

# LARGE FILING SEPARATOR SHEET

CASE NUMBER: 09-110-TP-ATA

FILE DATE: 2/17/2009

SECTION: (Part 1 of 2)

NUMBER OF PAGES: 204

DESCRIPTION OF DOCUMENT:

New Case (Application of Armstrong  
Telecommunications Inc.)



**John  
Staurulakis**  
INCORPORATED

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internet: www.jsitel.com, e-mail: jsitel@jsitel.com

09-110-TP-17A  
90-9327-TP-TRF

February 13, 2009

VIA OVERNIGHT DELIVERY

Ms. Renee Jenkins, Commission Secretary  
Public Utilities Commission of Ohio  
180 East Broad Street, 13th Floor  
Columbus, Ohio 43215

**ATTN: DOCKETING DIVISION**

**RE: Armstrong Telecommunications, Inc.  
Application to Detariff**

Dear Ms. Jenkins:

On behalf of Armstrong Telecommunications, Inc. ("Armstrong") John Staurulakis, Inc is submitting the enclosed Application to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD. Armstrong respectfully requests an effective date of February 13, 2009, for this filing.

Please note that Armstrong is filing to detariff their Local Tariff, Ohio Tariff No. 2, and replace it completely with Ohio Tariff No. 4. Additionally, Armstrong is filing to detariff their Toll Resale Tariff, Ohio Tariff No. 1. In regards to both detariffing filings, please find one (1) original and ten (10) copies of each respective Application Filing.

The following items are included with each Application Filing:

Application Form for Detariffing and Related Actions  
Exhibit A – Existing Tariff  
Exhibit B – Proposed Replacement Tariff  
Exhibit C – Summary of Changes  
Exhibit D – Explanation of Compliance  
Exhibit E – Customer Notice  
Exhibit F – Customer Notice Affidavit

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician TIM Date Processed 2/17/2009

RECEIVED-DOCKETING DIV  
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PUCO

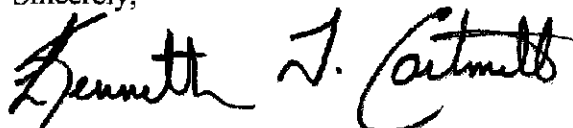
**R. Jenkins**

**Page 2**

Enclosed you will also find included with this filing an additional copy of this transmittal letter marked "File Stamp Copy" along with a self-addressed stamped envelope. Please provide the appropriate stamp on this letter denoting that this filing has been received by the Commission, and return this letter in the envelope provided to JSI.

Should you have any questions, please do not hesitate to call me at 301-459-7590, or via email at [kcartmell@jsitel.com](mailto:kcartmell@jsitel.com). Thank you for your assistance with this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Kenneth T. Cartmell". The signature is fluid and cursive, with the first name "Kenneth" and last name "Cartmell" clearly distinguishable, and a middle initial "T." in between.

Kenneth T. Cartmell  
Senior Consultant-Regulatory Affairs

Enclosures

cc: James D. Mitchell, Armstrong Telecommunications, Inc.

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of \_\_\_\_\_ )  
Armstrong Telecommunications Inc. )  
to Detariff Certain Tier 2 Services and make other changes )  
related to the Implementation of Case No. 06-1345-TP-ORD )  
Name of Registrant(s) Armstrong Telecommunications Inc.  
DBA(s) of Registrant(s) \_\_\_\_\_  
Address of Registrant(s) One Armstrong Place, Butler Pennsylvania, 16001  
Company Web Address www.armstrong.com  
Regulatory Contact Person(s) James D. Mitchell  
Regulatory Contact Person's Email Address jrmitchell@agoc.com

TRF Docket No. 90- \_\_\_\_\_  
Case No. \_\_\_\_\_ - \_\_\_\_\_ - **TP - ATA**  
NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

09-110-TP-ATA

Phone 724-283-3692 Fax \_\_\_\_\_

Phone \_\_\_\_\_

Contact Person for Annual Report \_\_\_\_\_

Address (if different from above) \_\_\_\_\_  
Consumer Contact Information \_\_\_\_\_  
Address (if different from above) \_\_\_\_\_

Phone \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

*NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.*

| Carrier Type  | <input type="checkbox"/> ILEC | <input checked="" type="checkbox"/> CLEC | <input checked="" type="checkbox"/> CTS |
|---|-------------------------------|--|---|
| Business Tier 2 Services  | <input type="checkbox"/>      | <input checked="" type="checkbox"/>      | <input checked="" type="checkbox"/>     |
| Residential & Business Toll Services                                | <input type="checkbox"/>      | <input checked="" type="checkbox"/>      | <input checked="" type="checkbox"/>     |
| Other Changes required by Rule<br>(Describe in detail in Exhibit C) | <input type="checkbox"/>      | <input checked="" type="checkbox"/>      | <input checked="" type="checkbox"/>     |

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

| Included                            | Identified As: | Description of Required Exhibit:  |
|-------------------------------------|----------------|---|
| <input checked="" type="checkbox"/> | Exhibit A      | The existing affected tariff pages.   |
| <input checked="" type="checkbox"/> | Exhibit B      | The proposed revised tariff pages.  |
| <input checked="" type="checkbox"/> | Exhibit C      | Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.  |
| <input checked="" type="checkbox"/> | Exhibit D      | Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul> |
| <input checked="" type="checkbox"/> | Exhibit E      | One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).  |
| <input checked="" type="checkbox"/> | Exhibit F      | Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.   |

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

---

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***

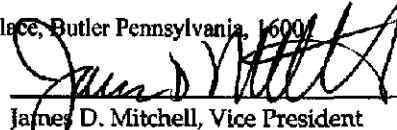
I, James D. Mitchell, am an officer/agent of the applicant corporation, Armstrong Telecommunications, Inc., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on February 10<sup>th</sup>, 2009

at One Armstrong Place, Butler Pennsylvania, 16001

  
James D. Mitchell, Vice President

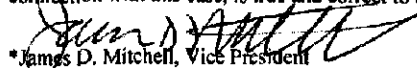
February 10<sup>th</sup>, 2009

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

**VERIFICATION**

I, James D. Mitchell, am an officer/agent of Armstrong Telecommunications, Inc., verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

  
James D. Mitchell, Vice President

February 10<sup>th</sup>, 2009, 2008

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**Armstrong Telecommunications Inc.**

**Exhibit A**

**EXISTING TARIFF**

**ARMSTRONG TELECOMMUNICATIONS, INC.**  
**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES**  
**APPLYING TO COMMUNICATIONS SERVICES WITHIN**  
**THE STATE OF OHIO**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by ARMSTRONG TELECOMMUNICATIONS, INC. with principal offices at One Armstrong Place, Butler, Pennsylvania 16001. This tariff applies to services furnished within the State of Ohio. This tariff is on file with the Ohio Public Utilities Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

---

Issued: March 13, 2006

Effective: April 13, 2006

Issued under authority of the Public Utilities Commission of Ohio in Case No. 06-417-TP-ACE

Issued by:

Dru A. Sedwick, Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

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SECTION 7 – SUPPLEMENTAL SERVICES

SECTION 8 – SPECIAL ARRANGEMENTS

SECTION 9 – CENTREX

SECTION 10 – INTEGRATED SYSTEMS DIGITAL NETWORK (ISDN)

PRICE LIST

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EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Rate Increase
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (T) Indicates Change of Text Only

---

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K

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Butler, Pennsylvania 16001



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(Reserved for future use)

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(Reserved for future use)

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(Reserved for future use)

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(Reserved for future use)

## Z

(Reserved for future use)

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Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**SECTION 1 – APPLICATION OF TARIFF****1.1 APPLICATION OF TARIFF**

This Tariff sets forth the regulations and rates applicable to services provided by Armstrong Telecommunications, Inc. as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Ohio. Exchange areas served (service territory) are SBC, Sprint United and Verizon North exchanges where Armstrong Telecommunications local exchange service is available and their associated local calling areas are listed here in. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the customer's exchange area.

**1.1.1 Service Territory**

|             |               |                |                  |
|-------------|---------------|----------------|------------------|
| Aberdeen    | Ashland       | Bellville      | Brecksville      |
| Ada         | Ashley        | Belpre         | Bremen           |
| Adamsville  | Ashville      | Berea          | Brewster         |
| Adario      | Athens        | Bergholz       | Brilliant        |
| Adena       | Attica        | Berlin         | Bristolville     |
| Akron       | Atwater       | Berlin Center  | Brookville       |
| Albany      | Baltic        | Berlin Heights | Brunswick        |
| Alexandria  | Baltimore     | Bethesda       | Bryan            |
| Alger       | Barlow        | Bettsville     | Bucyrus          |
| Alliance    | Barnesville   | Beverly        | Burbank          |
| Alton       | Bartlett      | Big Prairie    | Burton           |
| Amanda      | Beach City    | Blanchester    | Butler           |
| Amesville   | Beallsville   | Bloomdale      | Byesville        |
| Amsterdam   | Beaver        | Bloomington    | Byhalia          |
| Andover     | Beavercreek   | Bloomington    | Cadiz            |
| Anna        | Beaverdam     | Bloomville     | Cairo            |
| Ansonia     | Bedford       | Bluffton       | Caldwell         |
| Antwerp     | Belfast       | Bolivar        | Caledonia        |
| Apple Creek | Bellaire      | Botkins        | Cambridge        |
| Arabia      | Bellbrook     | Bowerston      | Camden           |
| Arcanum     | Belle Center  | Bowersville    | Canal Fulton     |
| Archbold    | Bellefontaine | Bowling Green  | Canal Winchester |
| Arlington   | Bellevue      | Bradford       | Canfield         |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                               |                              |                 |                     |
|-------------------------------|------------------------------|-----------------|---------------------|
| Canton                        | Convoy                       | Edon            | Gibsonburg          |
| Cardington                    | Cooperdale                   | Eldorado        | Girard              |
| Carey                         | Corning                      | Elida           | Glenford            |
| Carroll                       | Cortland                     | Elmore          | Glenmont            |
| Carrollton                    | Coshocton                    | Englewood       | Glouster            |
| Castalia                      | Crestline                    | Enon            | Gnadenhutten        |
| Catawba                       | Creston                      | Evansport       | Gomer               |
| Cedarville                    | Crooksville                  | Fairborn        | Grafton             |
| Celina                        | Croton                       | Farmersville    | Grand Rapids        |
| Centerburg                    | Curtice – Oregon             | Fayette         | Gratis              |
| Centerville                   | Cygnets                      | Felicity        | Graysville          |
| Chagrin Falls                 | Dalton                       | Findlay         | Green Camp          |
| Chatfield                     | Damascus                     | Fletcher – Lena | Green Springs       |
| Chatham                       | Danville                     | Florida         | Greene              |
| Chesapeake                    | Dayton                       | Flushing        | Greenfield          |
| Cheshire                      | Decatur                      | Forest          | Greensburg          |
| Cheshire Center               | Defiance                     | Fort Loramie    | Greenville          |
| Chesterhill                   | De Graff                     | Fort Recovery   | Greenwich           |
| Chesterland                   | Delaware                     | Fostoria        | Grelton-Malinta     |
| Chesterville                  | Dellroy                      | Franklin        | Grove City          |
| Christiansburg                | Delphos                      | Frazeytsburg    | Groveport           |
| Circleville                   | Deshler                      | Fredericksburg  | Guyan               |
| Clarington                    | Dexter City                  | Fredericktown   | Guysville           |
| Clarksville                   | Dillonvale – Mt.<br>Pleasant | Freeport        | Hamersville         |
| Cleveland                     | Donnelsville                 | Fremont         | Hamler              |
| Clyde                         | Dresden                      | Fultonham       | Hanoverton          |
| Coldwater                     | Dublin                       | Gahanna         | Harlem Springs      |
| Columbiana                    | Duffy                        | Galion          | Harpster            |
| Columbus                      | Dunkirk                      | Gallipolis      | Harrisburg          |
| Columbus, Dublin,<br>Gahanna, | East Liberty                 | Gambier         | Hartford            |
| Reynoldsburg,                 | East Liverpool               | Garrettsville   | Hartville           |
| Westerville, and              | East Palestine               | Gates Mills     | Haskins – Tontogany |
| Worthington                   | East Rochester               | Genoa           | Hayesville          |
| Conesville                    | Eaton                        | Georgetown      | Hebron              |
| Congress                      | Edgerton                     | Gerald          | Helena              |
|                               |                              | Gettysburg      | Hicksville          |

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Butler, Pennsylvania 16001

SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                |                  |                 |                  |
|----------------|------------------|-----------------|------------------|
| Higginsport    |                  | Magnolia –      |                  |
|                | Lafayette        | Waynesburg      | Millersburg      |
| Hillcrest      | Lake Milton      | Malvern         | Millersport      |
| Hilliard       | Lakeville        | Manchester      | Mineral City     |
| Hillsboro      | Lancaster        | Mansfield       | Minerva          |
| Holgate        | LaRue            | Mantua          | Mingo Junction   |
| Holland        | Laura            | Marblehead      | Minster          |
| Hollansburg    | Laurelville      | Marengo         | Mogadore         |
| Holmesville    | Lebanon          | Maria Stein     | Moline           |
| Homerville     | Leesburg         | Marietta        | Monroe           |
| Hubbard        | Leetonia         | Marion          | Monroeville      |
| Huntsville     | Leroy            | Marlboro        | Montpelier       |
| Huron          | Letart Falls     | Marshall        | Montrose         |
| Idaho          | Lewisburg        | Marshallville   | Morning Sun      |
| Independence   | Lewisville       | Martins Ferry   | Morrill          |
|                |                  | Bridgeport      |                  |
| Ironton        | Lexington        | Martinsburg     | Morrow           |
| Jackson        | Liberty          | Martinsville    | Mount Gilead     |
| Jackson Center | Liberty Center   | Marysville      | Mount Sterling   |
| Jamestown      | Lima             | Mason           | Mount Vernon     |
| Jefferson      | Lindsey          | Massillon       | Mount Victory    |
| Jeffersonville | Lisbon           | Maumee          | Mowrystown       |
| Jenera         | Lockbourne       | McArthur        | Mount. Blanchard |
| Jewell         | Lodi             | McComb          | Mount. Orab      |
| Jewett         | Logan            | McConnelsville  | Murray City      |
| Johnston       | London           | Mechanicsburg   | Napoleon         |
| Johnstown      | Loudonville      | Mechanicstown   | Nashville        |
| Johnsville     | Louisville       | Medina          | Navarre          |
| Junction City  | Lowell           | Medway          | Nelsonville      |
| Kelleys Island | Lowellville      | Mendon          | Nevada           |
| Kent           | Lower Salem      | Mentor          | New Albany       |
| Kidron         | Lucas            | Metamora        | New Bremen       |
| Kilbourne      |                  | Miamisburg –    | New Burlington   |
|                | Luckey           | West Carrollton |                  |
| Killbuck       | Lykens           | Middletown      | New Carlisle     |
| Kinsman        | Lynchburg        | Milan           | New Concord      |
| Kirtland       | Lyons            | Milford Center  | New Holland      |
| Knoxville      | Magnetic Springs | Milledgeville   | New Lebanon      |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                  |               |                             |                  |
|------------------|---------------|-----------------------------|------------------|
| New Lexington    | Old Fort      | Rathbone                    | Seaman           |
| New London       | Olmsted Falls | Ravenna                     | Sebring          |
| New Lyme         | Orrville      | Rawson                      | Sedalia          |
| New Madison      | Ostrander     | Raymond                     | Seville          |
| New Marshfield   | Ottawa        | Red Haw                     | Shade            |
| New Matamoras    | Oxford        | Reinersville-<br>Hackney    | Sharon           |
| New Paris        | Painesville   | Republic                    | Sharon Center    |
| New Philadelphia | Paris         | Resaca                      | Shawnee          |
| New Riegel       | Pataskala     | Reynoldsburg                | Shelby           |
| New Vienna       | Payne         | Richfield Center-<br>Berkey | Shiloh           |
| New Washington   | Peebles       | Richmond                    | Shreve           |
| New Waterford    | Pemberville   | Richwood                    | Sidney           |
| New Winchester   | Pennsville    | Ridgeway                    | Sinking Spring   |
| Newcomerstown    | Perrysburg    | Rio Grande                  | Smithfield       |
| Newport          | Perrysville   | Ripley                      | Smithville       |
| Newton Falls     | Phillipsburg  | Risingsun                   | Somerset         |
| Ney              | Philo         | Rittman                     | Somerton         |
| Niles            | Piketon       | Rockford                    | South Charleston |
| North Baltimore  | Pioneer       | Rogers                      | South Lebanon    |
| North Benton     | Piqua         | Rootstown                   | South Solon      |
| North Canton     | Pitchin       | Roseville                   | South Vienna     |
| North Eaton      | Plain City    | Rosewood                    | Spencer          |
| North Georgetown | Pleasantville | Rosburg                     | Spencerville     |
| North Hampton    | Plymouth      | Rushsylvania                | Spring Valley    |
| North Jackson    | Polk          | Rushville                   | Springfield      |
| North Lewisburg  | Pomeroy       | Russells Point              | St. Clairsville  |
| North Lima       | Port Clinton  | Russellville                | St. Mary's       |
| North Royalton   | Port William  | Sabina                      | Sterling         |
| North Star       | Portage       | Salem                       | Steubenville     |
| Norwalk          | Portland      | Salineville                 | Stockport        |
| Norwich          | Portsmouth    | Sandusky                    | Stony Ridge      |
| Oak Harbor       | Prospect      | Sardinia                    | Strasburg        |
| Oak Hill         | Put-In-Bay    | Savannah                    | Strongsville     |
| Oberlin          | Radnor        | Scio                        | Stryker          |
| Ohio City        | Rainsboro     | Scott                       | Sugar Grove      |

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One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                  |                           |                  |                          |
|------------------|---------------------------|------------------|--------------------------|
| Sugar Tree Ridge | Utica-Homer               | Waynesfield      | Wilkesville              |
| Sugarcreek       | Valley City               | Waynesville      | Willard                  |
| Summerfield      | Van Buren                 | Wellington       | Williamsport             |
| Sunbury          | Van Wert                  | Wellston         | Willoughby               |
| Swanton          | Vandalia                  | Wellsville       | Willshire – Wren         |
| Sylvania         | Venedocia                 | West Alexandria  | Wilmington               |
| Terrace          | Versailles                | West Jefferson   | Wilmot                   |
| The Plains       | Victory                   | West Lafayette   | Winchester               |
| Thornville       | Vinton                    | West Liberty     | Windham                  |
| Tiffin           | Wadsworth                 | West Manchester  | Winona                   |
| Tiltonsville     | Wakeman                   | West Mansfield   | Woodsfield               |
| Tipp City        | Waldo                     | West Milton      | Woodstock                |
| Toledo           | Walnut                    | West Salem       | Woodville                |
| Toronto          | Warren                    | West Union       | Wooster                  |
| Tremont City     | Warsaw                    | West Unity       | Worthington              |
| Trenton          | Washington Court<br>House | Westerville      | Xenia                    |
| Trinity          | Watertown                 | Westfield Center | Yellow Springs – Clifton |
| Trotwood         | Waterville                | Westminster      | York Center              |
| Troy             | Wauseon                   | Weston           | Yorkshire                |
| Uhrichsville     | Waverly                   | Wharton          | Youngstown               |
| Uniontown        | Wayland                   | Whitehouse       | Zanesville               |
| Union City       | Wayne – Bradner           | Wickliffe        |                          |
| Upper Sandusky   |                           |                  |                          |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

1.1 APPLICATION OF TARIFF (Cont'd)

1.1.2 Availability

Service is available where facilities permit.

