

FILE

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08-439-TR COI

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Mary Walter
2445 Lyncross St
Grove City, OH 43123

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2009 FEB 19 PM 1:20

Elizabeth Blackmer
PUCO
180 East Broad Street
Columbus, OH 43215-3793

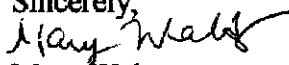
PUCO

I prefer that Sprint continue to provide TTY and CapTel relay services to the state of Ohio. I am satisfied with their quality and work with deaf persons like myself.

I worked as an Architectural Engineer and relied heavily on the TTY to communicate with clients and co-workers. I have since then started to use the BlackBerry and the Sprint IP relay services offered on the BlackBerry.

Sprint lets me enjoy a lower priced Data Only subscription plan and I have been extremely satisfied with its wireless relay services.

Thank you for helping Ohio award Sprint the contract for the next 4 years.

Sincerely,

Mary Walter

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Jim Date Processed 2/19/2009

Nicholas Walter
2445 Lyncross St
Grove City, OH 43123

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Sincerely,

Nicholas Walter

A handwritten signature in black ink, appearing to read "Nicholas Walter", written in a cursive style.