2 CHARLESGATE WEST **BOSTON, MA 02215** 1-617-369-1000 www.tncii.com



February 18, 2009

Case No: 08-848-TP-ATA

Company: Trans National Communications International, Inc.; Request No. F Mr. Doug Wile Public Utilities Commission of Ohio 180 E. Broad St Columbus Ohio 43215

RE: Case No: 08-848-TP-ATA

Dear Mr. Wile:

Per our email and phone correspondence, please see the attached replacement pages for Trans National Communications International, Inc.'s local detariffed tariff filing in Case No. 08-848-TP-ATA.

Should you have any further questions, please do not hesitate to contact me.

Sincerely,

Stella Gnepp

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. TM Date Processed

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER

2.3.1. Payment of Bills and Charges

- A. The Customer shall be responsible for the payment of all applicable charges for Services rendered pursuant to this Tariff;
- B. The Customer is responsible for the payment of charges for visits by TNCl's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- C. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with TNCI. TNCI has no responsibility with respect to billing, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by TNCI.
- D. A maximum charge of \$30.00 may be assessed for checks with insufficient funds or non-existing accounts.

2.3.2. Unauthorized Use

The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over TNCI's network without the authorization of the Customer.

Issued: July 7, 2008

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Disputed Bills

The Customer is responsible for notifying TNCI in writing of any charges in dispute and the specific basis of such dispute by the date on the invoice.

In case of a billing dispute between Customer and TNCI as to the correct amount of a bill which cannot be adjusted with mutual satisfaction. Customer may enter the following arrangement if confirmed by TNCI:

- A. Customer requests and TNCI will comply with the request for an investigation and review of the disputed amount.
- B. The Customer pays the undisputed portion of the bill by the invoice Due Date shown on the bill. Otherwise the Service will be subject to disconnection if TNCI has notified Customer by written notice of such delinquency and impending termination.

If there is still disagreement after the investigation and review by a manager of TNCI, Customer may appeal to Commission for its investigation and decision.

TNCI will not disconnect Customer's Service for nonpayment as long as Customer complies with this arrangement.

TNCI will respond to the Commission's requests for information within the timeframe specified by the Commission.

The Commission will review the claim regarding the disputed amount, communicate the results of its review to Customer and TNCI, and require disbursement according to those results.

After the investigation and review are completed by TNCI as noted in subsection "A" above, if Customer elects not to deposit the amount in dispute with Commission, such amount becomes due and payable at once. In order to avoid disconnection of Service, such amount must be paid within seven (7) calendar days after the date TNCI notifies Customer that the investigation and review are completed and that such payment must be made or Service will be interrupted. However, the Service will not be disconnected prior to the Due By Date shown on the bill.

Issued: July 7, 2008

Effective: July 23, 2008

Charles R. Luca Senior Vice President / Operations

SECTION 2 - RULES AND REGULATIONS, Continued

2.10. CANCELLATION OF SERVICE BY TNCI

2.10.1. Discontinuance Without Notice

TNCI reserves the right to immediately discontinue furnishing the Service to Customers without incurring liability in accordance with Ohio Administrative Code at 4901:1-5-17:

- A. In the event of a condition determined to be hazardous to the Customer, to other Customers of TNCI, to TNCI's equipment, the public or to employees of TNCI; or
- B. By reason of any order or decision of a court or any other governmental authority which prohibits TNCI from furnishing such Service; or
- For unlawful use of the Service or use of the Service for unlawful purposes;
 or
- D. When necessary for TNCI to comply with any order or request of any governmental authority having jurisdiction; or

2.10.2. Discontinuance With Notice

TNCI may discontinue Service according to the following conditions pursuant to Ohio Administrative Code at 4901:1-5-17:

- A. For violation of TNCI's filed Tariffs; or
- B. For the non-payment of any proper charge as provided by TNCl's Tariff, including one for the same Class Of Service furnished to the Applicant or Customer at the same or another location, or where the Applicant or Customer voluntarily assumed, in writing, responsibility for the bills of another Applicant or Customer; or
- C. In the event that the Facilities have been abandoned or are being used by unauthorized persons.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. APPLICATION OF RATES AND CHARGES

All Services offered in this Tariff are subject to Service order and change charges where the Customer requests new Services or changes in existing Services, as well as indicated Non-Recurring and Monthly Recurring Charges.

3.1.1. General

- A. The following sections set forth the rules and regulations governing the application of rates for TNCI Services, including the following general rate categories:
 - Nonrecurring Charges for installation of Facilities and Services;
 - 2. Monthly Rates for availability and use of Facilities and Services; and
 - 3. Usage or Transaction Charges (where applicable).
- B. Tariffed Services Offered

The following Network Services are available to Customers where provisioning is technically possible; further, Standard Line and Intrastate Long Distance Services are offered on a dedicated or switched access basis.

Standard Business Line Service
Optional Calling Features
Miscellaneous Services (including Number Portability)
T1

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. EXCHANGE SERVICES, Continued

3.2.1 Basic Local Exchange Service, Continued

- C. Local Exchange Services may not be available to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900-NXX, 976-NXX, etc.). Calls to those numbers and other numbers used for caller-paid information services may be blocked by TNCI's Facilities.
- D. Local Exchange Customers receive one listing per assigned telephone number in the local White Pages Directory and receive a copy of the White Pages Directory at no additional charge.

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