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SECTION 2 – EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

APARTMENTS

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

COLLEGE

An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

COMPANY

Armstrong Telecommunications, Inc., unless otherwise clearly indicated from the context.

COMMISSION

The Ohio Public Utilities Commission.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT (CPE)

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

DIRECT INWARD DIAL (“DID”)

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL (“DOD”)

A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An “error”, can also be an omission in records.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

HOSPITAL

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

JOINT USER

A person, firm, or corporation which uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

KILOBIT PER SECOND (kbps)

One thousand bits per second.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For calls to numbers outside this area ("interLATA") service is provided by long distance companies.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MEGABIT PER SECOND (Mbps)

One million bits per second.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

**MOVE**

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

**PBX**

A private branch exchange.

**PREMISES**

The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

**PRIVATE BRANCH EXCHANGE SERVICE**

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**REFERRAL PERIOD**

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

**SAME PREMISES**

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

**SERVING CENTRAL OFFICE**

The central office from which local service is furnished.

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**SECTION 2 – EXPLANATION OF TERMS (Cont'd)**

**STATION**

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

**SUSPENSION**

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

**TELEPHONE CALL**

A voice connection between two or more telephone stations through the public switched exchange system.

**TERMINATION OF SERVICE**

Discontinuance of both incoming and outgoing service.

**TIE LINE**

A dedicated line connecting two switchboards or dial systems.

**TOLL CALL**

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

**TWO-WAY**

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

**USER**

A customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

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**SECTION 3 – GENERAL RULES AND REGULATIONS**

**3.1 USE OF FACILITIES AND SERVICE**

**3.1.1 Obligation of the Company**

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Pursuant to Ohio Administrative Code 4901:1-5-17, an application for service may be refused if the applicant is a member of the same household as a former subscriber who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.2 Limitations on Liability

a. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

b. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

c. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

## 3.1 USE OF FACILITIES AND SERVICE (Cont'd)

## 3.1.3 Use Of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

## 3.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

## 3.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- a. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.5 Directory Errors

- b. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- c. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.
- d. Credit Limitation: The total amount of the credit provided for the preceding paragraphs a, b, and c shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- e. Definitions: As used in Paragraphs a, b, c, and d above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- f. Notice: Such allowances or credits as specified in Paragraphs a, b, and c above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

(N)

3.1.6 Special Equipment and Service Arrangements

Special service arrangements or equipment consist of offerings not considered standard by the Company; modification of standard equipment to meet a specific need; or standard equipment used for a purpose which is not considered standard by the Company and for which specific rates or charges are not included in this tariff. Special service arrangements requested by a customer will be furnished wherever possible, if not in conflict with the restrictions in the tariff. Special service arrangements or equipment will be furnished at rates or charges based upon cost incurred.

(N)

3.2 MINIMUM PERIOD OF SERVICE

The Company will adhere to the provisions of Ohio Administrative Code 4901:1-5-8.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

## 3.3 PAYMENT FOR SERVICE RENDERED

## 3.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

## 3.3.2 Deposits

- a. The Company may, in order to safeguard its interests, require a Customer to make a suitable deposit or provide a surety bond or letter of credit in the amount of the required deposit as a guarantee of the payment of charges. The Company shall have the right to require the Customer to make a deposit prior to or at any time after provision of any Service. The deposit will not exceed the estimated charges for two months tariffed services plus 30 percent of the monthly estimated charge for the Customer. The Customer will receive a receipt for the deposit. The Company will adhere to the provisions of Ohio Administrative Code 4901:1-5-13.
- b. Deposits will be refunded in accordance with the provisions of Ohio Administrative Code 4901:1-17-06.
- c. Interest will be paid by the Company on all sums held on deposit for 180 days or longer at the rate established annually by the Ohio Public Service Commission for customer deposits. The interest will be accrued for the period during which the deposit is held by the Company. Deposits held for less than 180 days will not accrue interest.
- d. The fact that a deposit is made does not relieve the Customer from making advance payments or from complying with the Company's regulations for the payment of bills in accordance with the terms herein and does not constitute a waiver or modification of the regulations of the Company providing for the discontinuance of Service for nonpayment of any sums due the Company for Service rendered.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.2 Deposits (Cont'd)

- e. Upon termination of Service, and assuming deposits of the Customer are not applied as indicated in Section 2.5.A.2, the deposit will be credited to the Customer's account and any credit balance will be refunded after all amounts due the Company have been paid.
- f. Residential applicants for whom deposits are required have the option of providing a third party guarantor in lieu of the deposit as provided in Ohio Administrative Code 4901:1-5-14.

3.3.3 Payment of Charges

- a. Service is provided and billed on a monthly basis. Company bills and billing practices will adhere to the provisions of Ohio Administrative Code 4901:1-5-15. Service continues to be provided and billed on a monthly basis until canceled by the Customer through notice given to the Company.
- b. When billing functions are performed by a Local Exchange Carrier (LEC), commercial credit card company or others, the payment conditions and requirements of such LECs apply, including any applicable interest.
- c. In the event a Local Exchange Carrier, commercial credit card company or others ceases efforts to collect any amounts associated with the Company's charges, the Company may bill the Customer or the called party directly, and may utilize its own billing and collection procedures which shall be consistent with all applicable statutes, rules and regulations.

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One Armstrong Place  
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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

3.3.4 Return Check Charge

When a customer's check is not honored by the financial institution and the check is returned to the Company due to "insufficient funds" in the customer's account or for similar reasons, a charge of \$25.00 shall apply, unless the customer can establish that the charge should not be assessed.

3.3.5 Late Payment Charges

- a. Payment will be due as specified on the Customer bill. Commencing after that due date, a late charge of one and one-half percent (1.5%) per month will be applied to charges not paid by the due date. Late payment charges will be applied without discrimination.
- b. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.
- c. Service may be denied or discontinued subject to the provisions of Ohio Administrative Code 4901:1-5-17.

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One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.4 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.5 TAXES AND SURCHARGES

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE

3.6.1 Suspension or Termination for Nonpayment

a. Non-payment Service Interruption

In the event of a proposed disconnection of Basic Local Service only, the following procedures shall apply:

1. A Subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
2. The Company may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after twelve thirty p.m. on the day preceding a day that all services necessary for reconnection are not available. The Company will comply with the disconnection requirements as found in the Commission's Minimum Telephone Service Standards at Rule 4901:1-5-17.
3. No Local Service can be disconnected for nonpayment of Local Service Charges unless the utility has given the affected customer a written notice of the proposed disconnection at least seven (7) days before the proposed date of disconnection. The notice must include:
  - a) A statement that failure to pay the required amount may result in disconnection of local service;
  - b) The earliest date disconnection will occur;
  - c) The reason(s) for the disconnection and any actions the subscriber must take in order to avoid the disconnection, including the unpaid balance due;
  - d) The total amount due to avoid disconnection of local service, which must be listed separately from charges for regulated toll and charges for unregulated services;

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE

3.6.1 Suspension or Termination for Nonpayment

a. Non-payment Service Interruption (Cont'd)

3. (Cont'd)

- e) The total amount due for nonregulated charges and a statement that nonpayment of such charges will not result in disconnection of regulated service;
- f) A Company telephone number which the customer may call for information about the proposed disconnection;
- g) Commission telephone numbers for dispute resolution; and
- h) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the Subscriber's account..

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

a. Non-payment Service Interruption (Cont'd)

4. Service shall not be disconnected for nonpayment of local service charged to a residential customer who has a serious illness which would be aggravated by said discontinuation, provided that the customer notifies the utility of this condition in writing, or orally and within ten (10) days of giving such initial notice furnishes to the utility a written statement from a physician, county board of health, hospital, or clinic identifying the illness and its expected duration, and certifying that the illness would be aggravated by such discontinuance. In such event, the proposed disconnection shall be held in abeyance for the shorter of either the length of the illness or one month from the date of such initial notice, and the customer may renew the postponement period one additional time by repeating the aforementioned procedure. If there is a dispute regarding the existence of a serious illness, the case may be referred to the Commission for final determination.

- a) The Company may impose toll restriction to a residential customer who has an illness, as specified above, until payment of all charges has been made.

5. Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. Notification may be made to the Company at:

Armstrong Telecommunications, Inc.  
4437 North Main Street  
Butler, Pennsylvania 16001  
1-877-277-5711

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

a. Non-payment Service Interruption (Cont'd)

5. Disputed Bills (Cont'd)

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure. Complaints may be made to:

Public Utilities Commission of Ohio (PUCO)

Phone: toll free at 1-800-686-7826 or 1-614-466-3292

TDD/TYY: toll free at 1-800-686-1570 or 1-614-466-8180 from  
8:00 a.m. to 5:00 p.m. weekdays

PUCO website: [www.puco.ohio.gov](http://www.puco.ohio.gov).

Residential customers may call the Ohio Consumers' Counsel  
(OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m.  
weekdays

OCC website: [www.pickocc.org](http://www.pickocc.org).

6. The Company will not disconnect the service of a subscriber who pays the total amount due (or an amount agreed upon between the Company and the customer) on the customer's account by the close of business on the disconnection date stated on the disconnection notice.
7. When a residential customer's local service is disconnected for nonpayment, the Company will maintain the customer's access to emergency services for a period of at least fourteen (14) days following such disconnection.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

b. Disconnection With Notice

1. Local Service may only be disconnected for Subscriber nonpayment of charges for local services regulated by the Commission. Local service is defined as every regulated service provided by the Company other than toll service and 900 and 976-like services.
2. The Company must notify, or attempt to notify through any reasonable means, a subscriber before service is refused or disconnected when any of the following conditions exist:
  - a. a violation of or noncompliance with the Company's rels or tariffs on file with the Commission;
  - b. a failure to comply with Municipal ordinances or other laws pertaining to telecommunications services;
  - c. a refusal by the Subscriber to permit the Company necessary access to its facilities or equipment; or
  - d. the Subscriber has committed a fraudulent practice as set forth and defined in tariffs on file.

c. No notice is required prior to disconnection when:

1. an emergency may threaten the health or safety of a person, or the Company's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
2. a Subscriber's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or Subscribers; or
3. a Subscriber tampers with facilities or equipment owned by the Company.

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Butler, Pennsylvania 16001

SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3.6.1 Suspension or Termination for Nonpayment (Cont'd)

d. Insufficient Grounds for Disconnection

Telephone service may not be disconnected for any of the following reasons:

1. Delinquency in payment for service by a previous occupant of the premises.
2. Failure to pay for merchandise or charges for non-regulated service purchased from the Company.
3. Failure to pay for a different class of telephone service, i.e., residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa.
4. Failure to pay any amount which is in bona fide dispute. The Company may not discontinue service if the customer pays either the undisputed portion of the bill or, where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year.

e. Disconnection on Holidays or Weekends

Unless a dangerous condition exists or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Company are not available to the public for the purpose of making collections and reconnecting services.

f. Abandonment of Service

The Company may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring companies and without approval from the Commission.

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**SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)**

**3.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)**

**3.6.2 Termination of Service**

**a. Termination of Service by the Company**

1. When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated in the paragraph below for termination of service by the customer apply.
2. Should service be terminated for nonpayment of charges, restoration of service will be made only as prescribed in Section 4.3 of this Tariff.

**b. Termination of Service by the Customer**

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination, the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.7 RESERVED FOR FUTURE USE

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

3.8.1 Application of Rates

Residential rates as described in Section 6 apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

3.8.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

**SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)**

**3.8 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)**

**3.8.3 Suspension or Termination - Elderly, Blind or Disabled**

An additional 20 days will be allowed before suspension or termination may occur when:

- a. the customer is known to or identified to the Company as being blind or disabled,
- b. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.9 AUTOMATIC NUMBER IDENTIFICATION

3.9.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed above, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.9 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

3.9.1 Regulations (Cont'd)

- f. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24-month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

3.10 SERVICE CONNECTION ASSISTANCE

3.10.1 General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Waiver of applicable deposit requirements under Section 3.3.2 of this tariff;
- b. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 4 of this tariff. (Service Connection Assistance does not apply to network wiring charges).

3.10.2 Regulations

- a. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

Home Energy Assistance Program (HEAP)  
Emergency - Home Energy Assistance Program (E- HEAP)  
Ohio Energy Credits Program (OECF)  
Supplemental Security Income (SSI) under Title XVI of the Social Security Act  
Food Stamps  
Federal public housing assistance

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.10 SERVICE CONNECTION ASSISTANCE (Cont'd)

3.10.2 Regulations (Cont'd)

- b. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in 3.10.2.a. preceding; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.
- c. Customer of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- d. Service Connection Assistance is available for all grades of service.
- e. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- f. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company an outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the Customer's current address.
- g. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

3.11 ALLOWANCES FOR INTERRUPTIONS OF SERVICE

In dealing with interruptions of service the Company will comply with Rule 4901:1-5-16 of the Commission's Minimum Telephone Service Standards.

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**SECTION 4 – SERVICE CONNECTION CHARGES**

**4.1 GENERAL**

- 4.1.1 The term “Service Connection Charge” is used to define the charge applying to the establishment of service for a customer.
- 4.1.2 Service connection charges do not apply to private line facilities, i.e., circuits not connected with the central office for exchange or toll service; but installation charges are applied in accordance with the provisions and rates specified elsewhere in this tariff.
- 4.1.3 Service connection charges may be payable at the time of application for the particular service or facility, and prior to the establishment of service. Service may be established in advance of the payment of the service connection charges for addition to the services of existing and also in the case of service for departments and agencies of Federal, State, County, and Municipal Governments.

**4.2 APPLICABLE SERVICE CONNECTION CHARGES**

**4.2.1 Primary Service Order Charge**

The Primary Service Order Charge is applicable only for initial connection or establishment of telephone service.

**4.2.2 Secondary Service Order Charge**

The Secondary Service Order Charge is applicable to all other Customer requests for installing, moving, changing or rearranging telephone service and miscellaneous Company owned equipment.

**4.3 RESTORAL CHARGE**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 3.6.2 of this Tariff.

**4.4 WORK CHARGE**

A Work Charge is applicable for work done at the Customer's location in connection with the installation, move or change of each item of company-owned equipment or service as specified in other sections of the tariff.

Work Charges do not apply when work is performed at the Company's initiative.

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SECTION 4 – SERVICE CONNECTION CHARGES (Cont'd)

4.5 CHARGES ASSOCIATED WITH PREMISES VISIT

Applicable for a required trip to Customer's premises in connection with establishment of service, rearrangement of service, or installation of Company owned equipment when requested by the Customer.

4.6 PRIMARY INTEREXCHANGE CARRIER (PIC) CHANGE CHARGE

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's intraLATA or interLATA service after the initial installation of service.

4.7 CENTRAL OFFICE NETWORK ACCESS CHARGE

Applicable for testing and connecting functions required within the central office and for the work associated with the circuit extending from the serving central office to the protector on the Customer's premises.

The Central Office Network Access Charge applies to work performed in the central office and extending to the point of connection at the Customer's premises. The charge applies for work including but not limited to:

- connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises extension lines and local tie lines (one charge per item).
- number change on a local exchange central office network access or trunk (one charge per item).
- restoration of service.

Charges, if any, applicable to central office work in exchanges of other companies are those applicable for that company.

Central Office Network Access Charges do not apply for:

- transfer of service from one Customer to another when there is no lapse in service.

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SECTION 4 – SERVICE CONNECTION CHARGES (Cont'd)

## 4.8 CHANGE IN TELEPHONE NUMBER

Requests for Changes in Telephone Number of central office lines or trunks, one (secondary) service order charge plus, for each number changed, a central office network access charge will apply.

Changes in Telephone Number of other than central office lines or trunks, one (secondary) service order charge and one premises visit charge, as appropriate, will apply.

The above charges do not apply when, in the judgement of the Company, Changes in Telephone Number are necessary for continuation of satisfactory service.

