission of Ohio,

sued under authority of the Public Utilities Commission of Ohio, Dated November 6, 2003 in Case No. 03-1795-TP-ACE

10.2 SERVICE CONFIGURATIONS

- A. There are two types of service configurations over which Private Line Telephone Service can be furnished: two (2) point and multi-point service.
 - 1. Two-Point Service

A two-point service connects two Customer premises, either directly through a serving wire center, or through a hub where multiplexing functions are preformed.

2. Multi-Point Service

Multi-point services connect three or more Customer premises through one or more Company hubs.

The channel between hubs (i.e. bridging locations) on a multi-point service is a mid-link. There is no limitation on the number of mid-links available with multi-point service. However, when more than three mid-links are provided the quality of service may be degraded.

Multi-point service utilizing a customized technical specification package will be provided when technically feasible. If the Company decides that the requested parameter specifications are not compatible, the Customer will be advised and given an opportunity to change the order. When a customized channel is ordered, the Customer will be notified whether Additional Engineering Charges apply. In such cases, the Customer will be advised and given the opportunity to change the order.

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10.3 <u>DATA DESCRIPTIONS</u>

10.3.1 Basic Rate Categories

- A. Local Channels. A local channel provides for a communication path between a Customers premise and the serving wire center of that premise. One local channel charge applies per channel termination.
- B. Interoffice Channel. An interoffice channel provides for the transmission facility between serving wire centers associated with two Customer premises, between serving wire centers associated with a Customer premise and a hub, or between two Company hubs. Interoffice mileage is charged on a per mile basis.
- C. Non-Wire Center Connected Channels (Point to Point) is Private line Service connecting two Customer premises without going through a Company wire center or hub.
- D. Optional features and functions are items that may be added to service to improve quality or meet specific communications requirements. Such items may include signaling, conditioning, transfer arrangements, protection switching, etc. The Company's philosophy will be to include as many of such options as is reasonable in the base price of the Private Line Service. Some optional features are included in this Tariff, but the list is not all-inclusive. The Company reserves the right to suggest a charge for non-standard features not included in this Tariff, and to then Tariff the item upon sale to a subscriber. As an alternative, the subscriber will be given the opportunity to pay the full cost of installing the non-standard feature.

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10.3 DATA DESCRIPTIONS (Cont'd)

10.3.2 Voice Grade Service

A. Basic Channel Description

A voice grade channel is a channel that provides voice frequency transmission capability in the normal frequency range of 300 to 3,000 Hz and may be terminated two (2) wire or four (4) wire.

- B. Optional Features and Functions
 - 1. Central Office Bridging Capability

Both voice and data bridging are available.

2. The price of the service includes several optional features such as C-Type Conditioning, Improved Return Loss, and Signaling Capability. Other potential features that are not included in the Tariff may be available at the Company's election. Such Tariffed items will be added to the Tariff if sold to a Customer, or alternatively, the Customer may elect to pay for the full up-front cost of such options.

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10.3 DATA DESCRIPTIONS (Cont'd)

10.3.3 Commercial Quality Video

Commercial Quality Video private line service provides for video transmission with less stringent parameters than Broadcast Quality Video Service. Channels are provided on a two-point arrangement. These channels are available for use with Customer-provided station equipment only. Commercial Quality Video Service provides a one-way video channel with the capability of a standard 525-line/60-field monochrome video signal. This service includes two 15 kHz associated audio signals.

10.3.4 Wired Music

Wired Music private line service provides for a one-way audio transmission for use in connection with loudspeaker and sound recording equipment. Channels are provided on a two-point or multipoint arrangement for a minimum period of one month. These channels are available for use with Customer-provided station equipment only. Wired Music Service is furnished only directly to the Customer originating the program material, and the Company will not allocate charges between, nor collect charges from the patrons of the Customer.

10.3.5 Interoffice Mileage

Mileage is determined between offices, between offices and hubs, or between two-point or multipoint service located in two offices between the Customer promises per the formulas detailed in Section 4.10.2. for the purposes of applying multipoint charges, the bridging or hubbing locations are determined by that combination of airline distances connecting the serving wire center that will produce the lowest interoffice mileage charges.

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10.3 DATA DESCRIPTIONS (Cont'd)

10.3.6 Digital Data Service

A. Basic Channel Description

A digital data channel is a channel for duplex four wire transmission of synchronous serial data at the rate of 56 or 64 Kbps. The actual bit rate is a function of the channel interface selected by the Customer. The channel provides a synchronous service with timing provided by the Company to the Customer in the received bit stream. Digital data channels are provided as either hubbed or non-hubbed between Customer designated premises or between a Customer designated premise and a Company hub or hubs.

The Company will provide a channel capable of meeting monthly average performance equal to or greater than 99.875% error free seconds, if provided through a digital data hub, or if it is provided through a CSU equivalent which is designated, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

The Digital Terminating Equipment must be provided by the Customer to connect to a Company provided digital facility. Customer provided equipment must be compatible with the Company provided terminal equipment at the central office.

The service options available to the Customer include Two-station Service, Multipoint Service, Secondary Channel Capacity and Data over Voice Channel.

Digital Data Service is sold in several components. First is the Digital Data Local Channel that represents the facility from the serving central office to the Customer premises. Second is a Digital Data Termination. A termination will be counted at the entrance to each Company facility, either central offices, hubs or wire centers. The third component of Digital Data is Interoffice Channel sold on a per mile basis.

B. Optional Features and Functions

Bridging is available for Digital Data Service.

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10.3 **DATA DESCRIPTIONS** (Cont'd)

10.3.7 Channelized T-1

A. Basic Description

Channelized T-1 provides channelization capability for the Customer at the company's central office. Channelized T-1 is provided in packets based upon multiple voice grade channel equivalents (DS0) where 24 voice grade channels are equal to a T-1. The service provides local channels or interoffice channels for network access, Centrex station lines, off-premise extensions and digital data lines.

Channelization is provided by D type channel banks. The Customer may channelize all or part of a T-1 to activate voice and data facilities. Individual channels may be connected with service offerings in other parts of this Tariff as appropriate.

The Customer must provide the Network Channel Terminating Equipment associated with the high capacity channel at the Customer's premise. Customer equipment must be compatible with the Company provided channelization at the central office. The Customer must be prepared to activate his portion of joint service in a timely manner on the negotiated due date.

A channel with the technical specifications of HC1 will be capable of an error free performance of 98.75% over a continuous twenty-four (24) hour period as measured at the rate of 1.544 Mbps rate through a CSU equivalent which is designed, manufactured and maintained to conform with the specifications in Technical Reference PUB 62411.

B. Optional Features and Functions

1. Transfer Arrangement

An arrangement that affords the Customer an additional measure of flexibility in the use of an access channel. The arrangement can be used to transfer a leg of a private line service to another channel that terminates in either the same or a different Customer premise. A key activated or dial-up control is required to operate the transfer arrangement. A spare channel, if required, is not part of this option.

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10.3 DATA DESCRIPTIONS (Cont'd)

10.3.8 Unchannelized T-1

A. Basic Description

Unchannelized T-1 provides a high capacity transmission link of 1.544 Mbps.

An unchannelized T-1 Channel provides for the connection between a Customer's premise and their serving wire center.

Customer provided Terminal Equipment may be connected to an unchannelized T-1 when such connections is acceptable to the Company.

