

FILE

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Friday, February 13, 2009 10:56 AM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 116412.html

RECEIVED-DOCKETING DIV  
2009 FEB 13 AM 11:33  
PUCO

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/13/2009

Re: June Clark  
7545 Juler Ave

Madeira, OH 45243

Docketing Case No.: 08-709-EL-AIR, 08-710-EL-ATA, and 08-711-EL-AAM.

Notes:

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician AW Date Processed 2/13/09

2/13/2009

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 43478  
Sent: 2/11/2009 5:38:13 PM  
Message:  
WEB ID: 43478 AT:02-11-2009 at 05:38 PM

TYPE: complaint

NAME: Ms. June Clark

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7545 Juler Avenue
- 7545 Juler Avenue
- Cincinnati , Ohio 45243
- USA

PHONE INFORMATION:

- Home: 5137910415
- Alternative: 5137910415
- Fax: *(no fax number provided?)*

E-MAIL: jmc7545@cinci.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: June Clark
- Service address: 7545 Juler Avenue
- Service phone: 5137910415
- Account Number: 3040-0577-21-4

COMPLAINT DESCRIPTION:

Do utility companies in Ohio not carry insurance to cover losses, such as the Sept 14th wind storm? If so, why are they passing the cost of their losses on to the consumers? If not, why not? I seriously doubt that their profits have taken a nose dive!