## 4.9 RATES AND CHARGES

## SERVICE ORDER CHARGE

Residence

|                 |         |
|-----------------|---------|
| Primary, each   | \$20.00 |
| Secondary, each | \$15.00 |

## RESTORAL CHARGE

|                        |         |
|------------------------|---------|
| Restoration of Service | \$22.25 |
|------------------------|---------|

## WORK CHARGE

|  |         |
|--|---------|
| Work Charge, each 15 minute segment or<br>fraction thereof of billable time required<br>to complete the work | \$12.75 |
|--|---------|

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SECTION 4 – SERVICE CONNECTION CHARGES (Cont'd)

4.9 RATES AND CHARGES (Cont'd)

CHARGES ASSOCIATED WITH PREMISE VISIT

|                             |         |
|-----------------------------|---------|
| Premises Visit Charge, each | \$20.00 |
|-----------------------------|---------|

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

|  |         |
|--|---------|
|  | \$ 5.00 |
|--|---------|

CENTRAL OFFICE NETWORK ACCESS CHARGE

|  |         |
|--|---------|
| Central Office Network Access Charge, each | \$10.00 |
|--|---------|

|                            |         |
|----------------------------|---------|
| CHANGE IN TELEPHONE NUMBER | \$31.25 |
|----------------------------|---------|

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**SECTION 5 – LOCAL CALLING AREAS****5.1 LOCAL CALLING AREAS**

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Ohio. Exchange areas served (service territory) are SBC, Sprint United and Verizon North exchanges where Armstrong Telecommunications local exchange service is available and their associated local calling areas are listed here in. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the customer's exchange area.

| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Aberdeen        | Aberdeen, Ripley   |
| Ada             | Ada, Alger, Bluffton, Dunkirk, Findlay, Kenton, Lafayette, Lima, Westminster                                   |
| Adamsville      | Adamsville, Cambridge, Conesville, Dresden, New Concord, Norwich, West Lafayette, Zanesville                   |
| Adario          | Adario, Mansfield, Shiloh  |
| Adena           | Adena, Cadiz, Dillonvale, Martins Ferry-Bridgeport, St. Clairsville  |
| Akron           | Akron, Atwater, Greensburg, Hartville, Kent, Manchester, Mogadore, North Canton, Uniontown, Ravenna, Rootstown |
| Albany          | Albany, Athens, Wilkesville  |
| Alexandria      | Alexandria, Columbus, Granville, Johnstown, Newark, Pataskala, Reynoldsburg                                    |
| Alger           | Alger, Ada, Belle Center, Kenton, Lima, Waynesfield, Westminster   |
| Alliance        | Alliance, Atwater, Canton, Marlboro, Sebring   |
| Alton           | Alton, Columbus Met. Area, London  |
| Amanda          | Amanda, Canal Winchester, Lancaster  |
| Amesville       | Amesville, Athens, Bartlett, Chesterhill   |

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Dru A. Sedwick, Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001



SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Amsterdam       | Amsterdam, Bergholz, Harlem Springs, Richmond, Steubenville  |
| Andover         | Andover, Ashtabula, Colebrook, Dorset, Greene, Jefferson, Kinsman, New Lyme, Pierpont  |
| Anna            | Anna, Botkins, Fort Loramie, Jackson, Sidney   |
| Ansonia         | Ansonia, Arcanum, Bradford, Gettysburg, Greenville, Hollansburg, New Madison, Rossburg; Union City, OH; Versailles   |
| Antwerp         | Antwerp, Paulding  |
| Apple Creek     | Apple Creek, Fredericksburg, Kidron, Orrville, Wooster   |
| Arabia          | Arabia, Guyan, Ironton, Walnut   |
| Arcanum         | Arcanum, Ansonia, Bradford, Eldorado, Gettysburg, Greenville, Hollansburg, Laura, New Madison, Phillipsburg, Rossburg; Union City, OH; Versailles, West Manchester |
| Archbold        | Archbold, Bryan, Evansport, Fayette, Napoleon, Ridgeville Corners, Stryker, Wauseon, West Unity  |
| Arlington       | Arlington, Findlay, Jenera, Mt. Blanchard  |
| Ashland         | Ashland, Hayesville, Nova, Polk, Red Haw, Savannah, Sullivan   |
| Ashley          | Ashley, Delaware, Kilbourne, Marengo   |
| Ashville        | Ashville, Circleville, Columbus, Lockbourne  |
| Athens          | Albany, Amesville, Athens, Guysville, New Marshfield, Shade, The Plains  |
| Attica          | Attica, Willard  |
| Atwater         | Akron, Atwater, Alliance, Kent, Marlboro, Ravenna, Rootstown   |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Baltic          | Baltic, Berlin, New Philadelphia, Sugarcreek   |
| Baltimore       | Baltimore, Canal Winchester, Carroll, Lancaster, Millersport, Pataskala and Pleasantville  |
| Barlow          | Barlow, Bartlett, Marietta, Watertown  |
| Barnesville     | Barnesville, Beallsville, Bethesda, Clarington, Somerton, Woodsfield   |
| Bartlett        | Bartlett, Amesville, Athens, Barlow, Beverly, Chesterhill, Little Hocking, Marietta, Watertown   |
| Beach City      | Beach City, Bolivar, Brewster, Massillon, Navarre, Strasburg, Wilmot   |
| Beallsville     | Beallsville, Barnesville, Bethesda, Clarington, Somerton, Woodsfield   |
| Beaver          | Beaver, Piketon, Waverly   |
| Beavercreek     | Beavercreek, Dayton Met. Area, Donnelsville, Enon, Jamestown, Medway, New Carlisle, Spring Valley, Xenia, Yellow Springs – Clifton, Cedarville           |
| Beaverdam       | Beaverdam, Bluffton, Cairo, Lafayette, Lima  |
| Bedford         | Bedford, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Hinckley, Northfield, Richfield, Russell, Twinsburg |
| Belfast         | Belfast, Hillsboro, Marshall, Sugar Tree Ridge   |
| Bellaire        | Bellaire, Wheeling Zone VI, Wheeling Zone VII, Wheeling Zone VIII  |
| Bellbrook       | Bellbrook, Dayton Met. Area, Donnelsville, Enon, Medway, New Carlisle, Spring Valley, Xenia  |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Belle Center    | Belle Center, Alger, Bellefontaine, Huntsville, Kenton, Ridgeway, Rushsylvania, Russells Point, Waynesfield   |
| Bellefontaine   | Bellefontaine, Belle Center, DeGraff, East Liberty, Huntsville, Jackson Center, Mt. Victory, North Lewisburg, Ridgeway, Rushsylvania, Russells Point, Waynesfield, West Liberty, West Mansfield |
| Bellevue        | Bellevue  |
| Bellville       | Bellville, Butler, Chesterville, Fredericktown, Johnsonville, Lexington, Lucas, Mansfield   |
| Belpre          | Belpre, Marietta  |
| Berea           | Berea, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg                     |
| Bergholz        | Amsterdam, Bergholz, Harlem Springs   |
| Berlin          | Berlin, Baltic, Millersburg, Sugarcreek, Wilmot   |
| Berlin Center   | Berlin Center, Canfield, Damascus, Lake Milton, North Benton, North Jackson, Salem, Youngstown  |
| Berlin Heights  | Berlin Heights, Huron, Norwalk  |
| Bethesda        | Bethesda, Barnesville, Beallsville, Somerton, Wheeling Zone VIII  |
| Bettsville      | Bettsville, Fremont, Helena, Old Fort, Tiffin   |
| Beverly         | Beverly, Lowell, Marietta, Stockport, Watertown   |
| Big Prairie     | Big Prairie, Lakeville, Millersburg, Nashville, Shreve, Wooster   |
| Blanchester     | Blanchester, Butlerville, Clarksville, Martinsville, Wilmington   |

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**SECTION 5 – LOCAL CALLING AREAS****5.1 LOCAL CALLING AREAS**

| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>   |
|------------------|--|
| Bloomdale        | Bloomdale, Arcadia, Bowling Green, Cygnet, Findlay, Fostoria, North Baltimore, Portage, Van Buren, Wayne-Bradner   |
| Bloomington      | Bloomington, Jeffersonville, New Holland, Sedalia, Washington Ct. Hse.   |
| Bloomingtonville | Bloomingtonville, Castalia, Sandusky   |
| Bloomville       | Bloomville, Republic, Tiffin   |
| Bluffton         | Bluffton, Ada, Beaverdam, Cairo, Findlay, Lafayette, Lima, Ottawa, Pandora   |
| Bolivar          | Beach City, Bolivar, Canton, Mineral City, New Philadelphia, Strasburg   |
| Botkins          | Botkins, Anna, Fort Loramie, Jackson Center, Sidney, Wapakoneta  |
| Bowerston        | Bowerston, Scio, Uhrichsville, New Philadelphia  |
| Bowersville      | Bowersville, Jamestown, Milledgeville, Xenia   |
| Bowling Green    | Bowling Green, Cygnet, Haskins – Tontogany, Pemberville, Portage, Wayne – Bradner, Weston  |
| Bradford         | Bradford, Ansonia, Arcanum, Covington, Gettysburg, Greenville, Hollansburg, Laura, New Madison, Piqua, Rossburg, Troy, Versailles                            |
| Brecksville      | Brecksville, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Hinckley, Northfield, Richfield, Russell, Twinsburg |
| Bremen           | Bremen, Lancaster, Rushville   |
| Brewster         | Beach City, Brewster, Massillon, Navarre, Wilmot   |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Brilliant       | Brilliant, Mingo Junction, Smithfield, Steubenville                                    |
| Bristolville    | Bristolville, Cortland Greene Johnston Mesopotamia<br>North Bloomfield Warren          |
| Brookville      | Brookville, Dayton, Lewisburg, New Lebanon,<br>Phillipsburg, Trotwood                  |
| Brunswick       | Brunswick, Cleveland Met. Area, Hinckley, Valley<br>City                               |
| Bryan           | Bryan, Edgerton, Edon, Evansport, Montpelier, Ney,<br>West Unity                       |
| Bucyrus         | Bucyrus, Chatfield, Crestline, Galion, Lykens,<br>Nevada, New Winchester, Shelby       |
| Burbank         | Burbank, Congress, Creston, Lodi, West Salem,<br>Wooster                               |
| Burton          | Burton, Chagrin Falls, Cleveland, Terrace  |
| Butler          | Butler, Bellville, Danville, Fredericktown,<br>Lexington, Lucas, Mt. Vernon, Mansfield |
| Byesville       | Byesville, Cambridge   |
| Byhalia         | Byhalia, Marysville, Mt. Victory, Richwood, West<br>Mansfield, York Center             |
| Cadiz           | Cadiz, Adena, Flushing, Freeport, Hopedale, Jewett,<br>Scio                            |
| Cairo           | Cairo, Beaverdam, Bluffton, Columbus, Grove,<br>Gomer, Lima, Vaughnsville, Galion      |
| Caldwell        | Caldwell, Dexter City, Summerfield   |
| Caledonia       | Caledonia, Mt. Gilead, Marion, New Winchester  |
| Cambridge       | Byesville, Cambridge, New Concord, Old<br>Washington                                   |

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## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>   |
|------------------|--|
| Camden           | Camden, Eaton, Eldorado, Gratis, Morning Sun, New Paris, West Manchester   |
| Canal Fulton     | Canal Fulton, Akron, Canton, Manchester, Massillon, North Canton   |
| Canal Winchester | Columbus Met. Area, Carroll, Lancaster   |
| Canfield         | Canfield, North Jackson, North Lima, Salem, Youngstown   |
| Canton           | Canton, Alliance, Canal Fulton, Hartville, Louisville, Magnolia-Waynesburg, Marlboro, Massillon, Navarre, North Canton         |
| Cardington       | Cardington, Ashley, Chesterville, Marengo, Marion, Mt. Gilead, Waldo   |
| Carey            | Carey, Findlay, Upper Sandusky   |
| Carroll          | Carroll, Canal Winchester, Columbus, Lancaster   |
| Carrollton       | Carrollton, Dellroy, Harlem Springs, Malvern, Mechanicstown, Pattersonville  |
| Castalia         | Castalia, Bloomingville, Sandusky  |
| Catawba          | Catawba, Mechanicsburg, Springfield  |
| Cedarville       | Cedarville, Jamestown, Pitchin, South Solon, South Charleston, Yellow Springs-Clifton, Xenia, Dayton, Beavercreek, Springfield |
| Celina           | Celina, Coldwater, Maria Stein, Mendon, Rockford, St. Marys, Wabash  |
| Centerburg       | Centerburg, Chesterville, Croton, Delaware, Kilbourne, Marengo, Mt. Gilead, Mt. Vernon, Newark, Sunbury, Utica-Homer           |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Centerville     | Centerville, Dayton Met. Area, Donnelsville, Enon, Medway, Franklin, New Carlisle, Spring Valley  |
| Chagrin Falls   | Chagrin Falls, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Burton, Chesterland, Columbia Station, East Claridon, Elyria, Gates Mills, Grafton, Hillcrest, Hinckley, Independence (Cuyahoga), Leroy, Montrose (Cuyahoga), Montville, Newbury, North Eaton, North Royalton, Northfield, Olmsted Falls, Perry, Richfield, Russell, Strongsville, Terrace, Trinity, Twinsburg, Valley City, Victory, Wickliffe, Willoughby |
| Chatfield       | Chatfield, Bucyrus, Lykens  |
| Chatham         | Chatham, Medina, Spencer  |
| Chesapeake      | Chesapeake, OH; Huntington, West Virginia   |
| Cheshire        | Cheshire, Gallipolis, Vinton  |
| Cheshire Center | Cheshire Center, Columbus Met. Area, Delaware, Kilbourne, Rathbone, Sunbury   |
| Chesterhill     | Chesterhill, Amesville, Athens, Bartlett, Glouster, Marietta, Pennsville, Stockport, McConnelsville, Watertown  |
| Chesterland     | Chesterland, Cleveland Met. Area, Kirtland  |
| Chesterville    | Chesterville, Bellville, Cardington, Centerburg, Fredericktown, Johnsville, Marengo, Mt. Gilead, Mt. Vernon   |
| Christiansburg  | Christiansburg, Fletcher – Lena, New Carlise, North Hampton   |
| Circleville     | Ashville, Circleville, Laurelville, Williamsport  |

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| <u>Exchange</u>   | <u>Exchanges in Local Calling Area</u>  |
|---|---|
| Clarington  | Clarington, Beallsville, Duffy, Woodsfield  |
| Clarksville   | Blanchester, Clarksville, Wilmington  |
| Cleveland   | Cleveland Met. Area, Burton, Chesterland, Leroy   |
| Clyde   | Clyde   |
| Coldwater   | Coldwater, Celina, Fort Recovery, Maria Stein, Wabash   |
| Columbiana  | Columbiana, East Palestine, Lisbon, Leetonia, New Waterford, North Lima, Rogers, Salem, Youngstown  |
| Columbus  | Columbus Met. Area, Carroll, London   |
| Columbus, Dublin, Gahanna, Reynoldsburg, Westerville, and Worthington | Alexandria, Alton, Ashville, Baltimore, Canal Winchester, Carroll, Cheshire Center, Columbus, Delaware, Dublin, Gahanna, Granville, Grove City, Groveport, Harrisburg, Hilliard, Johnstown, Kilbourne, Lockbourne, London, Mount Sterling, New Albany, Pataskala, Plain City, Rathbone, Resaca, Reynoldsburg, Sunbury, West Jefferson, Westerville, and Worthington |
| Conesville  | Conesville, Coshocton, Desden, West Lafayette   |
| Congress  | Congress, Burbank, Red Haw, West Salem, Wooster   |
| Convoy  | Convoy, Scott, Van Wert, Willshire – Wren   |
| Cooperdale  | Cooperdale, Coshocton, Dresden, Frazzysburg, Warsaw   |
| Corning   | Corning, New Lexington, Shawnee   |
| Cortland  | Cortland, Bristolville, Greene, Hartford, Johnston, Kinsman, Niles, Sharon, Warren, Youngstown  |

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| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>   |
|------------------|--|
| Coshocton        | Coshocton, Conesville, West Lafayette  |
| Crestline        | Crestline  |
| Creston          | Creston, Burbank, Seville, Westfield Center, Wooster   |
| Crooksville      | Crooksville, McConnellsville   |
| Croton           | Croton, New Lexington, Philo, Roseville, Zanesville  |
| Curtice – Oregon | Curtice – Oregon, Genoa, Toledo  |
| Cygnets          | Cygnets, Centerburg, Johnstown, Newark, Sunbury, Utica-Homer   |
| Dalton           | Dalton, Massillon  |
| Damascus         | Damascus, Alliance, Berlin Center, Canfield, Lisbon, North Georgetown, North Benton, Salem, Sebring, Winona, Youngstown  |
| Danville         | Danville, Butler, Gambier, Glenmont, Hillsboro, Killbuck, Millersburg, Mt. Vernon, Nashville, Sugar Tree Ridge   |
| Dayton           | Dayton Met. Area, Donnelsville, Enon, Franklin, Jamestown, Medway, Middletown, New Carlisle, Spring Valley, Yellow Springs – Clifton, Xenia, Cedarville, Trenton |
| Decatur          | Decatur, Ripley, Russellville  |
| Defiance         | Defiance, Arthur, Ayersville, Evansport, Jewell, Ney, Sherwood   |
| DeGraff          | DeGraff, Bellefontaine, Huntsville, Jackson Center, Rosewood, Russells Point, Sidney, Urbana, West Liberty   |
| Delaware         | Delaware, Ashley, Cheshire Center, Kilbourne, Ostrander, Radnor, Rathbone  |