10.3.9 Channelized T-3

A. Basic Description

Channelized T-3 provides channelization capability for the Customer at the company's central office. Channelized T-1 is provided in packets based upon multiple voice grade channel equivalents (DS0) where 24 voice grade channels are equal to a T-1 and 28 T-1s are equal to a T-3 for a total of 672 channels. The service provides local channels or interoffice channels for network access, Centrex station lines, off-premise extensions and digital data lines.

Channelization is provided by D type channel banks. The Customer may channelize all or part of a T-3 to activate voice and data facilities. Individual channels may be connected with service offerings in other parts of this Tariff as appropriate.

The Customer must provide the Network Channel Terminating Equipment associated with the high capacity channel at the Customer's premise. Customer equipment must be compatible with the Company provided channelization at the central office. The Customer must be prepared to activate his portion of joint service in a timely manner on the negotiated due date.

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10.4 <u>INTEGRATED SERVICES DIGITAL NETWORK (ISDN)</u>

ISDN service allows for the integration of voice and non-voice (data) on a single telephone access line. ISDN service consists of a digital service line that provides digital termination capabilities to the Customer's premise and allows for the simultaneous transmission of voice and data traffic. Basic service capabilities, customized features and optional features are available.

10.4.1 Service Description

- A. Digital Service Line Provides the digital central office termination, via a Basic Rate Interface, that has the potential to support digital transmission of voice and data to the Customer's premise. One digital service line comes standard with any ISDN class of service capabilities, customized features or optional features. Each digital service line comes equipped with the following standard features:
 - Drop Allows the user to drop the last party added to a threeway/conference call.
 - 2. Transfer Allows the user to transfer a call to another terminal.
 - Hold Allows the user to place call on hold by pressing the function button.
 - Three-way Calling Allows the user to include a third party in the call.
- B. Circuit Switched Voice and Data Services establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.

10.4.2 Basic ISDN Service Capabilities

The digital service line provides a combination of up to two B Channels and one D Channel. Each B Channel is capable of transmitting up to 64 Kbps for Circuit Switched Voice, Circuit Switched Data or High Speed Packet Switched Data. The D Channel is a 16 Kbps channel and is used for signaling as well as transmission of packet switched data. The Company's Basic offering is a BRI with two B channels and one D channel. Other combinations are possible, and to the extent that other combinations do not incur significant additional company costs, the intent is for other ISDN combinations of channels to cost the same as the Basic BRI. Options that cannot be offered for the basic price will be configured and sold on an individual case basis.

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10.4 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

10.4.3 Regulations

- A. The rates specified for ISDN Service contemplate the availability of existing compatible facilities from the normal serving wire center which must be a digital ISDN equipped central office entity. If such facilities are required to provide ISDN Service, a charge based on the cost incurred may apply in addition to the rates for this service. These charges may be in the form of a nonrecurring and/or monthly charge.
- ISDN Service must include a digital service line and at least one (1) basic service capability.
- C. The minimum service period for ISDN Service is 12 months.
- D. An individual directory number will be assigned for each digital service line
- E. The Customer must provide Customer Premises Equipment (CPE) that complies with the ISDN requirements of the Company.

10.4.4 Termination Charges

A. If ISDN Service is terminated prior to the expiration of the minimum service period, the Customer shall be required to continue paying the applicable charges for the remainder of the minimum service period.

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10.4 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

10.4.5 ISDN PRI

- A. ISDN PRI provides a method to access the network using an ISDN based T-1 access link and provides the integration of multiple voice and data transmission channels on the same line. The basic channel structure for ISDN PRI is twenty-three 64 Kbps B channels and one 64 Kbps D channel. One primary Directory listing will be furnished at no charge for each ISDN PRI Plus service B Channel.
- B. ISDN PRI is a service for the transmission of digital signals only.
- C. The minimum service period for ISDN PRI is one month.
- D. ISDN PRI service between a serving wire center and a Customer location will be charged at a rate per Basic PRI. Interoffice Channels between central offices will be charged based upon airline distance between offices.

The Customer may choose any number of channels up to 23 B channels. There is a charge per PRI channel in use.

There is a Service Establishment Charge applicable to each ISDN PRI in addition to any installation nonrecurring charge. This fee is for the ordering, recording, provisioning and engineering required with a Customers request for ISDN PRI. Additionally, there is a Service Change Charge applicable to move or transfer an ISDN PRI service line.

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10.5 RATES

A.	Loc	Local Channels							
	1.	2-Wire Voice Circuit	Monthly Non-Recurring	\$ 39.05 \$222.65					
	2.	4-Wire Voice Circuit	Monthly Non-Recurring	\$ 56.40 \$222.65					
	3.	2-Wire Data Circuit	Monthly Non-Recurring	\$ 39.05 \$222.65					
	4.	4-Wire Data Circuit	Monthly Non-Recurring	\$ 56.40 \$222.65					
	5	Wired Music 1 st ¼ Mile or Fraction Thereof Each Additional ¼ Mile	Monthly Monthly	\$ 15.00 \$ 6.25					
	6.	Load Coil or Bridge Tap Remova	l per Cable Opening	\$520.50					
B.	Inte	eroffice Channels							
	1.	Voice Grade Circuit	Monthly Per Mile Nonrecurring	\$ 50.15 \$ 5.75 \$282.65					
	2.	Data Grade Circuit	Monthly Per Mile Nonrecurring	\$ 50.15 \$ 5.75 \$282.65					
	3.	Wired Music	Monthly Per Mile Nonrecurring	\$ 71.55 \$ 13.25 \$282.65					
C.	Op	tional Features and Functions							
	1.	Voice Grade Switching	Monthly	\$ 31.75					

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10.5 RATES (Cont'd)

D.	Digital Data	Service-2.4.	4.8. 9.6.	19.2, and 56 kbps
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1.	Service Order Charge	Non-Recurring	\$487.00
2.	Local Channel	Monthly	\$120.00
3.	Channel Termination	Monthly	\$ 17.40
4.	Interoffice Channel	Per Mile	\$ 1.45
5.	Bridging	Monthly	\$ 26.50

E. Digital Data Service- 128, 256, and 384 kbps

1.	Service Order Charge	Non-Recurring	\$465.00
2.	Local Channel	Monthly	\$216.00
3.	Channel Termination	Monthly	\$ 38.00
4.	Interoffice Channel	Per Mile	\$ 9.00

F. Digital Data Service- DS1

1.	Service Order Charge	Non-Recurring	\$444.00
2.	Local Channel	Monthly	\$242.00
3.	Channel Termination	Monthly	\$ 88.50
4.	Interoffice Channel	Per Mile	\$ 28.25
5.	Clear Channel Capacity	Non-Recurring	\$280.00
6.	Diverse Local Channel	Non-Recurring Monthly	\$525.00 \$ 65.00

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10.5 RATES (Cont'd)

