

**FILE****Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, March 17, 2009 8:39 AM  
**To:** Docketing  
**Subject:** Duke Energy

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/17/2009

Re: Kelly Garcia  
9237 Swigert Rd

RECEIVED-DOCKETING DIV  
2009 MAR 17 AM 9:19  
PUCO

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

I will not pay DUKE for their losses due to a windstorm. This is the cost of doing business. It would be like my insurance company billing me for a claim on my policy? My premium is what I pay for the policy. Duke is collecting money everyday from its customer for the service they provide if a windstorm increased their operating cost then that comes out of their profit not billed back to its customers

Customer did not want to be contacted.

Her email has been docketed in case file.  
Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SM Date Processed MAR 17 2009

3/17/2009