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| <u>Exchange</u>           | <u>Exchanges in Local Calling Area</u>  |
|---------------------------|---|
| Dellroy                   | Carrollton, Dellroy   |
| Delphos                   | Delphos, Elida, Ft. Jennings, Gomer, Lima, Middle Point, Ottawa, Ottoville, Spencerville, Van Wert, Venedocia                         |
| Deshler                   | Deshler, Belmore, Bowling Green, Cygnet, Findlay, Grelton-Malinta, Hamler, McClure, McComb, Napoleon, North Baltimore, Ottawa, Weston |
| Dexter City               | Dexter City, Caldwell, Lower Salem, Summerfield   |
| Dillonvale – Mt. Pleasant | Dillonvale – Mt. Pleasant, Adena, Smithfield, Titlonville, Martins Ferry – Bridgeport   |
| Donnelsville              | Donnelsville, Dayton Met. Area, Enon, Medway, New Carlisle, North Hampton, Springfield  |
| Dresden                   | Dresden, Conesville, Zanesville   |
| Dublin                    | Dublin, Columbus Met. Area  |
| Duffy                     | Duffy, Clarington, Graysville, New Matamoras, Woodsfield  |
| Dunkirk                   | Dunkirk, Ada, Kenton  |
| East Liberty              | East Liberty, Bellefontaine, Marysville, North Lewisburg, Raymond, West Liberty, West Mansfield                                       |
| East Liverpool            | East Liverpool, Lisbon, Rogers, Salineville, Wellsville   |
| East Palestine            | East Palestine, Columbiana, Lisbon, New Waterford, Rogers, Salem, Youngstown  |
| East Rochester            | East Rochester, Hanoverton, Minerva, North Georgetown   |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Eaton           | Eaton, Camden, Eldorado, Gratis, Lewisburg,<br>Morning Sun, New Paris, West Alexandria, West<br>Manchester          |
| Edgerton        | Edgerton, Bryan, Edon   |
| Edon            | Edon, Bryan, Edgerton   |
| Eldorado        | Eldorado, Arcanum, Camden, Eaton, Greenville,<br>Hollansburg, New Madison, New Paris, West<br>Manchester            |
| Elida           | Elida, Gomer, Delphos, Lima, Spencerville   |
| Elmore          | Elmore and Toledo   |
| Englewood       | Englewood, Dayton Met. Area   |
| Enon            | Enon, Dayton Met. Area, Donnelsville, Springfield,<br>Yellow Springs – Clifton                                      |
| Evansport       | Evansport, Bryan, Defiance, Jewell, Ridgeville  |
| Fairborn        | Fairborn, Dayton Met. Area, Donnelsville, Enon,<br>Medway, New Carlisle, Spring Valley, Yellow<br>Springs – Clifton |
| Farmersville    | Farmersville, Dayton, Germantown, Gratis, Liberty,<br>Miamisburg – West Carrollton, New Lebanon, West<br>Alexandria |
| Fayette         | Fayette, Archbold, Wauseon  |
| Felicity        | Felicity, Cincinnati, Clermonth, Bethel, Hamersville,<br>Higginsport  |
| Findlay         | Findlay   |
| Fletcher – Lena | Fletcher – Lena, Christiansburg, Piqua  |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Florida         | Florida, Ayersville, Grelton-Malinta, Holgate, Jewell, Liberty Center, Napoleon, Okolona                   |
| Flushing        | Flushing, Cadiz, Freeport, St. Clairsville   |
| Forest          | Forest, Mt. Blanchard, Wharton   |
| Fort Loramie    | Fort Loramie, Anna, Botkins, Jackson Center, Sidney, Versailles  |
| Fort Recovery   | Fort Recovery, Coldwater, Wabash   |
| Fostoria        | Fostoria, New Riegel   |
| Franklin        | Franklin, Dayton, Centerville, Miamisburg – West Carrollton, Middletown                                    |
| Frazeyburg      | Frazeyburg, Cooperdale, Coshocton, Dresden, Hanover-Marne, Martinsburg, Newark, St. Louisville, Zanesville |
| Fredericksburg  | Fredericksburg, Apple Creek, Holmesville, Kidron, Millersburg, Wooster                                     |
| Fredericktown   | Fredericktown, Bellville, Butler, Chesterville, Johnsville, Mansfield, Mt. Gilead, Mt. Vernon              |
| Freeport        | Freeport, Cadiz, Flushing, Uhrichsville  |
| Fremont         | Fremont, Lindsey   |
| Fultonham       | Fultonham, New Lexington, Roseville, Somerset, Zanesville  |
| Gahanna         | Gahanna, Columbus Met. Area  |
| Galion          | Galion   |
| Gallipolis      | Gallipolis, Cheshire, Guyan, Rio Grande, Vinton, Walnut  |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Gambier         | Gambier, Mt. Vernon, Danville, Martinsburg   |
| Garrettsville   | Garrettsville, Hiram, Parkman, Ravenna, Windham  |
| Gates Mills     | Gates Mills, Cleveland Met. Area, Chesterland, Kirtland, Mentor  |
| Genoa           | Genoa, Curtice – Oregon, Toledo, Woodville   |
| Georgetown      | Georgetown, Hamersville, Higginsport, Mt. Orab, Ripley, Russellville, Sardinia   |
| Gerald          | Gerald, Napoleon, Liberty Center, Okolona, Ridgeville Corners, Wauseon   |
| Gettysburg      | Gettysburg, Ansonia, Arcanum, Bradford, Greenville, Hollansburg, New Madison, Rossburg, Versailles   |
| Gibsonburg      | Gibsonburg, Fremont, Helena  |
| Girard          | Girard, Hubbard, Niles, Youngstown   |
| Glenford        | Glenford, New Lexington, Somerset, Thornville  |
| Glenmont        | Glenmont, Danville, Killbuck, Millersburg, Nashville   |
| Glouster        | Glouster, Amesville, Athens, Chesterhill, Corning, McConnellsville, Murray City, Nelsonville, New Lexington, Pennsville, Shawnee, The Plains |
| Gnadenhutten    | Gnadenhutten, Newcomerstown, Uhrichsville  |
| Gomer           | Gomer, Cairo, Delphos, Elida, Ft. Jennings, Kalida, Lima, Ottawa, Vaughnsville   |
| Grafton         | Grafton, Elyria, North Eaton   |
| Grand Rapids    | Grand Rapids, Haskins – Tontogany, Maumee, Toledo, Waterville, Weston, Whitehouse  |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Gratis          | Gratis, Camden, Farmersville, Germantown, Middletown, West Alexandria   |
| Graysville      | Graysville, Duffy, Lewisville, New Matamoras, Woodsfield  |
| Green Camp      | Green Camp, Marion  |
| Green Springs   | Green Springs, Bellevue, Clyde, Fremont, Old Fort Republic, Tiffin  |
| Greene          | Greene, Andover, Bristolville, Cortland, Johnston, Kinsman, North Bloomfield, Warren  |
| Greenfield      | Greenfield, Leesburg  |
| Greensburg      | Greensburg, Akron, Manchester, North Canton, Uniontown  |
| Greenville      | Greenville, Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Hollansburg, Laura, New Madison, New Paris, Rossburg; Union City, OH; Versailles, West Manchester |
| Greenwich       | Greenwich, Norwalk  |
| Grelton-Malinta | Grelton-Malinta, Deshler, Florida, Hamler, Holgate, Liberty Center, McClure, Napoleon, Okolona  |
| Grove City      | Grove City, Columbus Met. Area  |
| Groveport       | Groveport, Columbus Met. Area   |
| Guyan           | Guyan, Arabia, Gallipolis, Walnut   |
| Guysville       | Guysville, Athens, Coolville  |
| Hamersville     | Hammersville, Bethel, Cincinnati, Clermont, Felicity, Georgetown, Higginsport, Mt. Orab   |
| Hamler          | Hamler, Belmore, Deshler, Holgate, Leipsic, Grelton-Malinta, Napoleon, New Bavaria  |

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| <u>Exchange</u>     | <u>Exchanges in Local Calling Area</u>   |
|---------------------|--|
| Hanoverton          | Hanoverton, East Rochester, Lisbon, North<br>Georgetown, Salem, Winona   |
| Harlem Springs      | Harlem Springs, Amsterdam, Bergholz, Carrollton,<br>Mechanicstown  |
| Harpster            | Harpster, Marion, Upper Sandusky   |
| Harrisburg          | Harrisburg, Columbus Met. Area, London   |
| Hartford            | Hartford, Cortland, Johnston, Kinsman, Sharon,<br>Warren   |
| Hartville           | Hartville, Akron, Canton, Louisville, Marlboro,<br>North Canton, Uniontown   |
| Haskins – Tontogany | Haskins – Tontogany, Bowling Green, Grand Rapids,<br>Toledo  |
| Hayesville          | Hayesville, Ashland  |
| Hebron              | Hebron, Granville, Lancaster, Millersport, Newark,<br>Pataskala, Thornville  |
| Helena              | Helena, Bettsville, Gibsonburg, Fremont  |
| Hicksville          | Hicksville   |
| Higginsport         | Higginsport, Cincinnati, Clermont, Felicity,<br>Georgetown, Hamersville  |
| Hillcrest           | Hillcrest, Cleveland Met. Area, Aurora, Bainbridge<br>(Geauga), Brunswick, Chesterland, Columbia<br>Station, East Claridon, Hinckley, Kirtland,<br>Northfield, Richfield, Russell, Twinsburg |
| Hilliard            | Hilliard, Columbus Met. Area   |

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One Armstrong Place  
Butler, Pennsylvania 16001

**SECTION 5 – LOCAL CALLING AREAS****5.1 LOCAL CALLING AREAS**

| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Hillsboro       | Hillsboro, Belfast, Danville, Marshall, Rainsboro, Sugar Tree Ridge   |
| Holgate         | Holgate, Ayersville, Florida, Grelton-Malinta, Hamler, Liberty Center, Napoleon, New Bavaria  |
| Holland         | Holland, Toledo Met. Area   |
| Hollansburg     | Hollansburg, Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Greenville, New Madison, New Paris, Rossburg, Versailles, West Manchester                      |
| Holmesville     | Holmesville, Fredericksburg, Millersburg, Shreve, Wooster   |
| Homerville      | Homerville, Lodi, Medina, Spencer, West Salem   |
| Hubbard         | Hubbard, Girard, Lowellville, Youngstown, Sharon  |
| Huntsville      | Huntsville, Belle Center, Bellefontaine, DeGraff, Russells Point  |
| Huron           | Huron, Berlin Heights, Sandusky   |
| Idaho           | Idaho, Piketon, Waverly   |
| Independence    | Independence, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Hinckley, Northfield, Richfield, Russell, Twinsburg |
| Ironton         | Ironton, Arabia   |
| Jackson         | Jackson, Oak Hill, Wellston   |
| Jackson Center  | Jackson Center, Anna, Bellefontaine, Botkins, DeGraff, Fort Loramie, Russells Point, Sidney, Wapkoneta, Waynesfield   |
| Jamestown       | Jamestown, Beaver creek, Bowersville, Cedarville, Dayton, Jeffersonville, Milledgeville, South Solon, Xenia   |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Jefferson       | Jefferson, Andover, Ashtabula, Austinburg, Colebrook, Conneaut, Dorset, Geneva, Kingsville, Kinsman, New Lyme, Orwell, Pierpont, Rock Creek, Trumbull, Windsor |
| Jeffersonville  | Jeffersonville, Bloomingburg, Jamestown, Milledgeville, Sedalia, South Solon, Washington Ct. Hse.  |
| Jenera          | Jenera, Arlington, Findlay, Rawson   |
| Jewell          | Jewell, Defiance, Florida, Ayersville, Okolona, Evansport  |
| Jewett          | Jewett, Cadiz, Scio  |
| Johnston        | Johnston, Bristolville, Cortland, Greene, Hartford, Kinsman, Warren  |
| Johnstown       | Johnstown, Alexandria  |
| Johnsville      | Johnsville, Bellville, Chesterville, Fredericktown, Galion, Lexington, Mt. Gilead, Mansfield   |
| Junction City   | Bremen Lancaster Logan New Lexington Somerset  |
| Kelleys Island  | Kelleys Island, Sandusky   |
| Kent            | Kent, Akron, Atwater, Mantua, Mogadore, Ravenna, Rootstown   |
| Kidron          | Kidron, Apple Creek, Dalton, Fredericksburg, Massillon, Orrville, Wilmot, Wooster  |
| Kilbourne       | Kilbourne, Ashley, Cheshire Center, Columbus, Delaware, Sunbury  |
| Killbuck        | Killbuck, Coshocton, Danville, Glenmont, Millersburg   |
| Kinsman         | Kinsman, Andover, Cortland, Greene, Hartford, Jefferson, Johnston, Warren  |
| Kirtland        | Kirtland, Chesterland, Gates Mills, Hillcrest, Mentor, Painesville, Terrace, Wickliffe, Willoughby   |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Knoxville       | Knoxville, Steubenville, Toronto   |
| Lafayette       | Lafayette, Ada, Beaverdam, Bluffton, Lima,<br>Westminster  |
| Lake Milton     | Lake Milton, Berlin Center, Canfield, Newton Falls,<br>North Benton, North Jackson, Ravenna, Warren,<br>Wayland, Youngstown  |
| Lakeville       | Lakeville, Big Prairie, Loudonville, Nashville   |
| Lancaster       | Lancaster, Canal, Winchester, Carroll, Rushville,<br>Sugar Grove   |
| LaRue           | LaRue, Marion  |
| Laura           | Laura, Phillipsburg, West Milton   |
| Laurelville     | Laurelville, Circleville, Hallsville   |
| Lebanon         | Lebanon, Beavercreek, Bellbrook, Bethany, Bethel,<br>Centerville, Cincinnati, Clermont, Dayton, Franklin,<br>Hamilton, Harrison, Little Miami, Mason,<br>Miamisburg/West Carrollton, Middletown, Monroe,<br>Morrow, Newtonsville, Reily, Seven Mile, Shandon,<br>South Lebanon, Spring Valley, Trenton, Vandalia,<br>Waynesville, Williamsburg; Alexandria, KY; Boone,<br>KY; Butler, KY; Covington, KY; Falmouth, KY;<br>Glencoe, KY; Independence, KY; Walton, KY;<br>Warsaw, KY; Williamstown, KY |
| Leesburg        | Leesburg, Greenfield   |
| Leetonia        | Leetonia, Lisbon, Columbiana, Salem, Youngstown  |
| Leroy           | Leroy, Cleveland, Mentor, Painesville, Willoughby  |
| Letart Falls    | Letart Falls, Pomeroy, Portland  |
| Lewisburg       | Lewisburg, Brookville, West Manchester   |

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| <u>Exchange</u>                | <u>Exchanges in Local Calling Area</u>   |
|--------------------------------|--|
| Lewisville                     | Lewisville, Graysville, Woodsfield   |
| Lexington                      | Lexington, Bellville, Butler, Galion, Johnsville,<br>Lucas, Mt. Gilead, Mansfield  |
| Liberty                        | Liberty, Dayton Met. Area, Farmersville, New<br>Lebanon, Trotwood  |
| Liberty Center                 | Liberty Center, Delta, Florida, Gerald, Grand Rapids,<br>Grelton-Malinta, Holgate, McClure, Napoleon,<br>Neapolis, Wauseon   |
| Lima, Edwards, Wyandotte, Main | Lima, Edwards, Wyandotte, Main, Ada, Alger,<br>Beaverdam, Bluffton, Buckland, Cairo, Cridersville,<br>Delphos, Elida, Gomer, Lafayette, Spencerville,<br>Waynesfield, Westminster, Vaughnsville, Venedocia |
| Lindsey                        | Lindsey, Fremont   |
| Lisbon                         | Lisbon, Columbiana, East Liverpool, East Palenstine,<br>Leetonia, Rogers, Salem, Salineville, Wellsville,<br>New Waterford   |
| Lockbourne                     | Lockbourne, Columbus Met. Area   |
| Lodi                           | Lodi, Burbank, Homerville, Medina, Westfield<br>Center, West Salem   |
| Logan                          | Logan  |
| London                         | London, Alton, Columbus, Harrisburg, Sedalia,<br>South Charleston, South Solon, South Vienna, West<br>Jefferson  |
| Loudonville                    | Loudonville, Lakeville, Perrysville  |
| Louisville                     | Louisville, Canton, Hartville, North Canton  |

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SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u>                                      | <u>Exchanges in Local Calling Area</u>   |
|--|--|
| Lowell   | Lowell, Beverly, Lower Salem, Marietta, Watertown  |
| Lowellville  | Lowellville, Hubbard, North Lima, Youngstown   |
| Lower Salem  | Lower Salem, Dexter City, Lowell, Marietta   |
| Lucas<br>Luckey                                      | Lucas, Ashland, Bellville, Butler, Lexington, Mansfield<br>Luckey, Bowling Green   |
| Lykens   | Lykens, Bucyrus, Chatfield, Tiffin   |
| Lynchburg  | Lynchburg, Danville, Hillsboro   |
| Lyons<br>Magnetic Springs                            | Lyons, Chesterfield, Delta, Metamora; Ogden Center, MI<br>Magnetic Springs; Sand Creek, MI; Wauseon  |
| Magnolia – Waynesburg                                | Magnolia – Waynesburg, Canton, North Canton  |
| Malvern  | Malvern, Canton, Carrollton, Minerva   |
| Manchester   | Manchester, Akron, Canal Fulton, Greensburg, West Union  |
| Mansfield, Woodland, Main,<br>Stewart, Trimble, West | Mansfield, Woodland, Main, Stewart, Trimble, West,<br>Adario, Bellville, Butler, Crestline, Fredericktown,<br>Galion, Lexington, Lucas, Shelby, Shiloh, Johnsville |
| Mantua   | Mantua, Kent, Ravenna  |
| Marblehead   | Marblehead, Port Clinton   |
| Marengo  | Marengo, Ashley, Cardington, Centerburg, Chesterville,<br>Kilbourne, Mt. Gilead  |
| Maria Stein  | Maria Stein, Celina, Coldwater, Minister, Yorkshire  |
| Marietta   | Marietta, Newport, Belpre, New Matamoras   |

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| <u>Exchange</u>                           | <u>Exchanges in Local Calling Area</u>  |     |
|---|---|-----|
| Marion                                    | Marion, Caledonia, Green Camp, Harpster, LaRue,<br>Marion, Morral, Prospect, Waldo  |     |
| Marlboro                                  | Marlboro, Alliance, Atwater, Canton, Hartville,<br>Rootstown  |     |
| Marshall                                  | Marshall, Belfast, Hillsboro, Rainsboro   |     |
| Marshallville<br>Martins Ferry Bridgeport | Marshallville, Orrville, Rittman, Smithville, Wooster<br>Martins Ferry Bridgeport, Wheeling Zone VII,<br>Wheeling Zone VI, Wheeling Zone VIII   | (T) |
| Martinsburg                               | Martinsburg, Mt. Vernon, Fazeysburg, Gambier,<br>Utica-Homer  |     |
| Martinsville                              | Martinsville, Blanchester, New Vienna, Wilmington   |     |
| Marysville                                | Marysville, Byhalia, East Liberty, Magnetic Springs,<br>Milford Center, Mt. Victory, Raymond, North<br>Lewisburg, York Center, West Mansfield,<br>Woodstock   |     |
| Mason                                     | Mason, Alexandria, KY; Bethany; Bethel Boone,<br>KY; Butler, KY; Cincinnati; Clermont; Covington,<br>KY; Falmouth, KY; Florence, KY; Ft. Thomas, KY;<br>Glencoe, KY; Hamilton, Harrison; Independence,<br>KY; Lebanon, Little Miami, Morrow, Newtonsville,<br>Reily, Seven Mile, Shandon, South, Lebanon;<br>Walton, KY; Warsaw, KY; Waynesville,<br>Williamsburg; Williamstown, KY |     |
| Massillon                                 | Massillon, Canal Fulton, Canton, Dalton, Navarre,<br>North Canton   |     |
| Maumee                                    | Maumee, Toledo Met. Area  |     |
| McArthur                                  | McArthur, Wilkesville   |     |

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**SECTION 5 – LOCAL CALLING AREAS****5.1 LOCAL CALLING AREAS**

| <u>Exchange</u>              | <u>Exchanges in Local Calling Area</u>  |
|------------------------------|---|
| McComb                       | McComb, Findlay   |
| McConnelsville               | McConnelsville, Beverly, Chesterhill, Corning, Crooksville, Cumberland, Glouster, New Lexington, Pennsville, Philo, Reinersville-Hackney, Stockport |
| Mechanicsburg                | Mechanicsburg, Catawba, Resaca, Urbana, Woodstock   |
| Mechanicstown                | Mechanicstown, Carrollton, Harlem Springs   |
| Medina                       | Medina, Chatham, Homerville, Lodi, Seville, Sharon Center, Spencer, Valley City, Westfield Center   |
| Medway                       | Medway, Dayton Met. Area, Donnelsville, New Carlisle, Springfield   |
| Mendon                       | Mendon, Celina  |
| Mentor                       | Mentor, Gates Mills, Kirtland, Leroy (Lake), Painsville, Petty, Wickliffe, Willoughby   |
| Metamora                     | Metamora, Richfield Center-Berkey, Delta, Lyons, Ogden Center, Michigan, Swanton, Toledo, Wauseon   |
| Miamisburg – West Carrollton | Miamisburg – West Carrollton, Donnelsville, Enon, Franklin, Medway, New Carlisle, Spring Valley   |
| Middletown                   | Middletown, Dayton, Franklin, Monroe, Trenton   |
| Milan                        | Milan, Norwalk  |
| Milford Center               | Milford Center, Marysville, North Lewisburg, Resaca, Urbana, Woodstock  |
| Milledgeville                | Milledgeville, Bowersville, Jamestown, Jeffersonville, Washington Ct. Hse.  |