G.	Digital Data Service- DS3						
	1.	Service Order Charge	Non-Recurring	\$1440.00			
	2.	Local Channel	Monthly	\$2950.00			
	3.	Channel Termination	Monthly	\$ 402.50			
	4,	Interoffice Channel	Per Mile	\$ 124.00			
	5,	Diverse Local Channel	Non-Recurring Monthly	\$ 525,00 \$ 700.00			
H.	Opt	tical Data Service- OC3					
	1.	Service Order Charge	Non-Recurring	\$ 885.00			
	2.	Local Channel	Monthly	\$1607.00			
	3.	Channel Termination	Monthly	\$ 469.00			
	4.	Interoffice Channel	Per Mile	\$ 250.00			
	5.	Add/Drop Multiplexing	Monthly	\$1107.00			
	6.	Add/Drop Function per DS3 Add/Drop Function per DS1	Monthly Monthly	\$ 120.00 \$ 50.00			
I.	Hig	gh Capacity Transport Service					
	1.	Local Channel	Non-Recurring	\$ 93.75			
	2.	Additional Channel	Non-Recurring	\$ 28.90			
	3.	Interoffice	Non-Recurring	\$ 118.40			
	4.	Channelization Initial After the Initial Order	Non-Recurring Non-Recurring	\$ 38.10 \$ 81.95			

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10.5 RATES (Cont'd)

J. ISDN Basic

1.	BRI Direct Service Line (each)	Non-Recurring Monthly		500.00 460.00
2.	BRI Direct Co Termination (each)	Non-Recurring Monthly	\$ \$	50.00 17.00
3.	B Channel Voice	Non-Recurring Monthly	\$ \$	15.00 3.00
4.	B Channel Data	Non-Recurring Monthly	\$ \$	15.00 8.00
5,	B Channel Alternate Voice/Data	Non-Recurring Monthly	\$ \$	15.00 8.50
6.	B Channel Packet	Non-Recurring Monthly	\$ \$	100.00 85.00
7.	D Channel Packet	Non-Recurring Monthly	\$ \$	15.00 6.50
8,	Standard Features			
	CSV per B Channel, per Request	Non-Recurring	\$	15.00
	CSD per B or D Chan, per Request	Non-Recurring	\$	15.00
9,	Optional Features			
	Additional Mult. Call Appearance	Non-Recurring Monthly	\$ \$	5.00 2.00
	Secondary Telco Number	Non-Recurring Monthly	\$ \$	5.00 2.00
6.	Miscellaneous Charges			
	Add/Change Channels per group	Non-Recurring	\$	50.00
	Distance Ext. Charge per line	Non-Recurring	\$	26.00

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10.5 RATES (Cont'd)

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1.	Basic PRI (each)	Non-Recurring Monthly		000.00 650.00
2.	Back-up D Channel (each)	Non-Recurring Monthly		200.00 120.00
3.	Packet Switched Data (per B Ch.)	Non-Recurring Monthly		200.00 120.00
4.	Optional Features			
	Call by Call for FX per group	Non-Recurring Monthly	\$ \$	75.00 25.00
	Call by Call for Tie Lines per group	Non-Recurring Monthly	\$ \$	75.00 25.00
	System Inter-Communication Svc (per trunk group)	Non-Recurring Monthly	\$ \$	150.00 35.00
	Circular Hunt per PRI	Non-Recurring	\$	50.00
	Network Ring Again per group	Non-Recurring Monthly	\$ \$	400.00 75.00
	Network Name Display per group	Non-Recurring Monthly	\$ \$	400.00 75.00
	Calling Name ID per group	Non-Recurring Monthly	\$ \$	200.00 75.00
	2 B-Channel Transfer per group	Non-Recurring Monthly	\$ \$	150.00 60.00
	Selective Class of Call Screening per group	Non-Recurring Monthly	\$ \$	150.00 30.00
	Redirected Number per PRI	Non-Recurring	\$	150.00
	Unlimited Local Usage per PRI	Monthly	\$	1000.00
5.	Miscellaneous Charges			
	Add/Change Channels per group	Non-Recurring	\$	50.00

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Exhibit B

Proposed Revised Tariff - Message Toll Services Tariff No.1

Proposed Revised Tariff - Local Tariff No.1

P.U.C.O. Message Toll Services Tariff No. 1
Revised Title Page

REGULATIONS AND SCHEDULE OF CHARGES APPLYING TO MESSAGE TOLL AND OPERATOR SERVICES WITHIN THE STATE OF OHIO BY DIGITAL CONNECTIONS, INC. D/B/A DIGITAL CONNECTIONS OF OHIO, INC.

This Tariff applies to the intrastate access Services furnished by Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc. ("Carrier") between one or more points in the State of Ohio. This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at Carriers principal place of business.

Issue Date: March 4, 2009 Effective Date: November 19, 2003

Issued under authority of the Public Utilities Commission of Ohio, Dated November 6, 2003 in Case No. 03-1795-TP-ACE

MESSAGE TOLL SERVICES TARIFF

CHECK SHEET

This tariff is effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

Page	Revision	<u>Page</u>	Revision	Page	Revision
1	Revised 03/10/2009	26	Detariffed 03/10/2009		
2	Revised 03/10/2009	27	Detariffed 03/10/2009		
3	Revised 03/10/2009	28	Detariffed 03/10/2009		
4	Revised 03/10/2009	29	Detariffed 03/10/2009		
5	Revised 03/10/2009	30	Detariffed 03/10/2009		
6	Revised 03/10/2009	31	Detariffed 03/10/2009		
7	Revised 03/10/2009	32	Detariffed 03/10/2009		
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P.U.C.O. Message Toll Services Tariff No. 1 Revised Page 2

MESSAGE TOLL SERVICES TARIFF

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P.U.C.O. Message Toll Services Tariff No. 1

Section 1

Revised Page 3

MESSAGE TOLL SERVICES TARIFF

1. **GENERAL**

1.1 Application of Tariff

This Tariff contains the regulations and rates applicable to the provision of MESSAGE TOLL SERVICES TARIFF, hereinafter referred to as "Service", by CLEC Name, hereafter referred to as the "Company", from its points of presence in the State of Ohio to domestic points, as specified herein. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions.

1.1.**B**

1.1.A

The provision of such Service by the Company as set forth in this Tariff does not constitute a joint undertaking with the Customer for the furnishing of any Service.

1.2 Definitions

Certain terms used throughout this Tariff are defined as follows:

1.2.A Access Code

A sequence of numbers that, when dialed, connect the caller to the provider of operator services associated with that sequence.

1.2.B Aggregator

Any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for Intrastate telephone calls using a provider of operator services.

1.2.C Application for Service

A standard order form including all pertinent billing, technical, and other descriptive information enabling the Company to provision the Service requested.

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P.U.C.O. Message Toll Services Tariff No. 1

Section 1

Revised Page 4

MESSAGE TOLL SERVICES TARIFF

1. GENERAL

1.2 <u>Definitions</u> (Cont'd)

1.2.D Authorization Code

A numerical code, one or more of which may be assigned to a Customer to enable the Company to identify the origin of the user or individual users or groups of users on one account so that the Company may rate and bill the call.

1.2.E Commission

The Public Utility Commission of Ohio.

1.2.F Common Carrier

A company or entity providing telecommunications services to the public.

1.2.G Company

CLEC Name, unless the context indicates otherwise.

1.2.H Consumer

A person initiating any Intrastate telephone call.

1.2.I <u>Customer</u>

Any individual, partnership, association, trust, corporation, cooperative, governmental agency or other entity utilizing the Services provided by the Company on a subscription basis. A Customer, as set forth herein, is responsible for the payment of charges and for compliance with all applicable terms of the Company's Tariff.

Issue Date: August 14, 2003

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P.U.C.O. Message Toll Services Tariff No. 1

Section 1

Revised Page 5

MESSAGE TOLL SERVICES TARIFF

1. **GENERAL**

1.2 <u>Definitions</u> (Cont'd)

1.2.J Customer Provided Equipment

Terminal Equipment or facilities provided by persons other than the Company and connected to the Company's Services and/or facilities.

