

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 03, 2009 2:00 PM
To: Docketing
Subject: Duke Energy

Date: 3/3/2009

Re: Marcia Rice
832 Windham Ave
F1 2
Cincinnati, OH 45229

RECEIVED-DOCKETING DIV
2009 MAR -3 PM 2:20
PUCO

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM

Notes: COMPLAINT DESCRIPTION:

In most other situations, such as a tree falling on my car or other "Acts of God" the insurance companies do not pay, so why should the customer be required to pay for this "Act of God".

Due to the number of customers serviced by Duke Energy, we the customers should not see more than \$1.00 increase in our energy bills. Additionally, it should not be the responsibility of the customers to pay interest on this money.

Thank you for listening.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Date Processed MAR 03 2009

3/3/2009