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SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Millersburg     | Millersburg, Berlin, Big Prairie, Coshocton, Danville, Fredericksburg, Glenmont, Holmesville, Killbuck, Nashville, Shreve, Wilmot                                |
| Millersport     | Millersport, Baltimore, Hebron, Lancaster, Millersport, Pleasantville, Thornville  |
| Mineral City    | Mineral City, Bolivar, New Philadelphia  |
| Minerva         | Minerva, Canton, East Rochester, Malvern, Paris, Pattersonville  |
| Mingo Junction  | Mingo Junction, Steubenville   |
| Minster         | Minster, Maria Stein, New Bremen   |
| Mogadore        | Mogadore, Akron, Kent, Uniontown   |
| Moline          | Moline, Bowling Green, Curtice-Oregon, Genoa, Stony Ridge, Toledo, Woodville   |
| Monroe          | Monroe, Middletown, Trenton  |
| Monroeville     | Monroeville, Norwalk   |
| Montpelier      | Montpelier, Bryan, Pioneer, West Unity   |
| Montrose        | Montrose, Akron, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Hinckley, Northfield, Richfield, Russell, Twinsburg |
| Morning Sun     | Morning Sun, Camden, Eaton, Hamilton, Oxford; West College Corner, Indiana   |
| Morrall         | Morrall, Marion  |
| Morrow          | Morrow, Bethany, Butlerville, Cincinnati, Lebanon, Little Miami, Mason, South Lebanon, Waynesville   |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Mowrystown      | Mowrystown, Danville, Hillsboro, Sardinia, Sugar Tree Ridge   |
| Mt. Blanchard   | Mt. Blanchard, Arlington, Findlay, Forest, Vanlue, Wharton  |
| Mt. Gilead      | Mt. Gilead, Ashley, Caledonia, Cardington, Centerburg, Chesterville, Fredericktown, Galion, Johnsville, Lexington, Marengo, Marion                      |
| Mt. Orab        | Mt. Orab, Cincinnati, Clermont, Fayetteville, Georgetown, Hamersville, Sardinia, Williamsburg   |
| Mt. Sterling    | Mt. Sterling, Ashville, Bloomingburg, Circleville, Columbus, Grove City, Harrisburg, London, New Holland, Sedalia, Washington Court House, Williamsport |
| Mt. Vernon      | Mt. Vernon, Butler, Centerburg, Chesterville, Danville, Fredericktown, Gambier, Martinsburg, Nashville, Utica-Homer                                     |
| Mt. Victory     | Mt. Victory, Bellefontaine, Byhalia, Marysville, Ridgeway, Kenton, West Mansfield   |
| Murray City     | Murray City, Nelsonville, Shawnee   |
| Napoleon        | Napoleon, Archbold, Deshler, Florida, Gerald, Grelton-Malinta, Hamler, Holgate, Liberty Center, McClure, Okolona, Ridgeville Corners                    |
| Nashville       | Nashville, Big Prairie, Danville, Glenmont, Lakeville, Mt. Vernon, Millersburg, Shreve, Loudonville   |
| Navarre         | Navarre, Canton, Massillon  |
| Nelsonville     | Nelsonville, Murray City, Shawnee   |
| Nevada          | Nevada, Bucyrus, Upper Sandusky   |
| New Albany      | New Albany, Columbus Met. Area  |

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| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>   |
|------------------|--|
| New Bremen       | New Bremen, Minster, St. Marys   |
| New Burlington   | New Burlington, Dayton, Wilmington, Xenia  |
| New Carlisle     | New Carlisle, Christiansburg, Dayton Met. Area, Donnelsville, Medway, North Hampton, Springfield   |
| New Concord      | New Concord, Cambridge, Norwich  |
| New Holland      | New Holland, Bloomingburg, Washington Ct. Hse.   |
| New Lexington    | New Lexington, Corning, Fultonham, Glenford, Roseville, Shawnee, Somerset, Thornville, Zanesville  |
| New London       | New London, Norwalk  |
| New Lyme         | New Lyme, Andover, Ashtabula, Colebrook, Dorset, Jefferson, Orwell, Rock Creek   |
| New Madison      | New Madison, Ansonia, Arcanum, Bradford, Eldorado, Gettysburg, Greenville, Hollansburg, New Paris, Rossburg, Versailles, West Manchester |
| New Marshfield   | New Marshfield, Athens   |
| New Matamoras    | New Matamoras, Duffy, Graysville, Marietta, Newport  |
| New Paris        | New Paris, Camden, Eaton, Eldorado, Greenville, Hollansburg, New Madison, West Manchester  |
| New Philadelphia | New Philadelphia, Baltic, Bolivar, Mineral City, Newcomerstown, Strasburg, Sugarcreek, Bowerston, Gnadenhutten, Urichsville              |
| New Riegel       | New Riegel, Fostoria, Tiffin   |
| New Vienna       | New Vienna, Martinsville, Sabina, Wilmington   |

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| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>  |
|------------------|---|
| New Washington   | New Washington  |
| New Waterford    | New Waterford, Columbiana, East Palenstine,<br>Rogers, Lisbon, North Lima, Salem, Youngstown                                    |
| New Winchester   | New Winchester, Bucyrus, Caledonia, Galion,<br>Marion   |
| Newcomerstown    | Newcomerstown, Gnadenhutten, West Lafayette   |
| Newport          | Newport, Marietta, New Matamoras  |
| Newton Falls     | Newton Falls, Lake Milton, North Jackson, Ravenna,<br>Warren, Wayland, Windham  |
| Ney              | Ney, Bryan, Defiance  |
| Niles            | Niles, Girard, North Jackson, Youngstown  |
| North Baltimore  | North Baltimore, Bloomdale, Cygnet, Van Buren   |
| North Benton     | North Benton, Alliance, Berlin Center, Canfield,<br>Damascus, Lake Milton, Ravenna, Salem,<br>Sebring, Youngstown               |
| North Canton     | North Canton, Akron, Canal Fulton, Canton,<br>Greensburg, Hartville, Louisville, Massillon,<br>Uniontown, Magnolia – Waynesburg |
| North Eaton      | North Eaton, Columbia Station, Elyria, Grafton  |
| North Georgetown | North Georgetown, Alliance, Damascus, East<br>Rochester, Hanoverton, Sebring, Winona  |
| North Hampton    | North Hampton, Chrisitansburg, Donnelsville, New<br>Carlisle, Springfield, Tremont City   |
| North Jackson    | North Jackson, Canfield, Niles, Youngstown  |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| North Lewisburg | North Lewisburg, Bellefontaine, East Liberty, Marysville, Milford Center, Urbana, West Liberty, Woodstock  |
| North Lima      | North Lima, Canfield, Columbiana, Lowellville, Youngstown, New Waterford   |
| North Royalton  | North Royalton, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg |
| North Star      | North Star, Rossburg, Yorkshire  |
| Norwalk         | Norwalk, Berlin Height, Greenwich, Milan, Monroeville, New London, Wakeman   |
| Norwich         | Norwich, Philo, Zanesville   |
| Oak Harbor      | Oak Harbor   |
| Oak Hill        | Oak Hill, Jackson  |
| Oberlin         | Oberlin, Elyria  |
| Ohio City       | Ohio City, Rockford, Van Wert, Willshire – Wren  |
| Old Fort        | Old Fort, Bettsville, Green Springs, Fremont, Tiffin   |
| Olmsted Falls   | Olmsted Falls, Cleveland Met. Area, Chesterland  |
| Orrville        | Orrville, Apple Creek, Dalton, Kidron, Marshallville, Smithville, Wooster  |
| Ostrander       | Ostrander, Delaware, Radnor, Rathborne   |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Ottawa          | Ottawa, Bluffton, Columbus, Grove, Continental, Delphos, Deshler, Gilboa, Glandorf, Gomer, Kalida, Leipsic, Miller City, Pandora   |
| Oxford          | Oxford, Cincinnati, Hamilton, Morning Sun; West College Corner, Indiana  |
| Painesville     | Painesville, Chardon, Kirtland, Leroy (Lake), Madison, Mentor, Montville, Perry, Willoughby  |
| Paris           | Paris, Alliance, Canton, Minerva   |
| Pataskala       | Pataskala, Alexandria, Alton, Baltimore, Canal Winchester, Columbus, Dublin, Gahanna, Granville, Grove City, Groveport, Harrisburg, Hebron, Hilliard, Johnstown, Lancaster, Lockbourne, New Albany, Newark, Reynoldsburg, West Jefferson, Westerville, Worthington |
| Payne           | Payne, Paulding  |
| Peebles         | Peebles, Seaman, Sinking Spring, West Union  |
| Pemberville     | Pemberville, Bowling Green   |
| Pennsville      | Pennsville, Chesterhill, Glouster, McConnelsville, Stockport   |
| Perrysburg      | Perrysburg, Toledo Met. Area   |
| Perrysville     | Perrysville, Loudonville   |
| Phillipsburg    | Phillipsburg, Brookville, Dayton, Englewood, Laura, West Milton  |
| Philo           | Philo, Norwich, Roseville, Zanesville  |
| Piketon         | Piketon, Beaver, Idaho, Waverly  |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Pioneer         | Pioneer, Monpelier, West Unity, Ransom, Michigan   |
| Piqua           | Piqua, Fletcher – Lena   |
| Pitchin         | Pitchin, Cedarville, South Charleston, Springfield, Yellow Springs Clifton   |
| Plain City      | Plain City, Alton, Columbus, Canal Winchester, Dublin, Gahanna, Grove City, Groveport, Harrisburg, Hilliard, Lockburne, New Albany, Resaca, Reynoldsburg, Westerville, West Jefferson, Worthington |
| Pleasantville   | Pleasantville, Baltimore, Lancaster, Millersport, Rushville, Thornville  |
| Plymouth        | Plymouth, Willard  |
| Polk            | Polk, Ashland, Red Haw, Savannah, Sullivan, West Salem   |
| Pomeroy         | Pomeroy, Chester, Letart Falls, Portland; Mason, West Virginia; New Haven, West Virginia   |
| Port Clinton    | Port Clinton, Marblehead   |
| Port William    | Port William, Sabina, Wilmington   |
| Portage         | Portage, Bloomdale, Bowling Green, Cygnet, North Baltimore, Wayne-Bradner, Weston  |
| Portland        | Portland, Letart Falls, Pomeroy  |
| Portsmouth      | Portsmouth, Minford – Stockdale; South Shore, Kentucky   |
| Prospect        | Prospect, Marion, Radnor, Richwood   |

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One Armstrong Place  
Butler, Pennsylvania 16001

SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u>         | <u>Exchanges in Local Calling Area</u>  |
|-------------------------|---|
| Put-In-Bay              | Put-In-Bay  |
| Radnor                  | Radnor, Delaware, Ostrander, Prospect   |
| Rainsboro               | Rainsboro, Hillsboro, Marshall  |
| Rathbone                | Rathbone, Cheshire Center, Columbus Met. Area, Delaware, Ostrander                                    |
| Ravenna                 | Ravenna, Akron, Atwater, Kent, Mantua, Rootstown  |
| Rawson                  | Rawson, Findlay, Jenera   |
| Raymond                 | Raymond, East Liberty, Magnetic Springs, Marysville, West Mansfield, York Center                      |
| Red Haw                 | Red Haw, Ashland, Congress, Polk, West Salem  |
| Reinersville - Hackney  | Reinersville – Hackney, Beverly, McConnelsville, Caldwell, Cumberland                                 |
| Republic                | Republic, Bloomville, Green Springs, Tiffin   |
| Resaca                  | Resaca, Alton, Columbus, Hilliard, London, Mechanicsburg, Milford Center, Plain City, West Jefferson  |
| Reynoldsburg            | Reynoldsburg, Columbus Met. Area  |
| Richfield Center-Berkey | Richfield Center-Berkey, Metamora, Toledo, Holland, Maumee, Perrysburg, Swanton, Sylvania, Whitehouse |
| Richmond                | Richmond, Amsterdam, Steubenville   |
| Richwood                | Richwood, Magnetic Springs, Prospect  |
| Ridgeway                | Ridgeway, Belle Center, Bellefontaine, Kenton, Mt. Victory, Rushsylvania, West Mansfield              |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Rio Grande      | Rio Grande, Gallipolis, Vinton, Walnut  |
| Ripley          | Ripley, Aberdeen  |
| Risingsun       | Risingsun, Bettsville, Bowling Green, Cygnet, Fostoria, Fremont, Helena, Tiffin, Wayne-Bradner                            |
| Rittman         | Rittman, Akron, Marshallville, Smithville, Sterling, Wadsworth, Wooster   |
| Rockford        | Rockford, Celina, Mendon, Ohio City, Wabash, Willshire-Wren   |
| Rogers          | Rogers, Columbiana, East Liverpool, East Palenstine, Lisbon, New Waterford  |
| Rootstown       | Rootstown, Akron, Atwater, Kent, Marlboro, Ravenna,   |
| Roseville       | Roseville, Fultonham, New Lexington, Philo, Zanesville  |
| Rosewood        | Rosewood, DeGraff, Sidney, St. Paris, Urbana, West Liberty  |
| Rosburg         | Rosburg, Ansonia, Arcanum, Bradford, Gettysburg, Greenville, Hollansburg, New Madison, North Star, Union City, Versailles |
| Rushsylvania    | Rushsylvania, Belle Center, Bellefontaine, Kenton, Ridgeway, West Mansfield   |
| Rushville       | Rushville, Lancaster, Somerset, Thornville  |
| Russells Point  | Russells Point, Belle Center, Bellefontaine, DeGraff, Huntsville, Jackson Center, Waynesfield                             |
| Russellville    | Russellville, Decatur, Georgetown, Ripley   |
| Sabina          | Sabina, New Vienna, Port William, Wilmington  |
| Salem           | Salem, Canfield, East Palestine, Salem, Columbiana, Leetonia, Lisbon, New Waterford, Youngstown                           |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>                            |
|-----------------|---|
| Salineville     | Salineville, East Liverpool, Lisbon, Wellsville                   |
| Sandusky        | Sandusky, Bloomingville, Castalia                                 |
| Sardinia        | Sardinia, Georgetown, Mt. Orab, Mowrystown                        |
| Savannah        | Savannah, Ashland, Polk   |
| Scio            | Scio, Bowerston, Cadiz, Jewett                                    |
| Scott           |   |
| Seaman          | Seaman, Peebles, West Union, Winchester                           |
| Sebring         | Sebring, Alliance   |
| Sedalia         | Sedalia, Bloomingburg, Jeffersonville, London, South Solon        |
| Seville         | Seville, Creston, Medina, Westfield Center                        |
| Shade           | Shade, Athens   |
| Sharon          | Sharon, Hubbard, Youngstown                                       |
| Sharon Center   | Sharon Center, Akron, Medina, Wadsworth                           |
| Shawnee         | Shawnee, Corning, Murray City, Nelsonville, New Lexington         |
| Shelby          | Shelby, Bucyrus, Crestline, Mansfield, Shiloh                     |
| Shiloh          | Shiloh, Adario, Mansfield, Shelby                                 |
| Shreve          | Shreve, Big Prairie, Holmesville, Millersburg, Nashville, Wooster |

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**SECTION 5 – LOCAL CALLING AREAS****5.1 LOCAL CALLING AREAS**

| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>  |
|------------------|---|
| Sidney           | Sidney, Anna, Botkins, DeGraff, Fort Loramie, Jackson Center, Rosewood, Versailles  |
| Sinking Spring   | Sinking Spring, Peebles   |
| Smithfield       | Smithfield, Brilliant, Dillonvale, Steubenville   |
| Smithville       | Smithville, Marshallville, Orrville, Rittman, Sterling, Wooster   |
| Somerset         | Somerset, Fultonham, Glenford, New Lexington, Rushville, Thornville   |
| Somerton         | Somerton, Barnesville, Beallsville, Bethesda, Woodsfield  |
| South Charleston | South Charleston, Cedarville, London, Pitchin, South Solon, South Vienna, Springfield   |
| South Lebanon    | South Lebanon, Mason, Morrow, Lebanon, Waynesville, Cincinnati, Little Miami  |
| South Solon      | South Solon, Cedarville, Jamestown, Jeffersonville, London, Sedalia, South Charleston   |
| South Vienna     | South Vienna, London, South Charleston, Springfield   |
| Spencer          | Spencer, Chatham, Homerville, Medina  |
| Spencerville     | Spencerville, Lima, Venedocia   |
| Spring Valley    | Spring Valley, Dayton Met. Area, Xenia  |
| Springfield      | Springfield, Donnelsville, Enon, Medway, New Carlisle, North Hampton, Pitchin, South Charleston, South Vienna, Tremont City, Yellow Springs – Clifton, Cedarville |

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SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>   |
|------------------|--|
| St. Clairsville  | St. Clairsville, Bethesda, Wheeling Zone VIII,<br>Wheeling Zone VI, Wheeling Zone VII  |
| St. Mary's       | St. Mary's, Celina, New Bremen   |
| Sterling         | Sterling, Creston, Rittman, Seville, Smithville,<br>Wooster  |
| Steubenville     | Steubenville, Mingo Junction, Toronto  |
| Stockport        | Stockport, Bartlett, Beverly, Chesterhill,<br>McConnelsville, Pennsville, Watertown  |
| Stony Ridge      | Stony Ridge, Bowling Green, Genoa, Luckey,<br>Moline, Pemberville, Perrysburg, Woodville, Toledo   |
| Strasburg        | Strasburg, Beach City, Bolivar, New Philadelphia   |
| Strongsville     | Strongsville, Cleveland Met. Area, Aurora,<br>Bainbridge (Geauga), Brunswick, Chesterland,<br>Columbia Station, Elyria, Hinckley, North Eaton,<br>Northfield, Richfield, Russell, Twinsburg  |
| Stryker          | Stryker, Archbold, Bryan, Evansport, Wauseon, West<br>Unity  |
| Sugar Grove      | Sugar Grove, Lancaster   |
| Sugar Tree Ridge | Sugar Tree Ridge, Belfast, Danville, Hillsboro,<br>Winchester  |
| Sugarcreek       | Sugarcreek, Baltic, Berlin, New Philadelphia   |
| Summerfield      | Summerfield, Caldwell, Dexter City   |
| Sunbury          | Sunbury, Alton, Canal Winchester, Centerburg,<br>Cheshire-Lewis Center, Columbus, Croton,<br>Delaware, Dublin, Gahanna, Grove City, Groveport,<br>Harrisburg, Hilliard, Johnstown, Kilbourne,<br>Lockbourne, New Albany, Reynoldsburg, West<br>Jefferson, Westerville, Worthington |