1.2.K Dialed Access

An arrangement whereby a Customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Company.

1.2.L <u>Domestic Message Telecommunications Service (MTS)</u>

The term "Domestic Message Telecommunications Service" denotes the furnishing of station-to-station direct dial Intrastate switched network services to the Customer for the completion of long distance voice and dial up low speed data transmissions over voice grade channel from the Company's Points of Presence to domestic points as specified herein.

1.2.M Equal Access

Has the meaning given that term in Appendix B of the Modification of Final Judgment entered August 24, 1982, in United States v. Western Electric, Civil Action No. 82-0192 (United States District Court, District of Columbia), as amended by the Court in its orders issued prior to October 17, 1990.

1.2.N Equal Access Code

An access code that allows the public to obtain an Equal Access connection to the carrier associated with that code.

Issue Date: August 14, 2003

Effective Date: November 19, 2003

P.U.C.O. Message Toll Services Tariff No. 1

Section 1

Revised Page 6

MESSAGE TOLL SERVICES TARIFF

1. GENERAL

1.2 <u>Definitions</u> (Cont'd)

1.2.0 Local Exchange Carrier (LEC)

A Telephone Company which furnishes local exchange services.

1.2.P Measured Usage Charge or Measured Charge

A charge assessed on a per-minute basis in calculating all or a portion of the charges due for a completed call over the Company's facilities.

1.2.Q Other Common Carrier

The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic or international communications service to the public.

1.2.R Premises

The space designated by a Customer as its place or places of business for provision of Service or for its own communications needs.

1.2.S Service

The offerings provided by the Company to the Customer under this Tariff.

1.2.T Subscriber

An Aggregator that selects the Company as the presubscribed provider of operator services for one or more locations within that Aggregator's control.

1.2.U Subscriber Surcharge

A surcharge imposed by the Subscriber, to be paid by the consumer, for the use of Subscriber's telephone instruments, and other facilities in obtaining access to the Company's services.

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P.U.C.O. Message Toll Services Tariff No. 1

Section 1/2

Revised Page 7

MESSAGE TOLL SERVICES TARIFF

1. <u>GENERAL</u>

1.2 <u>Definitions</u> (Cont'd)

1.2.V <u>Telecommunications</u>

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

2. <u>RULES AND REGULATIONS</u>

2.5 Charges and Payments for Service or Facilities

2.5.A Deposits

2.5.A.1

The Company may, in order to safeguard its interests, require a Customer to make a suitable deposit or provide a surety bond or letter of credit in the amount of the required deposit as a guarantee of the payment of charges. The Company shall have the right to require the Customer to make a deposit prior to or at any time after provision of any Service, not to exceed one (1) month estimated charges. The Company may increase the amount of the deposit to reflect increases to the Customer's annual bill if the Customer adds services. The Customer will receive a receipt for the deposit. Any deposit requirements imposed by the Company will be made in accordance with Rule 4901:1-5-05(B) of Case Number 05-1102-TP-ORD of the Ohio Administrative Code ("OAC").

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Section 2

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

- 2.5 Charges and Payments for Service or Facilities (Cont'd)
 - 2.5.A Deposits (Cont'd)
 - 2.5.A.2 Any deposit as referred to in this Section shall be held by the Company to secure the payment of the Customer's bill. In the event that the Customer is entitled a deposit refund from the Company, the deposit will be refunded in accordance with Rule 4901:1-5-05(B) of Case Number 05-1102-TP-ORD of the Ohio Administrative Code ("OAC").
 - 2.5.A.3 Interest will be paid by the Company on all sums held on deposit at the rate established annually by the Public Utility Commission of Ohio, respectively, for customer deposits. The interest will be accrued in compliance with Rule 4901:1-5-05(B) of Case Number 05-1102-TP-ORD of the Ohio Administrative Code ("OAC") for the period during which the deposit is held by the Company.
 - 2.5.A.4 The fact that a deposit is made does not relieve the Customer from making advance payments or from complying with the Company's regulations for the payment of bills in accordance with the terms herein. Furthermore it does not constitute a waiver or modification of the regulations of the Company providing for the discontinuance of Service for nonpayment of any sums due the Company for Service rendered.
 - 2.5.A.5 Upon termination of Service, and assuming deposits of the Customer are not applied as indicated in Section 2.5.A.2, the deposit will be credited to the Customer's account and any credit balance will be refunded after all amounts due the Company have been paid.

2.5.E Payment and Late Payment Charge

2.5.E.1 Payment will be due no sooner than 14 days from the post mark of the bill. Commencing after that due date, a late charge of up to the highest interest rate allowable by law will be applied to all amounts past due.

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MESSAGE TOLL SERVICES TARIFF

2. RULES AND REGULATIONS

2.5.E Payment and Late Payment Charge (Cont'd)

2.5.E.2 Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid

and carried forward to the next bill.

2.5.E.3 Service may be denied or discontinued at the Company's discretion for nonpayment of amounts due the Company past the due date as specified in 2.5.E.1. Restoration of Service will be subject to all applicable installation charges and will be in compliance with Rule 4901: 1-5-17 of the OAC.

2.5.F Returned Check Charge

In cases where the Company issues direct bills to Customers, and payment by check is returned for insufficient funds, or is otherwise not processed for payment, there will be a charge as set forth herein.

3. MINIMUM TELEPHONE SERVICE STANDARDS (MTTS):

3.1 Minimum Telephone Service Standards (MTTS)

"All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service."

Issue Date: August 14, 2003

Effective Date: November 19, 2003

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO LOCAL EXCHANGE SERVICES WITHIN THE STATE OF OHIO BY

DIGITAL CONNECTIONS, INC. D/B/A DIGITAL CONNECTIONS OF OHIO, INC. WITHIN THE COUNTIES OF

Belmont Columbiana Coshocton Cuyahoga Fairfield Franklin Gallia Geauga Guernsey

Harrison

Jefferson Mahoning Monroe Muskingum Perry Portage Stark Summit Tuscarawas Washington

This Tariff applies to the Intrastate Telecommunications Services furnished by Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc. ("Carrier") between one or more points in the State of Ohio. This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at Carriers principal place of business.

Issue Date: August 14, 2003

Effective Date: November 19, 2003

Issued under authority of the Public Utilities Commission of Ohio, Dated November 6, 2003 in Case No. 03-1795-TP-ACE

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.

Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.

Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.1

2.1.1

2.1.1.1

Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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CHECK SHEET

This tariff is effective as of the date shown at the bottom of the respective sheet(s). Revised and revised sheets as named below comprise all changes from the Revised tariff and are currently in effect as of the date on the bottom of this sheet.

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- To signify reissued regulations

- To signify a correction

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- To signify a change in text but no change in rate or regulation

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3. DEFINITION OF TERMS

ACCESS LINE

A central office circuit or channel that provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

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AUTHORIZED USER

A person, firm or corporation (other than the Customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the Tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the Customer over such private line or channel communications relating solely to the business of the Customer

BASIC LOCAL LINE SERVICE

Provides the Customer with a single, voice-grade communications channel and access to local calls, 911 and/or E911 calls, if available in the customer's area and toll free (e.g. "8XX') calls.

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the Company's wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

BUSINESS SERVICE

Telecommunications service furnished to Customers where the primary or obvious use is of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area."

CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

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CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.

Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors

CLASS OF SERVICE

A description of telecommunications service furnished a Customer which denotes such characteristics such as nature of use (business or residence) or type of rate (flat or message rate). Classes of service are usually subdivided in grades, such as individual or multi-party line.

COMMUNICATIONS SYSTEMS

Channels and other facilities that are capable, when not connected to exchange telecommunication service, of two-way communication between Customer-provided terminal equipment.

COMPANY

Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc.

COMPLEX SERVICE

The provision of a circuit requiring special treatment, special equipment or special engineering design.

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CONDUIT

A tubular runway for cable facilities

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

CONNECTION CHARGE

See "Service Charges."

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the Customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a Customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the Customer and its specifically named authorized users are furnished in accordance with the provisions of this Tariff.

CONTRACT PERIOD

The length of time for which a Customer is responsible for the charges associated with the services, facilities, and equipment under contract.

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COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including, but not limited to, engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this Tariff. The Customer is responsible for compliance with the rules and regulations of the Company, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a Customer's premise, including connectors, jacks, and miscellaneous materials associated with the wire's installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring provided by a Customer, that may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

CUSTOMER TROUBLE REPORT

Any oral or written report from a Customer received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though several items are reported by one Customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATION POINT

The point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or inside wiring at a Customer's premise. The demarcation point is located on the Customer's side of the Company's protector or equivalent.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

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DIRECT ELECTRICAL CONNECTION

The physical connection of electrical conductors in the communications path.

DIRECTORY

A book that typically lists each telephone Customer alphabetically, with his/her service location and telephone number.

DIRECTORY ASSISTANCE SERVICE

Directory assistance service is furnished to supplement the information available in the Company directory, and to furnish telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

The publication of the Company's directory and/or directory assistance records of information relative to a Customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

DISCONNECT NOTICE

The written notice sent to a Customer following billing, notifying the Customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement for a permanent interruption of telephone service, made at the request of the Customer, or initiated by the Company for violation of Tariff regulations by the Customer. A "final" bill would be rendered showing moneys owed to the Company net of any amounts to be refunded, such as deposits, as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a Customer's premise.

E911 SERVICE

See Emergency Number Service.

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EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a public safety answering point designated by the Customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premise on which service is furnished.

EXCHANGE

The area established by the Company for the administration of telecommunications service for which a separate local rate schedule is provided. The area usually embraces a town, or village and its environs, and consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE SERVICE

Exchange service is a general term describing, as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange Tariff.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit. A dwelling unit is a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head of the household) and also any lodgers or employees who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

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IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INITIAL SERVICE PERIOD

The minimum period of time, for which service is provided, which is typically one month unless otherwise specified in the Tariff

INSTALLATION CHARGE

A nonrecurring charge associated with optional service features and may sometimes be called an "initial" charge, and may apply in addition to service connection charges.

INTEREXCHANGE PRIVATE LINE

A communication path between two or more serving areas not connected for exchange telephone service.

INTERFACE

The junction or point of interconnection between two systems or equipment having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.

The point of interconnection between Company equipment and communications facilities on the premise of the Customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

INTERLATA

Long distance message telecommunications service where point locations are in a different local access and transport area (LATA).

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INTRALATA

Long distance message telecommunications service where service point locations are within the same local access and transport area (LATA).

JACK

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment equipped with cords ending in plugs.

KEY EQUIPMENT

Switching keys located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the Customer's communications system.

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the housing.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

LINE

See "Access Line."

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company serving area which are grouped to serve common social, economic, and miscellaneous purposes.

LOCAL CALLING AREA

See "Local Service Area."

LOCAL CHANNEL

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

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LOCAL EXCHANGE SERVICE

Telecommunications service provided within an exchange for the purpose of establishing connections between Customer premise within the exchange, including connections between a Customer premise and a long distance service provider serving the exchange. Local exchange service may also be referred to as local exchange telephone service.

LOCAL MESSAGE

A communication between two or more exchange access lines within the local service area of the calling telephone.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different serving area between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished Customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a Customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Facilities furnished by means of wire, radio or a combination thereof for telecommunications between service points in different local service areas in accordance with the regulations and system of charges specified by the Company.

MAINTENANCE SERVICE CHARGE

A nonrecurring maintenance charge applied when service difficulty or trouble results from the use of Customer-provided equipment or inside wiring.

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MESSAGE

A communication between two or more exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NON-PUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the Customer, is not listed in the telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NUMBER PORTABILITY

The ability of end users to retain their geographic or non-geographic telephone number when they change service provider, location or their service.

OFF PREMISE EXTENSION (OPX)

A telephone located in a different office or building from the main phone system.

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PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISE

The same premise consists of:

- (a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.
- (b) the portion of the building occupied by the Customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.
- (c) the continuous property operated as a single farm whether or not intersected by a public road.

PREMISE WIRING

All wire within a Customer's premise, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established.

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

PRIMARY SERVICE

The initial provision of voice grade access between the Customer's premise and the switched telecommunications network. This includes the initial connection to a new Customer, the move of an existing Customer to a new premise, or the change of a telephone number.

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PRIMARY TERMINATION

Applies to channels that extend beyond the continuous property of a Customer or the confines of a single building housing the first premises of more than one Customer. "Primary Termination" also denotes the first termination of such a channel at a station or private branch exchange on the continuous property of a Customer. When more than one Customer's premise is located within the same building, the first termination of such a channel at that building constitutes a "primary termination." For purpose of this definition, the location of a "primary termination" for channel services associated with "switching system services" is considered to be at the "switching system services" serving central office. When the "switching system services" serving central office is not in the same exchange as the main location, the "mileage service area" center for the main location will be used in lieu of the "switching system services" serving central office.

PRIVATE BRANCH EXCHANGE

An arrangement of equipment situated on a Customer's premises consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The Private Branch Exchange provides for intercommunications between these telephones, for communication with the general exchange network, and for long distance message telecommunications service.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a private branch exchange system with a central office for communication with the general exchange network and for long distance message telecommunications service.

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PRIVATE LINE SERVICE

The channels furnished to a Customer for communication between specified locations.

PROTECTIVE CONNECTING ARRANGEMENT

Equipment provided by the Company for electrical protection when facilities provided by other than the Company are connected with facilities provided by the Company.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

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PUBLISHED TELEPHONE NUMBER

A number that appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

RESIDENTIAL SERVICE

Telecommunications service furnished to Customers when the actual or obvious use is for domestic purposes.

ROTARY HUNTING SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

SERVICE CHARGE

A nonrecurring nonrefundable charge for work required to establish initial service or to make subsequent additions to, moves, or changes in that service.

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a Customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a Customer's telephone service is normally provided.

STATION EQUIPMENT

Customer-owned or leased equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

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SUPERSEDURE OF SERVICE

An Applicant who otherwise qualifies for the immediate establishment of service may supersede the service of a Customer discontinuing that service when the Applicant is to take service on the premise where service is being rendered, and if a notice to that effect from both the Customer and the Applicant is presented to the Company, and if an arrangement, acceptable to the Company, is made to pay outstanding charges against the service. The Company may require such notice to be in writing.

SUSPENSION OF SERVICE

An arrangement made at the request of the Customer, or initiated by the Company, for temporarily interrupting service.

TARIFF

The schedule of the Company containing all rules and regulations, rates, and charges, stated separately by type or kind of service and the Customer class filed with the Commission.

TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this Tariff.

