

The Public Utilities Commission of Ohio

Monitoring marketplaces and enforcing rules to assure safe,

adequate, and reliable utility services.

Ted Strickland, Governor Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus Valerie A. Lemmie Paul A. Centolella Cheryl Roberto

March 3, 2009

Harley E. Goss P.O. Box 136 Rockbridge, OH 43149

RE: Good Hope Township

Case No: 09-0161-EL-CSS

Dear Mr. Goss:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AEP dba Ohio Pwer Co. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee' J. Jenkins, Secretary

Betty McCauley, Acting Secretary

Mariruth Wright, Acting Secretary

Enclosure RJJ/pwk

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

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