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| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Swanton         | Swanton, Delta, Toledo, Holland, Metamora, Maumee, Neapolis, Perrysburg, Richfield Center-Berkey, Wauseon, Whitehouse  |
| Sylvania        | Sylvania Met. Area, Toledo Met. Area; Lost Peninsula, Michigan   |
| Terrace         | Terrance, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Burton, Chesterland, Columbia Station, Hinckley, Kirtland, Northfield, Russell, Twinsburg                         |
| The Plains      | The Plains, Athens   |
| Thornville      | Thornville, Glenford, New Lexington, Rushville, Somerset   |
| Tiffin          | Tiffin, New Riegel   |
| Tiltonsville    | Tiltonsville, Dillonvale, Martins Ferry – Bridgeport   |
| Tipp City       | Tipp City, Christiansburg, Dayton, New Carlisle, Troy  |
| Toledo          | Toledo Met. Area   |
| Toronto         | Toronto, Steubenville, Wellsville  |
| Tremont City    | Tremont City, North Hampton, Springfield   |
| Trenton         | Trenton, Dayton, Middletown, Monroe  |
| Trinity         | Trinity, Cleveland Met. Area, Aurora, Avon Lake, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg |

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**SECTION 5 – LOCAL CALLING AREAS****5.1 LOCAL CALLING AREAS**

| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Trotwood        | Trotwood, Brookville, Dayton Met. Area,<br>Englewood, Liberty, New Lebanon   |
| Troy            | Troy, Christiansburg, Covington, New Carlisle,<br>Pleasant Hill, Tipp City, West Milton, Troy  |
| Uhrichsville    | Uhrichsville, Gnadenhutten   |
| Union City      | Union City, Ansonia, Arcanum, Ft. Recovery,<br>Greenville, Rossburg, Versailles  |
| Uniontown       | Uniontown, Akron, Greensburg, Mogadore,<br>Hartville, North Canton   |
| Upper Sandusky  | Upper Sandusky   |
| Utica-Homer     | Utica-Homer, Centerburg, Croton, Johnstown,<br>Martinsburg, Mt. Vernon, Newark, St. Louisville   |
| Valley City     | Valley City, Brunswick, Medina   |
| Van Buren       | Van Buren, Arcadia, Findlay, North Baltimore   |
| Van Wert        | Van Wert, Convoy, Delphos, Middle Point, Ohio<br>City, Scott, Venedocia, Willshire-Wren  |
| Vandalia        | Vandalia, Dayton Met. Area, Donnelsville, Enon,<br>Medway, New Carlisle, Spring Valley   |
| Venedocia       | Venedocia, Delphos, Lima, Middle Point, Ohio City,<br>Spencerville, Van Wert   |
| Versailles      | Versailles, Ansonia, Arcanum, Bradford, Covington,<br>Fort Loramie, Gettysburg, Greenville, Hollansburg,<br>New Madison, North Star, Piqua, Rossburg, Sidney,<br>Troy, Union City, Yorkshire |
| Victory         | Victory, Cleveland Met. Area, Aurora, Bainbridge<br>(Geauga), Brunswick, Chesterland, Columbia<br>Station, Elyria, Hinckley, North Eaton, Northfield,<br>Richfield, Russell, Twinsburg       |

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**SECTION 5 – LOCAL CALLING AREAS****5.1 LOCAL CALLING AREAS**

| <u>Exchange</u>   | <u>Exchanges in Local Calling Area</u>  |
|---|---|
| Vinton  | Vinton, Cheshire, Gallipolis, Rio Grande  |
| Wadsworth   | Wadsworth, Akron, Rittman, Sharon Center, Wadsworth   |
| Wakeman   | Wakeman, Norwalk  |
| Waldo   | Waldo, Marion   |
| Walnut  | Walnut, Arabia, Gallipolis, Guyan, Rio Grande   |
| Warren, Lordstown, Howland, Franklin, Vienna, Champion, Oak Knoll, Leavittsburg, Main | Warren, Lordstown, Howland, Franklin, Vienna, Champion, Oak Knoll, Leavittsburg, Main, Bristolville, Cortland, Girard, Greene, Hartford, Hubbard, Johnston, Lake Milton, Kinsman, Mesopotamia, Newton Falls, Niles, North Bloomfield, North Jackson, Sharon, Wayland, Windham, Youngstown |
| Warsaw  | Warsaw, Cooperdale, Coshocton   |
| Washington Court House  | Washington Ct. Hse., Bloomingburg, Jeffersonville, Milledgeville, New Holland   |
| Watertown   | Watertown, Barlow, Bartlett, Beverly, Lowell, Marietta, Stockport   |
| Waterville  | Waterville, Bowling Green, Grand Rapids, Haskins-Tontoganey, Toledo, Holland, Maumee, Perrysburg, Whitehouse  |
| Wauseon   | Wauseon, Archbold, Delta, Lyons, Fayette, Chesterfield, Gerald, Liberty Center, Metamora, Ridgeville Corners  |
| Waverly   | Waverly, Beaver, Idaho, Piketon   |
| Wayland   | Wayland, Lake Milton, Newton Falls, Ravenna, Warren, Windham  |

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SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>  |
|-----------------|---|
| Wayne – Bradner | Wayne – Bradner, Bowling Green  |
| Waynesfield     | Waynesfield, Alger, Belle Center, Bellefontaine, Jackson Center, Kenton, Lima, Russells Point, Wapakoneta, Westminster      |
| Waynesville     | Waynesville, Dayton, Lebanon, Mason, Morrow, South Lebanon  |
| Wellington      | Wellington, Elyria  |
| Wellston        | Wellston, Jackson   |
| Wellsville      | Wellsville, East Liverpool, Lisbon, Salineville, Toronto  |
| West Alexandria | West Alexandria, Eaton, Farmersville, Gratis, New Lebanon   |
| West Jefferson  | West Jefferson, Columbus Met. Area, London  |
| West Lafayette  | West Lafayette, Conesville, Coshocton, New Comerstown   |
| West Liberty    | West Liberty, Bellefontaine, DeGraff, East Liberty, North Lewisburg, Rosewood, Urbana                                       |
| West Manchester | West Manchester, Arcanum, Camden, Eaton, Eldorado, Greenville, Hollansburg, Lewisburg, New Madison, New Paris, Phillipsburg |
| West Mansfield  | West Mansfield, Bellefontaine, Byhalia, East Liberty, Marysville, Mt. Victory, Raymond, Ridgeway, Rushsylvania, York Center |
| West Milton     | West Milton, Dayton, Englewood, Laura, Phillipsburg, Troy   |
| West Salem      | West Salem, Burbank, Congress, Homerville, Lodi, Polk, Red Haw  |
| West Union      | West Union, Manchester, Peebles, Seaman   |

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SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u>  | <u>Exchanges in Local Calling Area</u>  |
|------------------|---|
| West Unity       | West Unity, Bryan, Montpelier, Pioneer  |
| Westerville      | Westerville, Columbus Met. Area   |
| Westfield Center | Westfield Center, Creston, Lodi, Medina, Seville  |
| Westminster      | Westminster, Ada, Alger, Kenton, Lafayette, Lima, Wapakoneta, Waynesfield   |
| Weston           | Weston, Bowling Green, Deshler, Grand Rapids  |
| Wharton          | Wharton, Forest, Mt. Blanchard, Upper Sandusky, Vanlue  |
| Whitehouse       | Whitehouse, Toledo Met. Area  |
| Wickliffe        | Wickliffe, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Hinckley, Kirtland, Mentor, Northfield, Richfield, Russell, Twinsburg                                    |
| Wilkesville      | Wilkesville, Albany, McArthur   |
| Willard          | Willard, Attica, Plymouth   |
| Williamsport     | Williamsport, Circleville   |
| Willoughby       | Willoughby, Cleveland Met. Area, Aurora, Bainbridge (Geauga), Brunswick, Chesterland, Columbia Station, Hinckley, Kirtland, Leroy (Lake), Mentor, Northfield, Painesville, Perry, Richfield, Russell, Twinsburg |
| Willshire – Wren | Willshire – Wren, Convoy, Ohio City, Rockford, Van Wert   |
| Wilmington       | Wilmington, Blanchester, Clarksville, Martinsville, New Burlington, New Vienna, Port William, Sabina  |

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SECTION 5 – LOCAL CALLING AREAS

## 5.1 LOCAL CALLING AREAS

| <u>Exchange</u>            | <u>Exchanges in Local Calling Area</u>  |
|----------------------------|---|
| Wilmot                     | Wilmot, Beach City, Berlin, Brewster, Massillon, Millersburg, Wooster   |
| Winchester                 | Winchester, Sugar Tree Ridge  |
| Windham                    | Windham, Garrettsville, Newton Falls, Ravenna, Warren, Wayland  |
| Winona                     | Winona, Damascus, Hanoverton, Lisbon, North Georgetown, Salem   |
| Woodsfield                 | Woodsfield, Beallsville, Clarington, Duffy, Graysville, Lewisville, Somerton  |
| Woodstock                  | Woodstock, Marysville, Mechanicsburg, Milford Center, North Lewisburg, Urbana   |
| Woodville                  | Woodville, Bowling Green, Curtice-Oregon, Elmore, Fremont, Genoa, Gibsonburg, Lindsey, Luckey, Moline, Pemberville, Perrysburg, Port Clinton, Stony Ridge, Toledo   |
| Wooster, Madisonburg, Main | Wooster, Madisonburg, Main, Apple Creek, Big Prairie, Burbank, Congress, Creston, Dalton, Fredericksburg, Holmesville, Kidron, Marshallville, Orrville, Rittman, Shreve, Smithville, Sterling, West Salem, Wilmot |
| Worthington                | Worthington, Columbus Met. Area   |
| Xenia                      | Xenia, Beaver creek, Bellbrook, Bowersville, Cedarville, Jamestown, Spring Valley, Yellow Springs – Clifton, Dayton   |
| Yellow Springs – Clifton   | Yellow Springs – Clifton, Beaver creek, Cedarville, Dayton, Enon, Fairborn, Pritchett, Xenia, Springfield   |
| York Center                | York Center, Byhalia, Marysville, Raymond, Richwood, West Mansfield   |

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**SECTION 5 – LOCAL CALLING AREAS**

**5.1 LOCAL CALLING AREAS**

| <u>Exchange</u> | <u>Exchanges in Local Calling Area</u>   |
|-----------------|--|
| Yorkshire       | Yorkshire, Maria Stein, North Star, Versailles   |
| Youngstown      | Youngstown, Canfield, Columbiana, East Palestine, Girard, Hubbard, Leetonia, Lowellville, Niles, North Jackson, North Lima, New Waterford, Salem, Sharon |
| Zanesville      | Zanesville, Dresden, Fultonham, Norwich, Philo, Roseville, New Lexington   |

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**SECTION 6 – NETWORK SWITCHED SERVICES**

**6.1 RESIDENTIAL NETWORK SWITCHED SERVICES**

**6.1.1 General**

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- a. place and receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Connection charges as described in Section 4 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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**SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)**

**6.1 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)**

**6.1.2 Residential Service Descriptions**

The following Residential Network Switched Service Options are offered:

**a. Local Service Only\***

Provides the Customer with unlimited calling to those exchanges identified in the Local Exchange Service portion of this tariff. Additionally, this service includes the following Calling Service features at no additional charge:

Anonymous Call Rejection, including:

- Cancel Call Rejection

Caller ID, including:

- Caller ID Block
- Call Waiting/Caller ID

Call Block

Call Forwarding, including:

- Cancel Call Forward
- Call Forwarding Busy
- Call Forwarding No Answer

Call Waiting, including:

- Cancel Call Waiting

Do Not Disturb, including:

- Cancel Do Not Disturb

Speed Dialing – 8 Numbers

Three-way Calling

Voice Mail\*\*

**b. Local Service with Cable\***

Provides the Customer with cable services\*\* and unlimited calling to those exchanges identified in the Local Exchange Service portion of this tariff. Additionally, this service includes the following Calling Service features listed in 6.1.2(a) under Local Service Only.

\*Some services included in this package are not regulated by the Public Utilities Commission of Ohio.

\*\*This service is not regulated by the Public Utilities Commission of Ohio.

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SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.1 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.1.2 Residential Service Descriptions (Cont'd)

c. Local Service with Cable and Internet Access\*

Provides the Customer with cable services\*\*, internet access\*\* and unlimited calling to those exchanges identified in the Local Exchange Service portion of this tariff. Additionally, this service includes the following Calling Service features listed in 6.1.2(a) under Local Service Only.

\*Some services included in this package are not regulated by the Public Utilities Commission of Ohio.

\*\*This service is not regulated by the Public Utilities Commission of Ohio.

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SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

## 6.1 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

## 6.1.2 Residential Service Descriptions (Cont'd)

## e. Rates and Charges

1. Rates and charges for Residential Network Switched Services are as follows. In addition to the basic charges for Residential Service, connection charges apply as described in Section 4 of this tariff.

Monthly Rates

|  |         |
|--|---------|
| Local Service Only                           | \$39.95 |
| Local Service with Cable                     | \$34.95 |
| Local Service with Cable and Internet Access | \$29.95 |

2. For purposes of disconnection for nonpayment as described in Option 2 of the Service Requirements Form, the Company has designated an amount of \$20.00 for the basic local exchange component of the package.

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SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.2 RESERVED FOR FUTURE USE

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SECTION 6 – NETWORK SWITCHED SERVICES (Cont'd)

6.3 RESERVED FOR FUTURE USE

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**SECTION 7 – SUPPLEMENTAL SERVICES****7.1 SERVICE AND PROMOTIONAL TRIALS****7.1.1 General**

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

**7.1.2 Regulations**

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.1 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

7.1.2 Regulations (Cont'd)

- f. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis.
- g. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 99-998 and 99-563-TP-COI.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.2 CUSTOMER REQUESTED SERVICE SUSPENSION

- 7.2.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- 7.2.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of SuspensionCharge

- First Month or Partial Month

Regular Monthly Rate (no reduction)

- Each Additional Month  
(up to the one year limit)

1/2 Regular Monthly Rate

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SECTION 7 -- SUPPLEMENTAL SERVICES (Cont'd)

## 7.3 DIRECTORY ASSISTANCE SERVICE

## 7.3.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

## 7.3.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

## 7.3.3 Rates and Charges

The Directory Assistance Charge is as follows:

|  |        |
|--|--------|
| Where the Customer direct dials Directory Assistance   | \$0.50 |
| Where the Customer places a call to the Directory Assistance attendant via a company operator* | \$1.00 |
| Where the Customer originates a Directory Assistance call from a company operator*             | \$1.00 |

\*Plus the applicable operator handle rate.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.4 CALLING SERVICES

## 7.4.1 General

Calling services include the following central office-based call management services. The services are available to local service Customers where Telephone Company facilities and Customer configuration permit.

## 7.4.2 Description of Features

## a. Call Waiting

Call Waiting permits the Customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switchhook. Call waiting includes Cancel Call Waiting which permits the customer to cancel Call Waiting before or during one telephone call.

## b. Call Forwarding

Call Forwarding permits the Customer to automatically transfer all incoming calls to a telephone number at another local or toll location. The Customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The Customer must activate and deactivate this service from the station forwarding the calls. The Customer may still make outgoing calls while Call Forwarding is active, even while a transferred call is in progress. Calls cannot be answered at the base station while Call Forwarding is active.

## c. Caller ID Service

Caller ID is an optional central office software-based service offering which allows a Telephone Company subscriber the ability to view the calling party's telephone number on a subscriber-provided display unit. In cases where callers have either blocked their outgoing telephone number, or placed the call through an operator, the calling party's telephone number will not be displayed. In addition, Caller ID will only work when calls originate from and terminate within central offices connected by SS7 technology.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed, and non-published telephone numbers.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.2 Description of Features (Cont'd)

c. Caller ID Service (Cont'd)

Caller ID subscribers also have the ability to automatically reject incoming telephone calls which have been blocked. Through Anonymous Call Rejection (part of Caller ID Service), all incoming telephone calls which have the calling party's telephone number blocked will hear a recorded announcement indicating the Caller ID subscriber will not accept calls made from blocked telephone numbers; this is a free call.

Service Availability

Caller ID is offered as an optional service to single party residential subscribers. Caller ID is offered on a monthly subscription basis, and is provided only where facilities permit.

Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be deactivated at any time by Customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by Customers.

The Telephone Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on Customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Telephone Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers.



SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.2 Description of Features (Cont'd)

c. Caller ID Service (Cont'd)

Per-Call Blocking

Per-Call Blocking will prevent the display of Customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers.

d. Three-Way Calling

Three-Way Calling permits the Customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call. The Customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The Customer's line establishing the conference call must remain open for the duration of the call or the connection for all callers will be terminated.

e. Speed Dialing

Speed Dialing permits the Customer to program up to eight frequently dialed numbers by dialing a one-digit code. This feature can accommodate local, toll, and long distance numbers. Customer uses a code to access the Speed Dialing feature. Customer may change list whenever necessary.

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.2 Description of Features (Cont'd)

f. Do Not Disturb

This service permits the customer to activate or deactivate the Do Not Disturb feature. When activated, incoming callers will hear a message stating that the customer is currently not accepting calls.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.2 Description of Features (Cont'd)

g. Call Block

This service gives the Customer the ability to prevent future calls from specific telephone numbers *and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls.* To activate the service, the Call Block customer regains dial tone and dials a code, which creates a screening list for a maximum of ten (10) numbers. This list can only be created from and for telephone numbers located in appropriately equipped offices. Further calls to the Call Block customer from telephone numbers in the screening list are connected to an announcement stating that the called party is not accepting calls and the Call Block customer's telephone does not ring.

For calls from a line within multi-line hunting, the call is blocked only where the main telephone number has been entered in the screening list.

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.2 Description of Features (Cont'd)

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.3 Definition of Terms

The following definitions apply to terms often used to describe operation of various calling services.

a. Activation

Activation requires dialing a code from the Customer's line and originating (activating) the corresponding service. For usage-billed service(s) activation causes an "activation" charge to be applied at that time. No activation charge applies when the Customer subscribes to a service on a monthly basis.