TELEPHONE NUMBER

A numerical designation assigned to a Customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "central office designation."

TELEPHONE SOLICITATION

An unsolicited telephone call.

TEMPORARY DISCONNECTION

See "Suspension of Service."

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as, but not limited to, service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

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TERMINATION AGREEMENT

An agreement between the Company and the Customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the Customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a Customer's obligations for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the Customer or by the Company under its regulations concerning cancellation for cause.

TOLL MESSAGE

A communication between two exchange access lines, the called access line being outside of the local or service area of the access line from which the message originates.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between serving area.

TOLL SERVICE

That part of the total telephone service rendered by the Company which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Company.

TRUNK LINE

A telephone communication channel between a central office and a Private Branch Exchange, or a Key System for the common use of all calls or one class between its two terminals.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

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3. DEFINITION OF TERMS

VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

A service designed to meet the needs of Customers who make or receive substantial volumes of long distance telephone calls. This service is only provided on an inward or outward basis.

WIRE CENTER

A central office location where telephone feeder and distribution cables are terminated.

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4.1 GENERAL APPLICATION

4.1.1 Description and Areas of Operation

- A. This Tariff describes generally the regulations and rates applicable to the provision of Telecommunications Services for residential and business customers between points within the State of Ohio. This Tariff is governed and interpreted according to the laws of Ohio and is on file with the Public Utility Commission of Ohio. Copies may be inspected during normal business hours at the Company's principal place of business.
- B. Digital Connections, Inc. d/b/a Digital Connections of Ohio, Inc. ("Company") is a telecommunications service provider providing telecommunications service in the areas certificated to the Company by the Public Utility Commission of Ohio.
- C. Headquarters for the Company are located at:

PO Box 270 235 High Street Morgantown, WV 26507

Company representatives may be contacted at 888-303-6190

- D. Complete Tariffs containing all rates for Local Exchange Service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.
- E. Failure on the part of any Customer to observe these rules and regulations of this Tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.
- F. The Company will comply with Ohio's Minimum Telephone Service Standards (MTTS) as defined in Case Number 00-1265-TP-ORD and in subsequent revisions thereafter.

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4.1 GENERAL APPLICATION (Cont'd)

4.1.1 Description and Areas of Operation (Cont'd)

G. Areas of Operation

The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Company within its operating territory in the serving area listed in Section 4.1.2 of this Tariff.

Service will be provided in the following exchanges within the State of Ohio:

Athens, Barlow, Barnesville, Bellaire, Cadiz, Cambridge, Dublin, Duffy, Gahanna, Grove City, Hilliard, Jackson, Lancaster, Lowell, Lower Salem, Marietta, Martins Ferry, Newport, Pomeroy, Portsmouth, St. Clairsville, Steubenville, Watertown, Waverly, Woodsfield, and Zanesville.

For purposes of this section, the exchanges of the Columbus Metropolitan Area consist of such areas as Columbus, Alton, Canal, Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockbourne, New Albany, Reynoldsburg, Westerville, West Jefferson and Worthington.

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4.1 GENERAL APPLICATION (Cont'd)

4.1.2 Local Calling Scope

EXCHANGE AREA	Local Calling Area (SBC)	Local Calling Area (Verizon)
Athens	(None)	Athens Albany Amesville Guysville New Marshfield Shade The Plains
Barlow	(None)	Barlow Bartlett Watertown Marietta
Bamesville	Barnesville Beallsville Bethesda Somerton Fairview Morristown Quaker City	(None)
Bellaire (Wheeling Zone VI)	Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII Centerville Powhattan Point Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V	(None)

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^{*} Measured Rate Service

4.1 GENERAL APPLICATION (Cont'd)

4.1.2 Local Calling Scope (Cont'd)

EXCHANGE AREA	Local Calling Area (SBC)	Local Calling Area (Verizon)
Cadiz	(None)	Cadiz Adena Flushing Freeport Hopedale Jewett Scio
Cambridge	(None)	Cambridge Byesville New Concord Old Washington
Dublin	Columbus Metro Area Pataskala Sunbury	Cheshire Center Delaware* Plain City Rathbone
Duffy	Duffy Clarington Graysville New Matamoras Woodsfield New Martinsville, WV	(None)

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^{*} Measured Rate Service

4.1 GENERAL APPLICATION (Cont'd)

4.1.2 Local Calling Scope (Cont'd)

EXCHANGE AREA	Local Calling Area (SBC)	Local Calling Area (Verizon)
Gahanna	Columbus Metro Area Johnstown* Pataskala Sunbury	Cheshire Center Plain City Rathbone
Grove City	Columbus Metro Area Mt. Sterling* Pataskala Sunbury	Cheshire Rathbone
Hilliard	Columbus Metro Area Pataskala Sunbury	Cheshire Center Plain City Rathbone Resaca
Jackson	(None)	Jackson Oak Hill Wellston
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda North Baltimore Bremen Millersport Pleasantville

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4.1 GENERAL APPLICATION (Cont'd)

4.1.2 Local Calling Scope (Cont'd)

EXCHANGE AREA	Local Calling Area (SBC)	Local Calling Area (Verizon)
Lowell	(None)	Lowell Beverly Lower Salem Marietta Watertown
Lower Salem	(None)	Lower Salem Dexter City Lowell Marietta
Marietta	Marietta Newport Belpre* New Matamoras* Bartlett* Williamstown, WV	Barlow Beverly Dexter City Lowell Lower Salem Watertown
Martins Ferry (Wheeling Zone VII)	Wheeling Zone VII Wheeling Zone VI Wheeling Zone VIII Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V	Adena Tiltonsville Dillonville

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4.1 GENERAL APPLICATION (Cont'd)

4.1.2 Local Calling Scope (Cont'd)

EXCHANGE AREA	Local Calling Area (SBC)	Local Calling Area (Verizon)
Newport	Newport Marietta New Matamoras	(None)
Pomeroy	(None)	Pomeroy Chester Letart Falls Portland Mason, WV
Portsmouth	(None)	Portsmouth Minford-Stockdale South Shore, KY
St. Clairsville (Wheeling Zone VIII)	Bethesda Wheeling Zone VIII Wheeling Zone VI Wheeling Zone VII Centerville Morristown Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V	Adena Flushing

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4.1 GENERAL APPLICATION (Cont'd)

4.1.2 Local Calling Scope (Cont'd)

EXCHANGE AREA	Local Calling Area (SBC)	Local Calling Area (Verizon)
Steubenville	Steubenville Mingo Junction Toronto Bloomingdale Follansbee Hopedale Weirton	Amsterdam Bergholz Brilliant* Dillonvale-Mt. Pleasant Knoxville Richmond Smithfield Tiltonsville
Watertown	(None)	Watertown Barlow Bartlett Beverly Lowell Marietta Stockport Watertown
Waverly	(None)	Waverly Beaver Idaho Piketon

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4.1 GENERAL APPLICATION (Cont'd)

4.1.2 Local Calling Scope (Cont'd)

EXCHANGE AREA	Local Calling Area	Local Calling Area (Verizon)
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton	(None)
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington* Adamsville Frazeysburg Gratiot	(None)

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^{*} Measured Rate Service

4.2 ESTABLISHING SERVICE

4.2.1 Availability of Facilities

- A. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available.
- B. The Company shall not be liable for failure to furnish service where facilities are not available.
- C. When service and facilities are provided in part by the Company and in part by other connecting companies the regulations of the Company apply to that portion of the service and facilities furnished by the Company.