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.4 Regulations

a. Availability of Service

1. Calling services require special central office equipment and are furnished only from central offices where facilities are available, as determined by the Company.
2. The services can be activated by either dial-pulse (rotary) or touch-tone line dial tone service.

b. Provision of Service

1. General

All calling services can be provided to individual line customers only.

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.4 Regulations (Cont'd)

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.4 Regulations (Cont'd)

c. Limitation of Service

Call quality may be impaired when incoming calls are transferred to a location outside the Customer's local calling area or if a three-way call involves more than one toll point.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.5 Rates and Charges

Calling Services are included in the local residential service plans described in Section 6.1.2 preceding.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.4 CALLING SERVICES (Cont'd)

7.4.5 Rates and Charges (Cont'd)

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.5 DIRECTORY LISTINGS

7.5.1 Provision of Directory Listings

- a. These rates and regulations for directory listings apply only to the information records and the alphabetical section of the directory containing the regular alphabetical list of names of customers.
- b. Listings are regularly provided in connection with all local service unless the customer subscribes to Non-Published Number Service.
- c. Directory listings are provided to aid in the use of telephone service through the identification of customers' telephone numbers. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate use of directory service, is otherwise objectionable, or is unnecessary for purposes of identification.
- d. A listing must conform to the Company's specifications with respect to its directories.
- e. The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
- f. The contract period for directory listings where the primary or additional listing appears in the directory is the directory period.
- g. Non-published service is provided by the Company. This is a type of service where the customer's number is not included in the published directory, but is included in the information records and is provided by the directory assistance operator upon request.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

7.5 DIRECTORY LISTINGS (Cont'd)

7.5.2 Primary Directory Listings

A Primary Listing will be provided without charge at the time service is established for each individual network access line. Residence listings are limited to members of the Customer's household.

7.5.3 Standard Listings

A Standard Listing is the type of listing which may include a name, designation, address and telephone number to appear in the information records and the alphabetical directory for the territory in which the telephone service is located.

7.5.4 Unlisted Numbers

An Unlisted Number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the directory assistance database and is given out upon request.

SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.5 DIRECTORY LISTINGS (Cont'd)

## 7.5.5 Non-Published Numbers

- a. Non-Published Telephone Numbers are not listed in either the Company's alphabetical directory or information records. The general public does not have access to a Non-Published Telephone Number.
- b. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly, by the publication of the number of a non-published service or the disclosing of said number to any person.

## 7.5.6 Rates and Charges

Rates and Charges for Directory Listings are as follows:

## a. Rates For Charge Listings

The monthly rate for each listing (including Inward WATS) in excess of the allowance of free listings is as follows:

|  |                |
|--|----------------|
|  | <u>Monthly</u> |
| Listings in directories other than the local directory of the Customer's exchange area and listings of additional Customer numbers | \$1.50         |

## b. Unlisted Numbers

|                 |                |
|-----------------|----------------|
|                 | <u>Monthly</u> |
| Unlisted Number | \$1.00         |

## c. Non-Published Numbers

|  |                |
|--|----------------|
|  | <u>Monthly</u> |
| Non-Published Telephone Number, each listing (Residential) | \$1.00         |

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.6 BUSY VERIFICATION AND INTERRUPT SERVICE

## 7.6.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

## 7.6.2 Rate Application

- a. A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress, or
  - 2. The operator verifies that the line is available for incoming calls.
- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

## 7.6.3 Rates

Rates and Charges for Busy Verification and Interrupt Service are as follows:

|                                   |        |
|-----------------------------------|--------|
| Verification Charge, each request | \$4.50 |
| Interrupt Charge, each request    | \$4.50 |

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.7 TRAP CIRCUIT SERVICE

## 7.7.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

## 7.7.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

## 7.7.3 Rates

Rates and Charges for Trap Circuit Service are as follows:

|             |        |
|-------------|--------|
| Per request | \$5.00 |
|-------------|--------|

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.8 LOCAL OPERATOR SERVICE

## 7.8.1 General

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station-to-station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

## 7.8.2 Rates

Rates and Charges for Local Operator Service are as follows:

|                              |        |
|------------------------------|--------|
| Customer Dialed Calling Card | \$0.35 |
| Operator Station to Station* | \$0.90 |
| Person to Person             | \$2.50 |

- \* Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and call time and charge request calls.

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SECTION 7 – SUPPLEMENTAL SERVICES (Cont'd)

## 7.9 BLOCKING SERVICE

## 7.9.1 General

Where central office facilities permit, "900" Information Service Blocking provides Customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

## 7.9.2 Regulations

- a. Blocking is available on individual lines for residence customers.
- b. When the blocking is activated, direct dialed calls to all "900" service numbers are blocked.
- c. Initial blocking is provided at no charge upon Customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates referenced below.
- d. There is no charge to remove "900" Information Service Blocking.

## 7.9.3 Rates

Rates and Charges for Blocking Service are as follows:

"900" Information Service Blocking

Residence  
Service Charges

|                                   |           |
|-----------------------------------|-----------|
| Initial Request                   | No Charge |
| Subsequent Request                | *         |
| For each additional line equipped | **        |

\* The Secondary Service Order and Central Office Network Access Charge both apply and are identified in Section 3 of this tariff.

\*\* The Central Office Network Access Charge applies and is identified in Section 3 of this tariff.

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**SECTION 8 – SPECIAL ARRANGEMENTS**

**8.1 SPECIAL CONSTRUCTION**

**8.1.1 Basis for Charges**

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a, b, and c.

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SECTION 8 – SPECIAL ARRANGEMENTS (Cont'd)

8.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

8.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the . ICB rates will be offered to customers in writing and will be made available to similarly situated customers. Each ICB contract offered pursuant to this paragraph will be filed with the Commission as an addendum to this Tariff and will be subject to Commission approval.

---

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Issued by:

Dru A. Sedwick, Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

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**SECTION 9 – CENTREX**

**9.1 CENTREX SERVICE**

**9.1.1 General**

- a. Centrex is a central office communications service which provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex station lines are provided for connection of Centrex-compatible station sets to the public switched telecommunications network. Centrex Service standard and optional features are described in this tariff.
- b. Centrex may be provided in association with lines terminating on common control equipment, commonly referred to as key systems.
- c. Centrex is offered as a Customer option and may be provided subject to the availability of facilities and equipment as determined by the Telephone Company.
- d. Other special features not included in the feature packages and/or customer-specific offerings may be provided at the discretion of the Telephone Company.
- e. The minimum period for Centrex Services provided under this tariff shall be one (1) year.
- f. Per call blocking and per line blocking will be provided to Centrex customers at no additional charge.
- g. Service connection charges apply pursuant to this tariff.

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**SECTION 9 – CENTREX (Cont'd)**

**9.2 CENTREX SERVICE FEATURES**

**9.2.1 Feature Packages**

The Centrex Feature Package includes:

|  |                       |
|--|-----------------------|
| Call Forwarding & Select Call Forwarding | Speed Call Short List |
| Call Park                                | Touch Tone Service    |
| Call Pickup                              | Speed Call            |
| Call Restriction                         | Return Call           |
| Call Waiting                             | Call Trace            |
| Direct Inward Dialing                    | Caller ID             |
| Direct Outward Dialing                   | Priority Call         |
| Hold                                     | Call Block            |
| Hunting                                  | Last Number Redial    |
| Distinctive Ringing                      | Paging Access         |
| Three Way Conference                     |                       |

**9.3 TRIAL PERIOD**

The Company may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. See 7.1, Service and Promotional Trials.

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SECTION 9 – CENTREX (Cont'd)

## 9.4 RATES

Rates and Charges for Centrex Service are as follows.

|  | <u>Monthly Rate</u> |               |               |
|--|---------------------|---------------|---------------|
|  | <u>1 Year</u>       | <u>3 Year</u> | <u>5 Year</u> |
| First 1 to 6 access lines, each              | \$19.15             | \$17.24       | \$15.52       |
| Incremental from 7 to 24 access lines, each  | \$18.50             | \$16.65       | \$14.99       |
| Incremental from 25 to 48 access lines, each | \$17.15             | \$15.44       | \$13.90       |
| Incremental from 49 to 75 access lines, each | \$15.50             | \$13.95       | \$12.56       |
| Incremental 76 access lines and above, each  | ICB *               | ICB *         | ICB *         |

\* Individual case basis Customer specific pricing

Local UsageMessages per MonthMonthly Rate

|  |         |
|--|---------|
| From 350 - 500 messages, per line      | \$ 2.00 |
| Each additional 100 messages, per line | \$ 1.00 |

Additional Services - Per line equippedMonthly Rate

|                          |         |
|--------------------------|---------|
| Common control equipment | \$10.00 |
|--------------------------|---------|

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One Armstrong Place  
Butler, Pennsylvania 16001

**SECTION 10 – INTEGRATED SYSTEMS DIGITAL NETWORK (ISDN)****10.1 GENERAL**

Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN). Where technically available the Company will provide narrowband (2B+D) ISDN services. Circuit switched "B" Channel capability will be provided for voice or data transmission at speeds up to 56/64 kbps per "B" channel. Clear channel 64 kbps service may not be available at all locations. Where technically feasible, Basic Rate Interface Terminal Extension (BRITE) service will be used to provide ISDN services in areas where the central office is not ISDN equipped. Additional charges will apply for this service.

**10.2 RATES**

Rates and Charges for ISDN Service are as follows:

|  | Monthly Rate |
|--|--------------|
| Residential One Party Residential Unlimited Rate | \$45.00*     |

\*\*(Includes local usage cap of 80 hours per month per B channel)

\*Assumes serving office is equipped with ISDN service. Rates are for a BRI ISDN line with dual B Channel capability - does not include end user D Channel capability.

\*\*Local usage charge of \$.14/minute per B Channel will apply on local usage in excess of 80 hours.

\*\*\*If BRITE technology is utilized, an additional \$15.00 will be added to monthly charge.

Installation:

|                       |          |
|-----------------------|----------|
| Residential, per line | \$229.00 |
|-----------------------|----------|

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Effective: April 13, 2006

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Dru A. Sedwick, Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES****SECTION 4 – SERVICE CONNECTION CHARGES****SERVICE ORDER CHARGE**Residence

|                 |         |
|-----------------|---------|
| Primary, each   | \$20.00 |
| Secondary, each | \$15.00 |

**RESTORAL CHARGE**

|                        |         |
|------------------------|---------|
| Restoration of Service | \$22.25 |
|------------------------|---------|

**WORK CHARGE**

|  |         |
|--|---------|
| Work Charge, each 15 minute segment or<br>fraction thereof of billable time required<br>to complete the work | \$12.75 |
|--|---------|

**CHARGES ASSOCIATED WITH PREMISE VISIT**

|                             |         |
|-----------------------------|---------|
| Premises Visit Charge, each | \$20.00 |
|-----------------------------|---------|

**PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE**

\$ 5.00

**CENTRAL OFFICE NETWORK ACCESS CHARGE**

|  |         |
|--|---------|
| Central Office Network Access Charge, each | \$10.00 |
|--|---------|

|                            |         |
|----------------------------|---------|
| CHANGE IN TELEPHONE NUMBER | \$31.25 |
|----------------------------|---------|

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One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

## Section 6 - NETWORK SWITCHED SERVICES

## RESIDENTIAL NETWORK SWITCHED SERVICES

|  | <u>Monthly Rates</u> |
|--|----------------------|
| Local Service Only                           | \$39.95              |
| Local Service with Cable                     | \$34.95              |
| Local Service with Cable and Internet Access | \$29.95              |

For purposes of disconnection for nonpayment as described in Option 2 of the Service Requirements Form, the Company has designated an amount of \$20.00 for the basic local exchange component of the package.

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One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES

DIRECTORY ASSISTANCE SERVICE

|  |        |
|--|--------|
| Where the Customer direct dials Directory Assistance   | \$0.50 |
| Where the Customer places a call to the Directory Assistance attendant via a company operator* | \$1.00 |
| Where the Customer originates a Directory Assistance call from a company operator*             | \$1.00 |

\*Plus the applicable operator handle rate.

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One Armstrong Place  
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**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

**CALLING SERVICES**

Calling Services are included in the local residential service plans described in Section 6.1.2 preceding.

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One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

CALLING SERVICES

RESERVED FOR FUTURE USE

---

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One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

## Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

## DIRECTORY LISTINGS

## Rates For Charge Listings

The monthly rate for each listing (including Inward WATS) in excess of the allowance of free listings is as follows:

|  |                |
|--|----------------|
|  | <u>Monthly</u> |
| Listings in directories other than the local directory of the Customer's exchange area and listings of additional Customer numbers | \$1.50         |

## Unlisted Numbers

|                 |                |
|-----------------|----------------|
|                 | <u>Monthly</u> |
| Unlisted Number | \$1.00         |

## Non-Published Numbers

|  |                |
|--|----------------|
|  | <u>Monthly</u> |
| Non-Published Telephone Number, each listing (Residential) | \$1.00         |

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Butler, Pennsylvania 16001



**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

**BUSY VERIFICATION AND INTERRUPT SERVICE**

|                                   |        |
|-----------------------------------|--------|
| Verification Charge, each request | \$4.50 |
| Interrupt Charge, each request    | \$4.50 |

**TRAP CIRCUIT SERVICE**

|             |        |
|-------------|--------|
| Per request | \$5.00 |
|-------------|--------|

**LOCAL OPERATOR SERVICE**

|                              |        |
|------------------------------|--------|
| Customer Dialed Calling Card | \$0.35 |
| Operator Station to Station* | \$0.90 |
| Person to Person             | \$2.50 |

- \* Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and call time and charge request calls.

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One Armstrong Place  
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**CURRENT RATES**

Section 7 - SUPPLEMENTAL SERVICES (Cont'd)

**BLOCKING SERVICE**

"900" Information Service Blocking

| <u>Residence</u>                  | <u>Service Charges</u> |
|-----------------------------------|------------------------|
| Initial Request                   | No Charge              |
| Subsequent Request                | *                      |
| For each additional line equipped | **                     |

\* The Secondary Service Order and Central Office Network Access Charge both apply and are identified in Section 3 of this tariff.

\*\* The Central Office Network Access Charge applies and is identified in Section 3 of this tariff.

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Butler, Pennsylvania 16001

**CURRENT RATES**

## Section 9 - CENTREX

|  | <u>Monthly Rate</u> |               |               |
|--|---------------------|---------------|---------------|
|  | <u>1 Year</u>       | <u>3 Year</u> | <u>5 Year</u> |
| First 1 to 6 access lines, each              | \$19.15             | \$17.24       | \$15.52       |
| Incremental from 7 to 24 access lines, each  | \$18.50             | \$16.65       | \$14.99       |
| Incremental from 25 to 48 access lines, each | \$17.15             | \$15.44       | \$13.90       |
| Incremental from 49 to 75 access lines, each | \$15.50             | \$13.95       | \$12.56       |
| Incremental 76 access lines and above, each  | ICB *               | ICB *         | ICB *         |

\* Individual case basis Customer specific pricing

Local UsageMessages per MonthMonthly Rate

|  |         |
|--|---------|
| From 350 - 500 messages, per line      | \$ 2.00 |
| Each additional 100 messages, per line | \$ 1.00 |

Additional Services - Per line equippedMonthly Rate

|                          |         |
|--------------------------|---------|
| Common control equipment | \$10.00 |
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One Armstrong Place  
Butler, Pennsylvania 16001

**CURRENT RATES**

**Section 10 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**

**Monthly Rate**

Residential One Party Residential Unlimited Rate \$45.00\*

\*\*(Includes local usage cap of 80 hours per month per B channel)

\*Assumes serving office is equipped with ISDN service. Rates are for a BRI ISDN line with dual B Channel capability - does not include end user D Channel capability.

\*\*Local usage charge of \$.14/minute per B Channel will apply on local usage in excess of 80 hours.

\*\*\*If BRITE technology is utilized, an additional \$15.00 will be added to monthly charge.

**Installation:**

Residential, per line \$229.00

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*Issued under authority of the Public Utilities Commission of Ohio in Case No. 06-417-TP-ACE*

Issued by:

Dru A. Sedwick, Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**Armstrong Telecommunications Inc.**

**Exhibit B**

**PROPOSED REPLACEMENT TARIFF**

**ARMSTRONG TELECOMMUNICATIONS, INC.**  
**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES**  
**APPLYING TO COMMUNICATIONS SERVICES WITHIN**  
**THE STATE OF OHIO**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by ARMSTRONG TELECOMMUNICATIONS, INC. with principal offices at One Armstrong Place, Butler, Pennsylvania 16001. This tariff applies to services furnished within the State of Ohio. This tariff is on file with the Ohio Public Utilities Commission and copies may be inspected, during normal business hours, at the Company's principal place of business. This tariff supersedes and replaces in its entirety Armstrong Telecommunications, Inc., Ohio Tariff No. 2.

This Tariff describes the Company's Regulated Local Service Tier 1 Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). The Company provides certain Tier 2, regulated services which are not required in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901:1-06-05(g)).

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at:

**[www.agoc.com](http://www.agoc.com)**

All telephone companies are subject to the Commission's rules for Minimum Telephone Service Standards (MTSS) found in Chapter 4901:1-5 of the Ohio Administrative Code. Customers have certain rights and responsibilities under the MTSS. These safeguards can be found in the appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include compliant handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service."

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

Issued: February 17, 2009

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Issued under authority of the Public Utilities Commission of Ohio in Case No. 06-1345-TP-ORD

Issued by:

Dru A. Sedwick, Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

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PRICE LIST

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EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Rate Increase
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (S) To signify reissued matter.
- (T) Indicates Change of Text Only

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Dru A. Sedwick, Secretary  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**SECTION 1 – APPLICATION OF TARIFF****1.1 APPLICATION OF TARIFF**

This tariff filed by the Company describes the Regulated Local Service Tier 1 Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345- TP-ORD). Services will be provided in compliance with Minimum Telephone Services Standards. The Company provides certain Tier 2, regulated services which are not required in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901: 1-06-05(g)).

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at:

**[www.agoc.com](http://www.agoc.com)**

All telephone companies are subject to the Commission's rules for Minimum Telephone Service Standards (MTSS) found in Chapter 4901:1-5 of the Ohio Administrative Code. Customers have certain rights and responsibilities under the MTSS. These safeguards can be found in the appendix to rule 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include compliant handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service."

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

**TARIFF FORMAT**

**A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.

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Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, Pennsylvania 16001

**SECTION 1 – APPLICATION OF TARIFF**

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

**D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

1.1.1            Service Territory

|            |             |                |              |
|------------|-------------|----------------|--------------|
| Aberdeen   | Ashland     | Bellville      | Brecksville  |
| Ada        | Ashley      | Belpre         | Bremen       |
| Adamsville | Ashville    | Berea          | Brewster     |
| Adario     | Athens      | Bergholz       | Brilliant    |
| Adena      | Attica      | Berlin         | Bristolville |
| Akron      | Atwater     | Berlin Center  | Brookville   |
| Albany     | Baltic      | Berlin Heights | Brunswick    |
| Alexandria | Baltimore   | Bethesda       | Bryan        |
| Alger      | Barlow      | Bettsville     | Bucyrus      |
| Alliance   | Barnesville | Beverly        | Burbank      |
| Alton      | Bartlett    | Big Prairie    | Burton       |
| Amanda     | Beach City  | Blanchester    | Butler       |
| Amesville  | Beallsville | Bloomdale      | Byesville    |
| Amsterdam  | Beaver      | Bloomington    | Byhalia      |
| Andover    | Beavercreek | Bloomington    | Cadiz        |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                 |                  |                 |                  |
|-----------------|------------------|-----------------|------------------|
| Anna            | Beaverdam        | Bloomville      | Cairo            |
| Ansonia         | Bedford          | Bluffton        | Caldwell         |
| Antwerp         | Belfast          | Bolivar         | Caledonia        |
| Apple Creek     | Bellaire         | Botkins         | Cambridge        |
| Arabia          | Bellbrook        | Bowerston       | Camden           |
| Arcanum         | Belle Center     | Bowersville     | Canal Fulton     |
| Archbold        | Bellefontaine    | Bowling Green   | Canal Winchester |
| Arlington       | Bellevue         | Bradford        | Canfield         |
| Canton          | Convoy           | Edon            | Gibsonburg       |
| Cardington      | Cooperdale       | Eldorado        | Girard           |
| Carey           | Corning          | Elida           | Glenford         |
| Carroll         | Cortland         | Elmore          | Glenmont         |
| Carrollton      | Coshocton        | Englewood       | Glouster         |
| Castalia        | Crestline        | Enon            | Gnadenhutten     |
| Catawba         | Creston          | Evansport       | Gomer            |
| Cedarville      | Crooksville      | Fairborn        | Grafton          |
| Celina          | Croton           | Farmersville    | Grand Rapids     |
| Centerburg      | Curtice – Oregon | Fayette         | Gratis           |
| Centerville     | Cygnets          | Felicity        | Graysville       |
| Chagrin Falls   | Dalton           | Findlay         | Green Camp       |
| Chatfield       | Damascus         | Fletcher – Lena | Green Springs    |
| Chatham         | Danville         | Florida         | Greene           |
| Chesapeake      | Dayton           | Flushing        | Greenfield       |
| Cheshire        | Decatur          | Forest          | Greensburg       |
| Cheshire Center | Defiance         | Fort Loramie    | Greenville       |
| Chesterhill     | De Graff         | Fort Recovery   | Greenwich        |
| Chesterland     | Delaware         | Fostoria        | Grelton-Malinta  |
| Chesterville    | Dellroy          | Franklin        | Grove City       |
| Christiansburg  | Delphos          | Frazeyburg      | Groveport        |
| Circleville     | Deshler          | Fredericksburg  | Guyan            |
| Clarington      | Dexter City      | Fredericktown   | Guysville        |
| Congress        |                  | Gettysburg      | Hicksville       |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                               |                              |                          |                     |
|-------------------------------|------------------------------|--------------------------|---------------------|
| Clarksville                   | Dillonvale – Mt.<br>Pleasant | Freeport                 | Hamersville         |
| Cleveland                     | Donnelsville                 | Fremont                  | Hamler              |
| Clyde                         | Dresden                      | Fultonham                | Hanoverton          |
| Coldwater                     | Dublin                       | Gahanna                  | Harlem Springs      |
| Columbiana                    | Duffy                        | Galion                   | Harpster            |
| Columbus                      | Dunkirk                      | Gallipolis               | Harrisburg          |
| Columbus, Dublin,<br>Gahanna, | East Liberty                 | Gambier                  | Hartford            |
| Reynoldsburg,                 | East Liverpool               | Garrettsville            | Hartville           |
| Westerville, and              | East Palestine               | Gates Mills              | Haskins – Tontogany |
| Worthington                   | East Rochester               | Genoa                    | Hayesville          |
| Conesville                    | Eaton                        | Georgetown               | Hebron              |
| Higginsport                   | Edgerton                     | Gerald                   | Helena              |
|                               | Lafayette                    | Magnolia –<br>Waynesburg | Millersburg         |
| Hillcrest                     | Lake Milton                  | Malvern                  | Millersport         |
| Hilliard                      | Lakeville                    | Manchester               | Mineral City        |
| Hillsboro                     | Lancaster                    | Mansfield                | Minerva             |
| Holgate                       | LaRue                        | Mantua                   | Mingo Junction      |
| Holland                       | Laura                        | Marblehead               | Minster             |
| Hollansburg                   | Laurelville                  | Marengo                  | Mogadore            |
| Holmesville                   | Lebanon                      | Maria Stein              | Moline              |
| Homerville                    | Leesburg                     | Marietta                 | Monroe              |
| Hubbard                       | Leetonia                     | Marion                   | Monroeville         |
| Huntsville                    | Leroy                        | Marlboro                 | Montpelier          |
| Huron                         | Letart Falls                 | Marshall                 | Montrose            |
| Idaho                         | Lewisburg                    | Marshallville            | Morning Sun         |
| Independence                  | Lewisville                   | Martins Ferry            | Morrat              |
|                               |                              | Bridgeport               |                     |
| Ironton                       | Lexington                    | Martinsburg              | Morrow              |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                  |                  |                   |                  |
|------------------|------------------|-------------------|------------------|
| Jackson          | Liberty          | Martinsville      | Mount Gilead     |
| Jackson Center   | Liberty Center   | Marysville        | Mount Sterling   |
| Jamestown        | Lima             | Mason             | Mount Vernon     |
| Jefferson        | Lindsey          | Massillon         | Mount Victory    |
| Jeffersonville   | Lisbon           | Maumee            | Mowrystown       |
| Jenera           | Lockbourne       | McArthur          | Mount. Blanchard |
| Jewell           | Lodi             | McComb            | Mount. Orab      |
| Jewett           | Logan            | McConnelsville    | Murray City      |
| Johnston         | London           | Mechanicsburg     | Napoleon         |
| Johnstown        | Loudonville      | Mechanicstown     | Nashville        |
| Johnsville       | Louisville       | Medina            | Navarre          |
| Junction City    | Lowell           | Medway            | Nelsonville      |
| Kelleys Island   | Lowellville      | Mendon            | Nevada           |
| Kent             | Lower Salem      | Mentor            | New Albany       |
| Kidron           | Lucas            | Metamora          | New Bremen       |
| Kilbourne        |                  | Miamisburg –      | New Burlington   |
|                  | Luckey           | West Carrollton   |                  |
| Killbuck         | Lykens           | Middletown        | New Carlisle     |
| Kinsman          | Lynchburg        | Milan             | New Concord      |
| Kirtland         | Lyons            | Milford Center    | New Holland      |
| Knoxville        | Magnetic Springs | Milledgeville     | New Lebanon      |
| New Lexington    | Old Fort         | Rathbone          | Seaman           |
| New London       | Olmsted Falls    | Ravenna           | Sebring          |
| New Lyme         | Orrville         | Rawson            | Sedalia          |
| New Madison      | Ostrander        | Raymond           | Seville          |
| New Marshfield   | Ottawa           | Red Haw           | Shade            |
| New Matamoras    | Oxford           | Reinersville-     | Sharon           |
|                  |                  | Hackney           |                  |
| New Paris        | Painesville      | Republic          | Sharon Center    |
| New Philadelphia | Paris            | Resaca            | Shawnee          |
| New Riegel       | Pataskala        | Reynoldsburg      | Shelby           |
| New Vienna       | Payne            | Richfield Center- | Shiloh           |
|                  |                  | Berkey            |                  |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                  |               |                |                  |
|------------------|---------------|----------------|------------------|
| New Washington   | Peebles       | Richmond       | Shreve           |
| New Waterford    | Pemberville   | Richwood       | Sidney           |
| New Winchester   | Pennsville    | Ridgeway       | Sinking Spring   |
| Newcomerstown    | Perrysburg    | Rio Grande     | Smithfield       |
| Newport          | Perrysville   | Ripley         | Smithville       |
| Newton Falls     | Phillipsburg  | Risingsun      | Somerset         |
| Ney              | Philo         | Rittman        | Somerton         |
| Niles            | Piketon       | Rockford       | South Charleston |
| North Baltimore  | Pioneer       | Rogers         | South Lebanon    |
| North Benton     | Piqua         | Rootstown      | South Solon      |
| North Canton     | Pitchin       | Roseville      | South Vienna     |
| North Eaton      | Plain City    | Rosewood       | Spencer          |
| North Georgetown | Pleasantville | Rosburg        | Spencerville     |
| North Hampton    | Plymouth      | Rushsylvania   | Spring Valley    |
| North Jackson    | Polk          | Rushville      | Springfield      |
| North Lewisburg  | Pomeroy       | Russells Point | St. Clairsville  |
| North Lima       | Port Clinton  | Russellville   | St. Mary's       |
| North Royalton   | Port William  | Sabina         | Sterling         |
| North Star       | Portage       | Salem          | Steubenville     |
| Norwalk          | Portland      | Salineville    | Stockport        |
| Norwich          | Portsmouth    | Sandusky       | Stony Ridge      |
| Oak Harbor       | Prospect      | Sardinia       | Strasburg        |
| Oak Hill         | Put-In-Bay    | Savannah       | Strongsville     |
| Oberlin          | Radnor        | Scio           | Stryker          |
| Ohio City        | Rainsboro     | Scott          | Sugar Grove      |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

## 1.1 APPLICATION OF TARIFF (Cont'd)

## 1.1.1 Service Territory (Cont'd)

|                  |                           |                  |                          |
|------------------|---------------------------|------------------|--------------------------|
| Sugar Tree Ridge | Utica-Homer               | Waynesfield      | Wilkesville              |
| Sugarcreek       | Valley City               | Waynesville      | Willard                  |
| Summerfield      | Van Buren                 | Wellington       | Williamsport             |
| Sunbury          | Van Wert                  | Wellston         | Willoughby               |
| Swanton          | Vandalia                  | Wellsville       | Willshire – Wren         |
| Sylvania         | Venedocia                 | West Alexandria  | Wilmington               |
| Terrace          | Versailles                | West Jefferson   | Wilmot                   |
| The Plains       | Victory                   | West Lafayette   | Winchester               |
| Thornville       | Vinton                    | West Liberty     | Windham                  |
| Tiffin           | Wadsworth                 | West Manchester  | Winona                   |
| Tiltonsville     | Wakeman                   | West Mansfield   | Woodsfield               |
| Tipp City        | Waldo                     | West Milton      | Woodstock                |
| Toledo           | Walnut                    | West Salem       | Woodville                |
| Toronto          | Warren                    | West Union       | Wooster                  |
| Tremont City     | Warsaw                    | West Unity       | Worthington              |
| Trenton          | Washington Court<br>House | Westerville      | Xenia                    |
| Trinity          | Watertown                 | Westfield Center | Yellow Springs – Clifton |
| Trotwood         | Waterville                | Westminster      | York Center              |
| Troy             | Wauseon                   | Weston           | Yorkshire                |
| Uhrichsville     | Waverly                   | Wharton          | Youngstown               |
| Uniontown        | Wayland                   | Whitehouse       | Zanesville               |
| Union City       | Wayne – Bradner           | Wickliffe        |                          |
| Upper Sandusky   |                           |                  |                          |

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SECTION 1 – APPLICATION OF TARIFF (Cont'd)

1.1 APPLICATION OF TARIFF (Cont'd)

1.1.2 Availability

Service is available where facilities permit.

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SECTION 2 – EXPLANATION OF TERMS

ATI

Refers to Armstrong Telecommunications, Inc., issuer of this tariff.

ACCESS LINE

An arrangement from a local exchange telephone company or other common carrier, using either, dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

ACCOUNT CODES

Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

ADVANCE PAYMENT

Part or all of a payment required before the start of service.

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

APARTMENTS

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

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SECTION 2 – EXPLANATION OF TERMS (CONT'D)

**AUTHORIZATION CODE**

A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

**AUTHORIZED USER**

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

**ATTENDANT**

An operator of a PBX console or telephone switchboard.

**AUTOMATIC NUMBER IDENTIFICATION ("ANI")**

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

**BIT**

The smallest unit of information in the binary system of notation.

**BUILDING**

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

COLLEGE

An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

COMPANY

Armstrong Telecommunications, Inc., unless otherwise clearly indicated from the context.

COMMISSION

The Ohio Public Utilities Commission.

COMMON CARRIER

An authorized company or entity providing telecommunications services to the public.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT (CPE)

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

CUSTOMER TERMINAL EQUIPMENT

Terminal equipment provided by the Customer.

DEPOSIT

Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

END OFFICE

The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

**EQUAL ACCESS**

A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

**ERROR**

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error", can also be an omission in records.

**EXCHANGE**

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

**EXCHANGE ACCESS LINE**

A central office line furnished for direct or indirect access to the exchange system.

**EXCHANGE SERVICE**

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

**EXCHANGE TELEPHONE COMPANY OR TELEPHONE COMPANY**

Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

HOSPITAL

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

ICB

Individual Case Basis.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

IXC OR INTEREXCHANGE CARRIER

A long distance telecommunications services provider

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

JOINT USER

A person, firm, or corporation which uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

KILOBIT PER SECOND (kbps)

One thousand bits per second.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For calls to numbers outside this area ("interLATA") service is provided by long distance companies.

LEC

Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MEGABIT PER SECOND (Mbps)

One million bits per second.

MONTHLY RECURRING CHARGES

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

MOU

Minutes of Use.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MTSS

Minimum Telephone Service Standards

NECA

National Exchange Carriers Association.

NON-RECURRING CHARGE ("NRC")

The initial charge, usually assessed on a one-time basis, to initiate and establish service.

PBX

A private branch exchange.

PIN

Personal Identification Number. See Authorization Code.

POINT OF PRESENCE ("POP")

Point of Presence.

P.U.C.O.

Public Utilities Commission of Ohio.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

PREMISES

The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RECURRING CHARGES

Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SAME PREMISES

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

SERVICE

Any means of service offered herein or any combination thereof.

SERVICE ORDER

The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

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One Armstrong Place  
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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

**SERVING WIRE CENTER**

A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

**SHARED INBOUND CALLS**

Refers to calls that are terminated via the Customer's Company-provided local exchange line.

**SHARED OUTBOUND CALLS**

Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

**STATION**

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

**SUBSCRIBER**

The person, firm, partnership, corporation, or other entity who orders telecommunications service from ACN. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

**SUSPENSION**

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

**SWITCHED ACCESS ORIGINATION/TERMINATION**

Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LED-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

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SECTION 2 – EXPLANATION OF TERMS (Cont'd)

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TERMINAL EQUIPMENT

Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

TWO-WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USAGE CHARGES

Charges for minutes or messages traversing over local exchange facilities.

USER

A customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

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**SECTION 3 – GENERAL RULES AND REGULATIONS**

**3.1 USE OF FACILITIES AND SERVICE**

**3.1.1 Obligation of the Company**

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Pursuant to Ohio Administrative Code 4901:1-5-17, an application for service may be refused if the applicant is a member of the same household as a former subscriber who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.2 Limitations on Liability

a. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

b. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

c. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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**SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)**

**3.1 USE OF FACILITIES AND SERVICE (Cont'd)**

**3.1.2 Limitations on Liability (Cont'd)**

**d. With respect to Emergency Number 911 Service**

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.

Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have, should a dispute arise

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.2 Limitations on Liability (Cont'd)

e. Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible

3.1.3 Use Of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

3.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- a. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- b. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- c. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.5 Directory Errors (Cont'd)

- d. Credit Limitation: The total amount of the credit provided for the preceding paragraphs a, b, and c shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- e. Definitions: As used in Paragraphs a, b, c, and d above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- e. Notice: Such allowances or credits as specified in Paragraphs a, b, and c above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

3.1.6 Special Equipment and Service Arrangements

Special service arrangements or equipment consist of offerings not considered standard by the Company; modification of standard equipment to meet a specific need; or standard equipment used for a purpose which is not considered standard by the Company and for which specific rates or charges are not included in this tariff. Special service arrangements requested by a customer will be furnished wherever possible, if not in conflict with the restrictions in the tariff. Special service arrangements or equipment will be furnished at rates or charges based upon cost incurred.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.1 USE OF FACILITIES AND SERVICE (Cont'd)

3.1.7 Ownership to Facilities

Title to all facilities provided in accordance with this rate sheet remains in the Company, its partners, agents, contractors and suppliers.

3.2 MINIMUM PERIOD OF SERVICE

The Company will adhere to the provisions of Ohio Administrative Code 4901:1-5-8.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.3 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

3.4 TAXES AND SURCHARGES

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.5 RESERVED FOR FUTURE USE

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

3.6.1 Application of Rates

Residential rates as described in Section 6 apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

3.6.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

3.6.3 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- a. the customer is known to or identified to the Company as being blind or disabled,
- b. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.7 AUTOMATIC NUMBER IDENTIFICATION

3.7.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed above, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

## 3.7 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

## 3.7.1 Regulations (Cont'd)

- f. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24-month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

## 3.8 SERVICE CONNECTION ASSISTANCE

## 3.8.1 General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Waiver of applicable deposit requirements under Section 3.3.2 of this tariff;
- b. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 4 of this tariff. (Service Connection Assistance does not apply to network wiring charges).

## 3.8.2 Regulations

- a. Changes in service will be handled in compliance with the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative code.
- b. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

Home Energy Assistance Program (HEAP)  
Emergency - Home Energy Assistance Program (E- HEAP)  
Ohio Energy Credits Program (OECF)  
Supplemental Security Income (SSI) under Title XVI of the Social Security Act  
Food Stamps  
Federal public housing assistance

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SECTION 3 – GENERAL RULES AND REGULATIONS (Cont'd)

3.8 SERVICE CONNECTION ASSISTANCE (Cont'd)

3.8.2 Regulations (Cont'd)

- c. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in 3.10.2.a. preceding; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.
- d. Customer of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- e. Service Connection Assistance is available for all grades of service.
- f. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- g. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company an outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the Customer's current address.
- h. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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