4.2.2 Application for Service

- A. Applications for service or requests or orders by the Customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Company, and shall constitute a contract when accepted by authorized employees or agents of the Company, or upon establishment of service.
- B. The Company may require a customer to make an advance payment for special construction before a specific service or facility is furnished. In general, the advance payment will not exceed an amount equal to the non-recurring charge(s) for special construction for the service or facility. The advance payment will be credited to the Customer's initial bill.

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4.2 ESTABLISHING SERVICE (Cont'd)

4.2.3 Cancellation or Change in Application for Service

- A. Where the Customer cancels an application for service prior to the start of installation of service or of special construction no charge applies.
- B. When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

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4.2 <u>ESTABLISHING SERVICE</u> (Cont'd)

4.2.4 Subscriber Billing Adjustments

- A. If the Company fails to install new access line service and any associated features within five business days of receiving an application for new service, or by the requested date, when at least five business days notice is given, the provider must waive at least one-half of all regulated nonrecurring installation charges associated with the new service or features. If the Company fails to install new access line service and any associated features within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten business days notice is given, the provider shall waive all regulated nonrecurring installation charges associated with the new service or features. Such credits shall not be required where:
 - (1) Special equipment or service is involved:
 - (a) "Cable pairs" are not deemed to be special equipment for purposes of this rule unless the requested service is in a completely undeveloped area where no facilities of any kind exist.
 - (b) When special equipment or a service exception is invoked, it shall be fully documented. The documentation of the required specific special equipment or service shall be maintained with the application for new service and include a description of the special equipment or service involved.
 - (2) Applicant or Customer has not met pertinent tariff requirements;
 - (3) The installation cannot be completed as a result of a military action, war, insurrection, riot, or strike; or
 - (4) The installation cannot be completed due to a Customer missing an installation appointment.

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4.2 <u>ESTABLISHING SERVICE</u> (Cont'd)

4.2.4 Subscriber Billing Adjustments (Cont'd)

- Missed customer appointments.
 - (1) When the Company fails to meet a scheduled installation appointment, the company shall waive at least one-half of the Customer's regulated nonrecurring installation charges associated with the new service or features.
 - (2) When the Company fails to meet a repair appointment or a repair commitment, the company shall credit the Customer's bill in the amount of at least one-half of one months' charges for any regulated local services rendered inoperative.
 - (3) The credits required by paragraph (E)(1) of this rule do not apply when the Company provides the Customer twenty-four hour notice of its inability to meet an installation appointment, or when the effects of a natural disaster prohibit the Company from providing such notice. In no event shall the application of rule 4901:1-5-16(E)(3) of the Administrative Code, affect the service installation deadline and credit required under rule 4901:1-5-16(D) of the Administrative Code.

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4.2 ESTABLISHING SERVICE (Cont'd)

4.2.5 Refusal of Service

- A. Local service may only be disconnected for Customer nonpayment of charges for local services regulated by the commission. For purposes of this rule, local service is defined as every regulated service provided by the Company other than toll service and 900 and 976-like services.
- B. The Company will notify, or attempt to notify through any reasonable means, a Customer before service is refused or disconnected when any of the following conditions exist:
 - A violation of or noncompliance with the Company's rules or tariffs on file with the commission;
 - A failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - A refusal by the Customer to permit the Company access to its facilities.
- C. The Company will notify or attempt to notify, through any reasonable means, the Customer before service is disconnected when the Customer has committed a fraudulent practice as set forth and defined in its tariffs on file with the commission.

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4.2 ESTABLISHING SERVICE (Cont'd)

4.2.5 Refusal of Service (Cont'd)

- D. No notice is required prior to disconnection when:
 - An emergency may threaten the health or safety of a person, or the local service provider's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
 - A Customer's use of telecommunications equipment adversely
 affects the Company's equipment, its service to others, or the
 safety of the Company's employees or subscribers; or
 - 3. A Customer tampers with facilities or equipment owned by the telecommunications provider.
- Payment schedule and disconnection procedures for nonpayment.
 - 1. A Customer's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
 - 2. The Company shall not disconnect the service:
 - (a) Sooner than fourteen days after the due date of the bill; and
 - (b) Without sending a written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service.
 - The Company may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after 12:30 p.m. on the day preceding a day that all services necessary for reconnection are not available.

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4.2 ESTABLISHING SERVICE (Cont'd)

4.2.5 Refusal of Service (Cont'd)

- F. Reconnection of local and toll service.
 - Unless prevented by circumstances beyond the Company 's control or unless a Customer requests otherwise, each telecommunications provider shall reconnect previously disconnected service by 5:00 p.m. on the next business day following either:
 - (a) Receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
 - (b) Agreement by the company and the Customer on a deferred payment plan and a payment, if required, under the plan.
 - Before restoring service under this rule, the Company will not insist upon payment of any amount that has not been included on a notice of disconnection.

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4.2 <u>ESTABLISHING SERVICE</u> (Cont'd)

4.2.6 Transfer, Assignment, or Supersedure of Service

Service previously furnished to one (1) Customer may not be assumed by a new Customer without lapse in the rendition of service. The new Customer must execute a new service agreement subject to the provisions of this Tariff.

4.2.7 Minimum Service Periods

A. Business

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

B. Residential

There is no minimum period of service for residential Customers. If a residential Customer disconnects service prior to month end, charges will be prorated and the residential Customer will be responsible for paying the prorated amount.

4.2.8 Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities.

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4.3 FURNISHING OF SERVICE

4.3.1 Provision and Ownership of Service and Facilities

Service and facilities furnished by the Company on the premise of a Customer or Authorized User are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premise at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the Customer's premise, or to remove such facilities which are no longer necessary for the provision of service.

4.3.2 Company Facilities at Hazardous or Inaccessible Locations

- A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
- B. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service and/or facilities.

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4.3 FURNISHING OF SERVICE (Cont'd)

4.3.3 Protective Equipment

- A. Protective equipment is required when a hazardous electrical environment is present at a Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or Customers, The Customer must provide the protective equipment subject to Company specifications.
- B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the Customer, subject to specifications, or in accordance with the rates, terms and conditions of Section 10 of this Tariff.
- C. All equipment connected to the Company's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

4.3.4 Telephone Numbers

- A. Telephone numbers may be retained by the Customers as long as the Customer maintains active service within the number portability calling area. The Company reserves the right to change the central office name associated with such numbers assigned to the Customer whenever the Company deems it necessary to do so in the conduct of its business.
- B. The Company shall list each Customer with directory assistance except those numbers not listed at the Customer's request.
- C. Telephone numbers assigned to Customers during the implementation of new service are not guaranteed to the Customer until the number has been physically installed.

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4.3 FURNISHING OF SERVICE (Cont'd)

4.3.5 Classifications of Service

A. Basis for Classification

- The determination as to whether Customer service should be classified as business or residence service is based on the character of the use to be made of the service and facilities. This consideration is, in all cases, the basis upon which the rates for any particular service are classified, and any indices of such character of use should be applied with this primary definition in mind.
- The Company reserves the right to classify any local service furnished a Customer as business or residence service, in compliance with this Tariff.

B. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

C. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature, provided that service is not used substantially for occupational purposes.

D. Changes in classification between residential to business service may be made without change in telephone number if the Customer so desires.

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4.3 FURNISHING OF SERVICE (Cont'd)

4.3.6 Installation, Maintenance, and Repair of Facilities

- A. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in this Tariff, is borne by the Company. Where special conditions or requirements of the Customer involve unusual construction or installation costs, the Customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the Customer or other persons authorized to use the service and not due to ordinary wear and tear, the Customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its Revised condition.
- B. The Customer shall not install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the Company's applicable Tariffs. The Company shall have the right to charge the Customer for losses experienced as a result of unauthorized tampering.
- C. The Customer may be billed the applicable Minimum Service Charge for each service call to the Customer's premise where off-hook condition is found. The Minimum Service Charge will be the minimum premise visit charge as listed in 5.6 (B.1) of this tariff. When the Customer contacts the Company to report a trouble, the Company will advise the Customer on how to use the Network Interface Device ("NID"). The Company will also advise the Customer that a trip charge may apply if the Company dispatches a technician and the trouble is found to be on the Customer's side of the NID.

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4.3 <u>FURNISHING OF SERVICE</u> (Cont'd)

4.3.7 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a Customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the Customer may be required to pay the amount of additional costs the Company incurs as a result of the Customer's special requirements, in addition to the other rates and charges specified in this Tariff.

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4.4 USE OF SERVICE AND FACILITIES

4,4.1 Use of Service

- A. The Company may refuse to install or may terminate a Customer's service if it is located on premise of a public or semi-public nature or in a business establishment, where the public in general or patrons of the Customer may make use of the service.
- B. Services provided by the Company may not be resold by the Customer or used in any manner for which the Customer receives compensation from the user except as provided herein:
 - Access services provided pursuant to Interstate or Intrastate Access Services Tariffs the Company issues or concurs in.
 - Services provided to hotels, motels, hospitals, and cellular and paging Customers when such services are resold to guests, patients, or Customers.
- C. The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided herein.

4.4.2 Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The Customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

4.4.3 Limit On Communication

The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

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4.4 <u>USE OF SERVICE AND FACILITIES</u> (Cont'd)

4.4.4 Unlawful, Abusive, or Fraudulent Use of Service

- A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.
- B. The Company may suspend or terminate telephone service, upon proper notice following the rules and regulations of the Commission's Minimum Telephone Service Standards in Rule 4901:1-5-17, to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others. Proper notification procedures are listed in Section 4.5.1 of this Tariff.

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4.5 <u>DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE</u>

4.5.1 Discontinuance of Service

A. Non-payment Service Interruption

In the event of a proposed disconnection of Residential Basic Local Service only, the following procedures shall apply:

- A Subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
- 2. The Company complying with the conditions set forth in this rule may disconnect service during normal business hours; however, no disconnection for past due bills may be made after twelve thirty p.m. on the day preceding a day that all services necessary for reconnection are not regularly performed or available. The Company will comply with the disconnection requirements as found in Case No. 95-790-TP-COI and the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-17.
- 3. No Local Service can be disconnected for non-payment of Local Service Charges unless the Company has given the affected Customer a written notice of the proposed disconnection at least seven (7) days before the proposed date of disconnection. The notice must include:
 - A statement that failure to pay the amount required at the Company's office or to one of its authorized agents by the date specified on the notice may result in the disconnection of local or toll optional service;
 - b. The earliest date when disconnection will occur.
 - c. The reasons for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid. This amount shall not be greater than the past due balance.
 - The total amount due to avoid disconnection of local or toll service.

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4.5 <u>DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE</u>

4.5.1 Discontinuance of Service (Cont'd)

- A. Non-payment Service Interruption (Cont'd)
 - e. The total amount due for non-regulated charges and a statement that nonpayment of such charges cannot result in the disconnection of basic local service or regulated toll service.
 - f. The address and telephone number of the office that the Subscriber may contact in reference to his account.
 - g. A statement that the Commission staff is available to render assistance with unresolved complaints, and the then-current address and local / toll free telephone numbers and TDD/TTY numbers of the Commission's Public Interest Center; and
 - h. A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the Subscriber's account.

B. Disconnection With Notice

Telephone service may be disconnected after proper notice, per the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-17, for any of the following reasons:

- Failure to pay a delinquent account for charges incurred for local service.
- Violation of the Company's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment when a reasonable attempt has been made to notify the Customer and the Customer is provided with a reasonable opportunity to remedy the situation.
- Failure to comply with deposit or guarantee arrangements where required.
- Failure to pay the account of another Customer as guarantor thereof.

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4.5 <u>DISCONNECTION</u>, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

- 4.5.1 Discontinuance of Service (Cont'd)
 - B. Disconnection With Notice (Cont'd)
 - The Company must notify or attempt to notify the subscriber before service is disconnected when:
 - the Subscriber has committed a fraudulent practice as set forth and defined in it tariff on file;
 - a violation of or noncompliance with the Commission's then-current regulations governing service supplied by the Company;
 - a violation or noncompliance with the Company's rules or tariffs on file with the Commission;
 - a failure to comply with Municipal ordinances or other laws pertaining to telecommunications services; or
 - a refusal by the Subscriber to permit the Company necessary access to its facilities or equipment.
 - C. Telephone service may be disconnected without notice under any of the following conditions:
 - When an emergency may threaten the health or safety or a person, or the Company's distribution system. If service is disconnected, the Company shall act promptly to assure restoration of service as soon as possible. Service shall be restored to a residence before it may be disconnected for any other reason;
 - In the event of a Subscribers use of Telecommunications equipment in such a manner as to adversely affect the Company's equipment, its service to others, or the safety of the Company's employees or Subscribers; or
 - In the event of tampering with any facilities or equipment furnished and owned by the Company.

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4.5 <u>DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE</u> (Cont'd)

4.5.1 Discontinuance of Service (Cont'd)

- D. Disconnection of Service other than Local Service
 - In addition to enforcing the Company's own billing, credit/deposit, and disconnection policies on regulated services provided by the Company, the Company may enter into formal contracts with toll providers that authorize the Company as a contractual agent for the purposes of enforcing the billing, credit/deposit and disconnection policies of the providers of service.
 - The Company is prohibited from disconnecting a Customer's local service for non-payment of charges incurred by the customer for toll service.
 - Partial payments by the Customer to the Company will be apportioned by the Company to the Company's regulated local service charges before being applied to any toll charges. In addition, charges will apply to all regulated services before being applied to charges for nonregulated services.
 - 4. When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to another toll provider for which the Company has a contractual arrangement with, the method of toll disconnection:
 - must not function as a vehicle by which the nonpaying toll subscriber is denied access, through presubscription, to any other toll service provider besides the one whose provision of toll service has precipitated the toll disconnection;
 - must be available from the Company, by tariff, on a nondiscriminatory basis to all toll service providers; and
 - may consist of either a dePICing mechanism or else a selective toll blocking service.
 - 5. Neither purchase of the toll service provider's accounts receivable by the Company, nor a requirement that the Company shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.

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4.5 <u>DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE</u> (Cont'd)

- 4.5.1 Discontinuance of Service (Cont'd)
 - D. Disconnection of Service other than Local Service (Cont'd)
 - 6. The Company may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider shall also conform to the minimum telephone service standards.
 - a. Disconnection notices issued by the Company pursuant to Rule 4901:1-5-17 (L)(4), O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
 - 7. Toll disconnection service offerings are available on a nondiscriminatory basis (including rates) to all toll service providers in areas where implementation of intraLATA equal access has already occurred. Options and non-recurring costs are as follows:

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